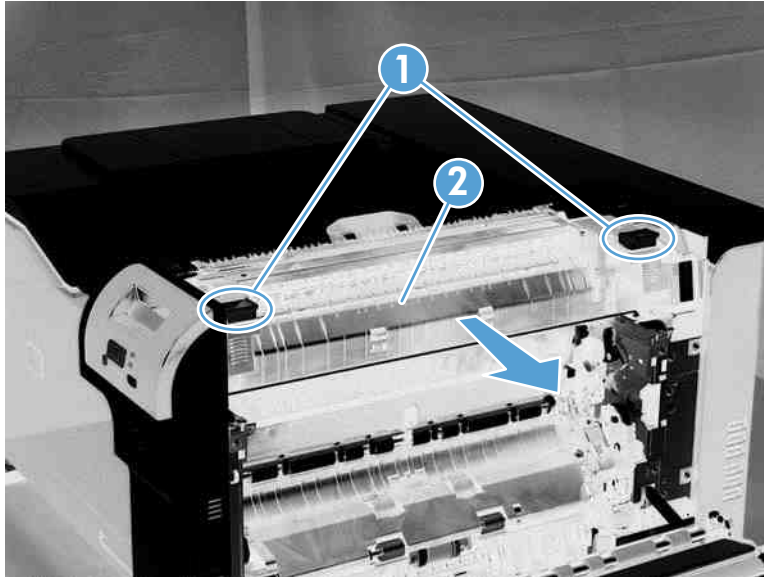


## Fuser

△ **CAUTION:** The fuser might be hot. Allow enough time after turning off the product power for the fuser to cool.

1. Open the right-door assembly.
2. Grasp the handles and squeeze the blue release levers (callout 1).

**Figure 2-3** Remove the fuser



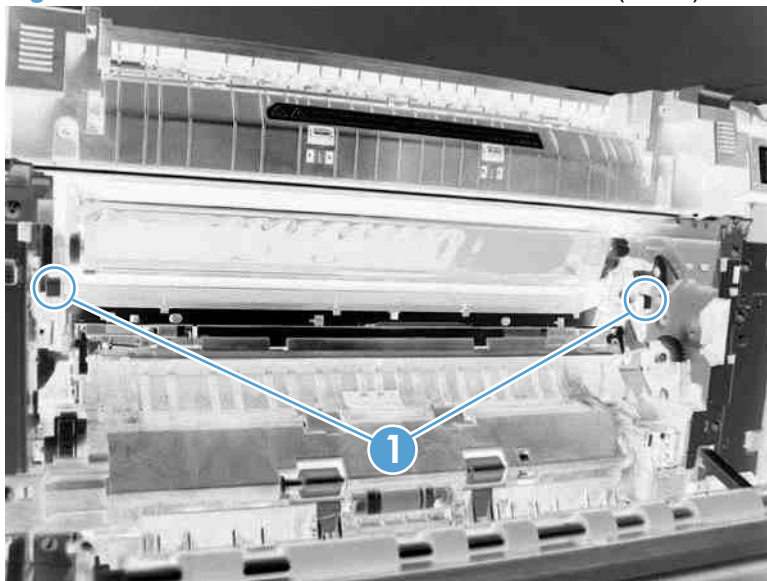
3. Pull the fuser (callout 2) straight out of the product to remove it.

## Intermediate transfer belt (ITB)

△ **CAUTION:** Do not touch the black-plastic belt. Skin oils and fingerprints on the belt can cause print-quality problems. Always place the ITB on a flat surface in a safe and protected location.

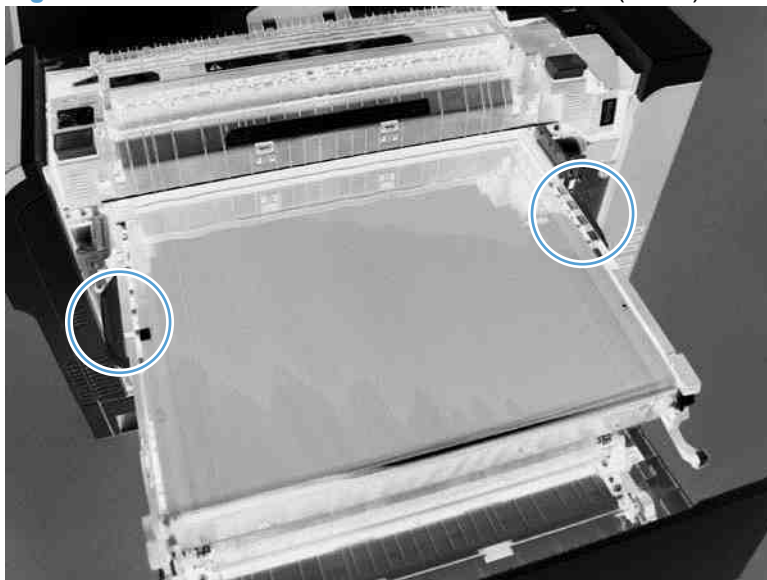
1. Open the right-door assembly.
2. Use both hands to grasp the blue levers (callout 1), apply slight downward pressure, and pull the ITB toward you at a downward angle.

**Figure 2-16** Remove the intermediate transfer belt (1 of 3)



3. Pull the ITB out of the product until two large handles expand along the right and left side of the ITB.

**Figure 2-17** Remove the intermediate transfer belt (2 of 3)



4. Grasp the large handles on the ITB and then pull the ITB straight out of the product until it stops, and then pull up to remove it from the product..

△ **CAUTION:** The ITB is a sensitive component. Be careful when handling the ITB so that it is not damaged. Always place the ITB in a safe and protected location.

**Figure 2-18** Remove the intermediate transfer belt (3 of 3)



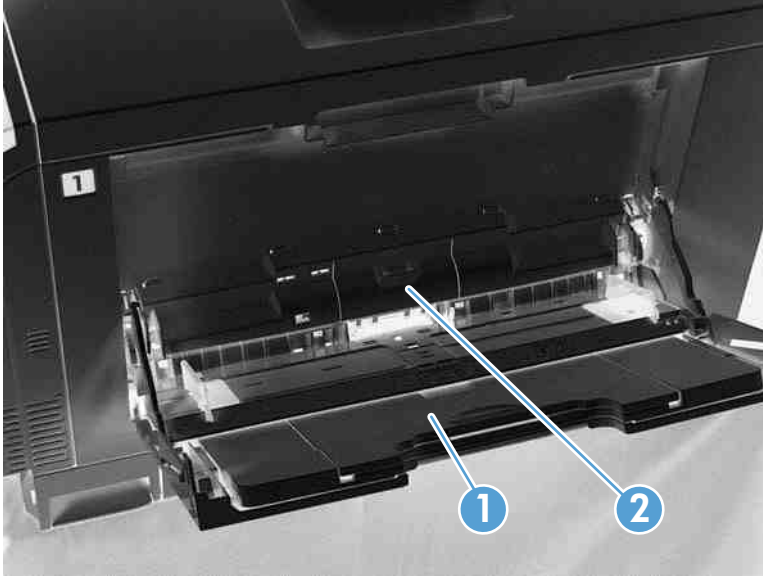
💡 **Reinstallation tip** If you are installing a replacement ITB, make sure that you remove all of the packing tape and the protective cover sheet.

## Pickup roller (Tray 1)

- △ **CAUTION:** Do not touch the spongy roller surface unless you are replacing the roller. Skin oils on the roller can cause paper pickup problems.

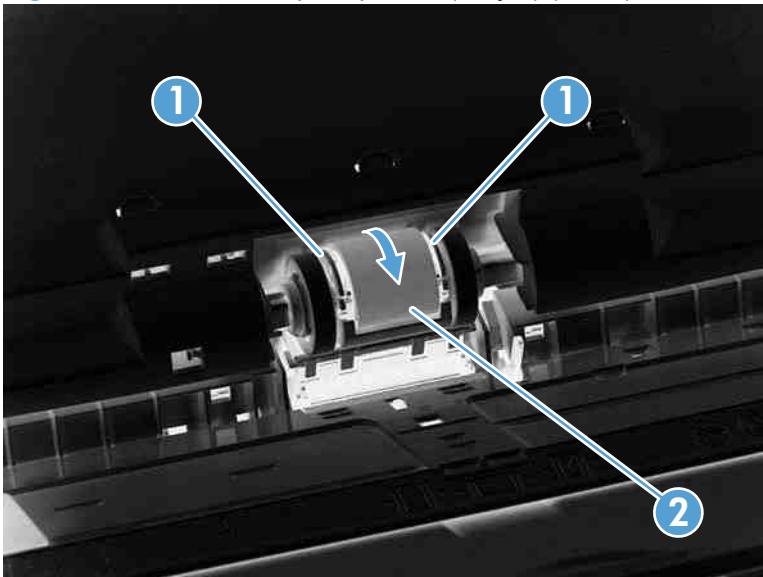
1. Open Tray 1 (callout 1), and then remove the pickup roller cover (callout 2).

**Figure 2-4** Remove the pickup roller (Tray 1) (1 of 2)



2. Spread out the pickup roller retainers (callout 1) until both sides unlatch, and then remove the pickup roller (callout 2).

**Figure 2-5** Remove the pickup roller (Tray 1) (2 of 2)

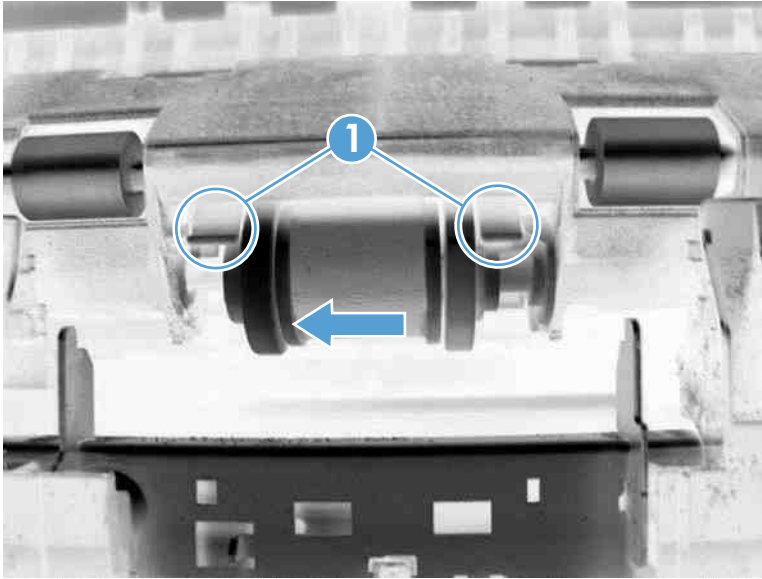


## Pickup roller (Tray 2)

△ **CAUTION:** Do not touch the spongy roller surface unless you are replacing the roller. Skin oils on the roller can cause paper pickup problems.

1. Open Tray 2.
2. Open the right-door assembly.
3. Remove the separation roller assembly (see [Separation roller assembly \(Tray 2\) on page 82](#))
4. Lift one of the two levers (callout 1) on either side of the pickup roller, and then push the right side of the roller in the direction of the arrow.

**Figure 2-12** Remove the pickup roller (Tray 2)



5. Remove the pickup roller.

💡 **Reinstallation tip** Insert the left side of the roller into the product first.

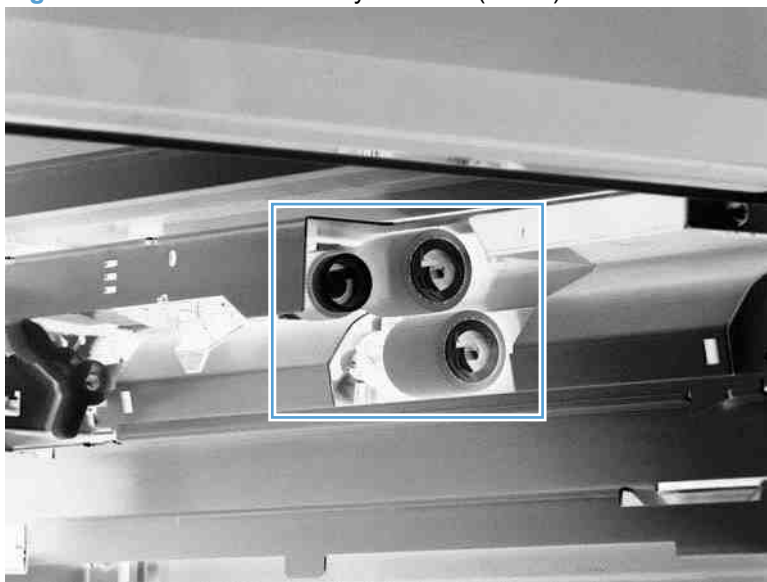
## Pickup roller, separation roller, and feed roller (Tray 3)

△ **CAUTION:** Do not touch the spongy roller surface unless you are replacing the roller. Skin oils on the roller can cause paper pickup problems.

💡 **TIP:** You do not have to separate the product from the feeder to remove these rollers.

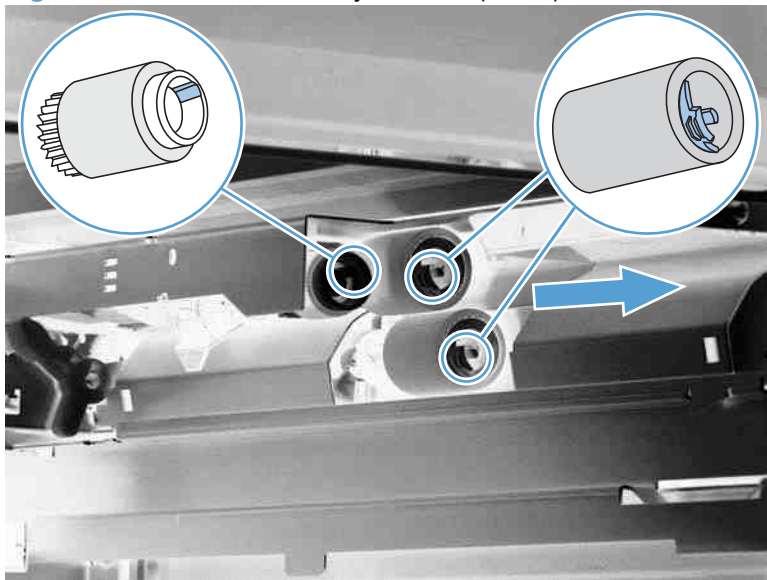
1. Remove Tray 3 from the product, and then locate the Tray 3 rollers on the righthand side of the tray cavity.

**Figure 2-13** Remove the Tray 3 rollers (1 of 2)



2. Release three tabs, and then pull the rollers in the direction of the arrow.

**Figure 2-14** Remove the Tray 3 rollers (2 of 2)



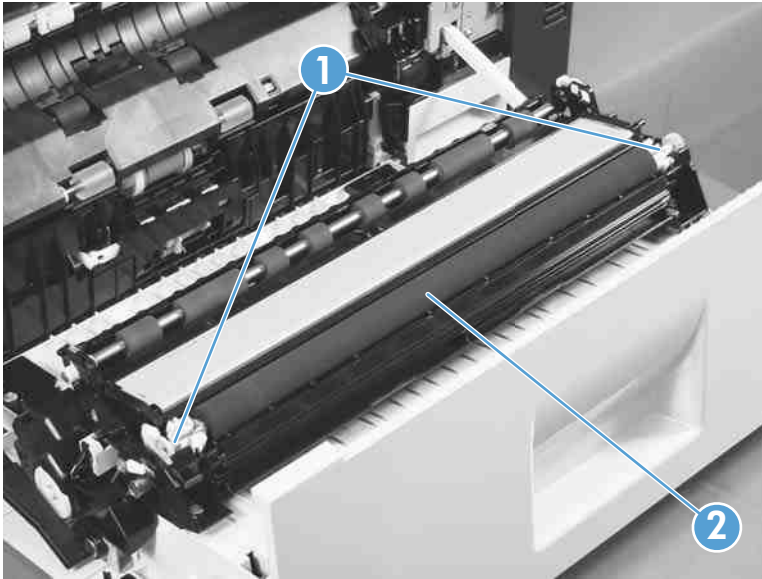
💡 **Reinstallation tip** When you reinstall the rollers, make sure that the rollers snap into place.

## Secondary transfer roller

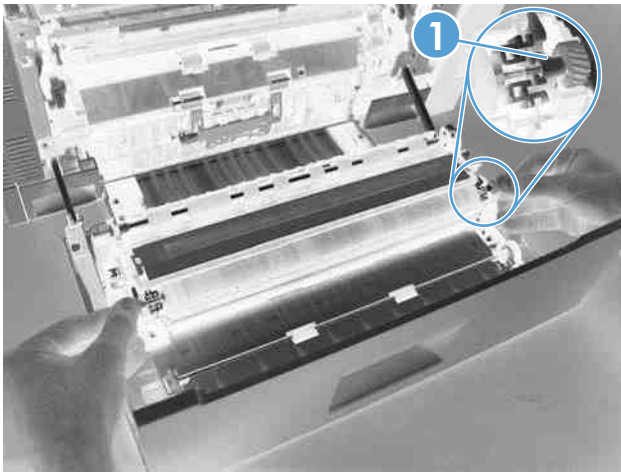
△ **CAUTION:** Do not touch the spongy roller surface unless you are replacing the roller. Skin oils on the roller can cause image quality problems.

1. Open the right-door assembly.
2. Grasp one of the blue features (callout 1) on either end of the transfer roller, and then lift the transfer roller (callout 2) off of the product.

**Figure 2-15** Remove the transfer roller



💡 **TIP:** Place the new roller assembly in place with the roller gear (callout 1) on the right side, and then press down to ensure that the roller shaft seats securely in the roller clasps.



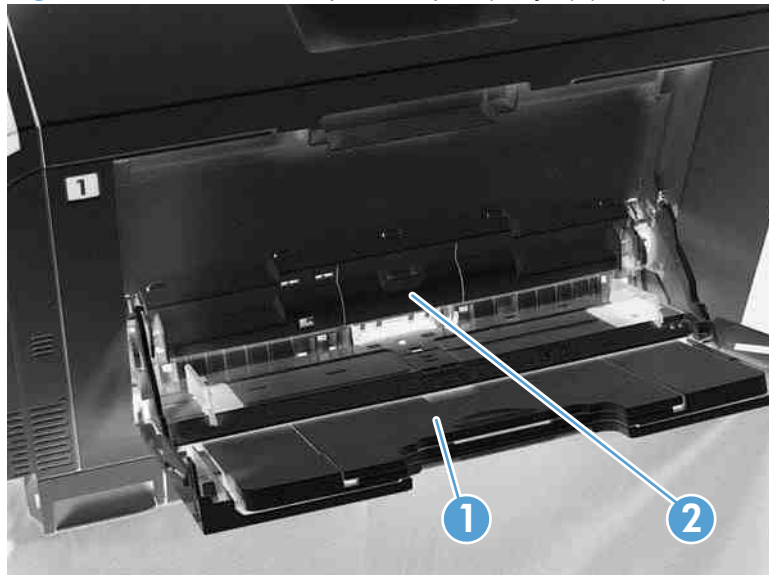


## Separation pad (Tray 1)

- △ **CAUTION:** Do not touch the spongy roller surface unless you are replacing the roller. Skin oils on the roller can cause paper pickup problems.

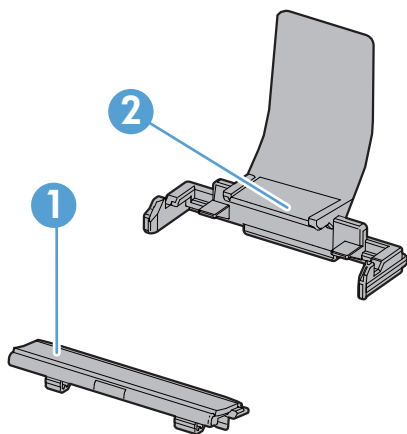
1. Open Tray 1 (callout 1), and then remove the pickup roller cover (callout 2).

**Figure 2-6** Remove the separation pad (Tray 1) (1 of 4)



2. Take out the tool (callout 2) supplied with a new separation pad (callout 1).

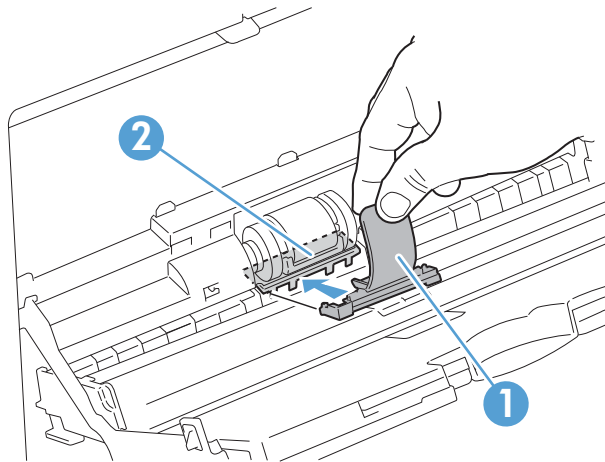
**Figure 2-7** Remove the separation pad (Tray 1) (2 of 4)





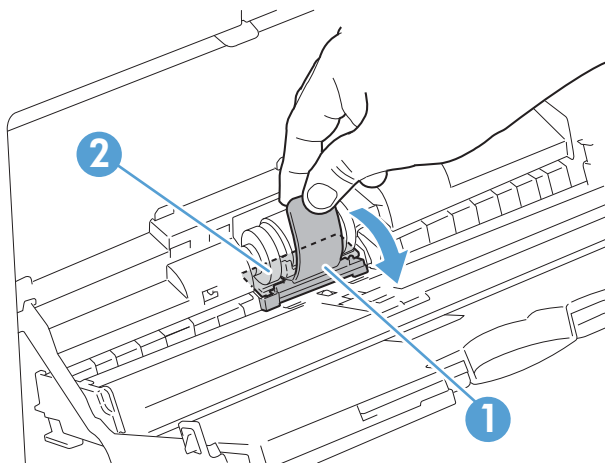
3. Insert the tool (callout 1) under the separation pad (callout 2).


**Figure 2-8** Remove the separation pad (Tray 1) (3 of 4)




4. Turn the tool (callout 1) in the direction that the arrow indicates, and then remove the tool and the separation pad (callout 2) together.

**Figure 2-9** Remove the separation pad (Tray 1) (4 of 4)



 **Reinstallation tip** You do not need to use the tool to install the new separation pad. Press the new pad with your hand until it snaps into place and engages with the engine.

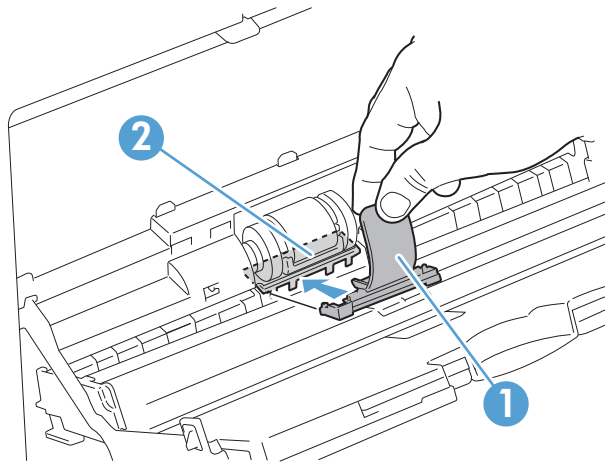
## Separation roller assembly (Tray 2)

 **CAUTION:** Do not touch the spongy roller surface unless you are replacing the roller. Skin oils on the roller can cause paper pickup problems.

1. Remove Tray 2 from the product.
2. Open the right-door assembly.

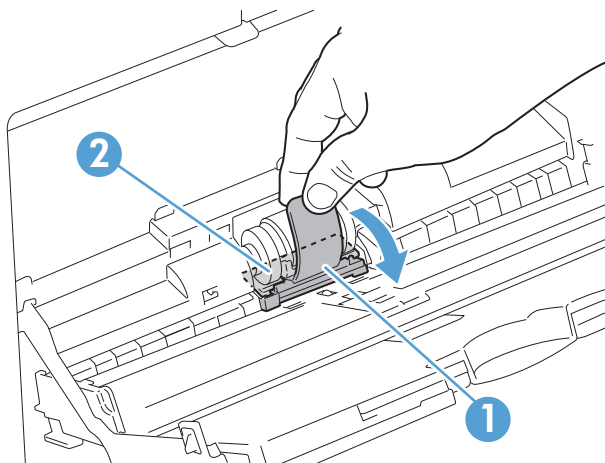
3. Insert the tool (callout 1) under the separation pad (callout 2).


**Figure 2-8** Remove the separation pad (Tray 1) (3 of 4)




4. Turn the tool (callout 1) in the direction that the arrow indicates, and then remove the tool and the separation pad (callout 2) together.

**Figure 2-9** Remove the separation pad (Tray 1) (4 of 4)




 **Reinstallation tip** You do not need to use the tool to install the new separation pad. Press the new pad with your hand until it snaps into place and engages with the engine.

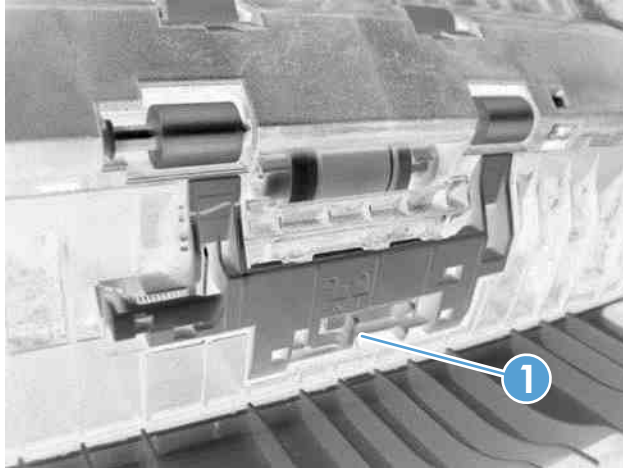
## Separation roller assembly (Tray 2)

 **CAUTION:** Do not touch the spongy roller surface unless you are replacing the roller. Skin oils on the roller can cause paper pickup problems.

1. Remove Tray 2 from the product.
2. Open the right-door assembly.

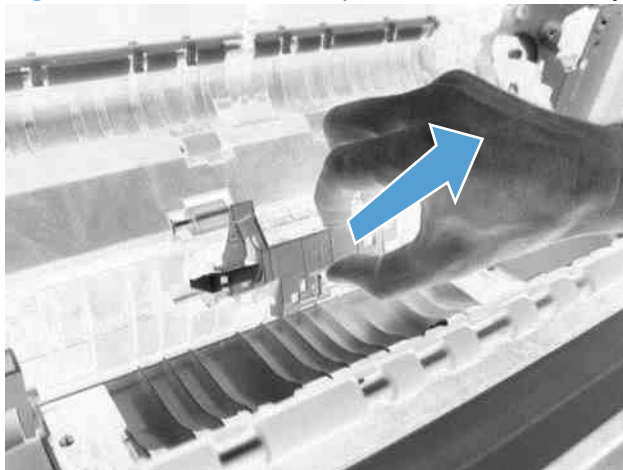
3. On the separation roller assembly, slide the lever (callout 1) toward the unlocked icon  until it clicks into the unlocked position.

**Figure 2-10** Remove the separation roller assembly (Tray 2) (1 of 2)




4. Pull the separation roller assembly up and remove it from the product.

**Figure 2-11** Remove the separation roller assembly (Tray 2) (2 of 2)

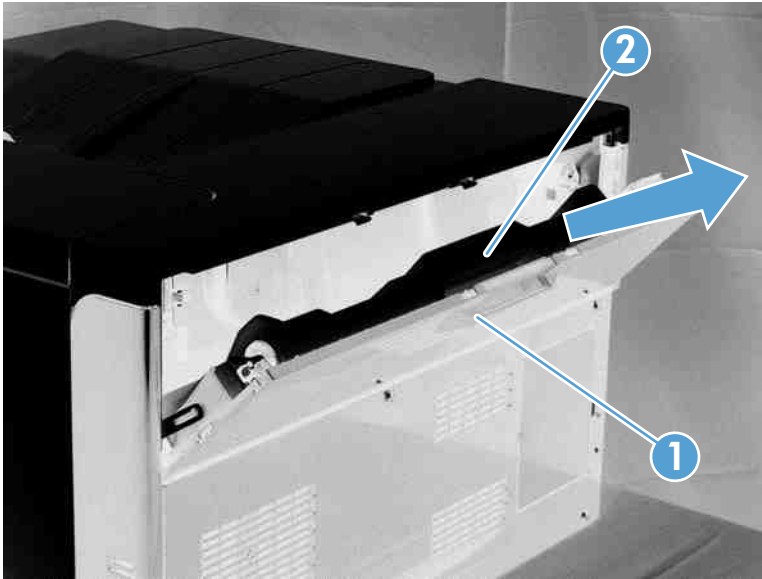



## Toner-collection unit

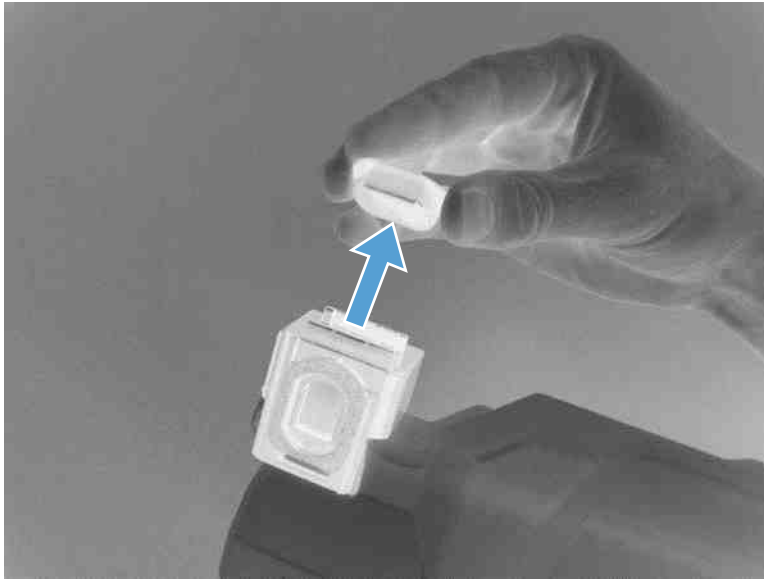
 **NOTE:** The toner-collection unit is designed for a single use. Do not try to empty the toner-collection unit and reuse it. Doing so could cause damage to the product. For recycling information, see the product user guide.

1. Open the toner collection unit access door (callout 1) on the product back side.
2. Grasp the top of the toner-collection unit (callout 2), and then remove it from the product.

**Figure 2-2** Remove the toner-collection unit



 **TIP:** When changing the toner-collection unit, take the plug off the new unit, as shown below.



Take the plug and insert it into the old toner-collection unit before putting it into the box and mailing it for recycling.

