



Churn Dashboard



1869

Customers at Risk

2173

of Tech Tickets

885

of Admin Tickets

\$2.86M

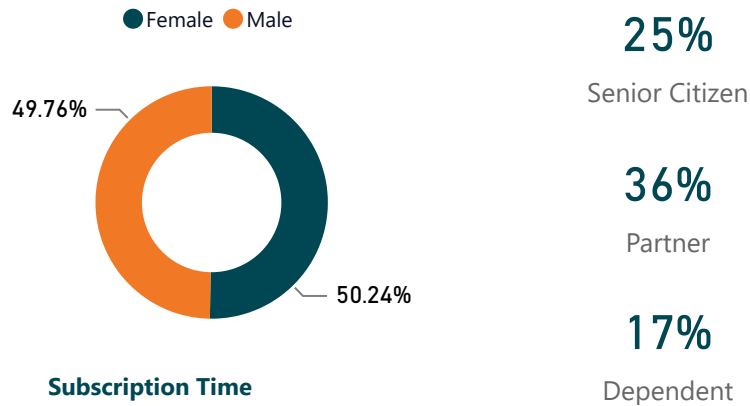
Yearly Charges

\$139.13K

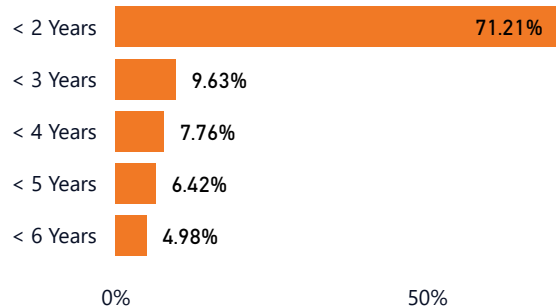
Sum of Monthly Charges



Demographics

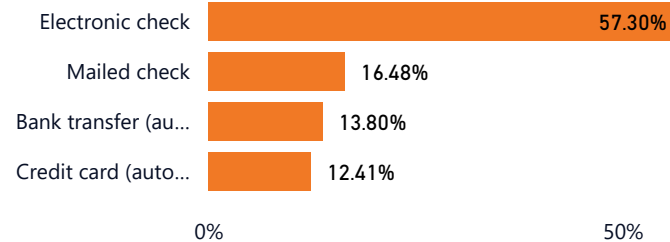


Subscription Time

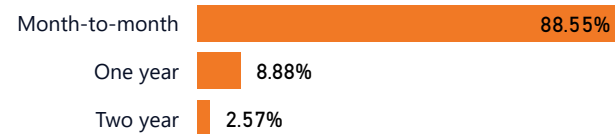


Customer Account Information

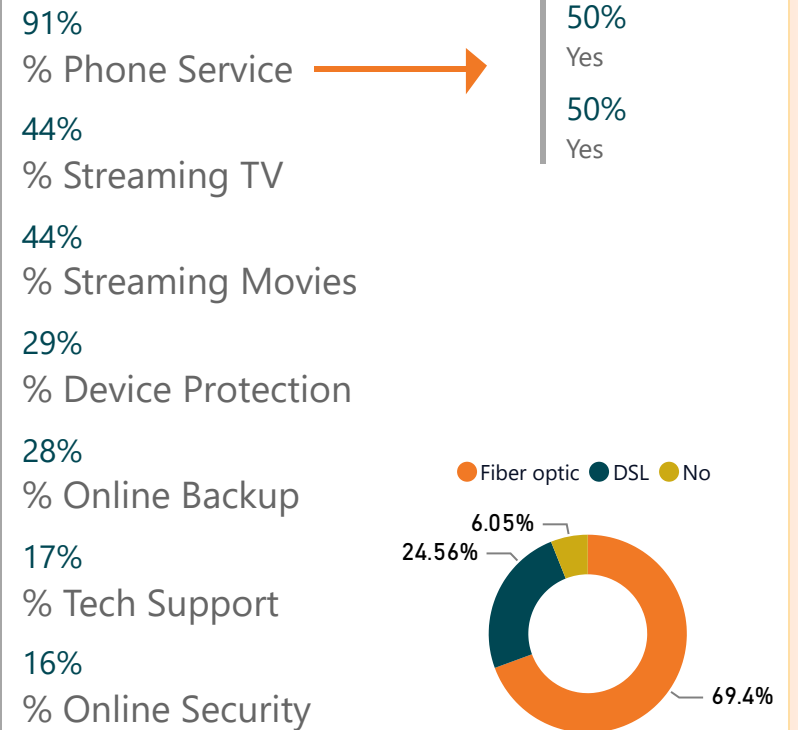
Payment Method



Types of Contract



Services Customers Signed up for





Customer Risk Analysis



Risk of churn

- ☐ No
- ☐ Yes



Internet Service

- ☐ DSL
- ☐ Fiber optic
- ☐ No



Months Subscribed

0 72



Contract Type

- ☐ Month-to-month
- ☐ One year
- ☐ Two year

7043

Total Customers

26.54%

Churn Rate %



\$16.06M

Yearly Charges

3632

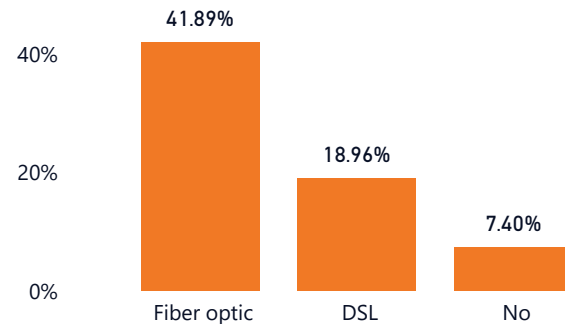
Admin Tickets

2955

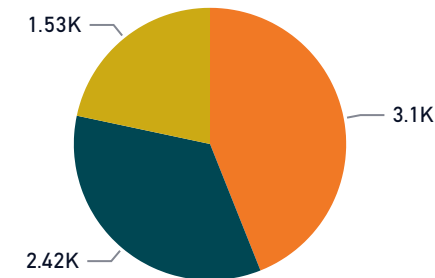
Tech Tickets



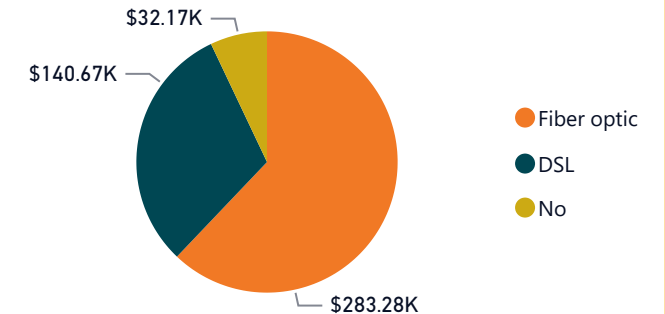
Churn by type of internet service



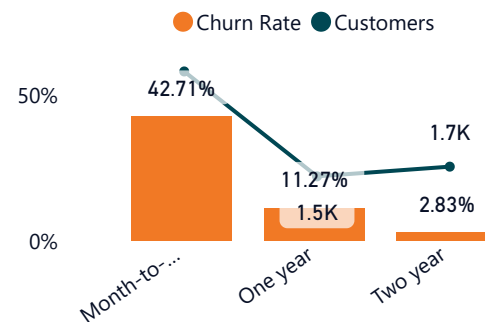
of Customers by internet service



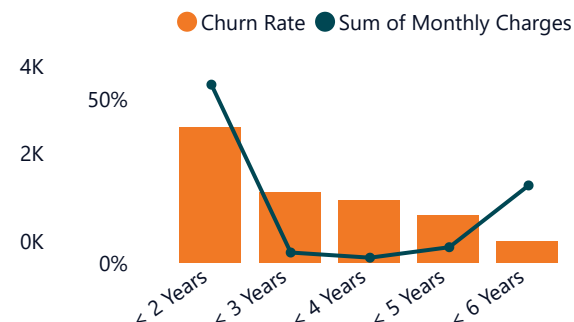
Sum of Monthly Charges



Type of contract



Years of contract



Churn by Payment Method

