



## **HP Futuresmart Firmware**

### **Partial clean function now available through EWS**

Administrators can remotely perform a Partial Clean firmware reset from within the EWS.

This feature is critical for solution providers managing a remote printer. The remote Partial Clean allows a service provider to remove a solution for a printer without requiring a technician to be at the printer to enter the Pre-boot menu.

#### **Partial Clean:**

This item reinitializes the disk (removing all data except the firmware repository where the master firmware bundle is downloaded and saved

Selecting the Partial Clean item removes **all** data except the firmware repository.

A delete confirmation prompt is provided.

This allows an administrator to reformat the disk by removing the firmware image from the active directory without having to download new firmware code (product remains bootable).

#### **NOTE:**

This feature is only available to administrators. An administrator password must be set in the Security tab of the EWS.

#### **To reset HP FutureSmart from the EWS:**

1. Open a Web-browser window and enter the printer IP address or network name in the address field to open the EWS.
2. Click the Sign In link in the upper-right of the EWS window and sign in with the administrator password.
3. Click the General or Troubleshooting tab
4. Select Restore Factory Settings from the left-hand column.
5. Click the Reset button in the Reset Firmware area.
6. The printer will reboot and perform the Partial Clean process during startup.