

Energenic

# Big Brother Platform Usage Manual

September 2019

<b>Purpose</b>	<b>3</b>
<b>General (Important)</b>	<b>4</b>
Detailed data	4
Zooming and Resetting	4
Visual Guide	4
<b>Overview Tab</b>	<b>5</b>
Last Consumption Update	5
Last Yield Update	5
Total Consumption (gauge)	5
Consumption (pie chart)	5
Total Yield (gauge)	5
Yield (pie chart)	5
Mean Battery State of Charge	6
Alerts	6
Hourly Overview (graph)	6
Total Consumption (graph)	6
Total Yield (graph)	6
Weekly Consumption (graph)	6
Weekly Yield (graph)	6
<b>Consumption Tab</b>	<b>7</b>
Daily Consumption Overview	7
Hourly Consumption Overview	7
Total Consumption	7
System Consumption	7
System Consumption Live	7
Solar Consumption	7
Solar Consumption Live	7
Grid Consumption	7
Grid Consumption Live	8
Grid Feed-In	8
Grid Feed-In Live	8
<b>Yield Tab</b>	<b>8</b>
Daily Yield Overview	8
Hourly Yield Overview	8

Total Yield	8
System Yield	8
System Yield Live	8
Solar Yield	8
Solar Yield Live	9
Grid Supply	9
Grid Supply Live	9
<b>Battery Tab</b>	<b>9</b>
Last Battery SOC Update	9
Battery SOC	9
Daily Battery SOC Overview	9
Hourly Battery SOC Overview	9
<b>History Tabs</b>	<b>10</b>
How to use the History Graphs:	10
Visual Guide:	10
Using the History Interval and History View Window selectors	11
<b>Alert History Tab</b>	<b>12</b>
Monitoring Alerts	12
Alert History	12
<b>Contact and User Support</b>	<b>12</b>

## Purpose

This manual serves as a reference guide to the efficient usage of the Big Brother Platform. This manual is a useful aid to assist a user of the platform - if needed.

## General (Important)

### Detailed data

The values depicted on Big Brother are calculated, collected and some are averaged. The reason for this is to improve the performance and responsiveness of the platform, this being said, the exact value of every second/minute may not be available.

To view a specific data (on a graph which shows multiple values):

- *Click* the value you want displayed on its own (on the **legend** of the graph)
- To display a set of selected values (hold *CTRL* + *click* the values on the legend) this can also deselect values if not wanted.

### Zooming and Resetting

In order to reset the values and graphs to their current status, set the time-window to 'Today'.

The time-window can be changed by selecting a '**Quick Range**', a '**Custom Range**', or by **selecting a timespan** on a graph.

### Visual Guide



- |  |   |   |
|--|---|---|
| <b>1) History Interval Selector</b>    | - | Specifies the history interval                                  |
| <b>2) History View Window Selector</b> | - | Specifies the history time-window                               |
| <b>3) Star Dashboard</b>               | - | Add dashboard to Starred Dashboards                             |
| <b>4) Cycle View Mode</b>              | - | Switch between <i>Normal</i> / <i>Fullscreen</i> / <i>Kiosk</i> |
| <b>5) Time-window selector</b>         | - | Select ' <i>Today</i> ' to set graphs to standard view          |
| <b>6) Time-range zoom out</b>          | - | Increase shown data on applicable graphs                        |
| <b>7) Refresh Dashboard data</b>       | - | Check if new data is available manually                         |
| <b>8) Select Refresh Interval</b>      | - | Set automatic data refresh interval                             |

## Overview Tab

### Last Consumption Update

Elapsed time since latest data was sent from the Sunny monitoring device/platform. This value **does not change** if the time-window is changed, it is the latest value.

### Last Yield Update

Elapsed time since latest data was sent from the Sunny monitoring device/platform. This value **does not change** if the time-window is changed, it is the latest value.

### Total Consumption (gauge)

Shows how many kWh have been consumed currently, if the time-window is changed this will show how much was consumed over the **selected days** of the time-window. If the time-window is changed, the graph will show the current consumed during that period. However the time-window needs to be in days, the values will only be represented accurately if the time-window is a day interval i.e last 7 days, last 2 days.

### Consumption (pie chart)

Shows the percentages and current of the 'zones' consumption over the **selected days** of the time-window. If the time-window is changed, the graph will show the current consumed during that period. However the time-window needs to be in days, the values will only be represented accurately if the time-window is a day interval i.e last 7 days, last 2 days.

### Total Yield (gauge)

Shows the current yield, if the time-window is changed this will show the yield over the **selected days** of the time-window. However the time-window needs to be in days, the values will only be represented accurately if the time-window is a day interval i.e last 7 days, last 2 days.

### Yield (pie chart)

Shows the percentages and current of the yield over the **selected days** of the time-window. If the time-window is changed, the graph will show the yield during that period. However the time-window needs to be in days, the values will only be represented accurately if the time-window is a day interval i.e last 7 days, last 2 days.

## Mean Battery State of Charge

Shows the average State of Charge over the current time-window.

## Alerts

Alerts are displayed when:

- An irregularity is found
- A pre-set trigger is reached by a certain value/value pattern

Alerts consist of a:

- Name - Which describes the source
- Message - Gives additional information (if applicable)
- Date - The date and time of the alerts initial activation (when the alert)
- Relative Time - Elapsed time of alert being displayed
- Status - **PROBLEM** alerts are the only alerts which will be displayed here

## Hourly Overview (graph)

Displays the hourly Total Consumption and hourly Total Yield of the selected time-window.

## Total Consumption (graph)

Displays the Total Consumption within the selected time-window.

## Total Yield (graph)

Displays the Total Yield within the selected time-window.

## Weekly Consumption (graph)

This shows the **current weekly consumption** if the time-window is changed, this graph will not show that time-windows values. To inspect the weekly consumption, reset the values (by selecting Today), once this is done, the weekly consumption will be depicted accurately.

## Weekly Yield (graph)

This shows the **current weekly yield** if the time-window is changed, this graph will not show that time-windows values. To inspect the weekly yield, reset the values (by selecting Today), once this is done, the weekly yield will be depicted accurately.

## Consumption Tab

### Daily Consumption Overview

This graph shows a daily overview of the consumption, any time-window less than a day will cause this graph to provide less accurate depictions, thus if a higher detail is required, use the hourly overview.

### Hourly Consumption Overview

This graph shows an hourly overview of the consumption, any time-window less than a day will cause this graph to provide less accurate depictions, thus if a higher detail is required, use the hourly overview.

### Total Consumption

This graph shows the total consumption of the selected time-window.

### System Consumption

This graph shows the system consumption of the selected time-window.

### System Consumption Live

This graph shows the live system consumption of the selected time-window.

### Solar Consumption

This graph shows the solar consumption of the selected time-window.

### Solar Consumption Live

This graph shows the live solar consumption of the selected time-window.

### Grid Consumption

This graph shows the grid consumption of the selected time-window.

### **Grid Consumption Live**

This graph shows the live grid consumption of the selected time-window.

### **Grid Feed-In**

This graph shows the grid feed-in of the selected time-window.

### **Grid Feed-In Live**

This graph shows the live grid feed-in of the selected time-window.

## **Yield Tab**

### **Daily Yield Overview**

This graph shows a daily overview of the yield, any time-window less than a day will cause this graph to provide less accurate depictions, thus if a higher detail is required, use the hourly overview.

### **Hourly Yield Overview**

This shows the hourly yield of a selected time-window in hour intervals.

### **Total Yield**

This shows the total yield of a selected time-window.

### **System Yield**

This shows the system yield of a selected time-window.

### **System Yield Live**

This shows the live system yield of a selected time-window.

### **Solar Yield**

This shows the solar yield of a selected time-window.



## **Solar Yield Live**

This shows the live solar yield of a selected time-window.

## **Grid Supply**

This shows the grid supply of a selected time-window.

## **Grid Supply Live**

This shows the live grid supply of a selected time-window.

## **Battery Tab**

### **Last Battery SOC Update**

Elapsed time since latest SOC data was sent from the Sunny monitoring device/platform. This value does not change if the time-window is changed, it is the latest value.

## **Battery SOC**

This graph shows the last values in the time-window of the Battery SOC.

### **Daily Battery SOC Overview**

This graph shows a daily overview of the Battery State of Charge, any time-window less than a day will cause this graph to provide less accurate depictions, thus if a higher detail is required, use the hourly overview.

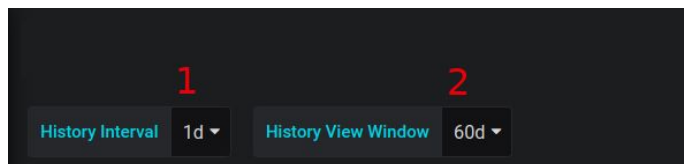
### **Hourly Battery SOC Overview**

This shows the Battery SOC of a selected time-window in hour intervals.

## History Tabs

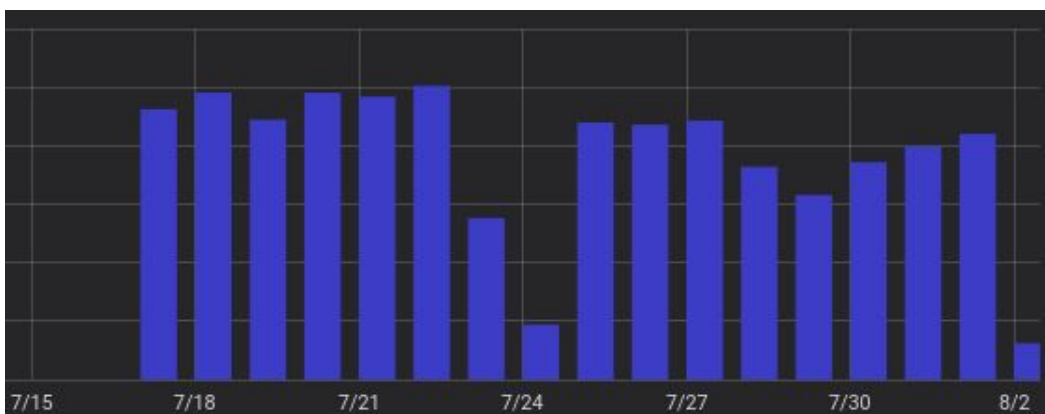
### How to use the History Graphs:

Visual Guide:

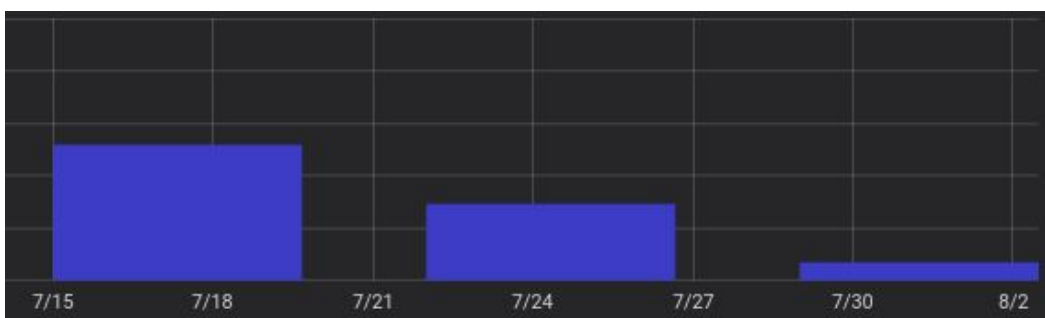


#### 1) History Interval Selector

- Allows a user to select how large/small the intervals are between data points:



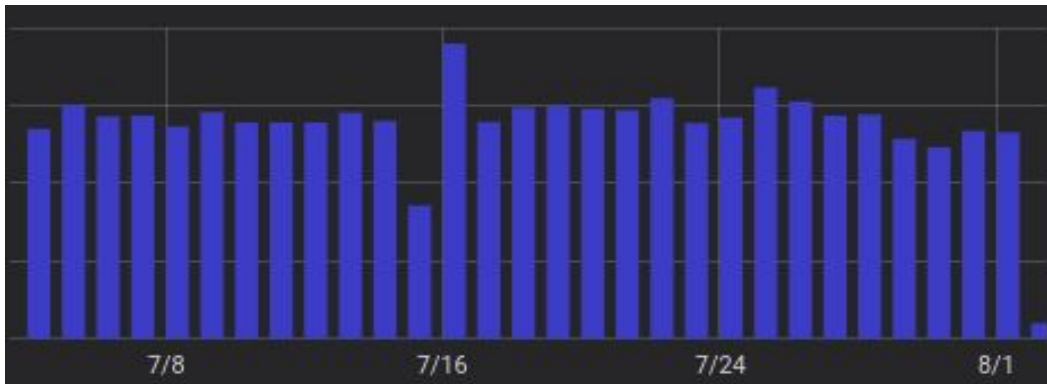
- The above is a part of a graph which has the History Interval selector set to 1 day intervals.



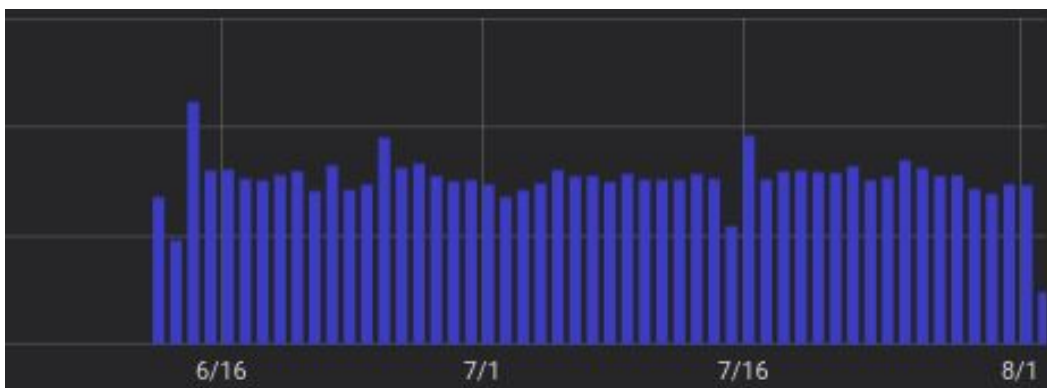
- The above is a part of a graph which has the History Interval selector set to 7 day intervals.

## 2) History View Window Selector

- Allows a user to select how far back the displayed history should be. 30d



- The above is a part of a graph which has the History View window selector set to the previous 30 days.



- The above is a part of a graph which has the History View window selector set to the previous 60 days.

## Using the History Interval and History View Window selectors

When a user requires the history of a value two variables need to be considered:

1. How specific value(s) need to be.
2. How far back (roughly) they would like to view.

In order to retrieve the history - a user should first set the interval of the data (i.e 7 days) to view the data in 7-day-sized-parts.

Once that is complete, the user should select how far back they would like to view (i.e 60 days) - this will allow them to see the previous 60 days of data.

## Alert History Tab

### Monitoring Alerts

Displays the currently **ACTIVE** alerts.

### Alert History

Displays the history of all alerts.

## Contact and User Support

Support Team:

Email: [bigbrotherqueries@gmail.com](mailto:bigbrotherqueries@gmail.com)