Retailer service management system

Overview-

With the increase in today's demand a retailer itself cannot cope up with the work load.

This software(system) gives a relief to the retailer as with the increase in their customers the workload increase to take their orders bring them down from the store, pack them and prepare the bill.

As this system provide facility from front side as well as back side. More specifically using this software customer can order as well as bill for himself.

The retailer himself need not have to calculate and make effort to prepare the bill all it have to do is to pack the goods and take the money.

Now for the backhand using a specific credentials the retailer can fix the rate for a specific good and add or remove the good from the list.

Architecture-

Software Requirements –

- JAVA or PHP (in which ever comfortable)
- OS used WINDOWS

The credentials, Items divided by categories are stored in a files.

Implementation-

A program to implement two different menu according to the user i.e. Retailer or Customer

A menu for Customer will contain the options of categories in which it want to buy and further options to select from and make a list of items to buy and then prepare the bill and also to store the bill receipt.

The other menu for retailer will contain an options to add or remove items to sell and to change their price and can check the bill receipt.

Current plan

To create a simple non – GUI interface for customer to implement Retailer management system.

Drawbacks

No GUI – For the current version

UML Diagram

*To be shown

Functionality-

Customer

- Select items
- Return item
- Give feedback for items
- Online billing

Retailer

- See customer details
- See bill receipt
- Edit list
- Add discounts

Conclusion-

The software can play an essential role in this growing age of technology where a user friendly interface can be used to manage the selling and billing of goods.

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