

Toner ground spring dislocation

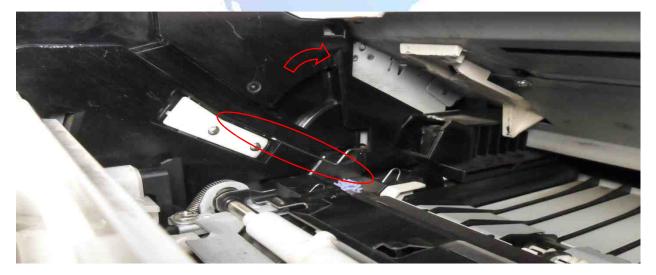
HP 4200, 4250, 4300, 4350, 4345MFP, M4345MFP

This spring shown below in correct position and incorrect positions has been known to become dislodged out of its retaining groove causing print quality problems, grinding sound from cartridge area or "INSTALL TONER CARTRIDGE" message.

Correct position:



Incorrect position:



If found in the incorrect position, it can be manually placed back into its retaining groove