

Assurance Targets

Assurances

Dispositional

Faith in
Autonomy

Trusting Stance

Institutional

Structural
Assurance

Situational
Normality --
User believes
that the
situation is
normal,
favorable, or
conducive to
success

Belief

Benevolence/
Integrity

Competence --
User believes
that the
autonomous
system has the
ability or power
to do what is
needed

Predictability --
User believes
that the actions
of the
autonomy are
consistent
enough that
they can be
forecast in a
given situation.

Intention

Willingness to
Depend

Subjective
probability of
depending