**----Big Brother Platform----**

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**--July 2019 Update--**

# General Usage:

## Detailed data:

* The values depicted on Big Brother are calculated, collected and some are averaged. The reason for this is to improve the performance and responsiveness of the platform, this being said, the exact value of every second/minute may not be available.
* To view a specific data (on a graph which shows multiple values):
  + *Click* the value you want displayed on its own (on the **legend** of the graph)
  + To display a set of selected values (hold *CTRL* + *click* the values on the legend*)* this can also deselect values if not wanted.

## Zooming and Resetting:

* In order to reset the values and graphs to their current status, set the time-window to ‘Today’.
* The time-window can be changed by selecting a ‘**Quick Range**’, a ‘**Custom Range**’, or by **selecting a timespan** on a graph.

## Visual Guide

* Please consult the Big\_Brother\_Usage\_Manual for a fully comprehensive visual guide.

## Element Hints

* Hover over the ‘**i**’ in the top left corner of a data representation to get more usage information about it.

## 

## Alerts

Alerts are displayed when:

* An irregularity is found
* A pre-set trigger is reached by a certain value/value pattern

Alerts consist of a:

* Name - Which describes the source (i.e Daily Energy, Battery SOC etc.)
* Message - Gives additional information (if applicable)
* Date - The date and time of the alerts initial activation (when the alert)
* Relative Time - Elapsed time of alert being displayed
* Status - **PROBLEM**  alerts are the only alerts which will be displayed here

## History Tabs:

Usage:

* The History tabs use the **History View Window** and **History Interval** selectors in order to generate the graph.

# Alert History Tab:

## Monitoring Alerts

Displays the currently **ACTIVE** alerts

## Alert History

Displays the history of all alerts.

# Contact and User Support

Support Team

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