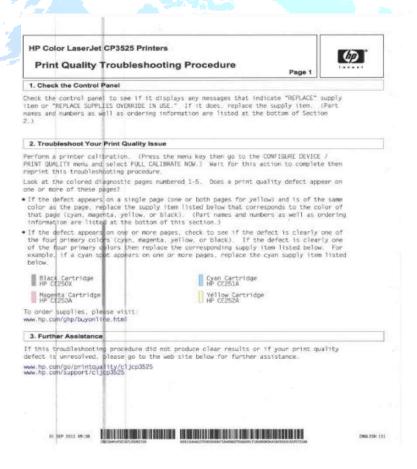


Lines caused by faulty ITB

HP CM3530MFP, CP3525, CP4025, CP4525, M551, M575MFP, M552, M553, M577MFP, CP5225, CP5525, M775MFP, CM4540MFP, M651, M652, M653, M680MFP, M681MFP, M682MFP, CP6015, CM6040MFP, M855, M880MFP

This problem is seen with lines or streaks that show on the page in paper feed direction. They are usually dark gray lines but other colors can be present as well. This issue occurs when the cleaning mechanism on ITB is faulty.



- 1. Perform a disable cartridge check to isolate the problem from any of the toner cartridges
- 2. Replace Transfer Kit