# BITLEIGH NGOC VU (she/her/hers)

bitleighvuu@gmail.com • bitleighvu.com • US Citizen

## Education

**Georgia Institute of Technology,** Atlanta, GA                    June 2017 – May 2021 (Expected)
- Candidate for Bachelor of Science in Computer Science
- Major GPA: 3.76 | Threads: People & Media

**Georgia College and State University**, Milledgeville, GA                    August 2015 - May 2017
- Undeclared Major - Full-time Dual Enrollment | GPA 3.65/4.00

## Experience

**American Express,** Remote                    July 2020
*Technical Project Manager Intern*
- Utilized Agile and Scrum ceremonies with JIRA to effectively monitor and track team progress
- Communicated with teams during misalignments to address blockers and update program board

**American Express,** Phoenix, AZ                    May 2019 – August 2019
*Software Development Intern*
- Implemented new design for a card replacement module deployed to an initial ~30 million users
- Upgraded and implemented feature for back-end error handling service for business card holders to re-access debts and persistently query database on error

**Landis+Gyr,** Alpharetta, GA                    January 2019 – April 2019
*Technical Implementation Engineering Intern*
- Install and update electrical meter configuration and initial database setup for over 300 electrical cooperatives in North America

**Georgia Institute of Technology,** Atlanta, GA                    August 2018 –
*Resident Advisor*
- Maintain safety of 250+ residents as a first-responder to emergency situations
- Coordinate and advise budgeting, marketing, and resource allocation for 50+ events yearly

## Skills

**Programming:**    Java, JavaScript, HTML, CSS, React, Redux, JIRA, Agile, Scrum, Wireframes
**Certifications:**    Question, Persuade, and Refer (Suicide Prevention) Trained & Safe Space Certified

## Projects & Research

**Live It Up! Website**                    April 2018 –
*Front-End Web Developer Lead*
- Designed and implemented a web application to manage student-led event planning organization for Georgia Tech's campus
- Used Agile and Scrum methodologies in 2-week sprints to lead a small development team

**Centsible**                    August 2018 – December 2018
- An internal resource planning Android Application to efficiently track and categorize donations to non-profit organizations and utilize distribution metrics to further optimize services

## Leadership

**Student Government Assoc. Information Technology Project Lead,** Atlanta, GA    May 2019 – May 2020
- Facilitate initiatives and roundtables on-campus to identify fall-throughs in IT with student organizations

## Honors & Awards

**2017 President's Volunteer Service Award**                    2017