



HP LaserJet Enterprise M806 Printer - Incorrect Service Mode Pin

Issue:

The Service Mode Pin for the HP LaserJet Enterprise M806 (documented as 10080613) will not work on models that were manufactured during the first several months of production. The Service Mode Pin for these models was mistakenly set on the printer as 10086013.

Solution:

Starting with shipments in March 2014, the Service Mode Pin has been corrected to **10080613**. To simplify how to know when to use the correct Service Mode Pin, and not try to associate Pin numbers with serial numbers, use the following method.

- When trying to enter Service Mode, first try entering 10080613.
- If that does not work, then enter 10086013.

NOTE:

Updating to newer firmware will not reset the Service Mode Pin. It will remain as it was initially defined as.