

## Document-feeder roller (M880 only)

**CAUTION:** If you are replacing the roller, do not touch the surface of the replacement roller. Skin oils deposited on the roller might cause paper pickup problems.

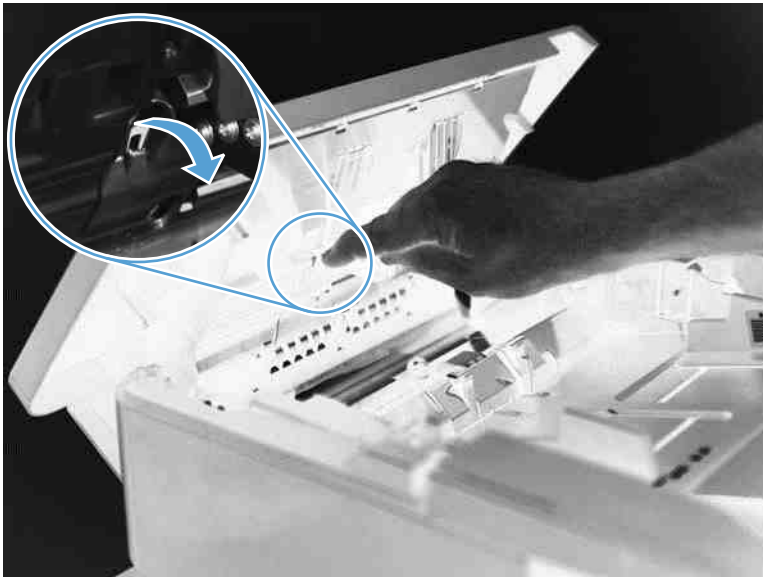
1. Open the document-feeder door.

**Figure 1-85** Remove the document-feeder roller (M880; 1 of 3)



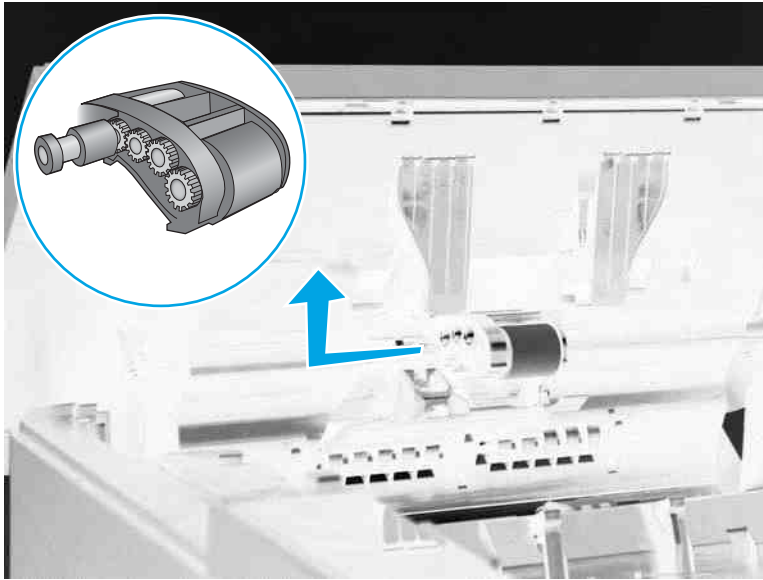
2. Release one tab, and then open the access door.

**Figure 1-86** Remove the document-feeder roller (M880; 2 of 3)



3. Slide the roller left, and then lift it up and out of the product.

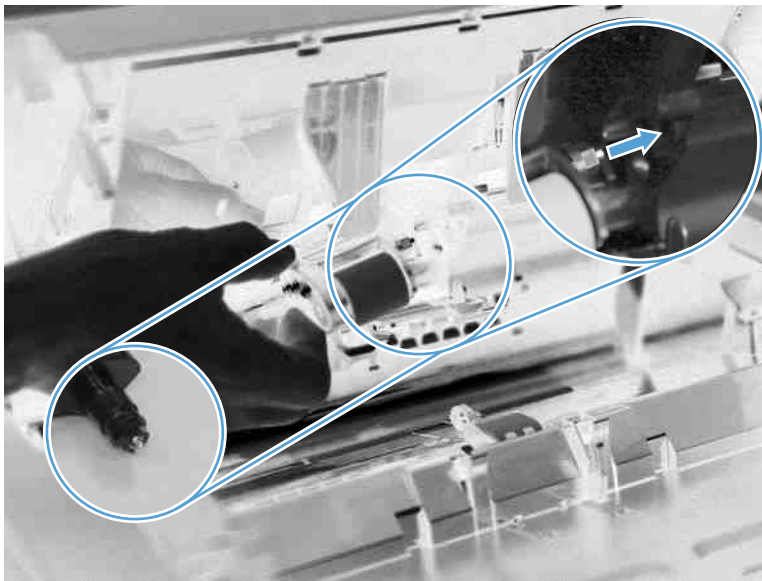
**Figure 1-87** Remove the document-feeder roller (M880; 3 of 3)



### Reinstall the document-feeder roller (M880 only)

The roller assembly is keyed. When reinstalling the roller assembly, position the hex-shaped fitting on the shaft toward the rear of the product.

**Figure 1-88** Reinstall the document-feeder roller (M880)



**IMPORTANT:** When the roller is reinstalled, the access door must be fully closed. When you close the door, you should hear two audible clicks. If, after replacing the roller document feeder, a document feeder jam message appears on the control panel display, make sure that the access door is fully closed.

## Document-feeder separation pad (M880 only)

**CAUTION:** If you are replacing the pad, do not touch the surface of the replacement pad. Skin oils deposited on the pad might cause paper pickup problems.

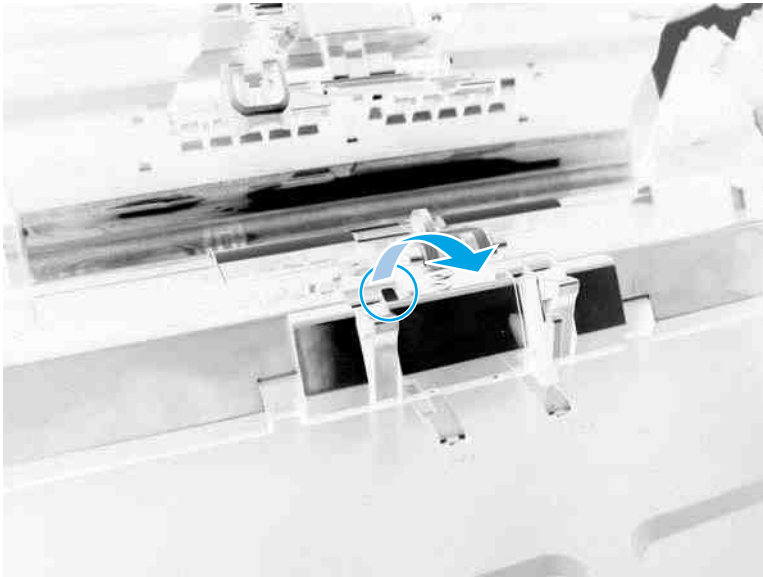
1. Open the document-feeder door.

**Figure 1-89** Remove the document-feeder separation pad (M880; 1 of 4)



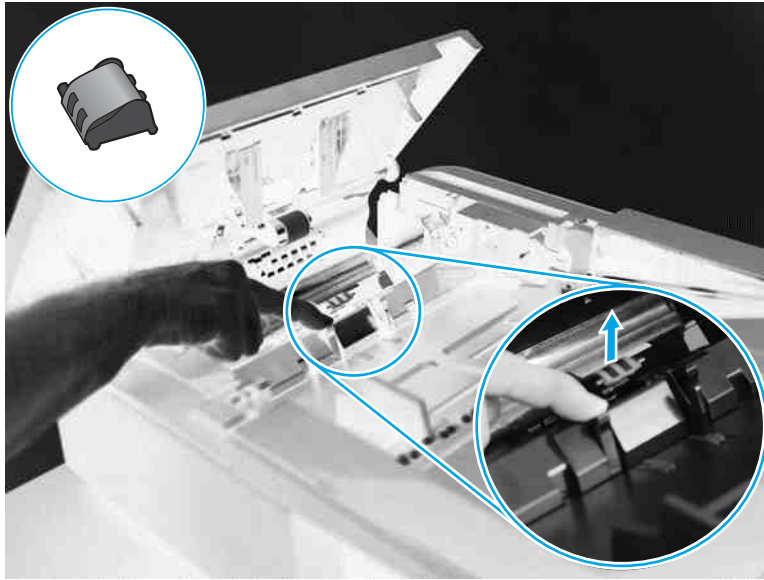
2. Release one tab to open the access door.

**Figure 1-90** Remove the document-feeder separation pad (M880; 2 of 4)



3. The separation pad is spring-loaded and partially releases when the access door is opened.

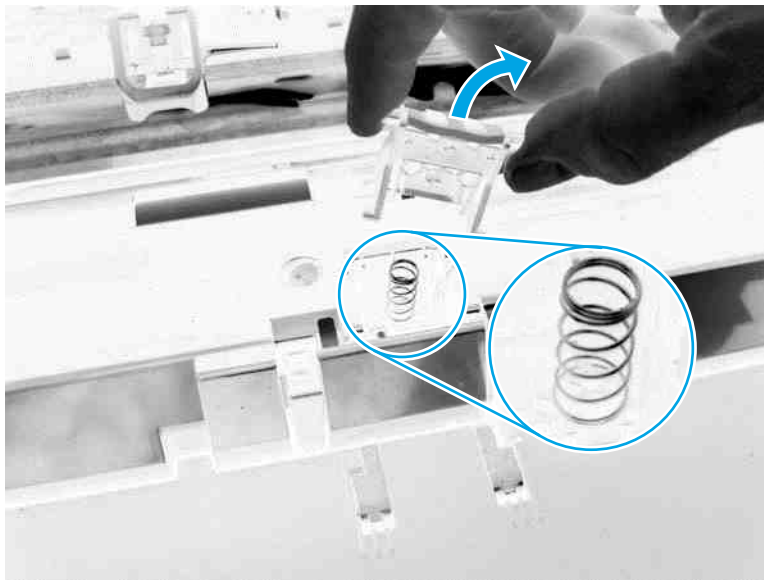
**Figure 1-91** Remove the document-feeder separation pad (M880; 3 of 4)



4. Lift the separation pad up and away from the product.

**CAUTION:** If the spring becomes dislodged, securely reinstall it as shown below.

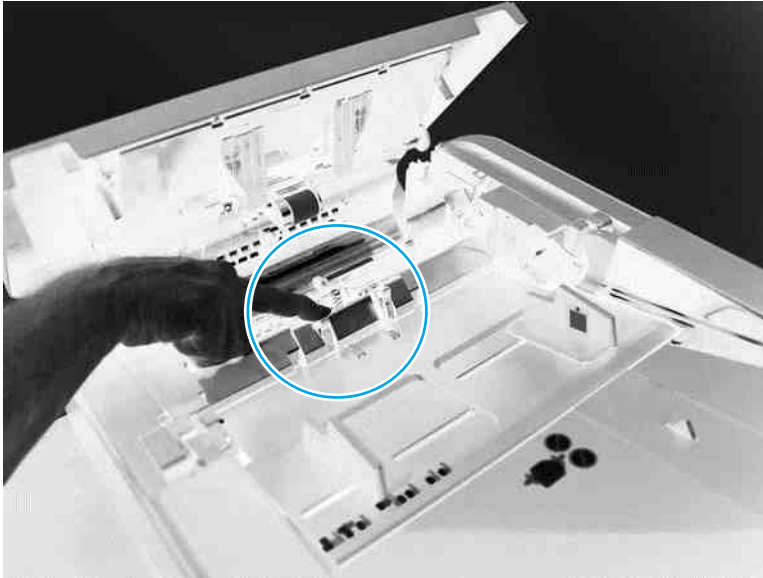
**Figure 1-92** Remove the document-feeder separation pad (M880; 4 of 4)



## Reinstall the document-feeder separation pad (M880 only)

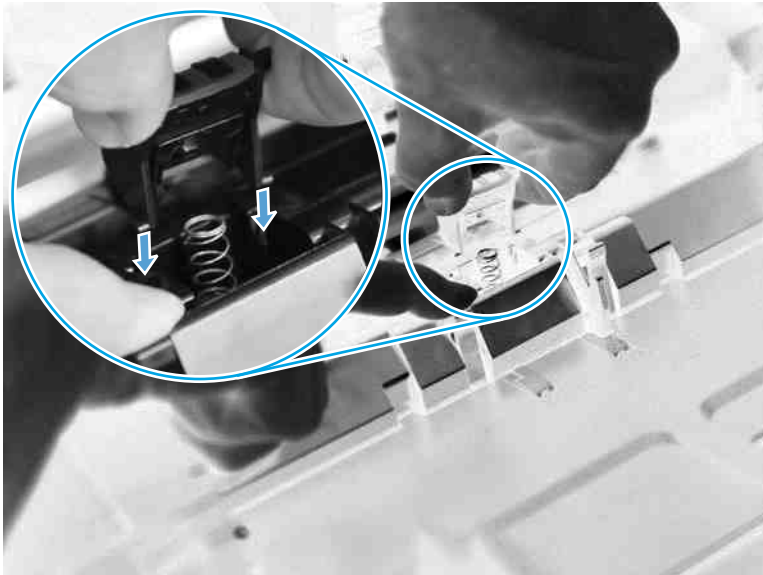
1. Release and hold the separation pad access door open.

**Figure 1-93** Reinstall the document-feeder separation pad (M880; 1 of 5)



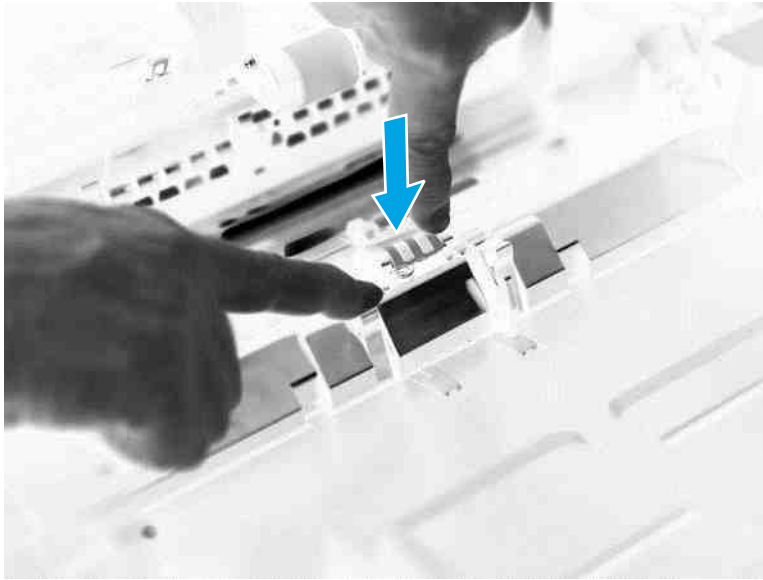
2. Align the pins on the separation pad with the mounting slots.

**Figure 1-94** Reinstall the document-feeder separation pad (M880; 2 of 5)



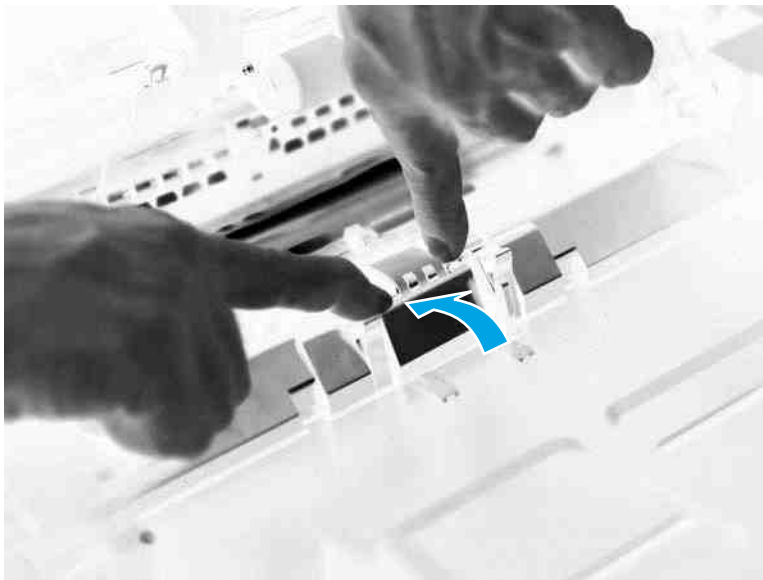
3. Carefully press down on the separation pad to compress the spring.

**Figure 1-95** Reinstall the document-feeder separation pad (M880; 3 of 5)



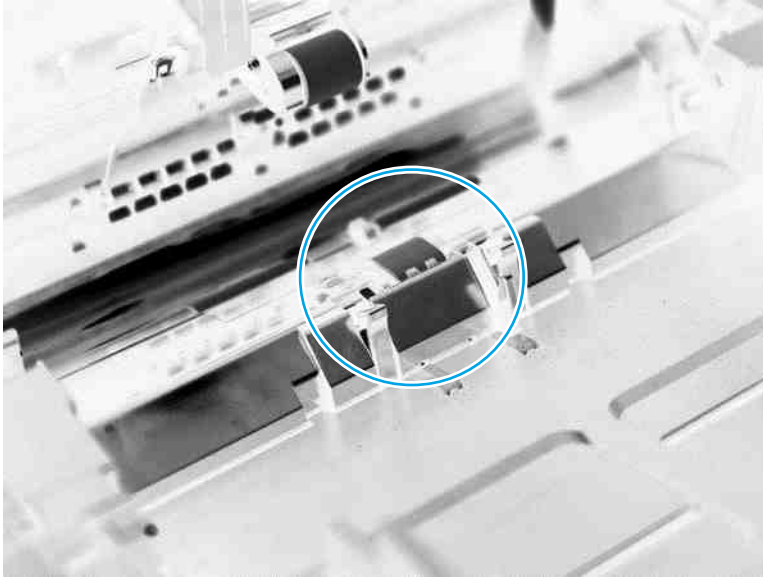
4. Continue to press down on the separation pad, and then release the access door.

**Figure 1-96** Reinstall the document-feeder separation pad (M880; 4 of 5)



5. Verify that the separation pad is correctly installed and that the access door is fully closed as shown below.

**Figure 1-97** Reinstall the document-feeder separation pad (M880; 5 of 5)

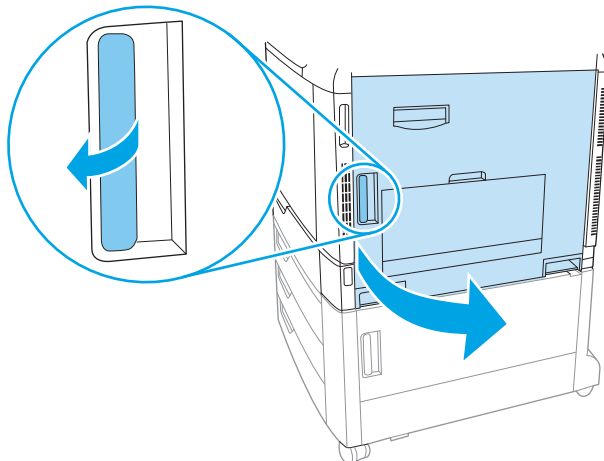


## Fuser

**⚠ WARNING!** The fuser might be hot.

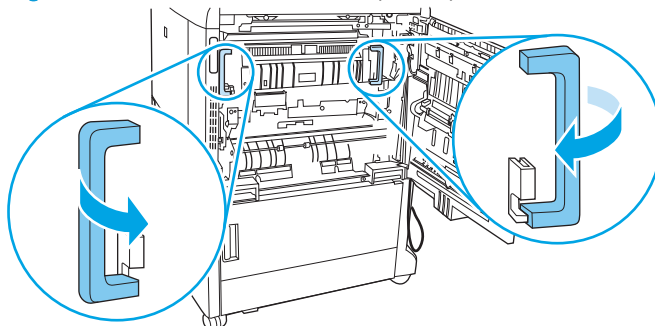
1. Open the right door.

**Figure 1-12** Remove the fuser (1 of 3)



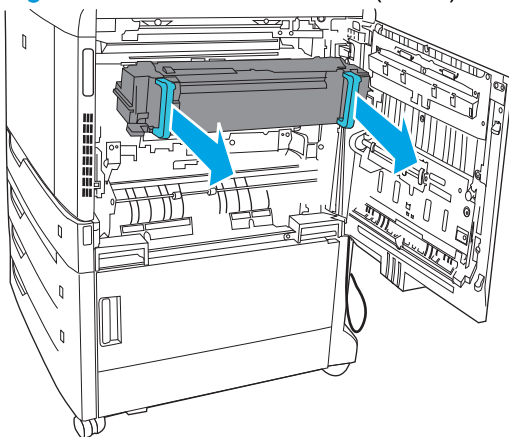
2. Rotate the two blue fuser handles toward the center of the fuser as shown below.

**Figure 1-13** Remove the fuser (2 of 3)



3. Grasp the handles and slide the fuser toward the right door to remove it.

**Figure 1-14** Remove the fuser (3 of 3)





## High-capacity input (HCI) rollers

Before proceeding, remove the following assemblies:

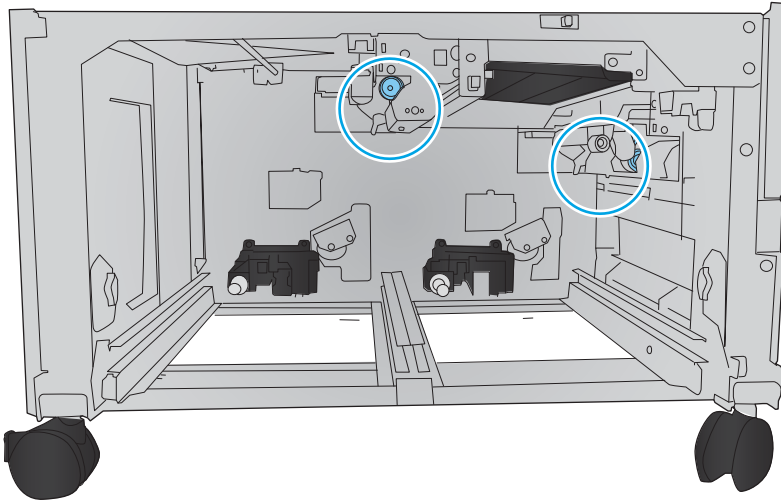
- HCI right tray. See [HCI right tray on page 360](#).
- HCI left tray. See [HCI left tray on page 361](#).

**CAUTION:** If you are replacing the rollers, do not touch the surface of the replacement rollers. Skin oils deposited on the rollers might cause paper pickup problems.


### Remove the HCI rollers

1. Locate the rollers inside the tray cavity.

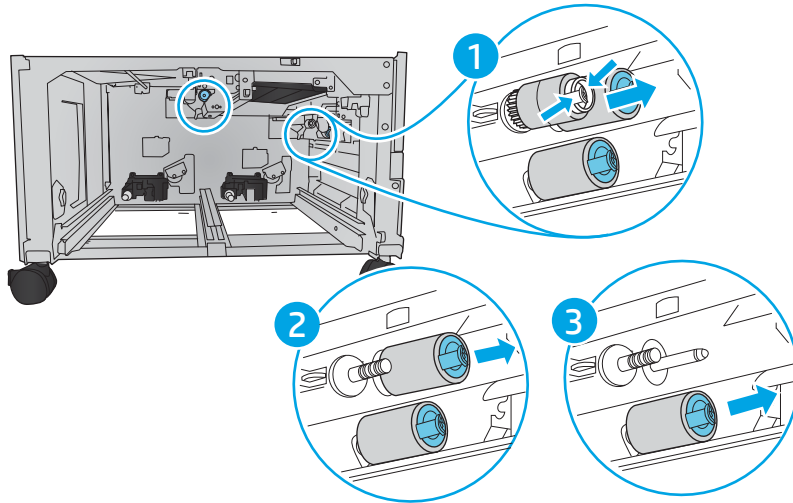
**Figure 1-107** Remove the HCI rollers (1 of 2)



2. Pinch the tabs at the end of the rollers to release them, and then remove two rollers in the order shown below.

 **NOTE:** One roller is not replaced.

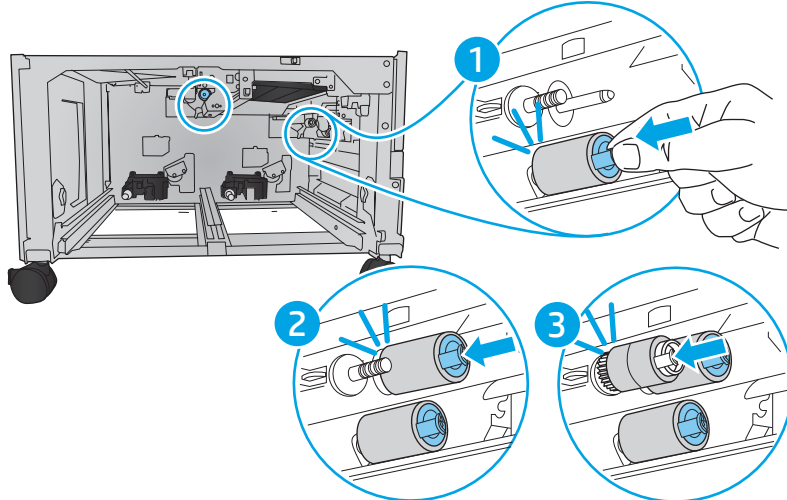
**Figure 1-108** Remove the HCI rollers (2 of 2)



## Reinstall the HCI rollers

Reinstall the rollers in the order shown below. Make sure that the rollers snap into place.

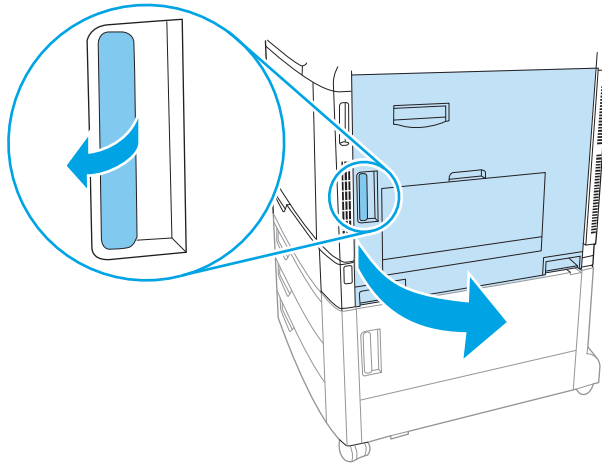
**Figure 1-109** Reinstall the HCI rollers



## Intermediate transfer belt (ITB)

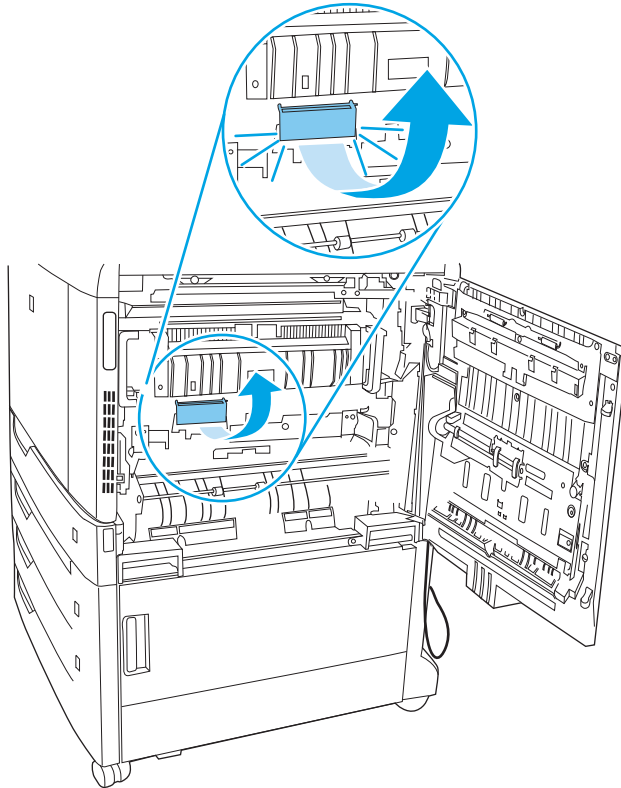
1. Open the right door.

**Figure 1-8** Remove the ITB (1 of 4)



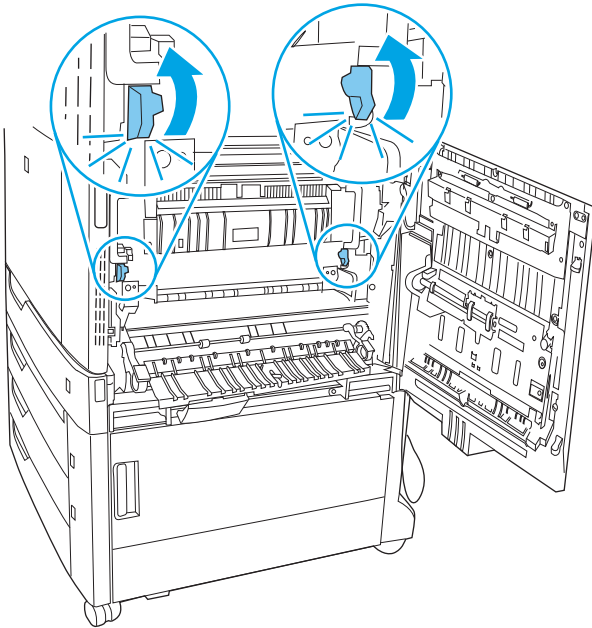
2. Lift the green handle on the transfer assembly, and then open the panel.

**Figure 1-9** Remove the ITB (2 of 4)



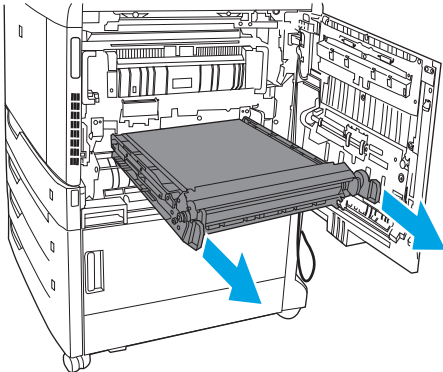
3. Raise the ITB levers.

**Figure 1-10** Remove the ITB (3 of 4)



4. Remove the ITB.

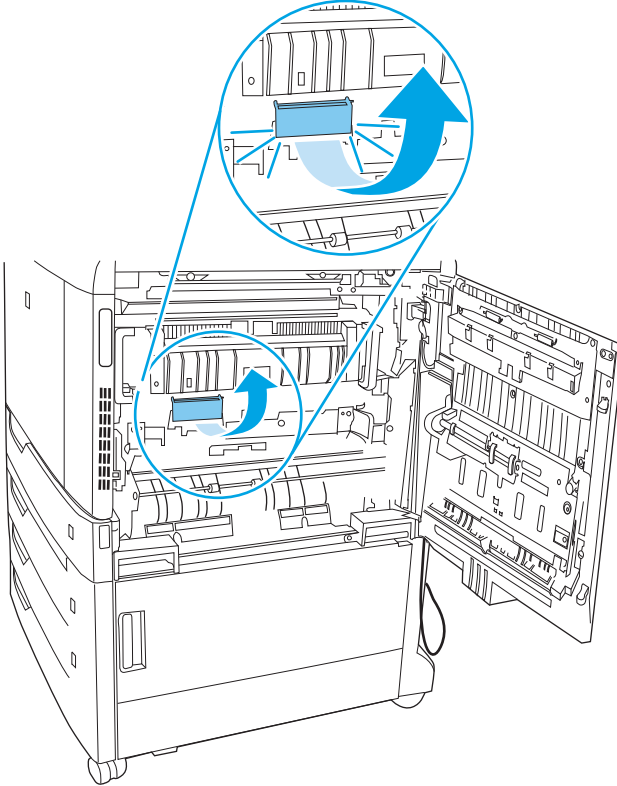
**Figure 1-11** Remove the ITB (4 of 4)



## Secondary transfer roller

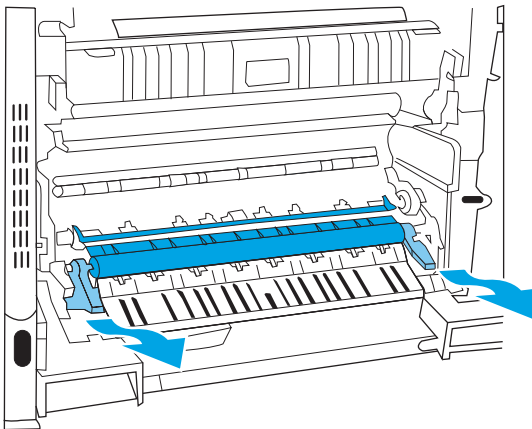
1. Open the right door.
2. Lift the green handle on the transfer assembly, and then open the panel.

**Figure 1-4** Remove the secondary transfer roller (1 of 2)



3. Remove the secondary transfer roller.

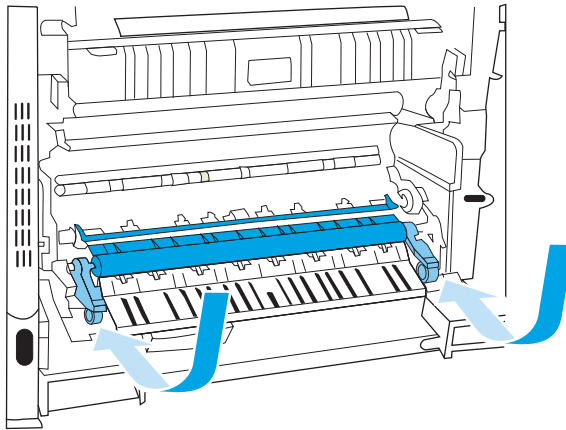
**Figure 1-5** Remove the secondary transfer roller (2 of 2)



## Reinstall the secondary transfer roller

Align the secondary transfer roller with the slots in the product, and then push until it clicks into place.

**Figure 1-6** Reinstall the secondary transfer roller

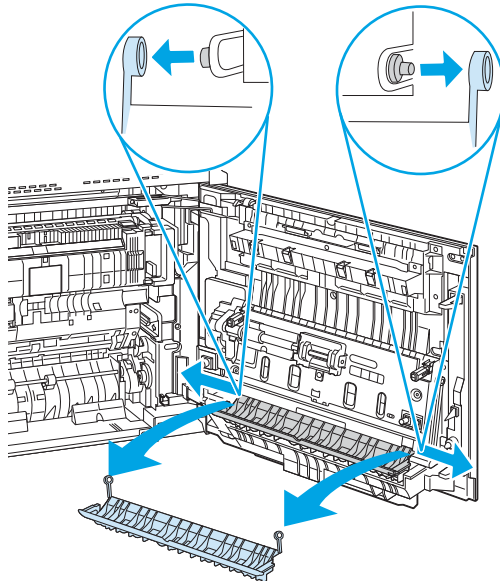


## Tray 1 rollers

**CAUTION:** Do not touch the surface of the rollers. Skin oils deposited on the rollers might cause paper pickup problems.

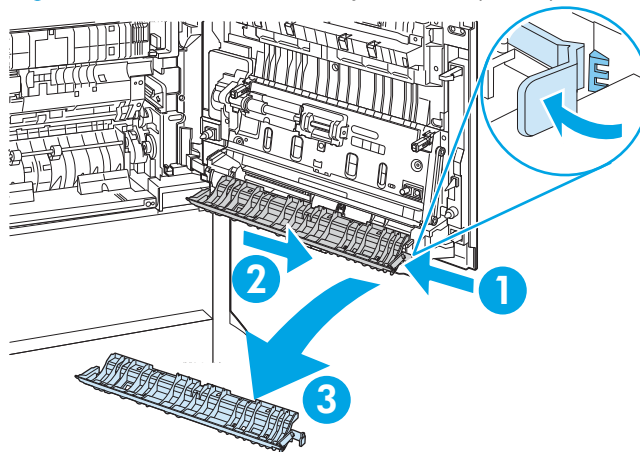
1. Open the right door.
2. Release two hinge pins and then remove the paper-feed cover.

**Figure 1-98** Remove the Tray 1 rollers (1 of 5)



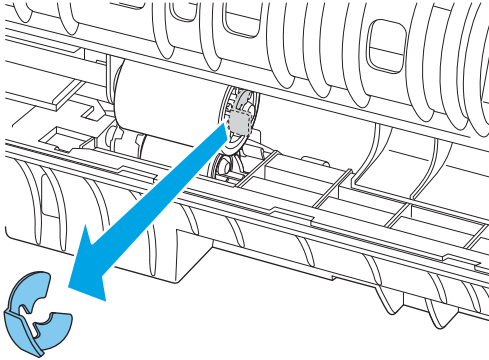
3. Release one tab (callout 1), slide the multipurpose upper feed guide to the right to release it (callout 2), and then lift it away from the door to remove it (callout 3).

**Figure 1-99** Remove the Tray 1 rollers (2 of 5)



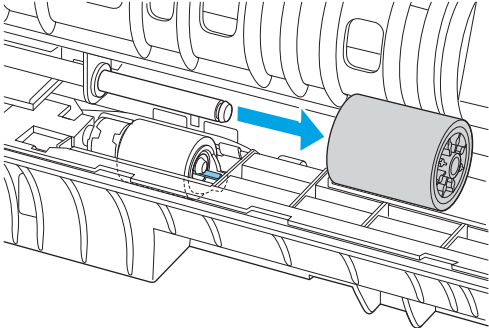
4. Remove one plastic clip.

**Figure 1-100** Remove the Tray 1 rollers (3 of 5)



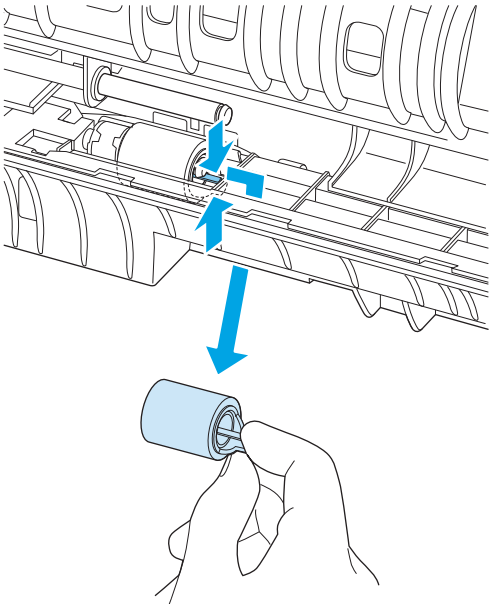
5. Remove the upper roller by sliding it to the right.

**Figure 1-101** Remove the Tray 1 rollers (4 of 5)



6. Pinch and hold the tab at the end of the lower roller to release it, and then slide the roller to the right to release it from the metal shaft. Slide the roller down to remove it.

**Figure 1-102** Remove the Tray 1 rollers (5 of 5)

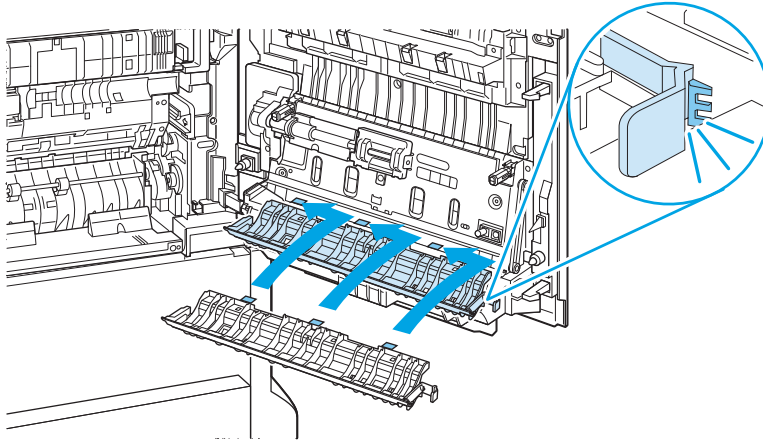




## Reinstall the Tray 1 rollers

Position the tabs on the multipurpose upper feed guide in the slots in the right door, and then slide it to the left to secure it to the door. One tab will click into place when the guide is seated properly.

**Figure 1-103** Reinstall the Tray 1 rollers



## Tray 2, 1x500-sheet feeder, and 3x500-sheet feeder rollers

Before proceeding, remove one or more of the following trays, depending upon which rollers you are replacing:

- Tray 2. See [Tray 2, 1x500 Tray 3, 3x500 Tray 3, 3x500 Tray 4, and 3x500 Tray 5 on page 18](#).
- 1x500 Tray 3 (1x500 only). See [Tray 2, 1x500 Tray 3, 3x500 Tray 3, 3x500 Tray 4, and 3x500 Tray 5 on page 18](#).
- 3x500 Tray 3 (3x500 only). See [Tray 2, 1x500 Tray 3, 3x500 Tray 3, 3x500 Tray 4, and 3x500 Tray 5 on page 18](#).
- 3x500 Tray 4 (3x500 only). See [Tray 2, 1x500 Tray 3, 3x500 Tray 3, 3x500 Tray 4, and 3x500 Tray 5 on page 18](#).
- 3x500 Tray 5 (3x500 only). See [Tray 2, 1x500 Tray 3, 3x500 Tray 3, 3x500 Tray 4, and 3x500 Tray 5 on page 18](#).

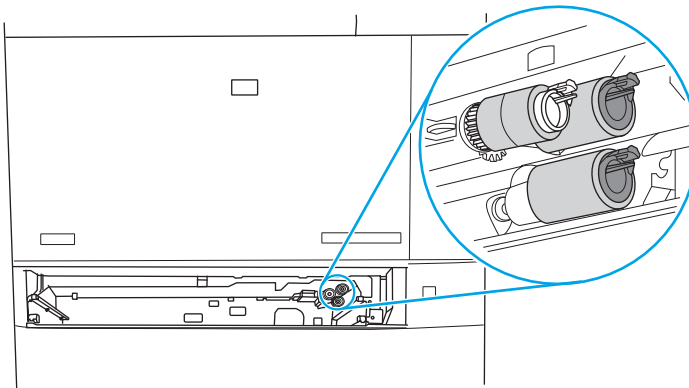
**CAUTION:** Do not touch the surface of the rollers. Skin oils deposited on the rollers might cause paper pickup problems.

**NOTE:** Tray 2 is shown in the figures below. The procedure is the same for all of the referenced trays.

### Remove the Tray 2, 1x500-sheet feeder, and 3x500-sheet feeder rollers

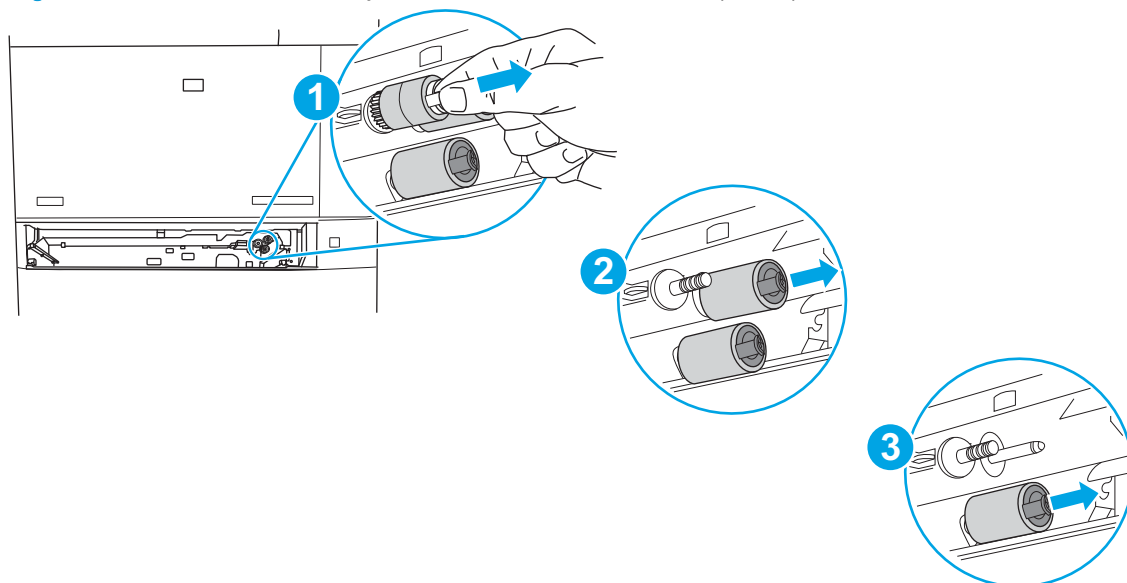
1. Remove the appropriate tray. See [Tray 2, 1x500 Tray 3, 3x500 Tray 3, 3x500 Tray 4, and 3x500 Tray 5 on page 18](#).
2. Locate the rollers on the right-hand side of the tray cavity.

**Figure 1-104** Remove the Tray 2, 1x500, and 3x500 rollers (1 of 2)



3. Grasp the plastic tab on the roller and then pull the roller off of the rod. Repeat the process for the other rollers.

**Figure 1-105** Remove the Tray 2, 1x500, and 3x500 rollers (2 of 2)



### Reinstall the Tray 2, 1x500-sheet feeder, and 3x500-sheet feeder rollers

Reinstall the rollers in the order shown below. Make sure that the rollers snap into place.

**Figure 1-106** Reinstall the Tray 2, 1x500, and 3x500 rollers

