

Quotation for Online Field Services

Quotation for

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University of Amsterdam
Technical University of Berlin

Date: Tuesday, 29 November 2022

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1. Project Background

University of Amsterdam and Technical University of Berlin are planning to carry out an online survey in multiple countries worldwide.

2. Detailed Description

Method:	Ad hoc					
	Pre-test: n=100 per market/continent (US, FR or EU)					
	• USA:					
	First survey (US1):					
	o Option 1: n= 2,000					
	○ Option 2: n= 3,000					
	○ Option 3: n= 2,500					
	o Option 4: n= 4,000					
	 Second survey (US2): 					
Sample Size:	Option 1: n= 1,500					
	 Option 2: n= 2,000 					
	France/Europe:					
	Option 1: One survey (FR): n= 2,000					
	respondents					
	Option 2: One survey (FR, DE, UK, CH):					
	n= 500 per country, n= 2,000 in total					
	 Option 3: One survey (FR, DE, UK, ES, 					
	CH): n= 500 per country, n= 2,500 in total					
	• US					
	France					
Countries:	Germany					
Countries.	• UK					
	Spain					
	Switzerland					

	• US1: 10/15 minutes		
Length of interview:	• US2: 10/12/15 mins		
	• FR/Europe: 15/17/20/25 mins		
	Survey to be device agnostic		
	Target group:		
Additional requirements:	 To be residents of respective countries 		
	Male and female		
	• Aged 18-70YO		
	Quotas:		
	Nationally representative in terms of gender (2 splits),		
	age (4 splits), income (4 splits), education (3 splits),		
	and region (4-5 splits). In US also along Ethnicity		
	No further quotas or requirements		
Incidence rate	• +80% amongst gen pop		
(Basis of the offer):			
Planning of the project	Main fieldwork: up to 2 weeks per country		

3. Services provided by Bilendi&respondi

Provision of participants (including incentives – Panel Points)

4. Services provided by University of Amsterdam and TU Berlin

- Scripting and Hosting of the questionnaire in local language
- Field Management e.g. setting quotas and quota stops

5. Project Fees

The costs of the services to be rendered are itemised in the table below:

USA

6,400.00€ 8,700.00€						
9.700.00€						
8,700.00€						
8,000.00€						
10,600.00€						
7,950.00€						
4,800.00€						
5,175.00€						
6,400.00€						
5,900.00€						
Total Sample Costs TBD.€						
)						

France

n	LOI (min)	CPI (excl. Incentives)	Incentive	CPI (incl. Incentives)	Σ
2,000	20	2.40€	1.00€	3.40€	6,800.00€
2,000	25	2.40€	1.25€	3.65€	7,300.00€
Total Sample Costs TBD.€					

Europe

n	LOI (min)	CPI (excl. Incentives)	Incentive	CPI (incl. Incentives)	Σ
2,000	17-20	2.40€	1.00€	3.40€	6,800.00€
2,000	25	2.40€	1.25€	3.65€	7,300.00€
2,500	17-20	2.40€	1.00€	3.55€	8,875.00€
2,500	25	2.40€	1.25€	3.80€	9,500.00€
3,000	17-20	2.10€	1.00€	3.10€	9,300.00€
Total Sample Costs					TBD.€

The prices are listed excl. VAT.

This quotation is valid until 29th February 2023.

Our minimal billing amount is 1,000 EUR

Bilendi Limited

6. Quality Standards

The online Bilendi&respondi panel is used solely for the purposes of market research and for no other purpose. Membership and participation is voluntary and follows a double opt-in registration process. The panel is actively and centrally managed by a professional panel team. In order to ensure a high standard of quality, the panel undergoes a continuous quality control process using a thorough scoring and controlling system.

Since we recruit via our own opinion platforms and the telephone, the focus is on intrinsic motivation thus preventing sample bias due to 'professional' respondents.

We hold a large amount of information on each participant regarding their social demographics, Internet usage, interests, consumer behaviour, health, media usage, investments, and mobility. In accordance with European data protection law, personal data and survey data are stored separately. We would be happy to provide you with further information regarding our response to the ESOMAR guidelines for online access panels.

Bilendi&respondi is a member of the following organizations and operates in strict accordance with their guidelines governing online research.

































7. Other

Bilendi&respondi assures its client that all information relevant to the project will be

treated in the strictest confidence. In particular, no data such as the names, addresses

or other details of target persons will be passed on to a third party.

If quotas are changed or there is a change in the incidence rates included in this

quotation, we reserve the right to recalculate the costs. In such a case we will issue a

new quotation. Furthermore, we reserve the right to recalculate the costs for a project

if the screening questionnaire is to cover more than six questions (including

demographic details).

In the case of projects not programmed by respondi and not carried out on the

Bilendi&respondi server (sample only), the client may have to close internal quotas.

Every interview carried out exceeding the requested sample size will be billed.

On completion of the project, all data will be destroyed, unless the client instructs

Bilendi&respondi to store the data for a future survey.

Please take into account our t&c, accessible here.

Bilendi&respondi

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