



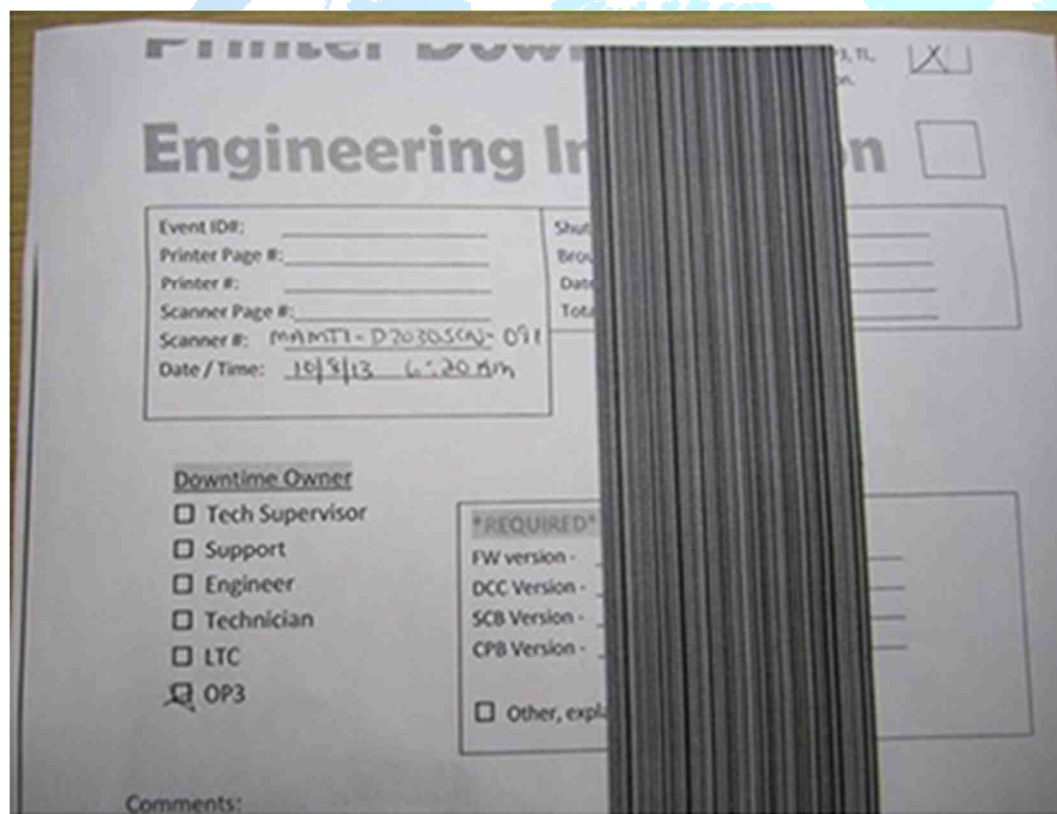
### **30.03.23 or 30.03.45 Scanner Error**

#### **HP LJ M525MFP / LJ M525CMFP CLJ M575MFP / CLJ M575CMFP**

There has been a number of cases where the above listed models have either 30.03.23 or 30.03.45 Scanner Errors. The resolution for either error is to, if preferred to send a firmware update, then replace the flatbed scanner assembly.

It has been found that it is in most cases the internal lamp that has failed, but is not available through HP as a replaceable part.

*Example of 30.03.23 code when copying.*



LJ M525MFP Flatbed Scanner assembly: CF116-67918

LJ FLOW M525CMFP Flatbed Scanner assembly: CF116-67924

LJ M575MFP Flatbed Scanner assembly: CD644-67922

LJ M575CMFP Flatbed Scanner assembly: CD646-67901