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## Sending mail from your own SMTP Server

Finexer sends emails from one of our email addresses such as mail@finexer.com. However, with our solution, we can send certain emails directly from your own SMTP server, so your clients see your email details as if it were sent from you, and your clients can reply directy to your email.

Note, we encrypt your credentials with AES-256 and keep them in a secure storage. This storage doesn't share credentials with another services and cannot be connected to via the internet.

### Set up SMTP

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To set up SMTP settings, you need to enter full SMTP details in your SMTP settings and then click Activate. We will attempt to send an activation code to you using your SMTP details to confirm the settings. Once confirmed, certain emails will be routed through the mail server you configured.

# Automatic deactivation

In case if we detect a problem sending from SMTP settings you provided, we will send emails to your clients via our standard SMTP server. After several sequential failed attempts, we will deactivate your settings and send you an email so that any necessary changes can be made.