Incorrect Supplies error message

HP CP2025, M351, M451, CM2320MFP, M375MFP, M475MFP, M476MFP

Issue:

If unable to print, and an incorrect supplies error displays on the control panel, please complete the following steps

1. Power off the unit
2. Remove all cartridges
3. Close the tray without cartridge
4. Power On the printer
5. Once it shows **Install Supply**
6. Load yellow toner and close the tray
7. It will show **Install Supply**
8. Load magenta toner and close the tray
9. Once it shows **Install Supply**
10. Load cyan toner and close the tray
11. It will show **Install Supply**
12. Load black toner and close the tray

If the printer continues to show incorrect supplies error message while installing the toner cartridge one by one, replace the faulty cartridge.