



Missing Color / Blank Pages

HP CLJ 1500, CLJ 2500, CLJ 2550

CLJ 2820MFP, CLJ 2830MFP, CLJ 2840MFP

Problems associated:

- Blank pages
- Yellow print only
- Intermittent colors missing
- Difficulty removing toner cartridges

This has been a common failure for the solenoid in the rotary drive assembly to stick in the closed position then resulting in carousel positioning failures. This can be proven by removing the solenoid (see service manual) and briefly pressing the actuator closed, if the actuator hesitates at all to open, it would need to be replaced.

- Solenoid for CLJ 1500, CLJ 2500, and CLJ 2550: RH7-5340
- Solenoid for CLJ 2820MFP, CLJ 2830MFP, and CLJ 2840MFP: RH7-5384