# **Welcome email:**

## **Subject:**

**Welcome to First Premier Home Warranty!**

## **Email Body:**

Hello Sarah,

Welcome to First Premier Home Warranty! We are ecstatic to have you as a valuable contributor to our home protection community.

Your choice to sign up for our Home Warranty Plan demonstrates your dedication to protecting both your house and your peace of mind. You are now prepared to handle unforeseen home system and appliance malfunctions with confidence thanks to our extensive coverage.

Here's a quick overview of what you can expect from your Home Warranty Plan:

**Coverage Benefits:**

**<ICON> Protection:** Our plan covers a wide range of household systems and appliances, ensuring you're shielded from costly repair and replacement expenses.

**<ICON>Convenience:** Enjoy the convenience of a hassle-free claims process. When a covered item breaks down, simply reach out to our dedicated customer support team.

**<ICON>Expert Service:** We work with a network of skilled technicians to ensure that any covered repairs are handled promptly and professionally.

**<ICON>24/7 Support:** Emergencies can happen at any time. That's why we provide round-the-clock customer support to assist you when you need it most.

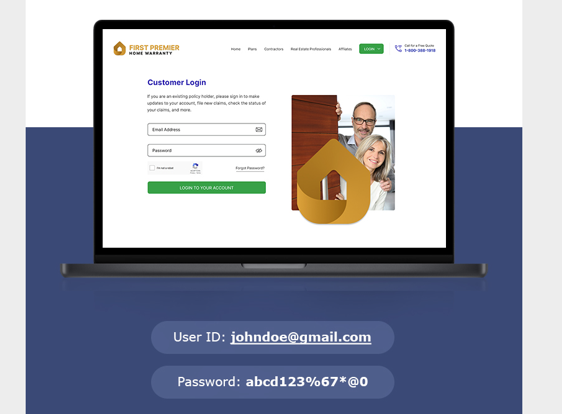
**Getting Started:**

**Keep Your Contract:** Please keep a copy of your Home Warranty Plan contract in a safe place for reference.

**Review Coverage:** Take some time to review the coverage details in your contract so you understand what's included.

**Contact Us:** If you ever experience a covered breakdown, don't hesitate to contact our claims department. You can reach us at +1 (XXX) XXX XXXX or [support@fphw.com](mailto:support@fphw.com).

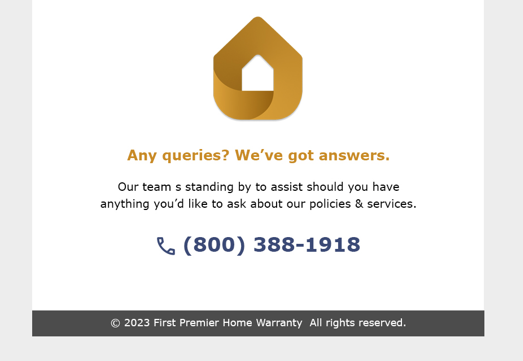
**Your one-stop destination for all things related to your policy:**



**CTA: CLICK HERE TO ACCESS YOUR PORTAL**

Thank you for choosing First Premier Home Warranty - <Plan\_Name>.

We look forward to serving you and ensuring that your home remains a place of comfort and security.



Sincerely,

First Premier Home Warranty

<https://www.fphw.com>

[support@fphw.com](mailto:support@fphw.com)

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# **Password Reset**

## **Subject**

First Premier Home Warranty | Password Reset Request

## **Email Body**

Hello Harvey,

We have received a request to reset the password for your account with First Premier Home Warranty. Your security is important to us, and we are here to assist you with this process.

To reset your password, please follow the instructions below:

For Tamal can be showcased with 3 step icon & text representation one after another:

**Step-1**

Click on the following link to reset your password:

**CTA RESET PASSWORD\***

**\* For security purpose, this link is valid for**

**one time interaction only.**

**Step-2**

You will be directed to a page where you can create a new password.

For security, please follow the strong password guideline

as mentioned over password reset form.

**Step-3**

Once you have entered your new password,

click 'Submit' to confirm the change.

Please get in touch with our support staff right away at [support@fphw.com](mailto:support@fphw.com) or call us at +1 (XXX) XXX XXXX if you didn't request this password reset or think this request was made inadvertently.

Thank you for choosing First Premier Home Warranty.

We are committed to ensuring the security of your account and providing you with the best possible experience.

Sincerely,

First Premier Home Warranty

<https://www.fphw.com>

[support@fphw.com](mailto:support@fphw.com)

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# **OTP Email**

## **Subject**

First Premier Home Warranty | Your One-Time Password (OTP) for Secure Access

## **Email Body**

Hello Harvey,

We are committed to ensuring the security of your account with [Your Company Name]. To provide you with the highest level of protection, we have generated a one-time password (OTP) for your use. Please find your OTP below:

**One-Time Password (OTP):**

**[Your OTP Code]**

**Click to copy**

This OTP is valid for a single use and for a limited time.

It is essential for verifying your identity when logging in.

**Keep it Confidential:** <Icon>

Do not share this OTP with anyone.

We will never ask for your OTP.

**Secure Connection:** <Icon>

Always ensure you are on our official website

<https://www.fphw.com>

when using your OTP.

If you did not initiate any action that requires an OTP from us, please contact our support team immediately at [support@fphw.com](mailto:support@fphw.com) or call us at +1 (XXX) XXX XXXX.

Thank you for choosing First Premier Home Warranty.

We are dedicated to safeguarding your account and personal information.

Sincerely,

First Premier Home Warranty

<https://www.fphw.com>

[support@fphw.com](mailto:support@fphw.com)

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# **Refer A Friend Email**

## **Subject**

First Premier Home Warranty | Share the Love and Get an Amazon Coupon!

## **Email Body**

Hello Harvey,

At First Premier Home Warranty, we believe that the best way to grow is through the support of our loyal customers like you. That's why we're excited to introduce our Refer-a-Friend program!

Here's how it works:

**Step 1:**

Share your unique referral link

with your friends and family.

**Step 2:**

When your friends use your link to make

their first purchase on our website,

they'll receive a $25 Amazon coupon

**Step 3:**

As a token of our appreciation,

you'll receive a $25 Amazon coupon

for each successful referral.

It's a win-win! Your friends get a great deal, and you get rewarded for spreading the word about us.

Click below to share:

**CTA: REFER A FRIEND**

Thank you for being a valued member of First Premier Home Warranty.

We appreciate your support and look forward to sharing the love with you and your friends.

Happy referring!

Sincerely,

First Premier Home Warranty

<https://www.fphw.com>

[support@fphw.com](mailto:support@fphw.com)

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# **Cancellation Email**

## **Subject**

First Premier Home Warranty | Policy Cancellation Request Received

## **Email Body**

Hello Harvey,

We have received your request to cancel your policy <Policy\_no> covering the property located at <Address>. We understand that this decision may not have been made lightly, and we genuinely value your feedback and experience with us.

We are committed to providing the best possible service to our customers, and your input is vital in helping us improve. We would greatly appreciate it if you could take a moment to share your reasons for canceling your policy. Your insights will assist us in identifying areas where we can enhance our services to better meet the needs of our valued customers.

Please click the following link to fill out the cancellation form:

**CTA: FILL OUT THE CANCELLATION FORM**

If there is anything else that we can assist you with, please contact our support team immediately at [support@fphw.com](mailto:support@fphw.com) or call us at +1 (XXX) XXX XXXX.

Once again, we apologize for any inconvenience you may have experienced and appreciate your time in sharing your thoughts with us.

Your satisfaction is important to us, and we hope that in the future, you might consider us for your insurance needs once more. If you have any questions or require further assistance, please do not hesitate to reach out to us.

Sincerely,

First Premier Home Warranty

<https://www.fphw.com>

[support@fphw.com](mailto:support@fphw.com)

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# **Failed Payment Email-Customer Copy**

## **Subject**

First Premier Home Warranty | Schedule Payment Failed Notification

## **Email Body**

Hello Harvey,

We would like to inform you about an issue regarding the scheduled payment for your account.

**Scheduled Payment Details:**

**Policy Number:**

**Payment Status:**

**Payment Amount: [Amount]**

**Payment Date: [Payment Date]**

**Payment Method: [Payment Method]**

Unfortunately, our attempt to process the payment scheduled for [Scheduled Date] was unsuccessful. We understand that situations like this can be frustrating, and we want to assist you in resolving this matter promptly.

**1. Review Payment Details:** Double-check the payment method information on your account to ensure accuracy. Ensure that the account associated with your chosen payment method has sufficient funds or credit available.

**2. Update Payment Method:** If you believe the payment method on file is incorrect or has expired, please update your payment method through our secure online portal. Here is the link to update your payment method: [Payment Method Update Link]

**3. Contact Support:** If you require further assistance or if you believe there is an error, please don't hesitate to contact our customer support team at [Customer Support Email Address] or [Customer Support Phone Number]. Our dedicated team is ready to assist you in resolving this issue.

**Important:** Please address this matter as soon as possible to prevent any disruption in your account services.

Your satisfaction is important to us, and we are committed to helping you resolve this payment issue quickly and efficiently. We appreciate your trust and apologize for any inconvenience this payment delay may have caused.

If there is anything else that we can assist you with, please contact our support team immediately at [support@fphw.com](mailto:support@fphw.com) or call us at +1 (XXX) XXX XXXX.

Sincerely,

First Premier Home Warranty

<https://www.fphw.com>

[support@fphw.com](mailto:support@fphw.com)

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# **Failed Payment Email-Admin Copy**

## **Subject**

First Premier Home Warranty | Schedule Payment Failed

## **Email Body**

Hello Admin,

We would like to inform you about an issue regarding the scheduled payment for the following account.

**Customer Name:**

**Customer Email:**

**Customer Phone:**

**Scheduled Payment Details:**

**Policy Number:**

**Payment Status:**

**Payment Amount: [Amount]**

**Payment Date: [Payment Date]**

**Payment Method: [Payment Method]**

**Important:** Please address this matter as soon as possible to prevent any disruption in your account services.

Your satisfaction is important to us, and we are committed to helping you resolve this payment issue quickly and efficiently. We appreciate your trust and apologize for any inconvenience this payment delay may have caused.

If there is anything else that we can assist you with, please contact our support team immediately at [support@fphw.com](mailto:support@fphw.com) or call us at +1 (XXX) XXX XXXX.

Sincerely,

First Premier Home Warranty

<https://www.fphw.com>

[support@fphw.com](mailto:support@fphw.com)

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# **Work Order**

## **Subject**

First Premier Home Warranty | Work Order

## **Email Body**

Hello Samuel Electrical Pvt. Ltd.,

You have successfully assigned with the job AC:3568763725.

Click below to download the printable work order invoice.

**CTA: DOWNLOAD WORK ORDER INVOICE**

**Customer Name:**

**Customer Email:**

**Customer Phone:**

**Property Address:**

**Job No:**

**Policy Number:**

**Preferred Appointment Date: [Preferred Date]**

**Preferred Appointment Time: [Preferred Time]**

The job cannot proceed further until the appointment is confirmed with the Customer.

Please get in touch with the Customer at the earliest.

To confirm your appointment and ensure that we can provide the service you need at your preferred date and time, please reply to this email with your confirmation. If you need to reschedule or have any specific requests, kindly let us know, and we will do our best to accommodate them.

If there is anything else that we can assist you with, please contact our support team at [support@fphw.com](mailto:support@fphw.com) or call us at +1 (XXX) XXX XXXX.

Sincerely,

First Premier Home Warranty

<https://www.fphw.com>

[support@fphw.com](mailto:support@fphw.com)

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# **Claim Assigned to Contractor**

## **Subject**

First Premier Home Warranty | A new work has been assigned to you

## **Email Body**

Hello Samuel Electrical Pvt. Ltd.,

You have successfully assigned with the job AC:3568763725.

Click below to download the printable work order invoice.

**CTA: DOWNLOAD WORK ORDER INVOICE**

**Customer Name:**

**Customer Email:**

**Customer Phone:**

**Property Address:**

**Job No:**

**Policy Number:**

**Preferred Appointment Date: [Preferred Date]**

**Preferred Appointment Time: [Preferred Time]**

The job cannot proceed further until the appointment is confirmed with the Customer.

Please get in touch with the Customer at the earliest.

To confirm your appointment and ensure that we can provide the service you need at your preferred date and time, please reply to this email with your confirmation. If you need to reschedule or have any specific requests, kindly let us know, and we will do our best to accommodate them.

If there is anything else that we can assist you with, please contact our support team at [support@fphw.com](mailto:support@fphw.com) or call us at +1 (XXX) XXX XXXX.

Sincerely,

First Premier Home Warranty

<https://www.fphw.com>

[support@fphw.com](mailto:support@fphw.com)

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# **Claim Assigned to Contractor- Customer Copy**

## **Subject**

First Premier Home Warranty | Contractor Assigned for <Claim\_No>

## **Email Body**

Hello Sarah,

We are reaching out to let you know that your recent claim TN:AC-79504362356 has been assigned.

The service provider's information is provided below in this email.

**Technician Name:**

**Technician Email:**

**Technician Phone:**

To confirm your appointment and ensure that we can provide the service you need at your preferred date and time, the Technician will get in touch with you. If you need to reschedule or have any specific requests, kindly let us know, and we will do our best to accommodate them.

If there is anything else that we can assist you with, please contact our support team at [support@fphw.com](mailto:support@fphw.com) or call us at +1 (XXX) XXX XXXX.

Sincerely,

First Premier Home Warranty

<https://www.fphw.com>

[support@fphw.com](mailto:support@fphw.com)

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# **Claim Generated- Customer Copy**

## **Subject**

First Premier Home Warranty | Claim Successfully Generated

## **Email Body**

Hello Sarah,

We are writing to inform you that your claim has been generated successfully. Our team is committed to ensuring that your issue is addressed promptly and efficiently.

The claim detail is as follows:

**Policy No:**

**Claim No:**

**Covered Item:**

A service provider will be assigned to your claim soon. Our designated service provider, will be in touch with you shortly to schedule a visit or discuss the resolution process. They will provide you with details about the timeline and any other relevant information. Please be prepared to confirm the appointment with our service provider to ensure a convenient time for the service visit.

If there is anything else that we can assist you with, please contact our support team at [support@fphw.com](mailto:support@fphw.com) or call us at +1 (XXX) XXX XXXX.

Thank you for choosing us to address your service needs. We look forward to resolving this matter swiftly and effectively.

Sincerely,

First Premier Home Warranty

<https://www.fphw.com>

[support@fphw.com](mailto:support@fphw.com)

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# **Cash in Lieu Email**

## **Subject**

First Premier Home Warranty | Cash in Lieu

## **Email Body**

Hello Sarah,

We are pleased to inform you that your recent claim has been successfully processed, and we are ready to proceed with settlement option as Cash in Lieu.

The claim detail is as follows:

**Policy No:**

**Claim No:**

**Covered Item:**

**Claim Status:**

Please see the attached Cash in Lieu form, you are requested to fill that up and send us the duly signed copy to us at the earliest.

Based on receipt of the filled-up form from your end, we will process the agreed-upon settlement amount. You will receive a payment confirmation email once the transaction is completed. This email will serve as your receipt for the settlement.

We understand that the settlement process is an essential part of our commitment to providing excellent customer service. We hope that this settlement demonstrates our dedication to resolving your claim in a fair and efficient manner.

If there is anything else that we can assist you with, please contact our support team at [support@fphw.com](mailto:support@fphw.com) or call us at +1 (XXX) XXX XXXX.

Thank you for choosing us. We appreciate your trust and look forward to continuing to serve you in the future.

Sincerely,

First Premier Home Warranty

<https://www.fphw.com>

[support@fphw.com](mailto:support@fphw.com)

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# **Any form Submission Email to Admin- Copy:**

## **Subject**

First Premier Home Warranty | A new Enquiry has been received

## **Email Body**

Hello Admin,

Attention!!!

A new request has been received. The details are as follows:

***<2 column table insertion to be done in the design>***

Please review the information at your earliest convenience. If there are any actions required, please address them promptly.

Thank you for your attention to this matter.

Sincerely,

First Premier Home Warranty

<https://www.fphw.com>

[support@fphw.com](mailto:support@fphw.com)

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# **Contact Us Email- Acknowledgement Customer Copy:**

## **Subject**

First Premier Home Warranty | Acknowledgment of Your Request Submission

## **Email Body**

Hello Sarah,

Thank you for reaching out to us at First Premier Home Warranty. We have received your recent inquiry, and we appreciate the opportunity to assist you.

Our team is currently reviewing your message, and we will get back to you as soon as possible. We understand that your time is valuable, and we aim to provide you with a prompt and thorough response.

Thank you again for considering a career with First Premier Home Warranty. We value your business and look forward to assisting you.

Sincerely,

First Premier Home Warranty

<https://www.fphw.com>

[support@fphw.com](mailto:support@fphw.com)

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# **Career Email- Acknowledgement Candidate Copy:**

## **Subject**

First Premier Home Warranty | Acknowledgment of Your Career Request Submission

## **Email Body**

Hello Sarah,

We are pleased to acknowledge the receipt of your request you recently submitted to us at First Premier Home Warranty. Your interest in connecting with us is greatly appreciated, and we're delighted that you've taken the initiative to reach out.

Your application is important to us, and our recruitment team is currently in the process of reviewing all submissions. We carefully assess each candidate's qualifications and experience to ensure a comprehensive evaluation. We further, kindly ask for your patience during this initial review period.

Thank you again for considering a career with First Premier Home Warranty. We value your interest in our organization and look forward to the possibility of working together.

Sincerely,

First Premier Home Warranty

<https://www.fphw.com>

[support@fphw.com](mailto:support@fphw.com)

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# **Welcome to First Premier Home Warranty- Contractor\_name- Contractor Copy:**

## **Subject**

Welcome to First Premier Home Warranty, [Contractor\_Name]

## **Email Body**

Hello [Contractor\_name],

Welcome aboard! We are thrilled to have you as part of the First Premier Home Warranty team. Your registration has been successfully completed, and we're excited to see the valuable contributions you'll make as a Contractor.

As a First Premier Home Warranty Contractor, you play a crucial role in delivering high-quality service to our clients. Your skills and expertise will undoubtedly enhance our team, and we look forward to achieving great success together.

Sincerely,

First Premier Home Warranty

<https://www.fphw.com>

[support@fphw.com](mailto:support@fphw.com)

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# **Welcome to First Premier Home Warranty- Real Estate Agent\_name- Realtor Copy:**

## **Subject**

Welcome to First Premier Home Warranty, [RealEstateAgent\_Name]

## **Email Body**

Hello [RealEstateAgent\_Name],

Welcome aboard! We are thrilled to have you as part of the First Premier Home Warranty team. Your registration has been successfully completed, and we're excited to see the valuable contributions you'll make as a Real Estate Agent.

As a Real Estate Agent with us, you're an essential part of our commitment to providing exceptional service and creating positive experiences for our clients. Your expertise and dedication will undoubtedly contribute to the success of our agency.

Sincerely,

First Premier Home Warranty

<https://www.fphw.com>

[support@fphw.com](mailto:support@fphw.com)

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# **Welcome to First Premier Home Warranty Affiliate Program- Affilaite Copy:**

## **Subject**

Welcome to First Premier Home Warranty, [Affiliate Marketer's Name]

## **Email Body**

Hello [Affiliate Marketer's Name],

Greetings and welcome to our affiliate family! We are delighted to have you on board as a valuable partner in our affiliate program. Your registration has been successfully processed, and we are eager to begin this exciting journey together.

As an affiliate marketer, you play a crucial role in promoting our products/services and driving growth for both of us. We are confident that your marketing prowess will contribute significantly to our mutual success.

Once again, thank you for choosing to partner with us as an affiliate marketer. We're excited about the potential for success that lies ahead.

Sincerely,

First Premier Home Warranty

<https://www.fphw.com>

[support@fphw.com](mailto:support@fphw.com)

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