

Bishwas Thapa Magar

Quality Assurance Engineer/System Analyst

Stuart Park, NT, 0820

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[Linkedin](#), [My Portfolio](#)

Professional Summary

Detail-oriented QA Engineer and Business/System Analyst with over 5 years of experience in test automation and manual testing. Skilled in Agile and Scrum methodologies, with a proven track record of driving quality assurance and process improvements in dynamic environments

Skills

- Problem-Solving
 - Communication
 - Teamwork
 - Analysis
 - Attention to Detail
 - Organization
 - Adaptability
 - Technical Knowledge
 - Time Management
 - Initiative
 - Test Planning
 - Test Execution
 - Test Automation
 - Software Debugging
 - API Testing
 - Regression Testing
 - Functional Testing
 - Quality Assurance
 - Performance Testing
 - Defect Tracking
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Work History

NEUROLAB(Intern)

Business Analyst/System Analyst | Darwin, NT | March 2024 – July 2024

- Decreased baggage handling processing time by 30%-40% through process optimization at Singapore Changi Airport.
- Documented requirements, created Business Process Models, Data Flow Diagrams, and Use Case Diagrams, and managed the Business Requirement Traceability Matrix.
- Facilitated communication between tech teams and end-users, identified risks, and proposed mitigation strategies.
- Tools used: Excel Sheet, LucidChart, PowerPoint.

NSAA Securities(Full Time)

Quality Assurance/ Business Analyst | Melbourne, Vic | March 2022 – September 2023

- Planned and assessed business needs, ensuring alignment with project goals and stakeholder requirements.
- Liaised with stakeholders to gather and refine requirements, ensuring seamless communication and translating them into actionable tasks for the technical team.
- Created detailed Business Process Models, Data Flow Diagrams, and Use Case Diagrams and managed the Business Requirement Traceability Matrix.

- Proposed mitigation strategies.

Tools used: Jira, Confluence, Postman, Slack

CODYSEY WEB NEPAL(Full Time)

(Quality Assurance Engineer | Kathmandu | April 2017 - March 2022)

- Developed and executed detailed test plans and cases for comprehensive manual testing, showcasing strong organizational skills and task prioritization.
- Conducted rigorous pre-release testing, ensuring high-quality product launches and demonstrating innovation and deadline commitment.
- Collaborated with developers and product managers across cross-functional teams, ensuring robust feature testing and excellent communication.
- Autonomously managed the JIRA bug tracking system, meticulously documenting and resolving software defects with a focus on innovation and accountability.
- Worked on LeaveLogic, a US-based HR software platform, where I was responsible for testing user workflows and ensuring system integrity in managing employee leave processes.
- Contributed to testing for Assurance, a US-based insurance company, ensuring the reliability and functionality of the insurance policy management system.
- Presented product features to stakeholders, demonstrating analytical and problem-solving abilities, strong communication skills, and cultural awareness.

Tools used: Jira, Confluence, Postman, Slack, Rspec, Cypress, Circle.io, Postgres

Project And Competition

- **GovHack 2024**
Crocodile Watch (NT)
AI in Governance
- **IT Code Fair 2024**
Research Competition
Business Innovation Challenge

Education

- **Master of Information Technology (Software Engineering)**
Charles Darwin University (2022-2024)
 - **BSc(Hons) Computer Science And Software Engineering**
University of Bedfordshire
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Certifications and Courses

- Entry Certificate in Business Analysis (ECBA) – In progress
- Microsoft Business Analysis Fundamentals
- **LinkedIn Learning Courses:**
 - SQL Essential Training
 - Python for Data Science
 - Business Analysis: Essential Tools and Techniques
 - Agile Fundamentals
 - Introduction to Power BI
 - Zoho CRM (Manage customer relationships), **etc**

References

Nare Vellela

Data Migration Lead | Snr Technical Analyst

Mobile : 0466650401

Manisha Thapa

Accountant | Rogers Reidgy

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