

13.A2.FF Paper Jam error at power up

HP M601/602/603/604/605/606

Description: This error is not listed in the M600 Service manual. The error is caused by obstruction in the paper feed assembly or faulty feed sensor (PS102) or flag. This is also the equivalent to the entire 4200 and P4000 series, “13.20 PAPER JAM CHECK TRAY 2”

Solution: There has been a modification to the tray 1 pick up assemblies for the P4015 series and M600 series which allow you to pull down an access cover to initially inspect the flag for any obstruction: (shown closed then open)



To gain full access to this area, the tray 1 pick up assembly must be completely removed, then check to verify functionality of the feed flag and to see any hidden obstructions.

If the flag operates correctly, you may try to take compressed air to the sensor itself to clear any debris. If that does not clear the message, the entire transfer guide assembly would need to be replaced.