

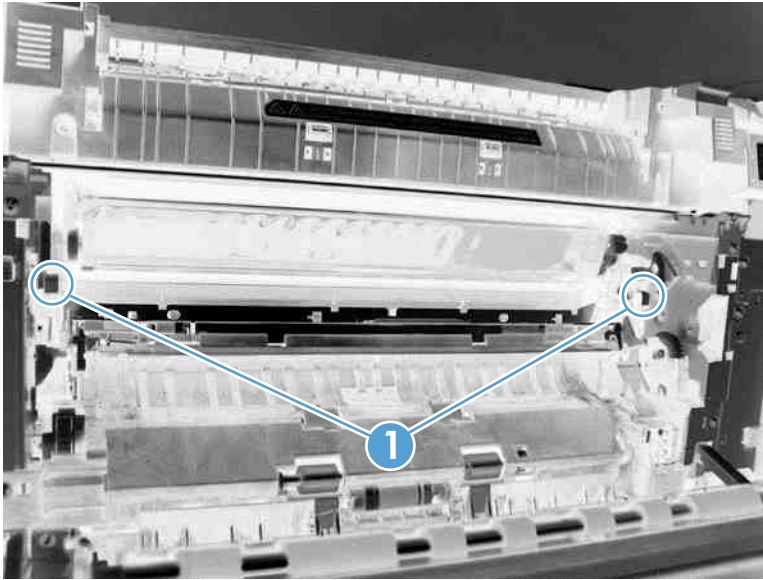
## Intermediate transfer belt (ITB)

**CAUTION:** Do not touch the black-plastic belt. Skin oils and fingerprints on the belt can cause print-quality problems. Always place the ITB on a flat surface in a safe and protected location.

**NOTE:** If the ITB assembly is replaced, HP recommends that the secondary transfer roller be replaced also. If both components are replaced at the same time, you must use the control-panel menus to reset the [Transfer Kit](#) menu item. See [Reset the New Transfer Kit setting at the control panel on page 99](#).

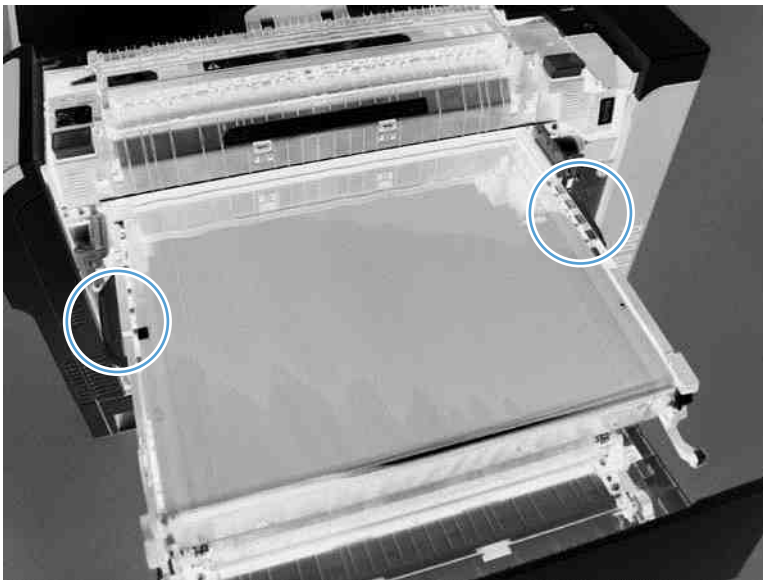
1. Open the right-door assembly.
2. Use both hands to grasp the blue levers (callout 1), apply slight downward pressure, and pull the ITB toward you at a downward angle.

**Figure 2-18** Remove the intermediate transfer belt (1 of 3)



3. Pull the ITB out of the product until two large handles expand along the right and left side of the ITB.

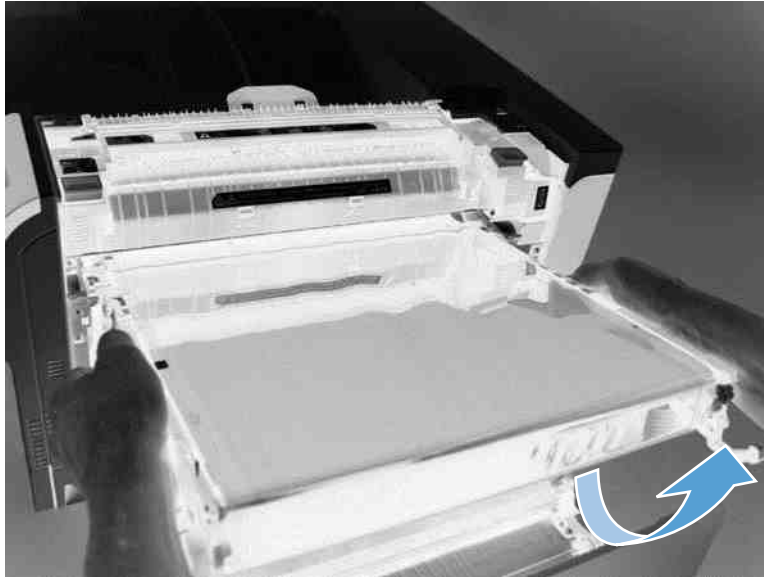
**Figure 2-19** Remove the intermediate transfer belt (2 of 3)



4. Grasp the large handles on the ITB, pull it straight out of the product until it stops, and then pull up to remove it from the product.

**CAUTION:** The ITB is a sensitive component. Be careful when handling the ITB so that it is not damaged. Always place the ITB in a safe and protected location.


**Figure 2-20** Remove the intermediate transfer belt (3 of 3)



**Reinstallation tip** If you are installing a replacement ITB, make sure that you remove all of the packing tape and the protective cover sheet.

## Reset the New Transfer Kit setting at the control panel

**NOTE:** Use this procedure to reset the internal page count if a replacement ITB and secondary transfer roller are installed.

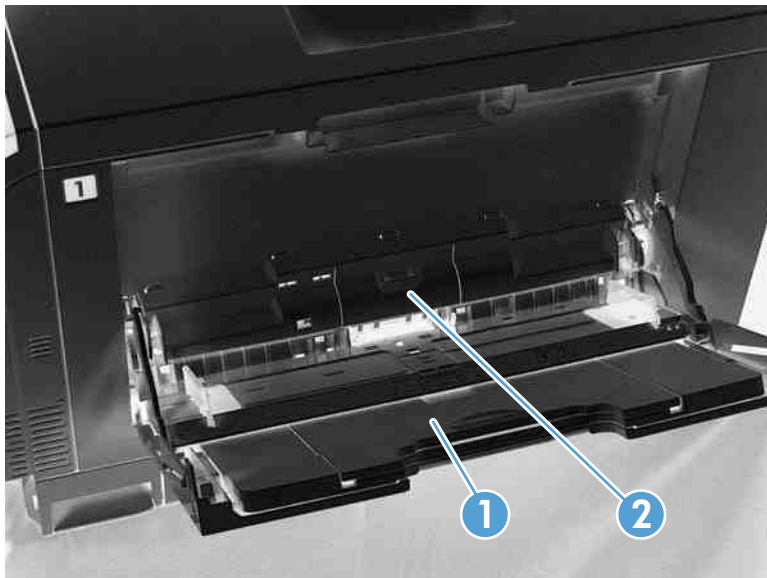
1. At the control panel, press the Home button .
2. Open the following menus:
  - [Administration](#)
  - [Manage Supplies](#)
  - [Reset Supplies](#)
  - [New Transfer Kit](#)
3. Use the [Down](#) arrow button ▼ to highlight the [Yes](#) item, and then press [OK](#) to select it.

## Pickup roller (Tray 1)

**CAUTION:** Do not touch the spongy roller surface unless you are replacing the roller. Skin oils on the roller can cause paper pickup problems.

1. Open Tray 1 (callout 1), and then remove the pickup roller cover (callout 2).

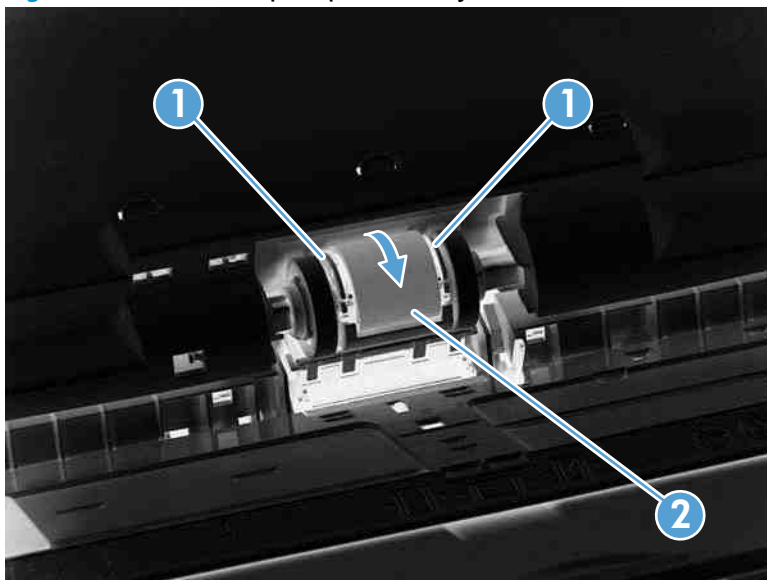
**Figure 2-6** Remove the pickup roller (Tray 1) (1 of 2)



2. Spread out the pickup roller retainers (callout 1) until both sides unlatch, and then remove the pickup roller (callout 2).

**Reinstallation tip** When you reinstall the roller, make sure that the roller snaps into place

**Figure 2-7** Remove the pickup roller (Tray 1) (2 of 2)

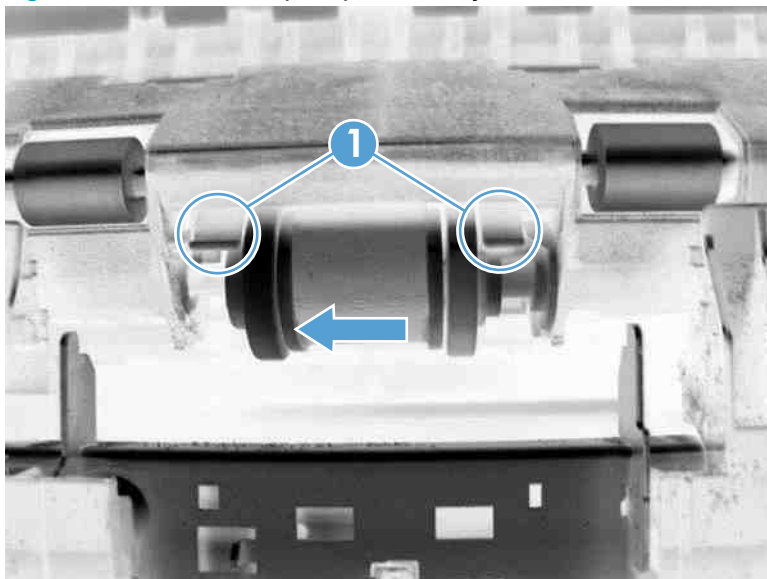


## Pickup roller (Tray 2)

**CAUTION:** Do not touch the spongy roller surface unless you are replacing the roller. Skin oils on the roller can cause paper pickup problems.

1. Open Tray 2.
2. Open the right-door assembly.
3. Remove the separation roller assembly (see [Separation roller assembly \(Tray 2\) on page 94](#))
4. Lift one of the two levers (callout 1) on either side of the pickup roller, and then push the right side of the roller in the direction of the arrow.

**Figure 2-14** Remove the pickup roller (Tray 2)



5. Remove the pickup roller.

**Reinstallation tip** Insert the left side of the roller into the product first. Make sure that the replacement roller snaps into place.

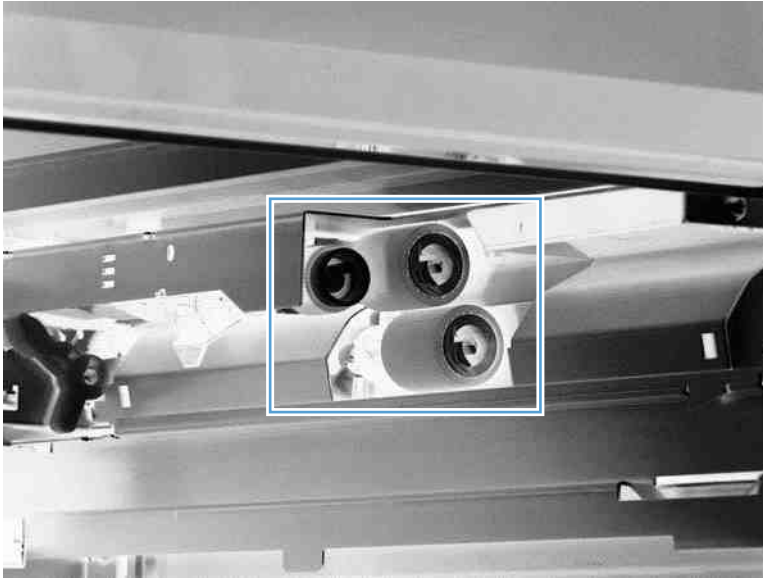
## Pickup roller, separation roller, and feed roller (1 x 500-sheet and 3 x 500-sheet paper feeders)

**CAUTION:** Do not touch the spongy roller surface unless you are replacing the roller. Skin oils on the roller can cause paper pickup problems.

**TIP:** You do not have to separate the product from the feeder to remove these rollers.

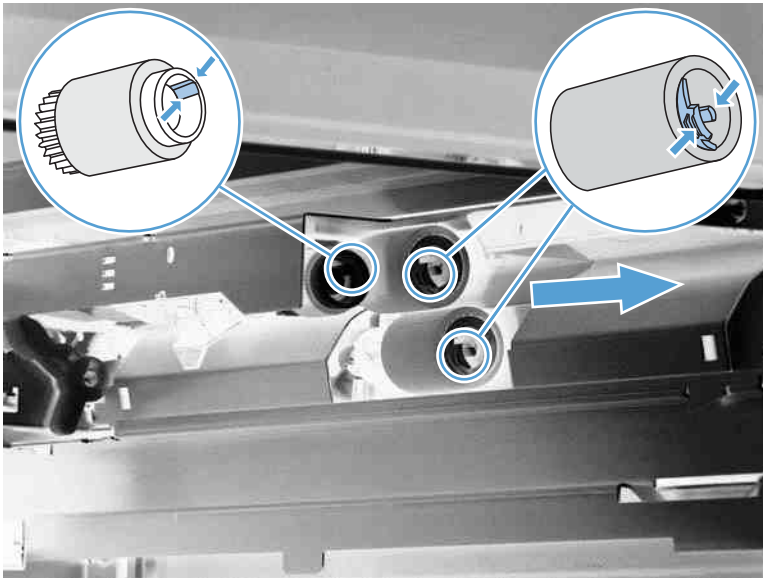
1. Remove the Tray 3 or Tray 4/5/6 cassette from the product, and then locate the rollers on the right-hand side of the tray cavity.

**Figure 2-15** Remove the 1 x 500 or 3 x 500 rollers (1 of 2)



2. Release three tabs, and then pull the rollers in the direction of the arrow.

**Figure 2-16** Remove the 1 x 500 or 3 x 500 rollers (2 of 2)



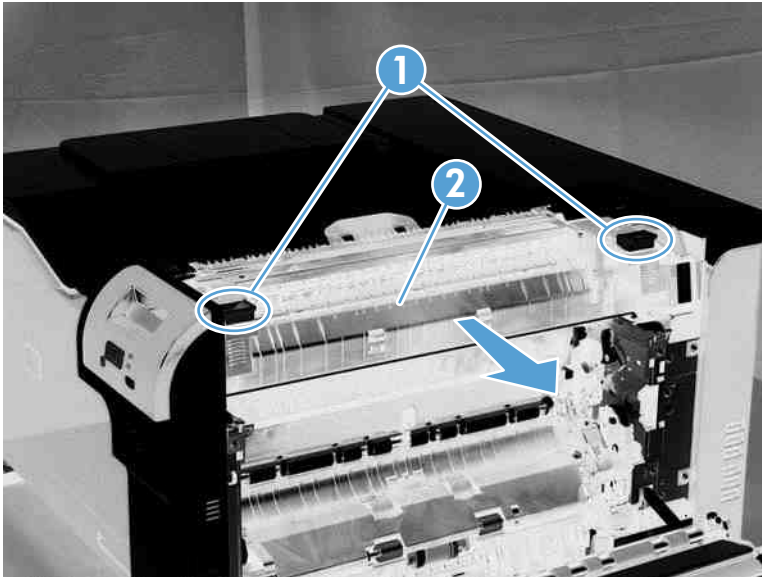
**Reinstallation tip** When you reinstall the rollers, make sure that the rollers snap into place.

## Fuser

**CAUTION:** The fuser might be hot. Allow enough time after turning off the product power for the fuser to cool.

1. Open the right-door assembly.
2. Grasp the handles and squeeze the blue release levers (callout 1).



**Figure 2-5** Remove the fuser



3. Pull the fuser (callout 2) straight out of the product to remove it.

## Reset the New Fuser Kit setting at the control panel

**NOTE:** Use this procedure to reset the internal page count if a replacement fuser is installed.

1. At the control panel, press the Home button .
2. Open the following menus:
  - [Administration](#)
  - [Manage Supplies](#)
  - [Reset Supplies](#)
  - [New Fuser Kit](#)
3. Use the [Down](#) arrow button  to highlight the [Yes](#) item, and then press [OK](#) to select it.

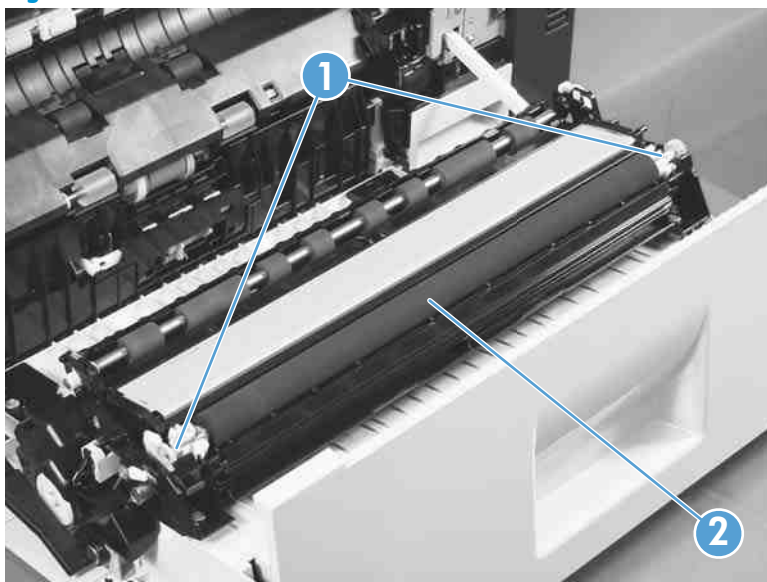
## Secondary transfer roller

**CAUTION:** Do not touch the spongy roller surface unless you are replacing the roller. Skin oils on the roller can cause image quality problems.

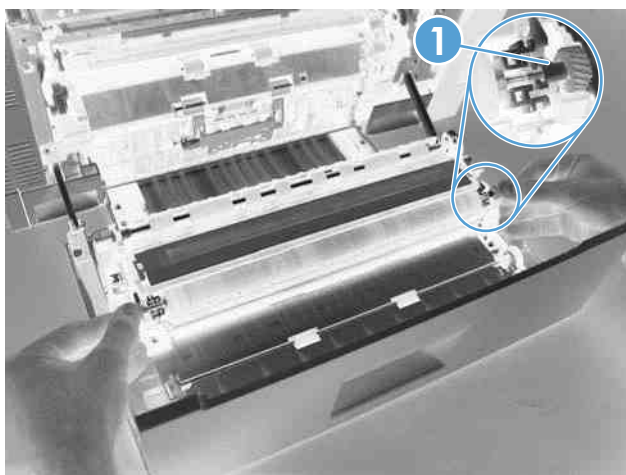
**NOTE:** If the secondary transfer roller is replaced, HP recommends that the ITB be replaced also. If both components are replaced at the same time, you must use the control-panel menus to reset the [Transfer Kit](#) menu item. See [Reset the New Transfer Kit setting at the control panel on page 99](#).

1. Open the right-door assembly.
2. Grasp one of the blue round features (callout 1) on either end of the transfer roller, and then lift the transfer roller (callout 2) off of the product.

**Figure 2-17** Remove the transfer roller



**TIP:** Place the new roller assembly in place with the roller gear (callout 1) on the right side, and then press down to ensure that the roller shaft snaps securely in the roller clasps.



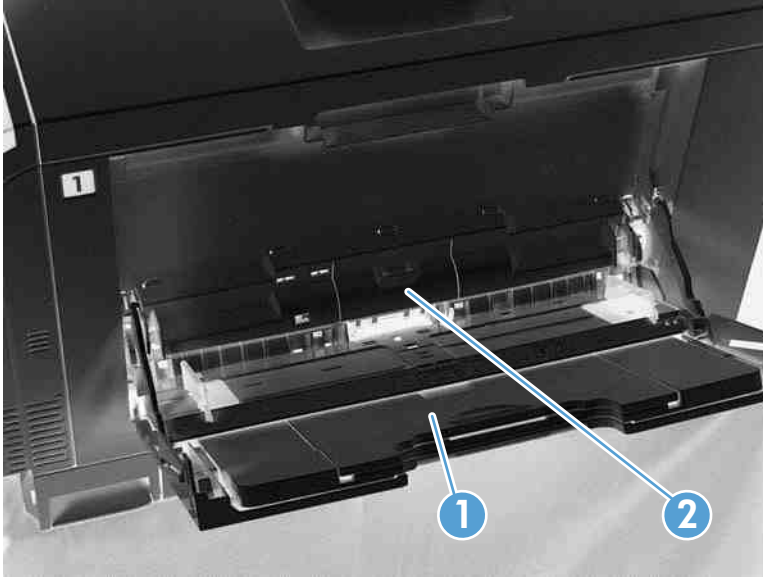


## Separation pad (Tray 1)

**CAUTION:** Do not touch the spongy roller surface unless you are replacing the roller. Skin oils on the roller can cause paper pickup problems.

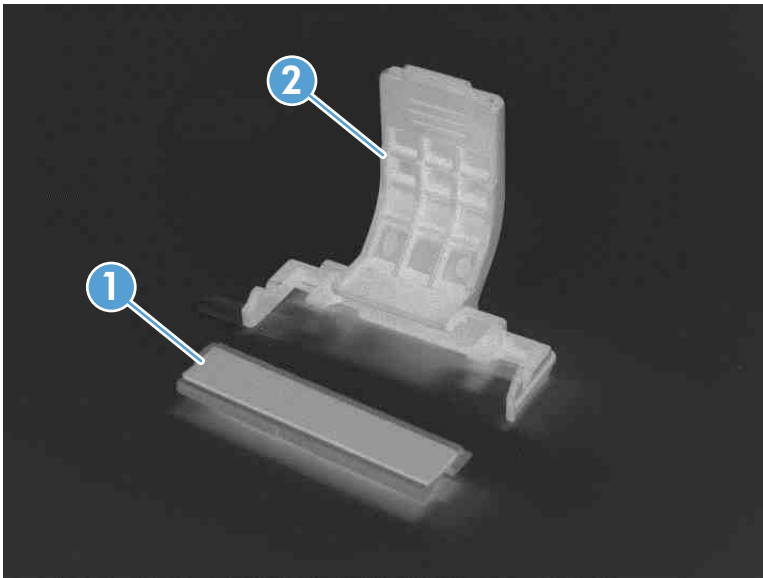
1. Open Tray 1 (callout 1), and then remove the pickup roller cover (callout 2).

**Figure 2-8** Remove the separation pad (Tray 1) (1 of 4)



2. Take out the tool (callout 2) supplied with a new separation pad (callout 1).

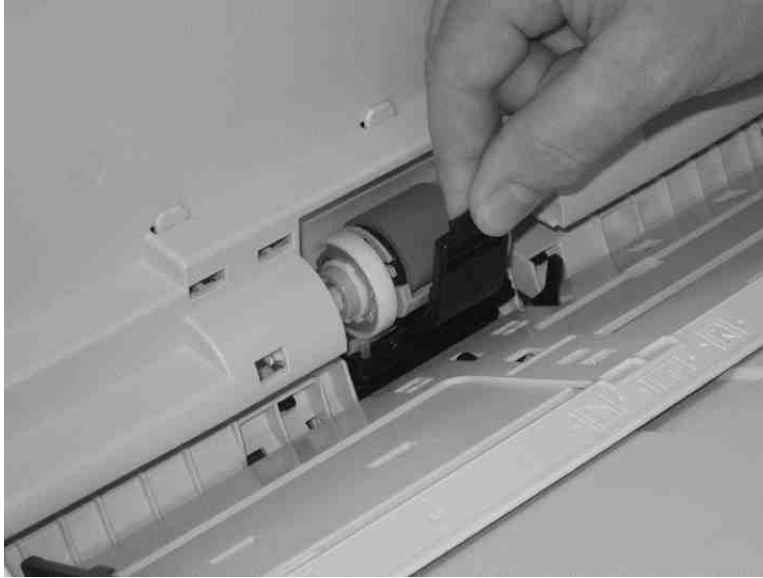
**Figure 2-9** Remove the separation pad (Tray 1) (2 of 4)





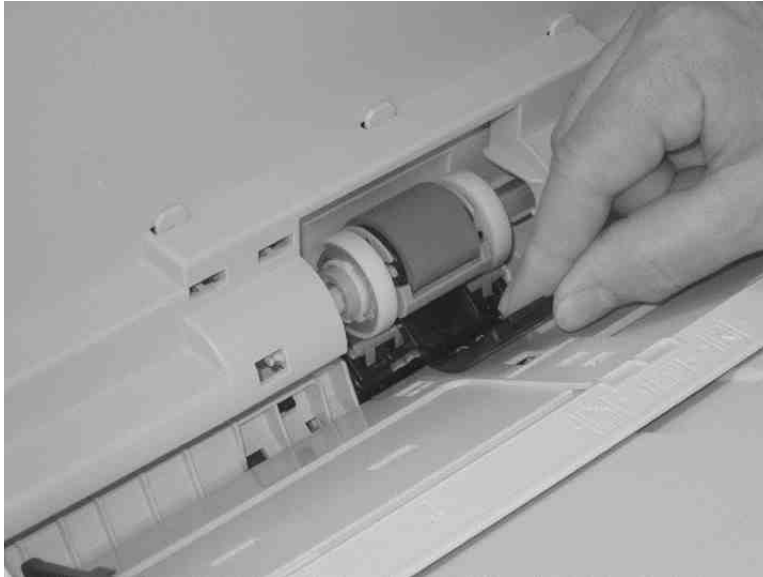
3. Insert the tool under the separation pad.

**Figure 2-10** Remove the separation pad (Tray 1) (3 of 4)




4. Rotate the top of the tool away from the product to release the separation pad, and then remove the tool and the separation pad together.

**Figure 2-11** Remove the separation pad (Tray 1) (4 of 4)




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 **Reinstallation tip** You do not need to use the tool to install the new separation pad. Press the new pad with your hand until it snaps into place and engages with the engine.

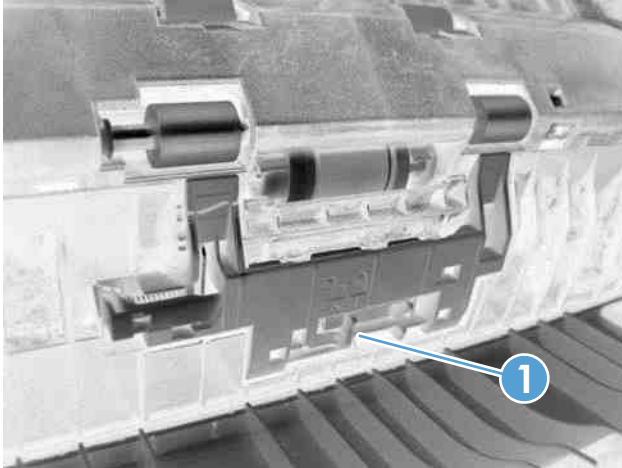
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## Separation roller assembly (Tray 2)

**CAUTION:** Do not touch the spongy roller surface unless you are replacing the roller. Skin oils on the roller can cause paper pickup problems.

1. Remove Tray 2 from the product.
2. Open the right-door assembly.
3. On the separation roller assembly, slide the lever (callout 1) toward the unlocked icon  until it clicks into the unlocked position.

**Figure 2-12** Remove the separation roller assembly (Tray 2) (1 of 2)



4. Pull the separation roller assembly up and remove it from the product.

**Reinstallation tip** When you install the separation roller assembly, make sure that it snaps into the locked position.

**Figure 2-13** Remove the separation roller assembly (Tray 2) (2 of 2)

