

bismak0220@gmail.com



bismakhan.com



SUMMARY

Highly organized and detail-oriented honors student with a 4.0 GPA and over 200 hours of volunteer service. Bringing hands-on experience as an Investigation Officer Intern, QA Intern, Web Developer, and Computer Support Assistant. Driven by a passion for AI, Cybersecurity, and Product Development, I am actively seeking opportunities to apply my skills in these areas post-graduation, with a focus on roles in the Chicago area.

BISMA KHAN

EDUCATION

Illinois Institute of Technology

Master's Degree in Cyber Forensics and Security, 4.0 GPA, Dean's List, Transfer Leadership Scholar 2024 - 2025

Illinois Institute of Technology

Bachelor's Degree in Information Technology Management, Focus in Cybersecurity, 4.0 GPA, Dean's List, Transfer Leadership Scholar 2023 - 2024

College of Dupage

Associate's Degree in Science. 4.0 GPA, Dean's List, Presidential Scholar 2021 - 2022

SKILLS

- Operating Systems
- Python, C++, Java, SQL
- HTML, CSS, JavaScript
- MS Office Suite
- · Trello & Basecamp
- GitHub
- Wireshark & Eclipse
- **QA Software Testing**
- Languages: English and Urdu

CERTIFICATIONS

- Essentials in Cybersecurity by Microsoft
- Essentials in AI by Microsoft
- Essentials in Project Management by Microsoft

PROFESSIONAL EXPERIENCE

Software QA Specialist

AmeriCloud Telecom Solutions | 2024 - Present

- Conducting product testing for upcoming company software.
- Creating detailed test cases to ensure comprehensive testing.
- Generating tickets to troubleshoot and uncover software issues.
- · Collaborating with the development team to resolve identified issues and improve software quality

Website Developer & Business Owner

Khan's Kreations | 2020 - Present

I design and develop custom websites focused on responsive design and user experience. Key projects include:

- Qidwai Welfare Trust: Developed a website that helped raise \$20,000 for building 40 freshwater wells.
- BugmanPestControl: Created a website for a pest control company to enhance their online presence.
- Khan's Recipes: Created a family-owned recipe website showcasing traditional dishes.

I also manage my own professional website, showcasing my portfolio and expertise.

Investigation Security Officer Intern

Cook County Sheriff's Office | May 2024 - Aug. 2024

- Leveraged CrowdStrike and Darktrace software to conduct comprehensive audits of search histories across all company devices, effectively identifying and mitigating unauthorized activities.
- · Acquired in-depth knowledge of internet control systems and cybersecurity protocols implemented by the Sheriff's Office.
- Strengthened understanding of the Sheriff's Office's cybersecurity procedures and incident response protocols.

Library Computer - Print Assistant

College of DuPage | 2021 - 2022

- Provided expert guidance to students on the use of printing, copying, and computing equipment.
- Demonstrated proficiency in diagnosing and resolving technical challenges, including troubleshooting various university software and hardware issues.
- Leveraged multiple communication platforms to create a welcoming environment while efficiently addressing and resolving technical problems.

SERVICE DESK & BAKING VOLUNTEER (104 HOURS)

Elmhurst Memorial Hospital | 2018 - 2020

- Facilitating individuals in reaching their designated destinations, using hospital computers, and addressing inquiries.
- Preparing baked goods and distributing them to hundreds of patients and their families within the Family Birthing Center on a weekly basis.