

Mr Ishayak Khan

Date of birth: 1/05/1994

Nationality: Indian

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Profile

Experienced hospitality professional skilled in guest service, bartending, and billing. Reliable, friendly, and fluent in Bengali, Hindi, and English. Ready to deliver excellent service and contribute to a smooth restaurant or hotel operation.

Education

Chandrakona, India

Arts | 12th Jara High School

- Explored various artistic techniques and mediums, which enhanced creativity and critical thinking skills while fostering a deeper appreciation for the arts.

Work experience

03/2016 – 06/2019
Goa, India

Steward Montego Bay Beach Village

- Prepared & served a variety of beverages to customers, ensuring their satisfaction and enhancing their overall experience at the bar.
- Maintained high standards of bar hygiene, which contributed to a clean and welcoming environment for guests.
- Assisted guests with their orders, providing friendly and prompt service that helped build strong customer relationships.
- Supervised housekeeping activities, which ensured that the bar area remained organized and presentable at all times.

01/2019 – 01/2020
Goa, India

Bartender cum Assistant Manager Oasis Restaurant

- Managed guest orders and expertly prepared and served drinks, which contributed to a lively and enjoyable atmosphere for patrons.
- Oversaw billing and cash handling processes, ensuring accurate transactions and a smooth daily closing, which helped maintain financial integrity.
- Supervised staff during the manager's absence, providing guidance and support to keep operations running smoothly, which enhanced team cohesion.
- Ensured excellent guest service by addressing customer needs promptly, which led to positive feedback and repeat business.

Skills

Guest Service & Customer
Care, Bartending & Drink
Preparation



Professional

Billing & Cash Handling,
Communication in Bengali,
Hindi & English

