

Bishwas Adhikari

4376636941 | bishwasadhikari55@gmail.com | [linkedin.com/in/bishwasad](https://www.linkedin.com/in/bishwasad)

EDUCATION

Diploma of Computer Programming

September 2023 - April 2025

Durham College, Oshawa, ON

- **Area of Focus:** Information Technology and Information Systems
- **Relevant Coursework:** Operating Systems, Software Development, Troubleshooting, Database Management, Networking Basics

Post-Secondary Education(+2)

March 2019 - May 2021

Arniko International College/Talchhikhel, Lalitpur, Nepal

- **Area of Focus:** Science

WORK EXPERIENCE

Cook & Cashier

September 2023- Present

Popeyes Louisiana Kitchen Oshawa, ON

- Delivered exceptional customer service, ensuring satisfaction with product selection and dining experiences.
- Processed transactions accurately using the POS system, including calculating discounts and promotions.
- Maintained a clean and organized workspace, contributing to efficient operations.
- Demonstrated excellent phone etiquette by addressing customer inquiries and resolving complaints.
- Utilized math and computer skills to maintain accurate inventory and manage stock levels effectively.
- Trained and mentored new team members to promote teamwork and maintain operational excellence.
- Reduced food waste by 10% and improved service speed by 15% through process optimization.

Sales Associate

February 2021 - May 2023

BhatBhateni Supermarket, Kathmandu, Nepal

- Assisted customers in selecting products based on their needs and preferences.
- Utilized effective sales techniques to promote products and achieve sales targets.
- Maintained an organized and visually appealing sales floor to enhance the customer experience.
- Processed transactions and handled cash with accuracy and efficiency.

OTHER EXPERIENCE

Fundraiser

June 2021 - August 2021

Volunteer Society Nepal, Kathmandu, Nepal

- Organized fundraising campaigns, raising over \$10,000 for UNICEF.
- Led community engagement initiatives, increasing volunteer participation by 25%.

Certifications

Google Ads - Measurement Certification

SKILLS

- **Sales and Customer Service:** Skilled in building rapport with customers and consistently meeting sales targets.
- **Technical Knowledge:** Proficient in POS systems and handling technology-related inquiries.
- **Communication:** Excellent verbal and written communication skills in English.
- **Phone Etiquette:** Experienced in assisting customers over the phone with professionalism and clarity.
- **Organization:** Strong ability to maintain a clean and orderly sales floor.
- **Adaptability:** Thrives in fast-paced environments and manages shifting priorities effectively.

Awards and Achievements

- **"Employee of the Month"** at BhatBhateni Supermarket for exceptional customer service and achieving sales targets (2022).