

Fuser

1. Before proceeding, remove the following:
 - Rear cover assembly. See [Rear cover assembly on page 24](#).
 - Right-rear cover. See [Right-rear cover on page 30](#).
2. Release two tabs (callout 1) on the duplex paper-feed guide, and then slide the guide toward the rear of the product to remove it.


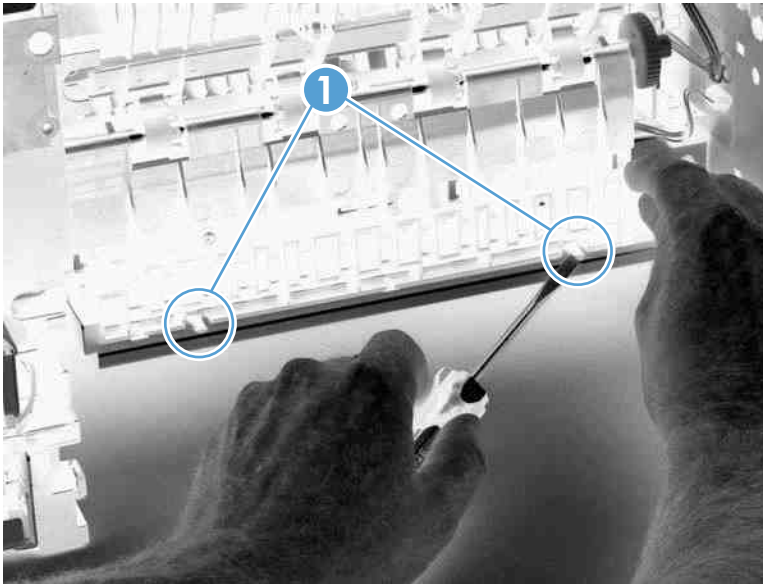
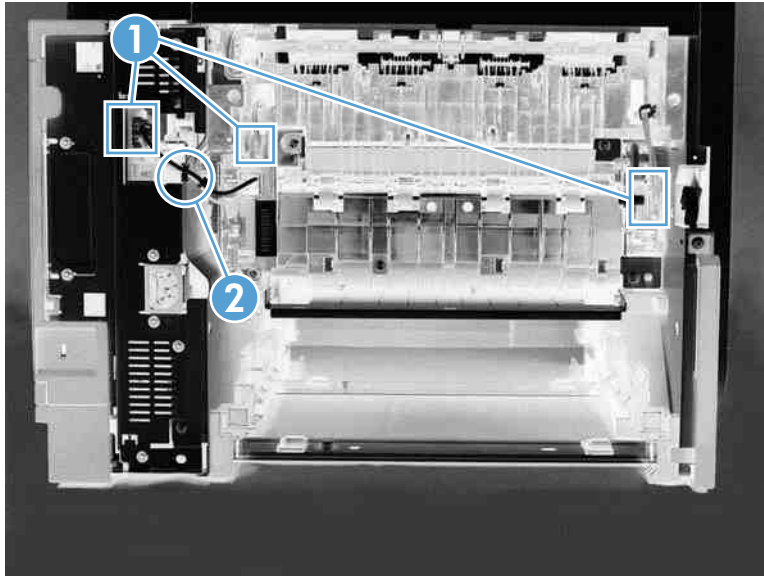
 **Reinstallation tip** Make sure that both tabs snap back into place when reinstalling the duplex paper-feed guide.

Figure 1-116 Remove the fuser (1 of 4)



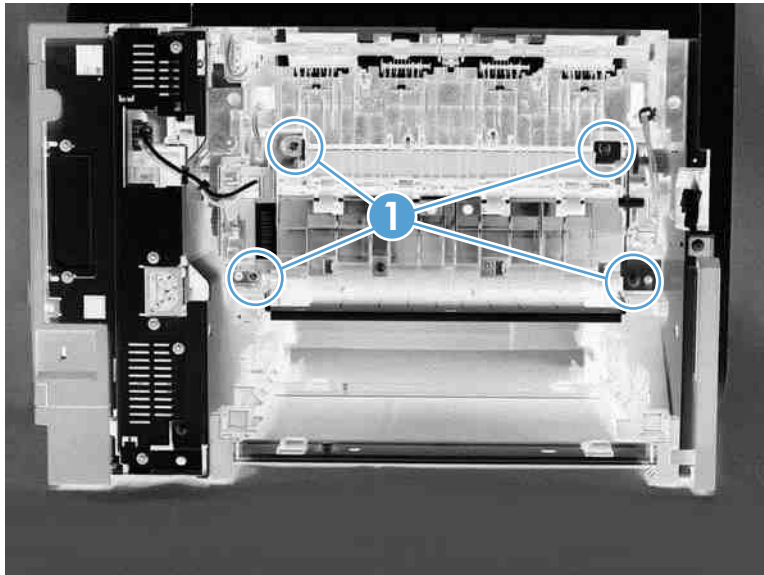
3. Disconnect three connectors (callout 1), and then release one wire harness from the retainer (callout 2).

Figure 1-117 Remove the fuser (2 of 4)



4. Remove four screws (callout 1).

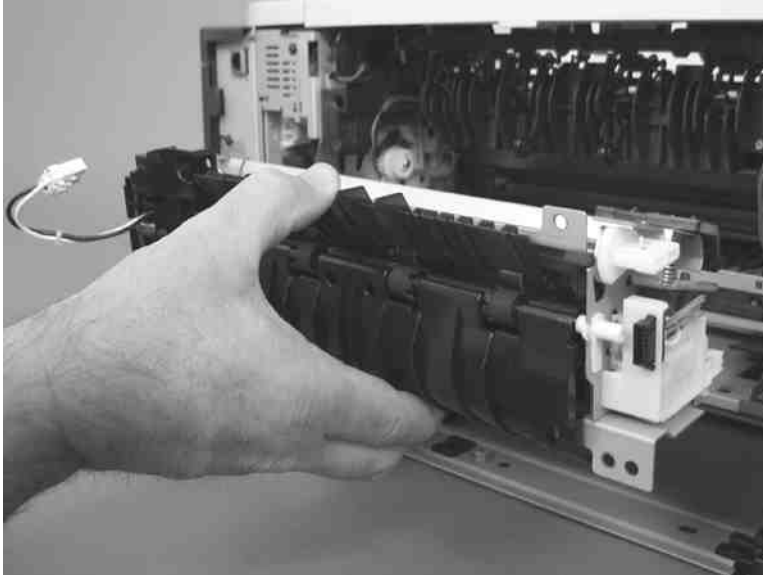
Figure 1-118 Remove the fuser (3 of 4)



5. Pull the fuser out of the back of the product.

⚠ CAUTION: To avoid damaging the fuser, the cartridge-door assembly must be closed before you remove the fuser.

Figure 1-119 Remove the fuser (4 of 4)



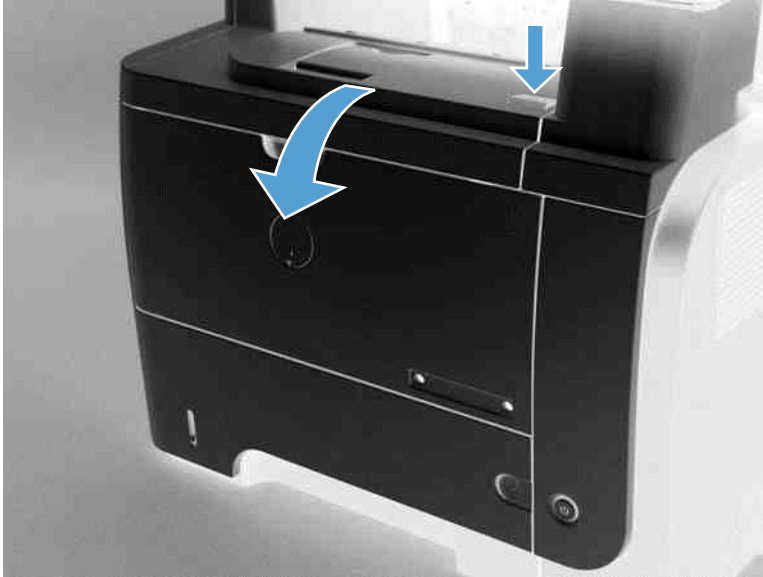
Transfer roller

CAUTION: Do not touch the black-sponge portion of the transfer roller. Skin oils deposited on the transfer roller might cause print-quality problems.

1. Press the cartridge-door release button, and then open the cartridge door. Make sure that the door is completely open.

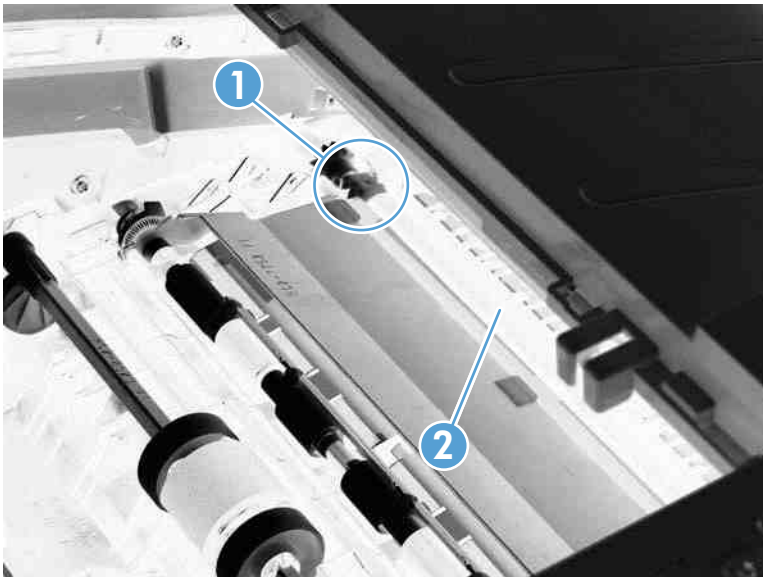
NOTE: If you did not remove the toner cartridge before servicing the product, remove it now.

Figure 1-113 Remove the transfer roller (1 of 3)



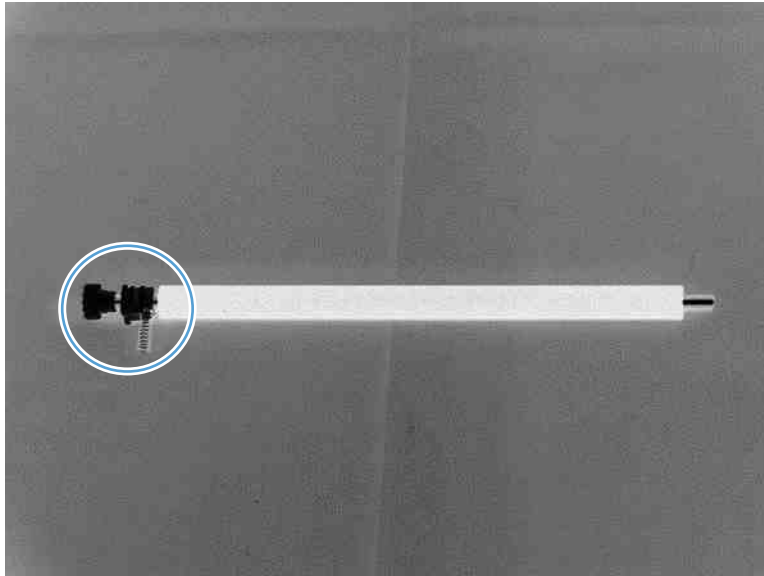
2. Release two tabs (callout 1) at the left end of the roller, slightly lift the end of the roller up, and then slide the roller (callout 2) toward the left to release it. Remove the roller.

Figure 1-114 Remove the transfer roller (2 of 3)



3. If necessary, remove the gear, the bushing, and the spring, and then install them on a replacement roller.

Figure 1-115 Remove the transfer roller (3 of 3)



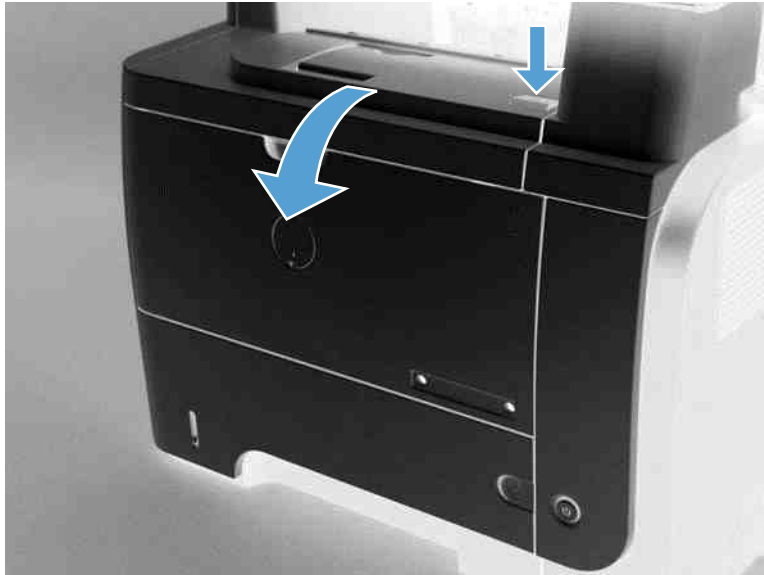
Main assemblies

Tray 1 pickup roller

⚠ CAUTION: Do not touch the surface of the roller. Skin oils deposited on the roller might cause print-quality problems.

1. Press the cartridge-door release button, and then open the cartridge door. Make sure that the door is completely open.

Figure 1-103 Remove the Tray 1 pickup roller (1 of 2)



2. Release two tabs, and then rotate the roller out and away from the product to remove it.


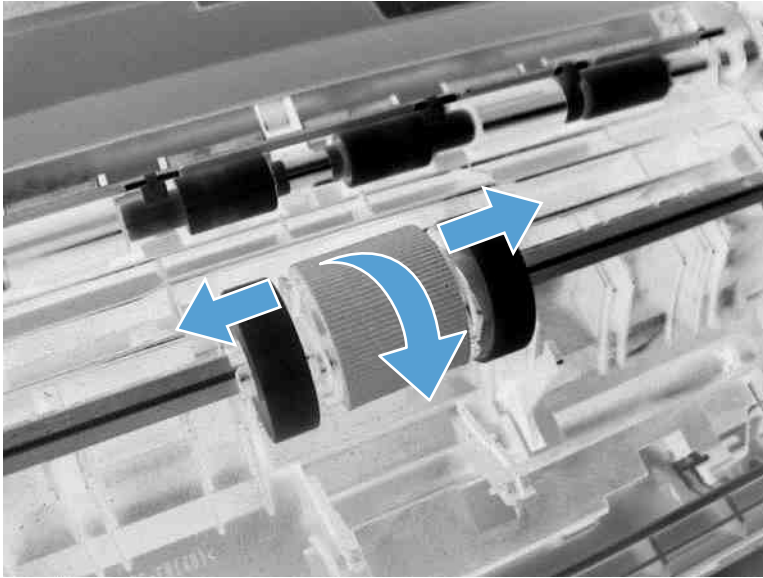
 **TIP:** It might be easier to release the tabs by using a small flat-tip screwdriver.

Figure 1-104 Remove the Tray 1 pickup roller (2 of 2)

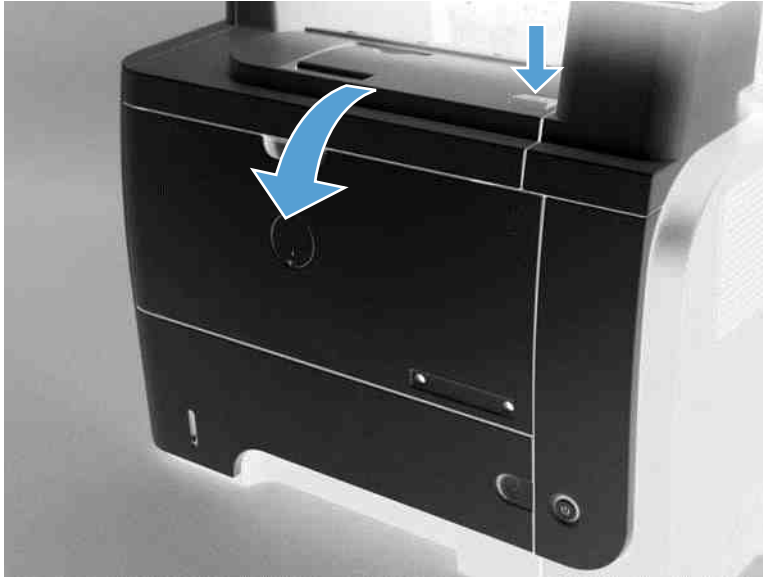


Tray 1 separation pad

⚠ CAUTION: Do not touch the surface of the pad. Skin oils deposited on the roller might cause paper-handling problems.

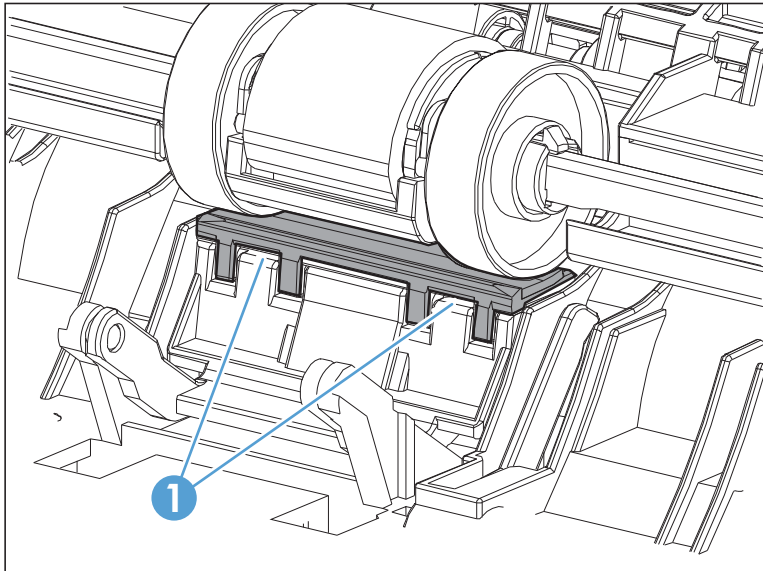
1. Press the cartridge-door release button, and then open the cartridge door. Make sure that the door is completely open.

Figure 1-105 Remove the Tray 1 separation pad (1 of 2)



2. Release two tabs (callout 1), and then remove the separation pad.

Figure 1-106 Remove the Tray 1 separation pad (2 of 2)



Tray 2 or Tray 3 pickup roller

CAUTION: Do not touch the surface of the roller. Skin oils deposited on the roller might cause print-quality problems.

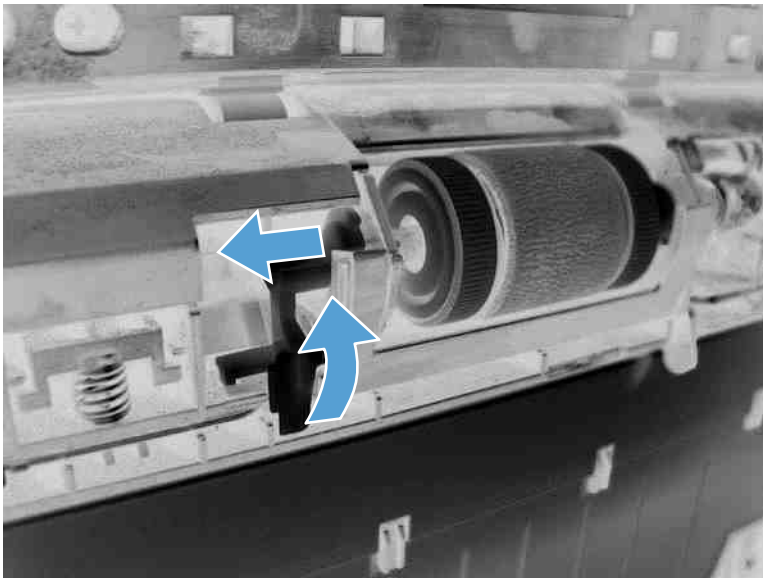
NOTE: If you did not remove Tray 2 or Tray 3 before servicing the product, remove them now.

1. Carefully place the product front-side up, so that you can see into the opening where the tray would be installed.

NOTE: Debris can scratch or damage the back of the product. Before you place the product front-side up, remove any debris from the work surface. If possible, set the product on a clean, dry cloth to prevent scratching and damage.

2. Release the roller bushing, rotate the bushing up, and then slide the bushing off of the roller shaft.

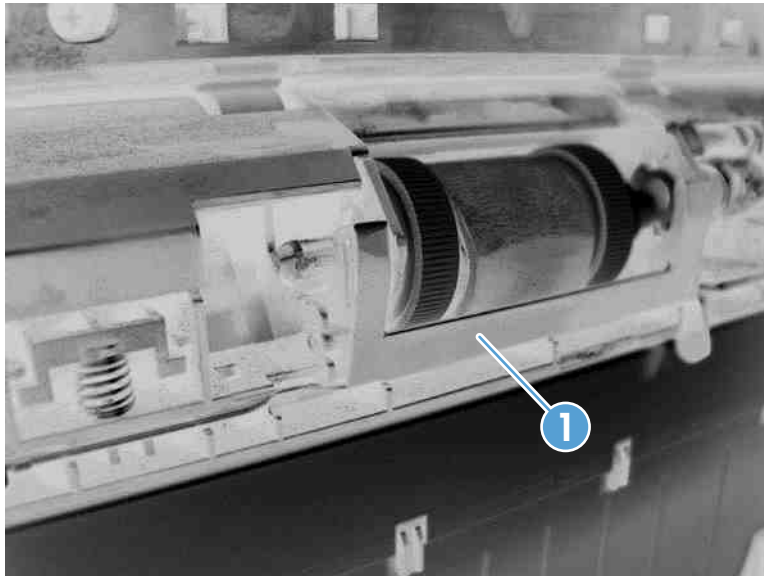
Figure 1-107 Remove the Tray 2 or Tray 3 pickup roller (1 of 3)



3. Carefully remove the black-plastic guard (callout 1).

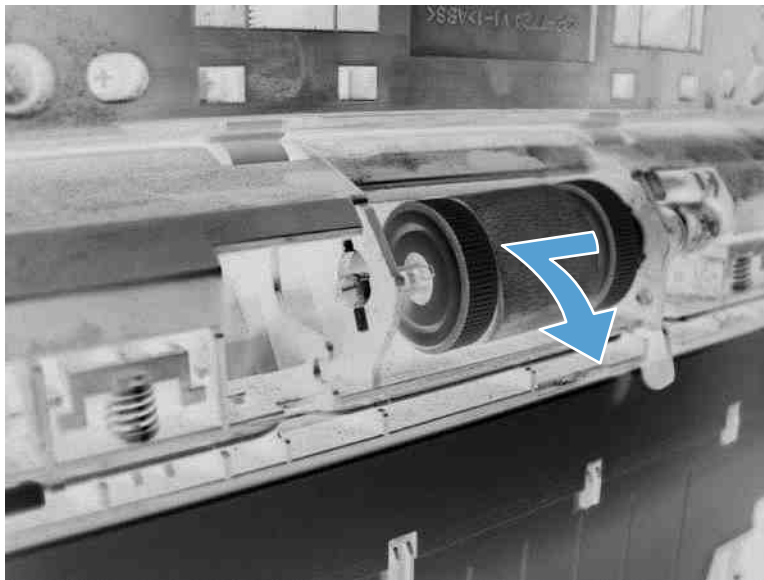
⚠ CAUTION: The guard is partially retained by the bushing removed in the previous step. Do not lose the guard when the bushing is removed.

Figure 1-108 Remove the Tray 2 or Tray 3 pickup roller (2 of 3)



4. Slide the roller toward the left side of the product, rotate the right end of the roller away from the product, and then remove the roller assembly.

Figure 1-109 Remove the Tray 2 or Tray 3 pickup roller (3 of 3)

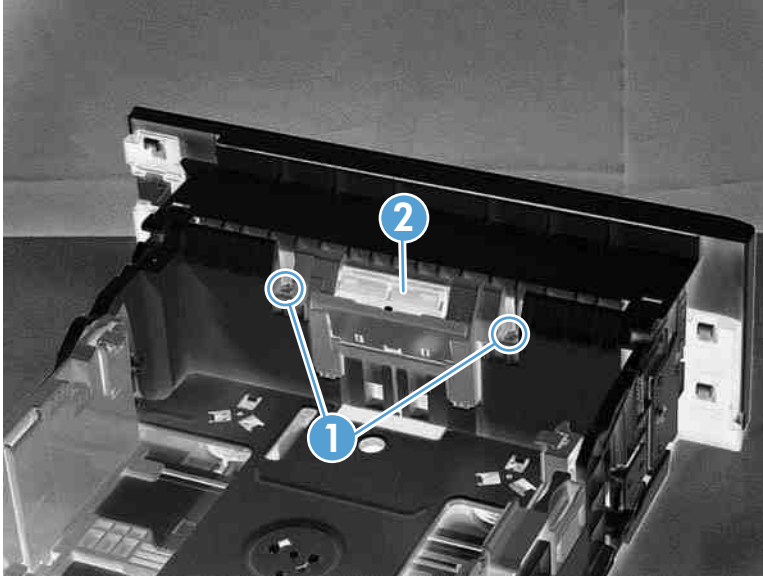


Tray 2 or Tray 3 separation pad

CAUTION: Do not touch the surface of the pad. Skin oils deposited on the roller might cause paper-handling problems.

1. Remove the tray. See [Tray 2 or Tray 3 assembly on page 13](#).
2. Remove two screws (callout 1), and then remove the separation pad (callout 2).

Figure 1-110 Remove the Tray 2 or Tray 3 separation pad



Tray 2 or Tray 3 base-plate roller assembly

1. Remove the tray. See [Tray 2 or Tray 3 assembly on page 13](#).