

Energenic

# Big Brother Platform Usage Manual

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<b>Purpose</b>	<b>3</b>
<b>General (Important)</b>	<b>3</b>
Detailed data	3
Zooming and Resetting	3
Visual Guide	4
<b>Overview Tab</b>	<b>4</b>
Last Yield Update	4
Total Yield (gauge)	4
Yield (graph)	4
Weekly Yield (graph)	5
Alerts	5
Hourly Yield (graph)	5
<b>Yield Tab</b>	<b>5</b>
Daily Yield Overview	5
Hourly Yield Overview	5
Solar Yield	5
<b>History Tabs</b>	<b>6</b>
How to use the History Graphs:	6
Visual Guide:	6
Using the History Interval and History View Window selectors	7
<b>Alert History Tab</b>	<b>8</b>
Monitoring Alerts	8
Alert History	8
<b>Contact and User Support</b>	<b>8</b>

## Purpose

This manual serves as a reference guide to the efficient usage of the Big Brother Platform. This manual is a useful aid to assist a user of the platform - if needed.

## General (Important)

### Detailed data

The values depicted on Big Brother are calculated, collected and some are averaged. The reason for this is to improve the performance and responsiveness of the platform, this being said, the exact value of every second/minute may not be available.

To view a specific data (on a graph which shows multiple values):

- *Click* the value you want displayed on its own (on the **legend** of the graph)
- To display a set of selected values (hold *CTRL* + *click* the values on the legend) this can also deselect values if not wanted.

### Zooming and Resetting

In order to reset the values and graphs to their current status, set the time-window to 'Today'.

The time-window can be changed by selecting a '**Quick Range**', a '**Custom Range**', or by **selecting a timespan** on a graph.

## Visual Guide



- |                                 |   |                                                                 |
|---------------------------------|---|-----------------------------------------------------------------|
| 1) History Interval Selector    | - | Specifies the history interval                                  |
| 2) History View Window Selector | - | Specifies the history time-window                               |
| 3) Star Dashboard               | - | Add dashboard to Starred Dashboards                             |
| 4) Cycle View Mode              | - | Switch between <i>Normal</i> / <i>Fullscreen</i> / <i>Kiosk</i> |
| 5) Time-window selector<br>view | - | Select ' <i>Today</i> ' to set graphs to standard<br>view       |
| 6) Time-range zoom out          | - | Increase shown data on applicable graphs                        |
| 7) Refresh Dashboard data       | - | Check if new data is available manually                         |
| 8) Select Refresh Interval      | - | Set automatic data refresh interval                             |

## Overview Tab

### Last Yield Update

Elapsed time since latest data was sent from the Sunny monitoring device/platform. This value **does not change** if the time-window is changed, it is the latest value.

### Total Yield (gauge)

Shows the yield, in kWh, that has been accumulated currently, if the time-window is changed this will show how much was accumulated from the beginning of the last day (within the time-window) up to the last time of that day (within the time-window).

### Yield (graph)

Displays the Yield within the selected time-window.

## Weekly Yield (graph)

This shows the **current weekly yield** if the time-window is changed, this graph will not show that time-windows values. To inspect the weekly yield, reset the values (by selecting Today), once this is done, the weekly yield will be depicted accurately.

## Alerts

Alerts are displayed when:

- An irregularity is found
- A pre-set trigger is reached by a certain value/value pattern

Alerts consist of a:

- Name - Which describes the source
- Message - Gives additional information (if applicable)
- Date - The date and time of the alerts initial activation (when the alert)
- Relative Time - Elapsed time of alert being displayed
- Status - **PROBLEM** alerts are the only alerts which will be displayed here

## Hourly Yield (graph)

Displays the hourly Yield of the selected time-window.

## Yield Tab

### Daily Yield Overview

This graph shows a daily overview of the yield, any time-window less than a day will cause this graph to provide less accurate depictions, thus if a higher detail is required, use the hourly overview.

### Hourly Yield Overview

This shows the hourly yield of a selected time-window in hour intervals.

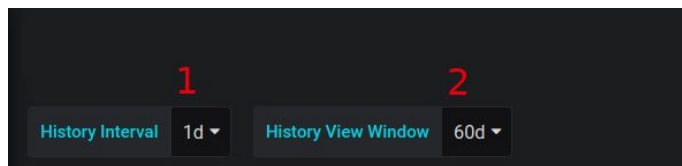
## Solar Yield

This shows the solar yield of a selected time-window.

## History Tabs

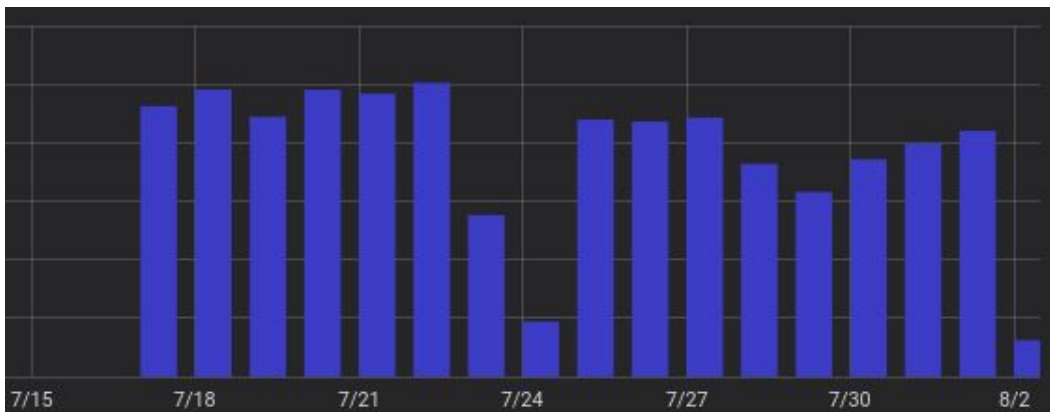
### How to use the History Graphs:

Visual Guide:

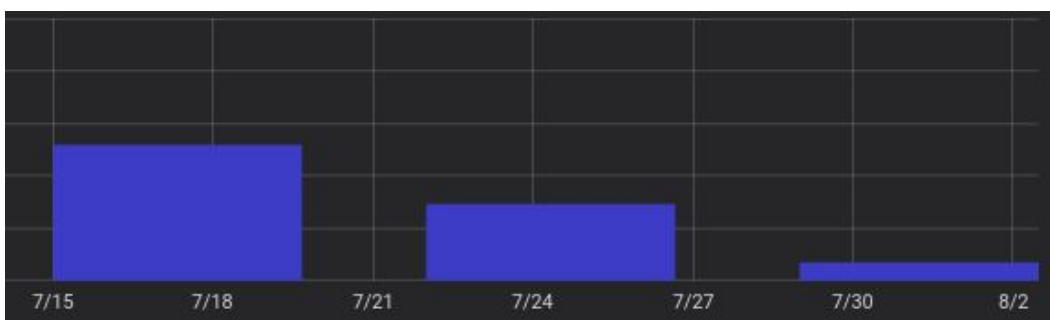


#### 1) History Interval Selector

- Allows a user to select how large/small the intervals are between data points:



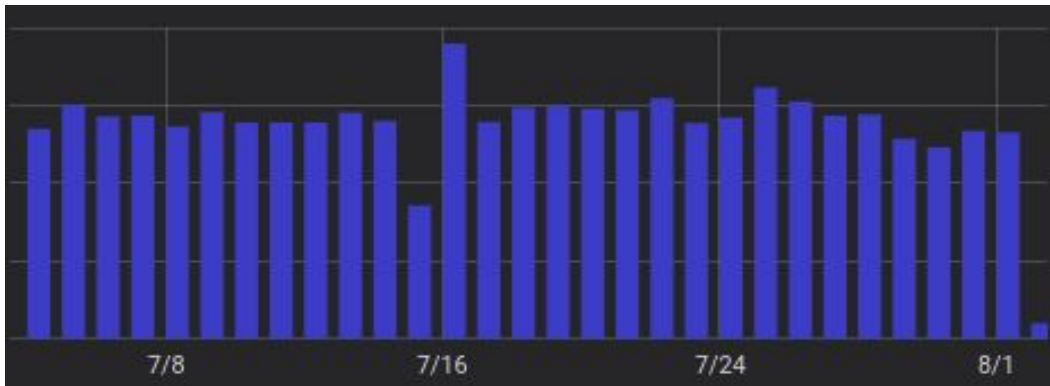
- The above is a part of a graph which has the History Interval selector set to 1 day intervals.



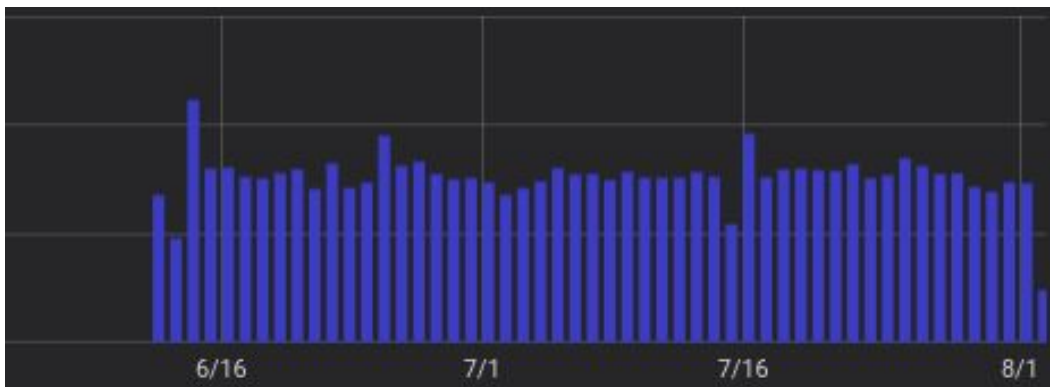
- The above is a part of a graph which has the History Interval selector set to 7 day intervals.

## 2) History View Window Selector

- Allows a user to select how far back the displayed history should be. 30d



- The above is a part of a graph which has the History View window selector set to the previous 30 days.



- The above is a part of a graph which has the History View window selector set to the previous 60 days.

## Using the History Interval and History View Window selectors

When a user requires the history of a value two variables need to be considered:

1. How specific value(s) need to be.
2. How far back (roughly) they would like to view.

In order to retrieve the history - a user should first set the interval of the data (i.e 7 days) to view the data in 7-day-sized-parts.

Once that is complete, the user should select how far back they would like to view (i.e 60 days) - this will allow them to see the previous 60 days of data.

## **Alert History Tab**

### **Monitoring Alerts**

Displays the currently **ACTIVE** alerts.

### **Alert History**

Displays the history of all alerts.

## **Contact and User Support**

Support Team:

Email: [bigbrotherqueries@gmail.com](mailto:bigbrotherqueries@gmail.com)