



Jam in Tray 3 (*clear jam and press ok message*)
**HP CP2025/CM2320MFP/M351/M451/
M375MFP/M475MFP/M476MFP**

The above listed printers do not have a Tray 3 as an additional Tray.

Users may come across specific message such as “Jam in tray 3, Clear jam and then press (OK).”

Solution

To resolve this issue, make sure the sensor flag shown in the following image is not dislocated, which can be checked by inserting a piece of paper. If yes, reseal or adjust the sensor flag to resolve this issue.

