



HP CP2025 Printer - Error on Control Panel

Cleaning Mode followed by Misprint press ok to continue

Issue

While printing either internal or external print jobs frequently front panel will display "Cleaning mode" followed by "misprint press (OK) to continue" message on printer control panel.

Pressing "OK" button will again print the same first page and will go to "Cleaning mode" followed by "misprint press (OK) to continue" message on printer control panel.

Solution

NOTE: These settings need to be changed only in printer using Toolbox FX or EWS.

- Do not change/modify any settings in printer drivers. Leave the printer drivers with default settings
- Tray 2 and Tray 3 availability will differ based on Hewlett Packard Printer Model

In System Tab and Paper Handling:

- Default Paper Size: A4 or Letter
- Default Paper Type: Plain
- Manual Feed: Off
- Tray 1 Size: Any Size
- Tray 1 Type: Any Type
- Tray 2 Size: A4 or Letter
- Tray 2 Type: Heavy 111-130g
- Tray 3 Size: A4 or Letter
- Tray 3 Type: Heavy 111-130g

In Paper out Handling:

- Select Specify Time and Action.
- Paper Out Time: 0 Seconds
- Paper Out Action: Override

In System Tab and Print Quality:

- Power-On Calibration: 60 Minutes
- Calibration Timing: 168 hours