

***HP 9000MFP/9040MFP/9050/9050MFP/M9040MFP/M9050MFP/CLJ9500***

***13.11.05 Input Device Paper Jam – Tray 4 print***

**Common component:** C8531A - Tray 4 High Capacity 2000 sheet feeder

**Common Cause:** Broken Pick up assembly RG5-6208

The tray 4 pick up assembly has a tab that is depressed when the cassette itself is completely closed to lower and engage the pick up roller. (figure 1)



fig1

This tab however is known to break (shown in figure 2), which then will not allow the roller to drop resulting in constant 13.11.05 paper jams.



fig2

The corrective action is to replace the paper pick up assembly RG5-6208