finexer

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Consent control

Set up reminders to be automatically sent *n* days ahead of the time when an active authorization is due to expire.

We made it convenient for you and your clients to be notified about expiring consents to enable uninterrupted service and frictionless user experience. Notifications can be sent by emails directly to your clients or by webhooks hitting your endpoints. With emails, your clients will receive an email with a renewal link that will take them to the consent page to reconnect their bank. With webhooks, you'll receive a payload that contains event object with type `consent.reminder`

> Provide us with your own SMTP settings in SMTP

> page if you wish to send such emails via your SMTP server.

Set up reminders

Consent reminders are triggered by a schedule that is set up in your **consent control** page. You can configure up to three reminders to be sent based on a set number of days prior to the consent expiration. For each reminder, set the number of days prior to the consent expiration date upon which it should be triggered. The reminder with zero means that this will be triggered the same day the consent expires. You can enable or disable the consent reminders anytime you wish by checking the activation box.

Send by webhook
Send by email

Notification is sent to you

Once triggered, you will receive a payload to your endpoint

configured in your **webhook settings**. Webhooks give you more flexibility in how you wish to handle such events. An example of such payload can be found at the appendix page here: **reminder event**.

> Note at least one webhook must be configured in your account and be subscribed to the `reminder.consent_expiry.sent` event (unless it subscribed to all events). Your consent reminder settings will be disabled if we detect 3 consecutive errors when hitting your endpoints.