

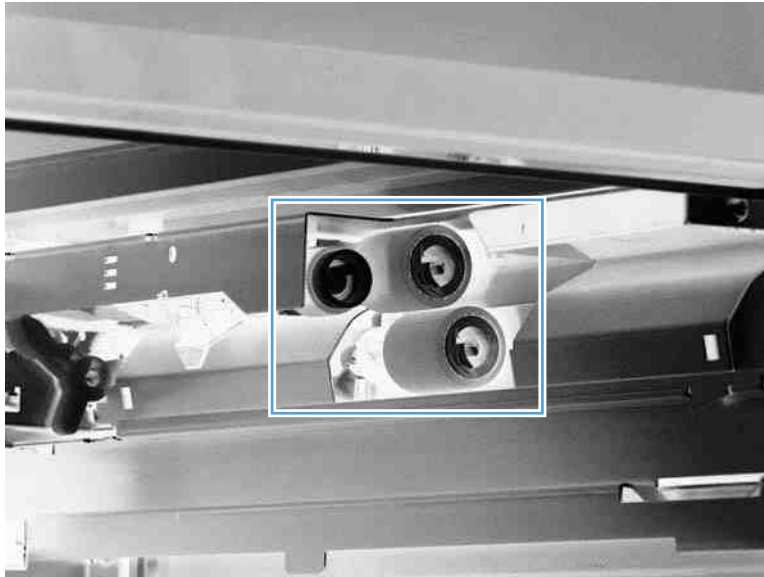
1 x 500 or 3 x 500 pickup, feed, and separation rollers

CAUTION: Do not touch the roller surface unless you are replacing the roller. Skin oils on the roller can cause paper pickup problems.

NOTE: Replace all of the rollers at the same time.

1. Remove the Tray 3 or Tray 4/5/6 cassette from the product, and then locate the rollers on the right-hand side of the tray cavity.

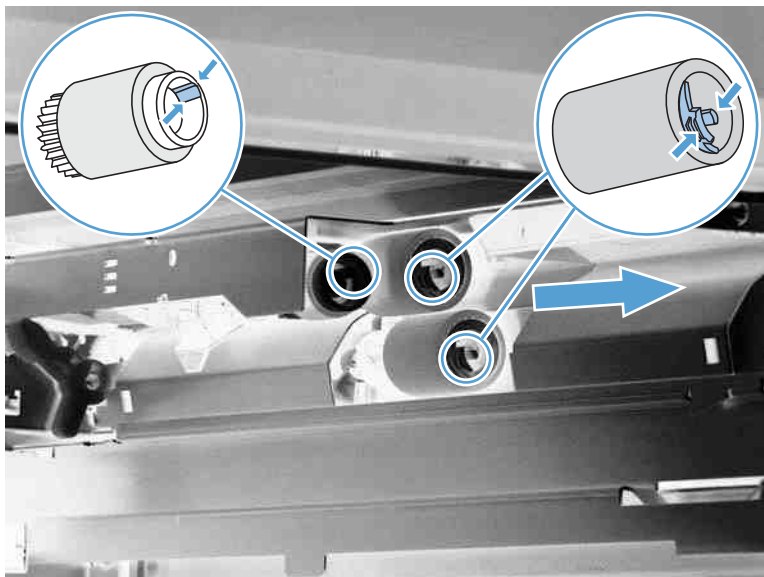
Figure 1-42 Remove the 1 x 500 or 3 x 500 rollers (1 of 2)



2. Release three tabs, and then pull the rollers in the direction of the arrow.

Reinstallation tip When you reinstall the rollers, make sure that the rollers snap into place.

Figure 1-43 Remove the 1 x 500 or 3 x 500 rollers (2 of 2)



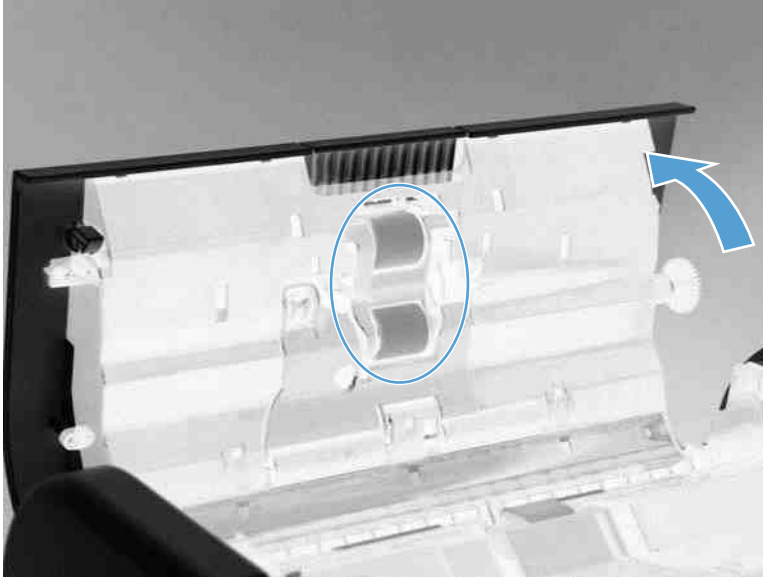
Document feeder pickup and feed roller assembly

CAUTION: Do not touch the roller surface unless you are replacing the roller. Skin oils on the roller can cause paper pickup problems.

NOTE: Replace the separation pad and rollers at the same time.

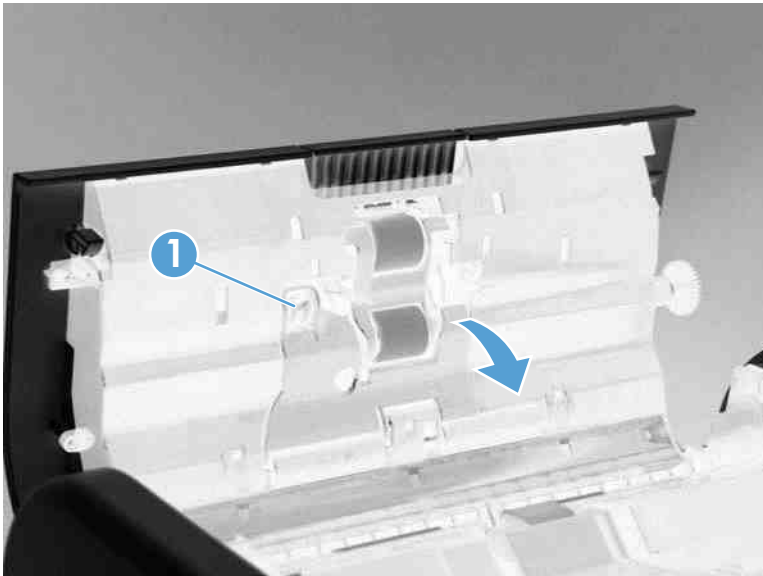
1. Open the document feeder cover and locate the document feeder pickup and feed roller assemblies.

Figure 1-48 Remove the document feeder pickup and feed roller assemblies (1 of 3)



2. Release one tab (callout 1) to open the assembly cover.

Figure 1-49 Remove the document feeder pickup and feed roller assemblies (2 of 3)



3. Push the roller assembly toward the front of the product, and then pull the assembly away from the document feeder.


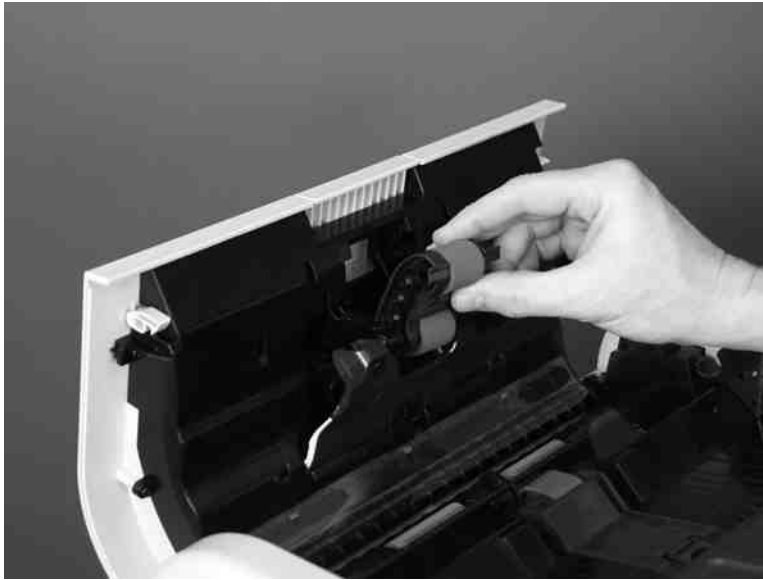
 **Reinstallation tip** Align the pin on the right of the roller assembly with the hole on the right of the document feeder cover. Slide the roller assembly to the right (toward the back of the product) until it snaps into place.

Figure 1-50 Remove the document feeder pickup and feed roller assemblies (3 of 3)



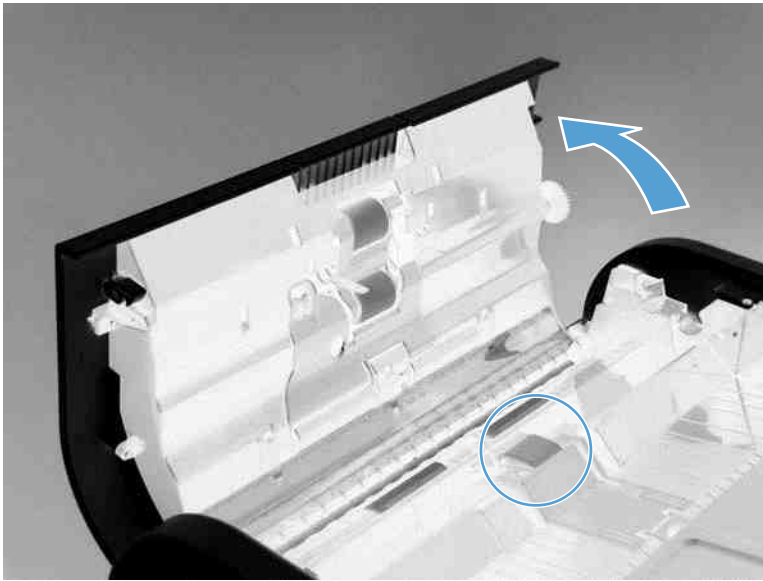
Document feeder separation pad

CAUTION: Do not touch the pad surface unless you are replacing the pad. Skin oils on the pad can cause paper pickup problems.

NOTE: Replace the separation pad and rollers at the same time.

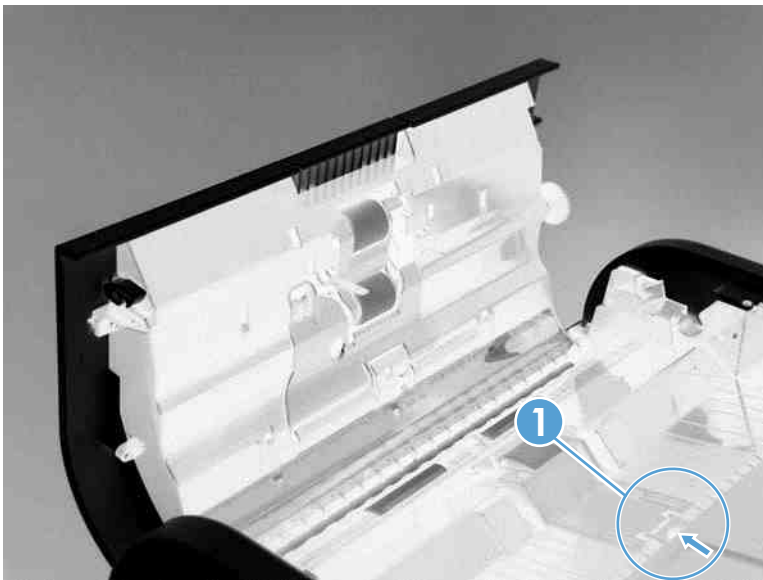
1. Open the document feeder cover and locate the document feeder separation pad.

Figure 1-51 Remove the document feeder separation pad (1 of 3)



2. Press the tab (callout 1) toward the separation pad.

Figure 1-52 Remove the document feeder separation pad (2 of 3)



3. Rotate the separation pad assembly up and away from the document feeder, and then remove the assembly.

CAUTION: The spring underneath the separation pad is not captive. Do not lose the spring.

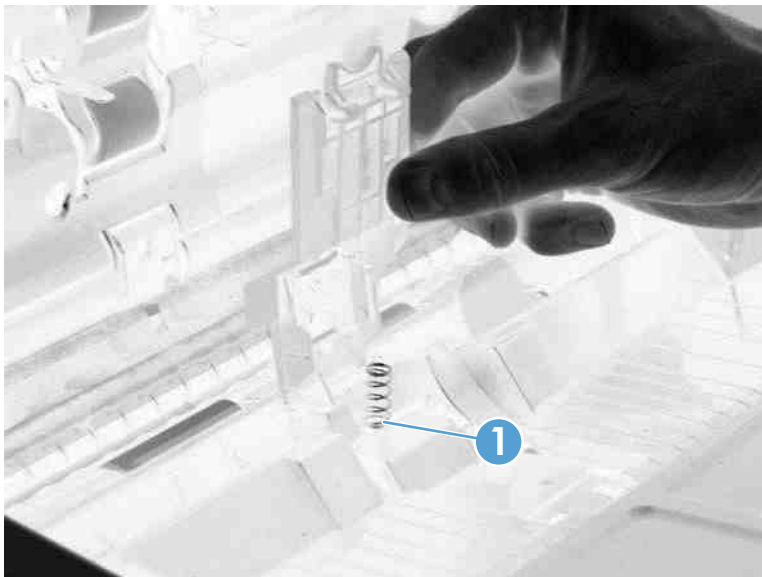
Figure 1-53 Remove the document feeder separation pad (3 of 3)



Reinstall the document feeder separation pad

When the replacement separation pad assembly is installed, make sure that the spring is seated on the spring pedestal (callout 1) under the separation pad.

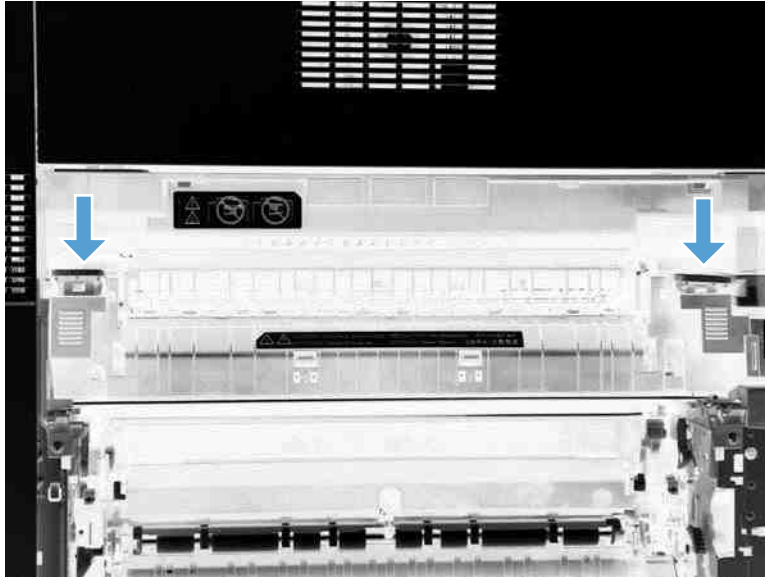
Figure 1-54 Reinstall the document feeder separation pad



Fuser

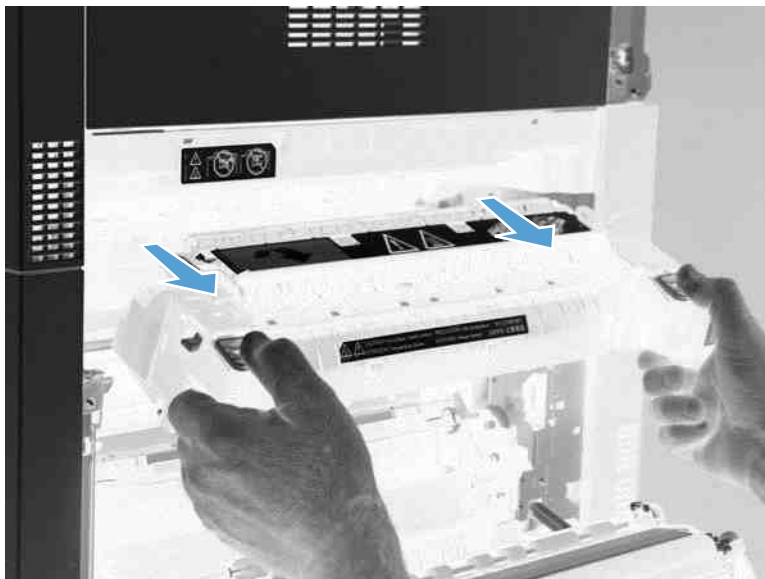
1. Open the right door
2. Depress the two blue tabs on the fuser handles.

Figure 1-9 Remove the fuser (1 of 2)



3. Pull the fuser straight out of the product.

Figure 1-10 Remove the fuser (2 of 2)



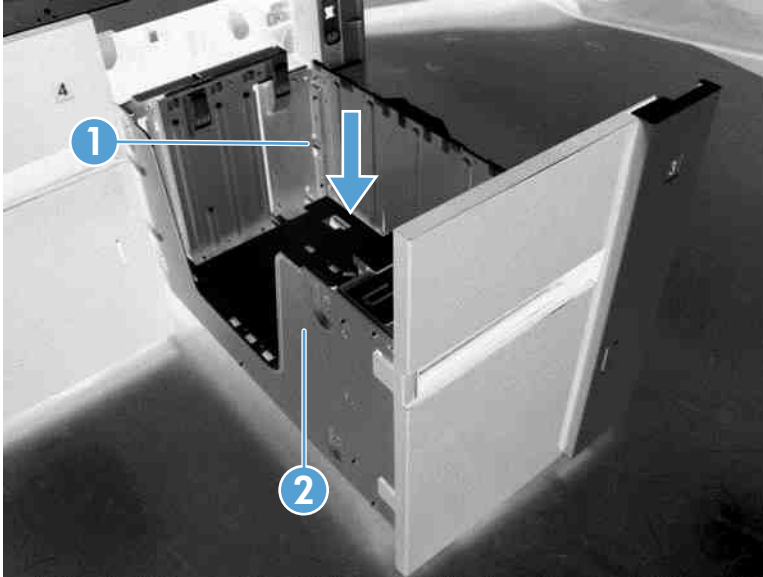
High capacity input feeder pickup, feed, and separation rollers

CAUTION: Do not touch the roller surface unless you are replacing the roller. Skin oils on the roller can cause paper pickup problems.

NOTE: Replace all of the rollers at the same time.

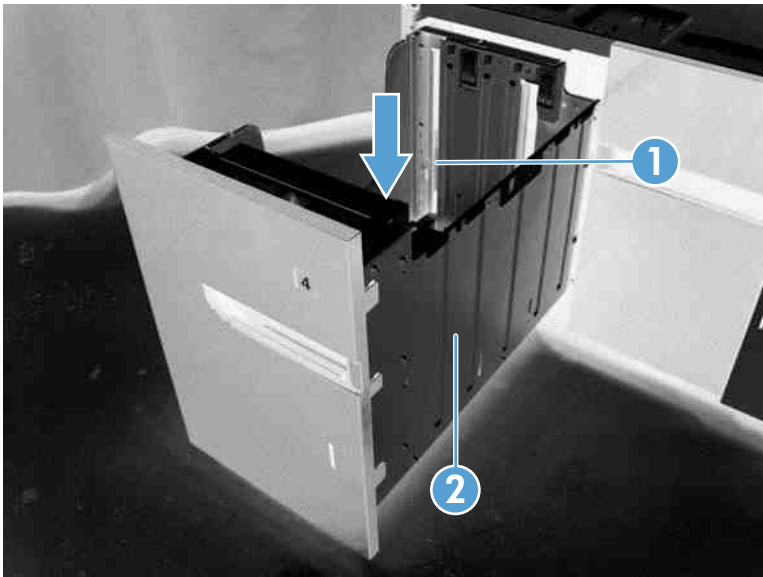
1. Open the high capacity right tray. Lower the tray release lever (callout 1) and then remove the right tray (callout 2).

Figure 1-44 Remove the high capacity input feeder pickup, feed, and separation rollers (1 of 4)



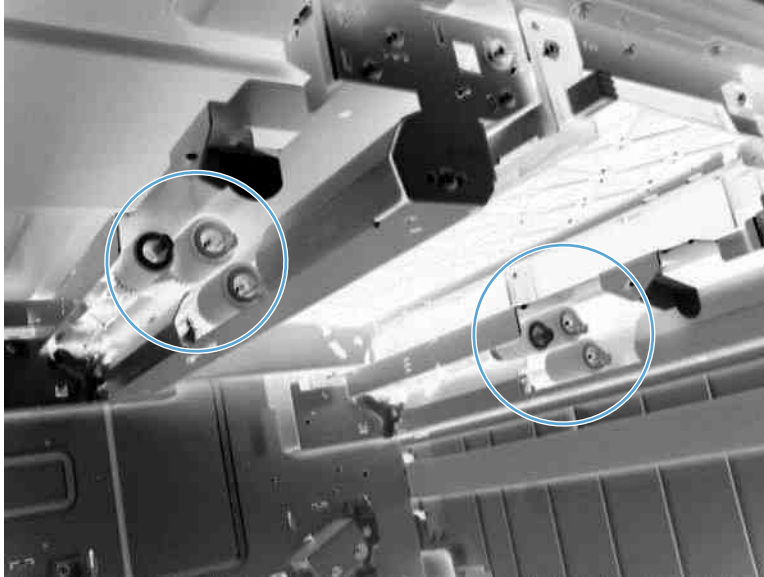
2. Open the high capacity left tray. Lower the tray release lever (callout 1) and then remove the left tray (callout 2).

Figure 1-45 Remove the high capacity input feeder pickup, feed, and separation rollers (2 of 4)



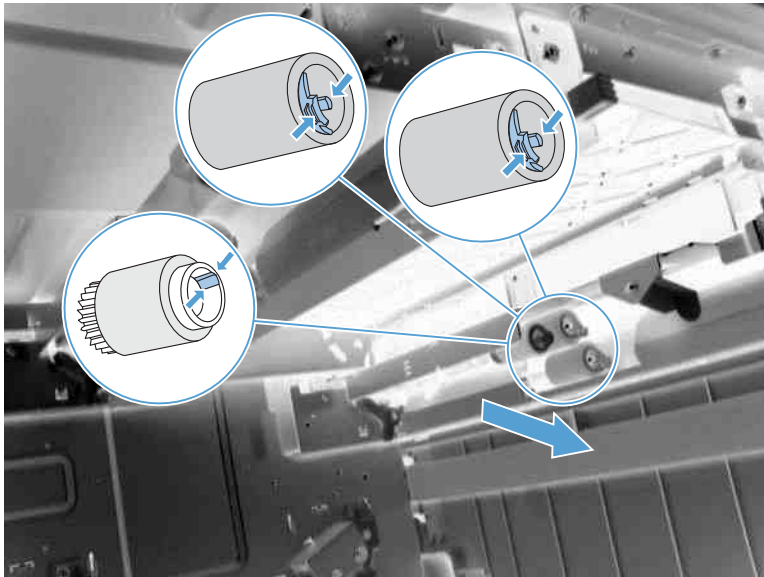
3. Look up into the tray cavity and locate the rollers.

Figure 1-46 Remove the high capacity input feeder pickup, feed, and separation rollers (3 of 4)



4. Release three tabs, and then pull the rollers in the direction of the arrow. Repeat this step for remaining rollers.

Figure 1-47 Remove the high capacity input feeder pickup, feed, and separation rollers (4 of 4)

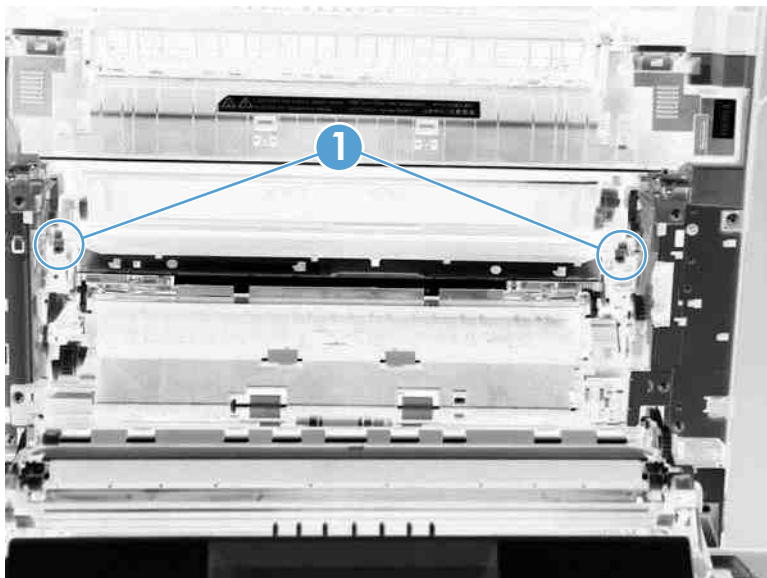


Intermediate transfer belt

⚠ CAUTION: Avoid touching the black plastic intermediate transfer belt (ITB). Skin oils on the belt might cause print quality problems.

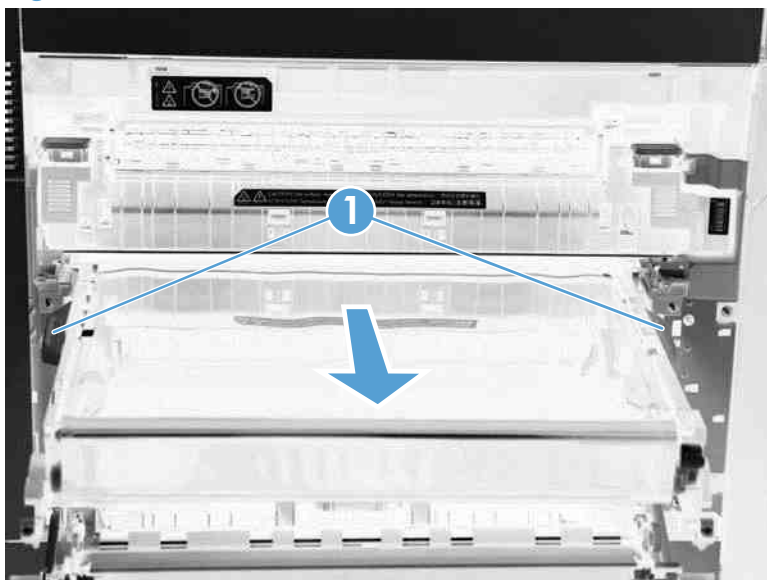
1. Open the right door, and then grasp the small handles on the ITB (callout 1).

Figure 1-6 Remove the ITB (1 of 3)



2. Pull the ITB out of the product until two large handles (callout 1) expand along the right and left sides of the ITB.

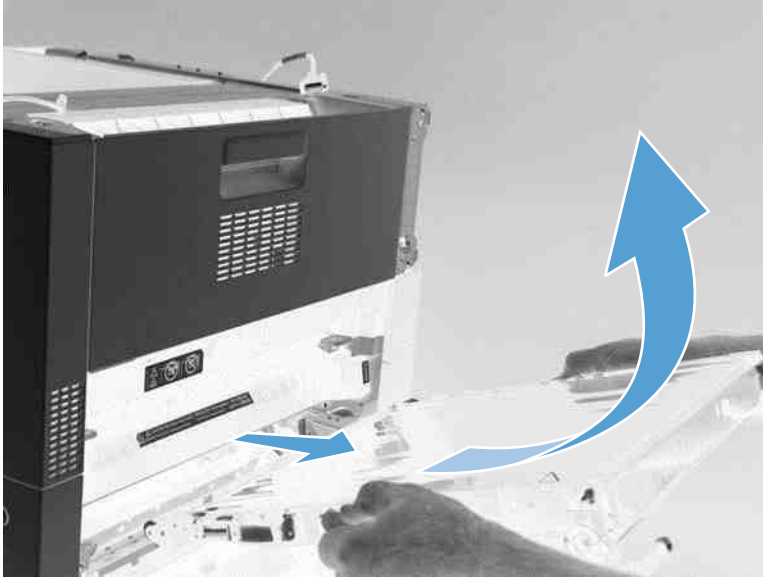
Figure 1-7 Remove the ITB (2 of 3)



3. Continue to slide the ITB out of the product until it stops, and then slightly rotate the ITB up to remove it.

⚠ CAUTION: The ITB is a sensitive component. Be careful when handling the ITB so that it is not damaged. Always place the ITB in a safe and protected location.

Figure 1-8 Remove the ITB (3 of 3)



Pickup, feed, and separation (rollers and pads)

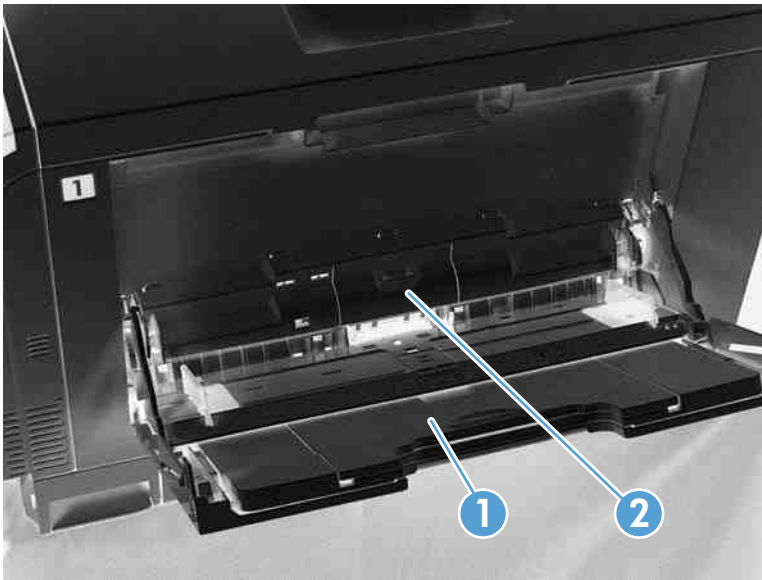
Tray 1 (multipurpose tray) pickup roller

CAUTION: Do not touch the roller surface unless you are replacing the roller. Skin oils on the roller can cause paper pickup problems.

NOTE: Replace the separation pad and rollers at the same time.

1. Open Tray 1 (callout 1), and then remove the pickup roller cover (callout 2).

Figure 1-33 Remove the Tray 1 pickup roller (1 of 2)



2. Spread out the pickup roller retainers (callout 1) until both sides unlatch, and then remove the pickup roller (callout 2).


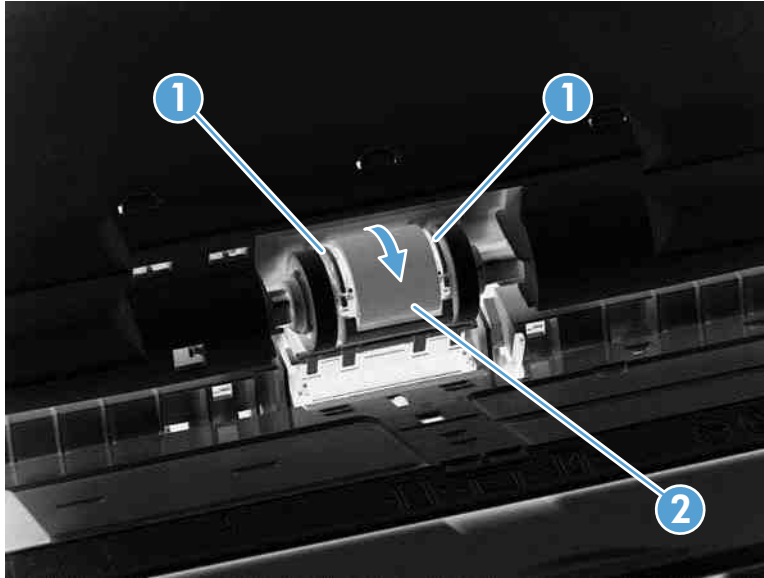
 **Reinstallation tip** When you reinstall the roller, make sure that the roller snaps into place.

Figure 1-34 Remove the Tray 1 pickup roller (2 of 2)



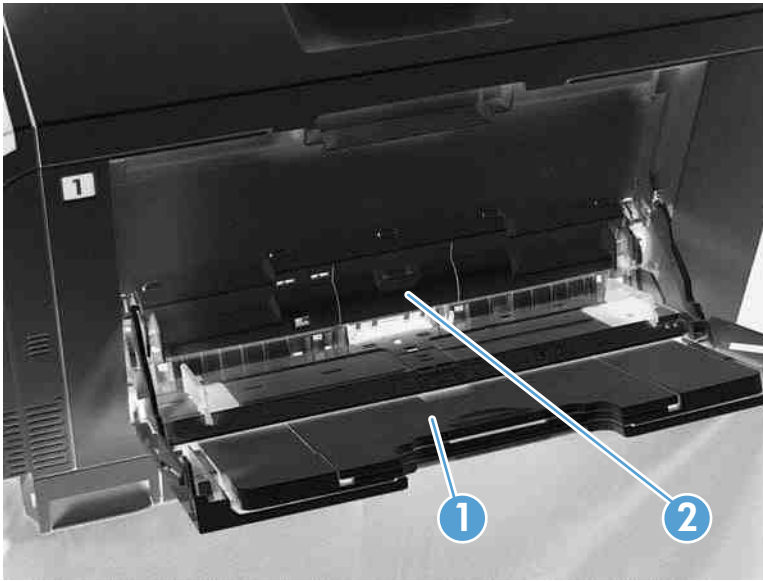
Tray 1 separation pad

CAUTION: Do not touch the pad surface unless you are replacing the pad. Skin oils on the pad can cause paper pickup problems.

NOTE: Replace the separation pad and rollers at the same time.

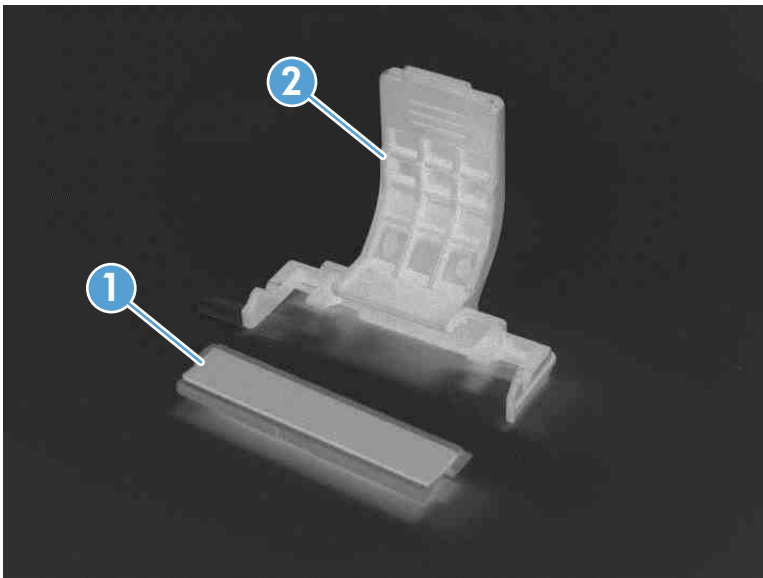
1. Open Tray 1 (callout 1), and then remove the pickup roller cover (callout 2).

Figure 1-35 Remove the Tray 1 separation pad (1 of 4)



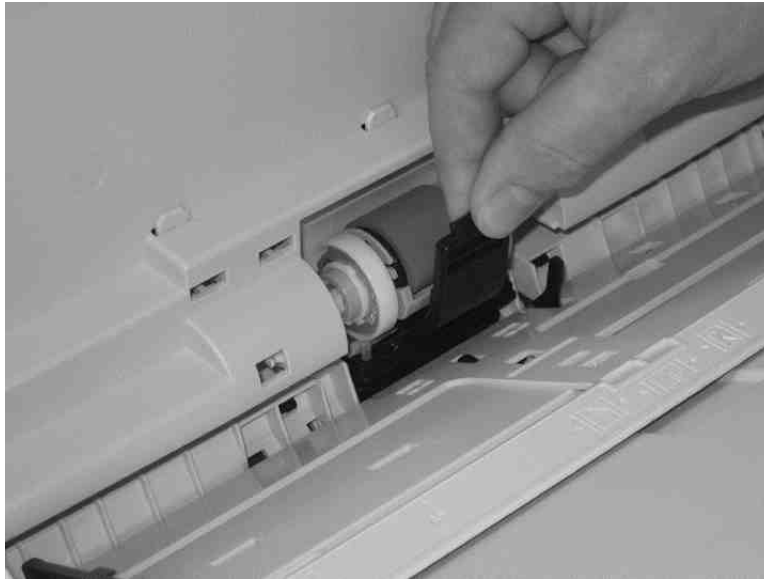
2. Take out the replacement separation pad (callout 1) and the supplied install/removal tool (callout 2).

Figure 1-36 Remove the Tray 1 separation pad (2 of 4)



3. Insert the tool under the installed separation pad.

Figure 1-37 Remove the Tray 1 separation pad (3 of 4)



4. Rotate the top of the tool away from the product to release the installed separation pad, and then remove the tool and the separation pad together.

Figure 1-38 Remove the Tray 1 separation pad (4 of 4)



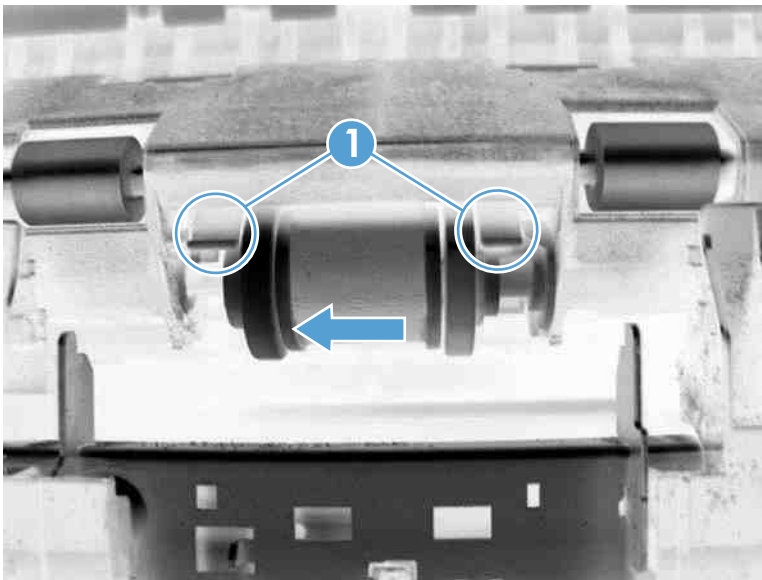
Tray 2 pickup roller

CAUTION: Do not touch the roller surface unless you are replacing the roller. Skin oils on the roller can cause paper pickup problems.

NOTE: Replace the separation pad and rollers at the same time.

1. Open Tray 2.
2. Open the right-door assembly, and then remove the Tray 2 separation roller (see [Tray 2 separation roller on page 27](#)).
3. Lift one of the two levers (callout 1) on either side of the pickup roller, and then push the right side of the roller in the direction of the arrow to remove it.

Figure 1-39 Remove the Tray 2 pickup roller



4. Remove the pickup roller.

Reinstallation tip Insert the left side of the roller into the product first. Make sure that the replacement roller snaps into place.

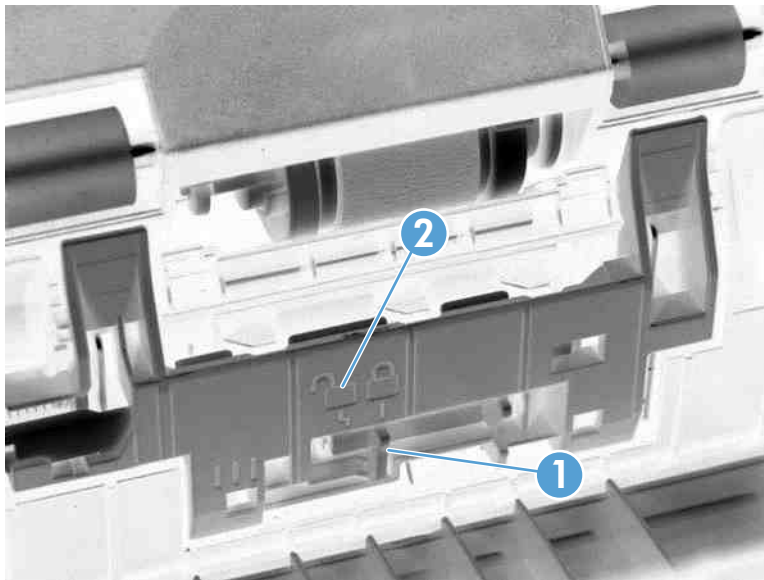
Tray 2 separation roller

CAUTION: Do not touch the roller surface unless you are replacing the roller. Skin oils on the roller can cause paper pickup problems.

NOTE: Replace the separation pad and rollers at the same time.

1. Remove Tray 2 from the product.
2. Open the right-door.
3. On the separation roller assembly, slide the lever (callout 1) toward the unlocked icon (callout 2) until it clicks into the unlocked position.

Figure 1-40 Remove the separation Tray 2 roller (1 of 2)



4. Pull the separation roller assembly up and remove it from the product.



Reinstallation tip When you install the separation roller assembly, make sure that it snaps into the locked position.

Figure 1-41 Remove the separation Tray 2 roller (2 of 2)

