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Scope of this Document

This document describes the steps necessary to make a connection from the outside world to the DIT School of Computing's Virtual Desktop Infrastructure (VDI) from multiple Operating Systems (OS) using Specific Browsers.

The Platform, Operating Systems and Browsers used are outlined here.

Platform	Operating System	Browser
MAC	El Capitan (10.11.6)	Safari (10.0.1)
		Chrome (54.0.2840.98) (64-bit)
		Firefox (50.0)
PC	Linux Mint 18.1 (Serena)	Chromium (53.0.2785.143) (64-bit)
		Firefox (50.0)
PC	Windows 7	Chrome (54.0.2840.99 m) (64-bit)
		Firefox (50.0)
		Internet Explorer (11.0.9600.18524) (64-bit)
		Opera (41.0)

Intended Audience

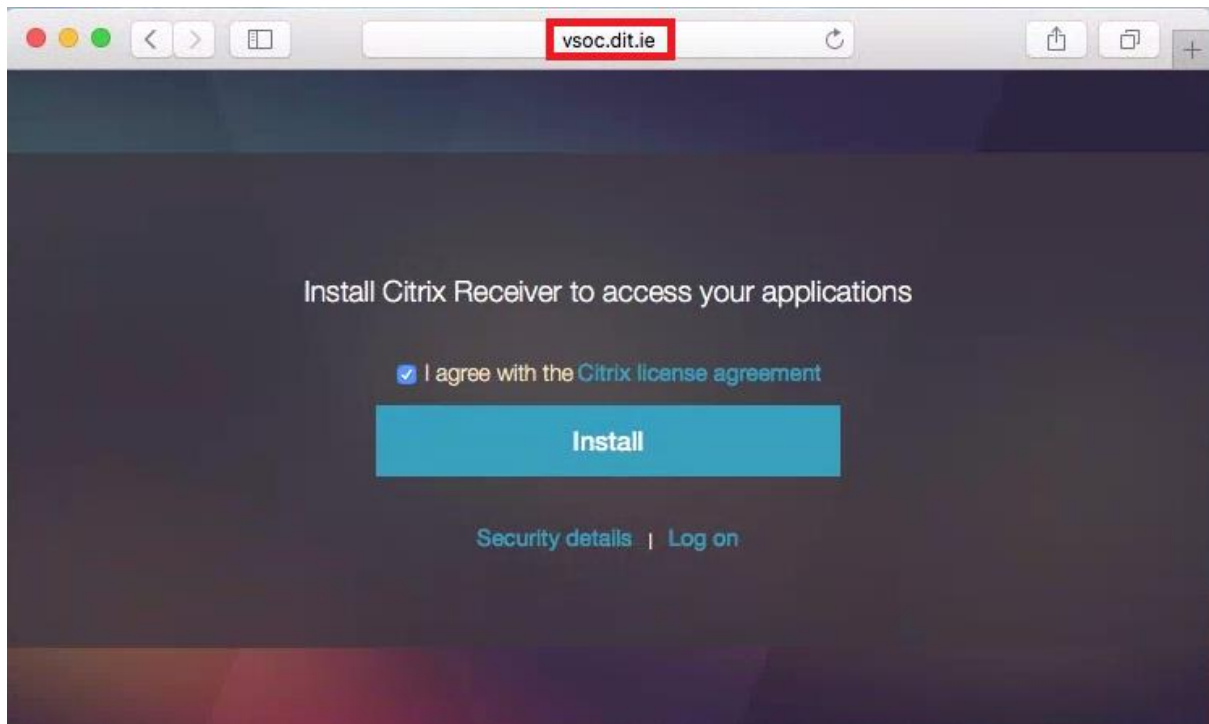
The Staff and Students of DIT

Assumptions

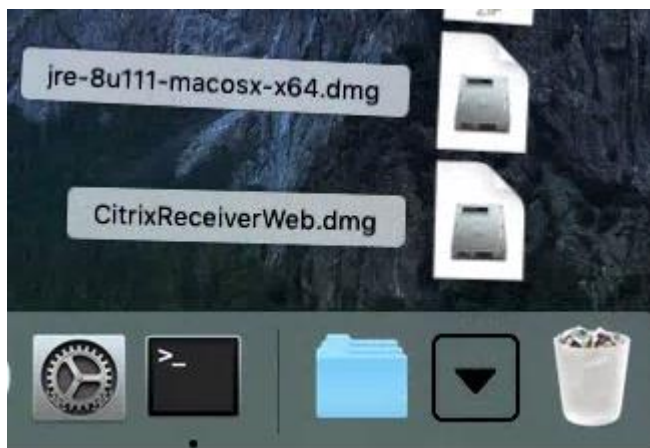
It is assumed that you are working on a stable platform with full internet access and that you have administrative rights to install the software on the machine you are working on.

Using Safari on MAC – Install and run Citrix Receiver

1. Start Safari Browser
2. Navigate to the site <http://vsoc.dit.ie>
3. Accept the license agreement to install Citrix and Click Install



4. Once the download has complete, Click CitrixReceiverWeb.dmg to install the package.



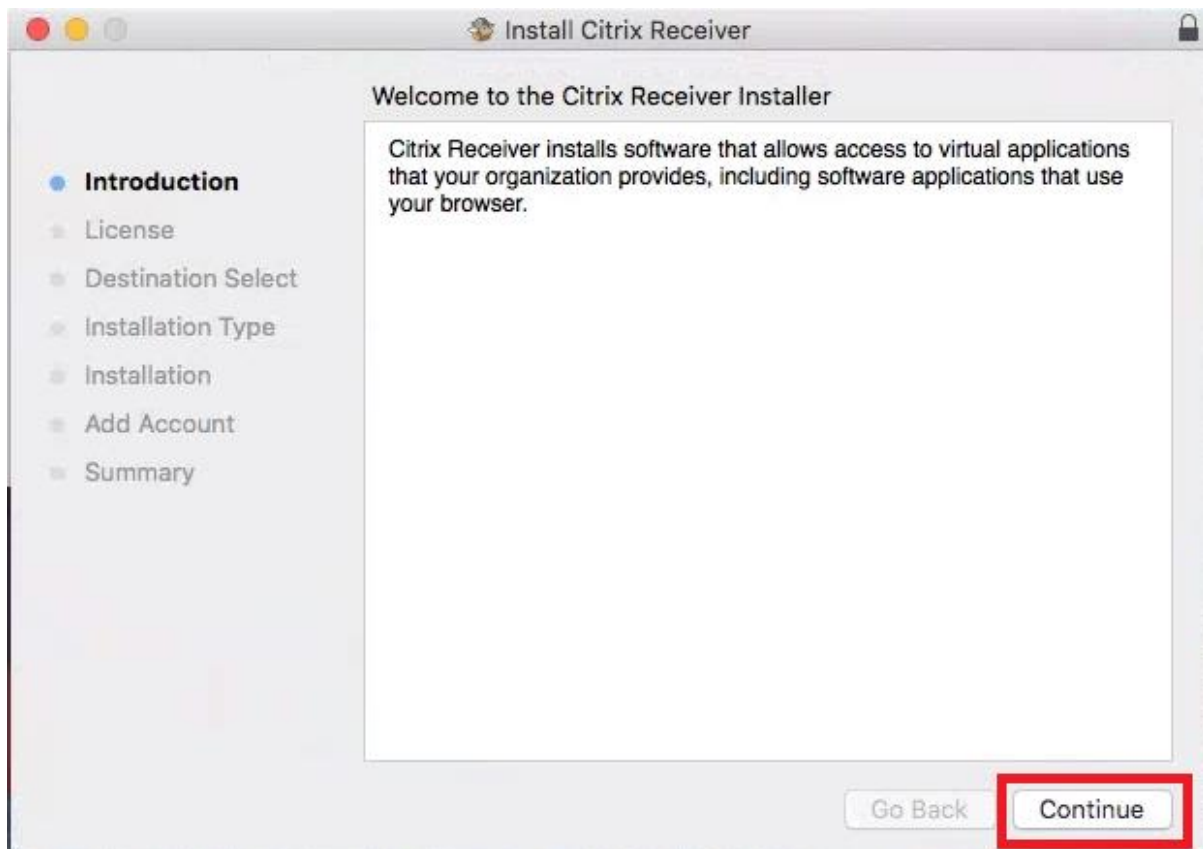
5. On the pop up select Install Citrix Receiver



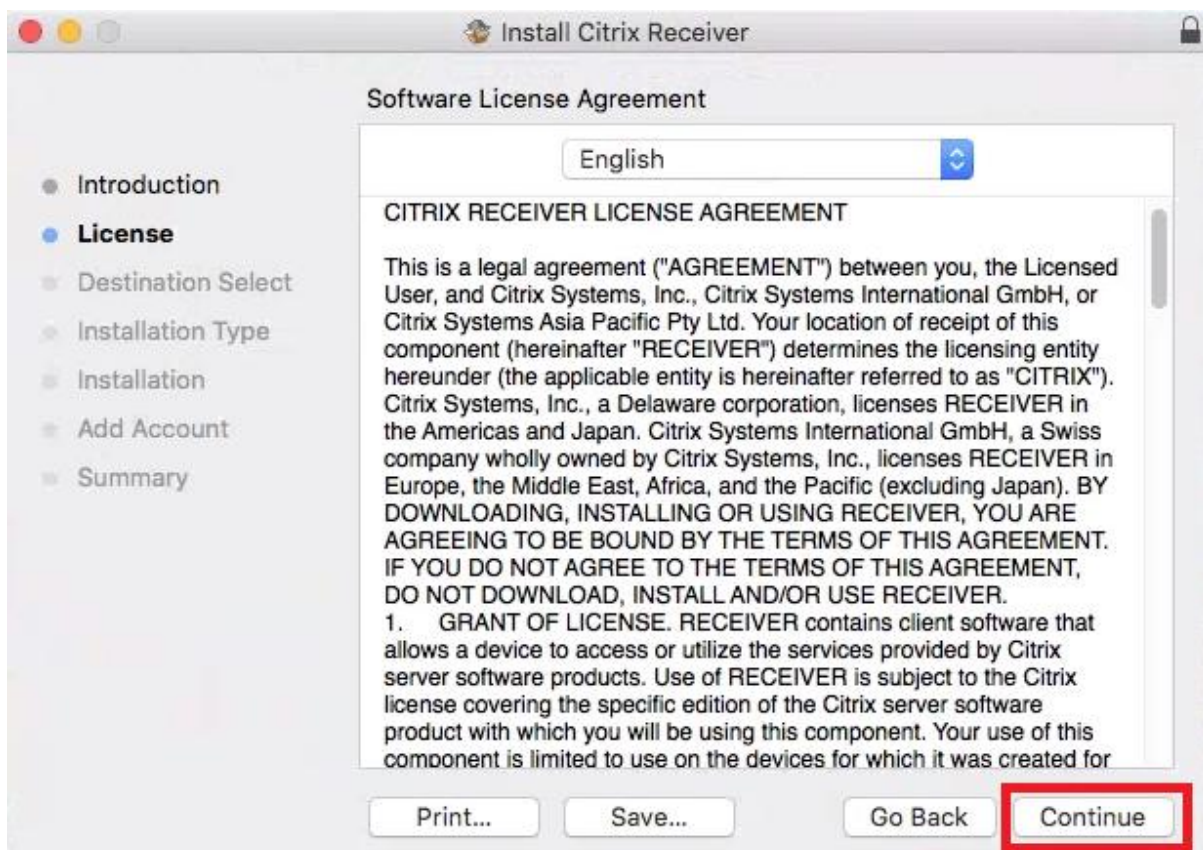
6. Click continue on the next popup



7. On the Install Citrix Receiver Dialog Click Continue



8. Click Continue on the License



9. On the popup agree to the License



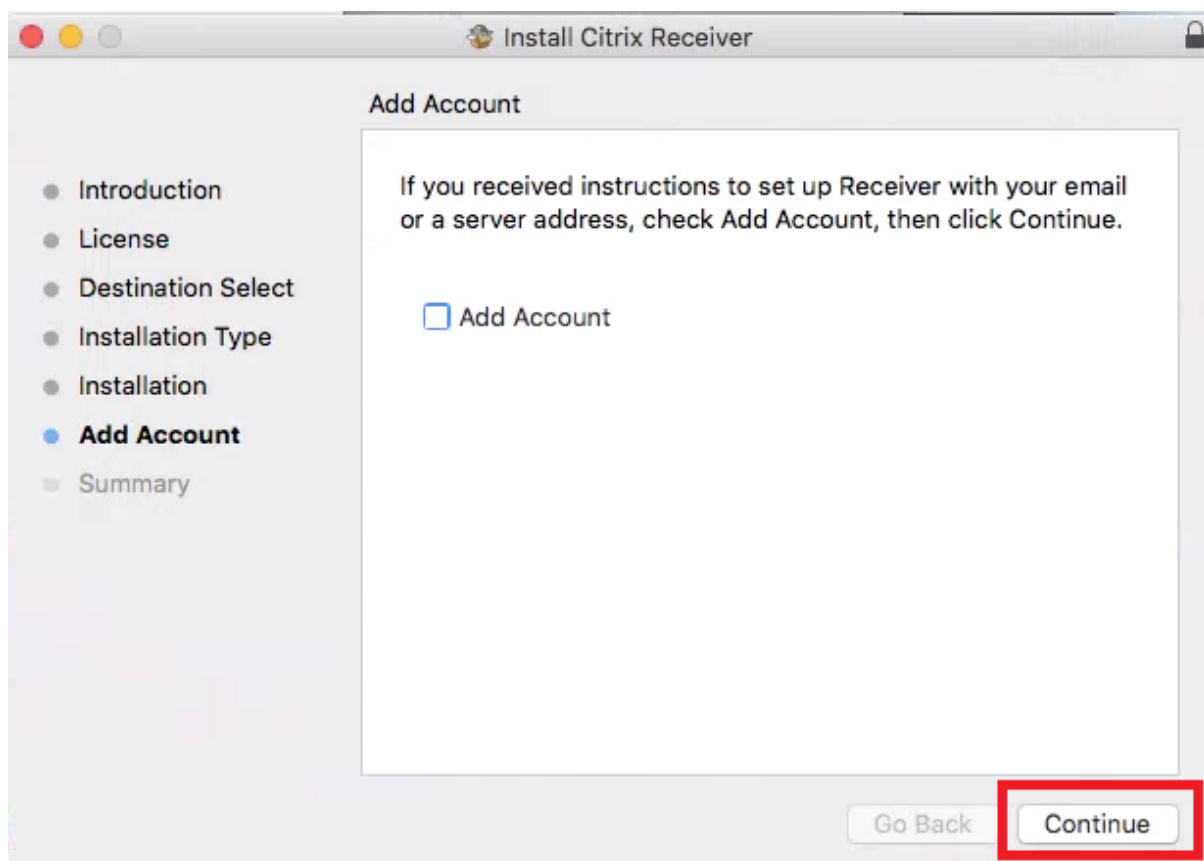
10. On Installation Type Click Install



11. Enter Admin Password and Click on Install Software to continue with the software installation.

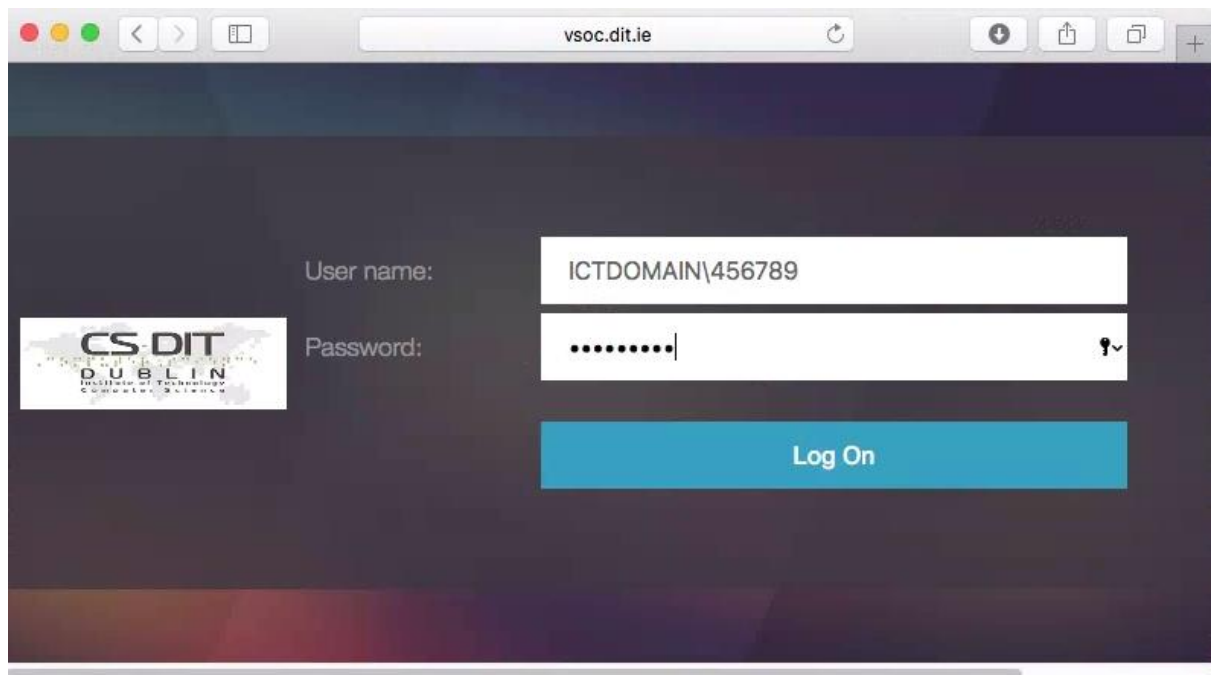


12. Do NOT Add an Account and click Continue and Finish

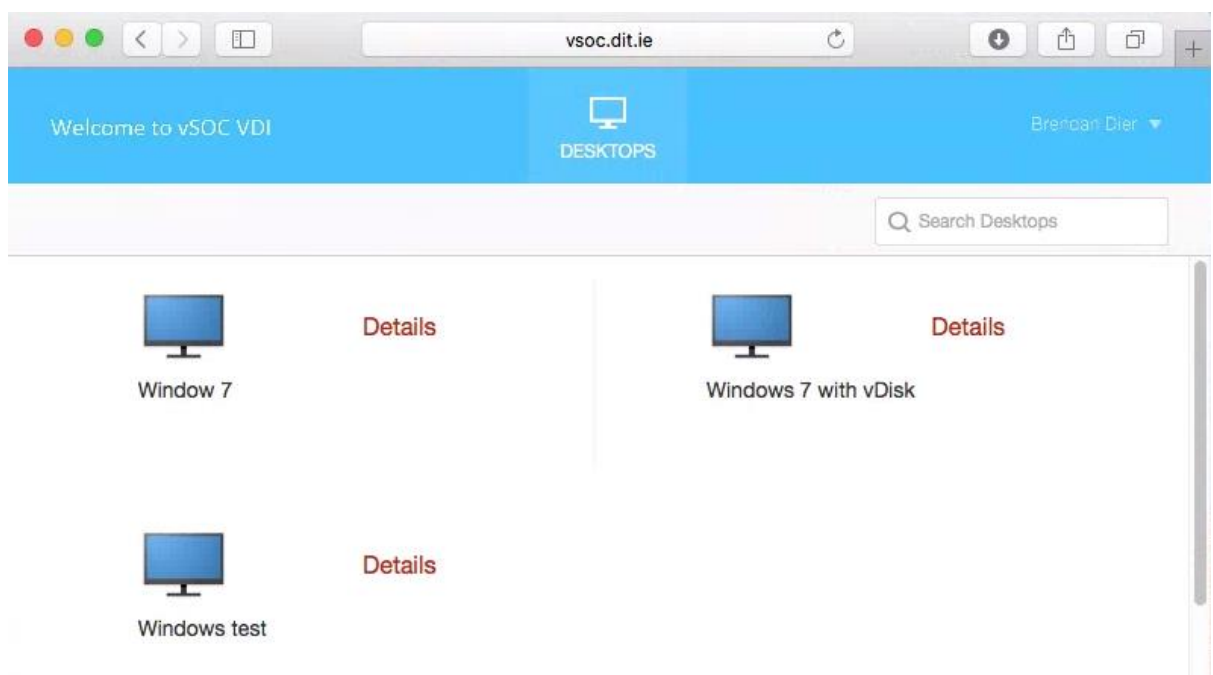


13. Return to the Safari Window and Click Continue

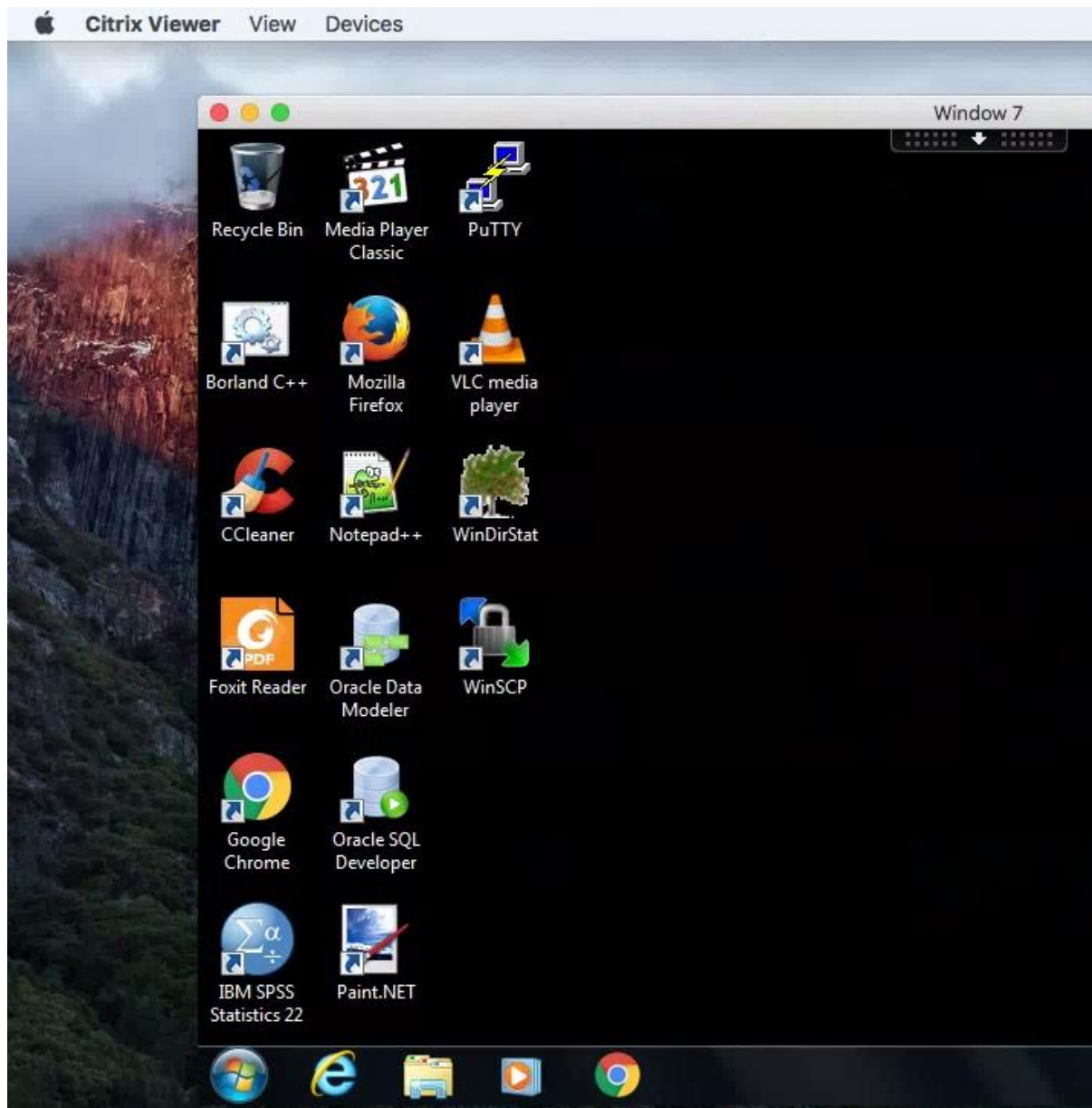
14. Enter your domain user id and password



15. Click on the VM you would like to launch



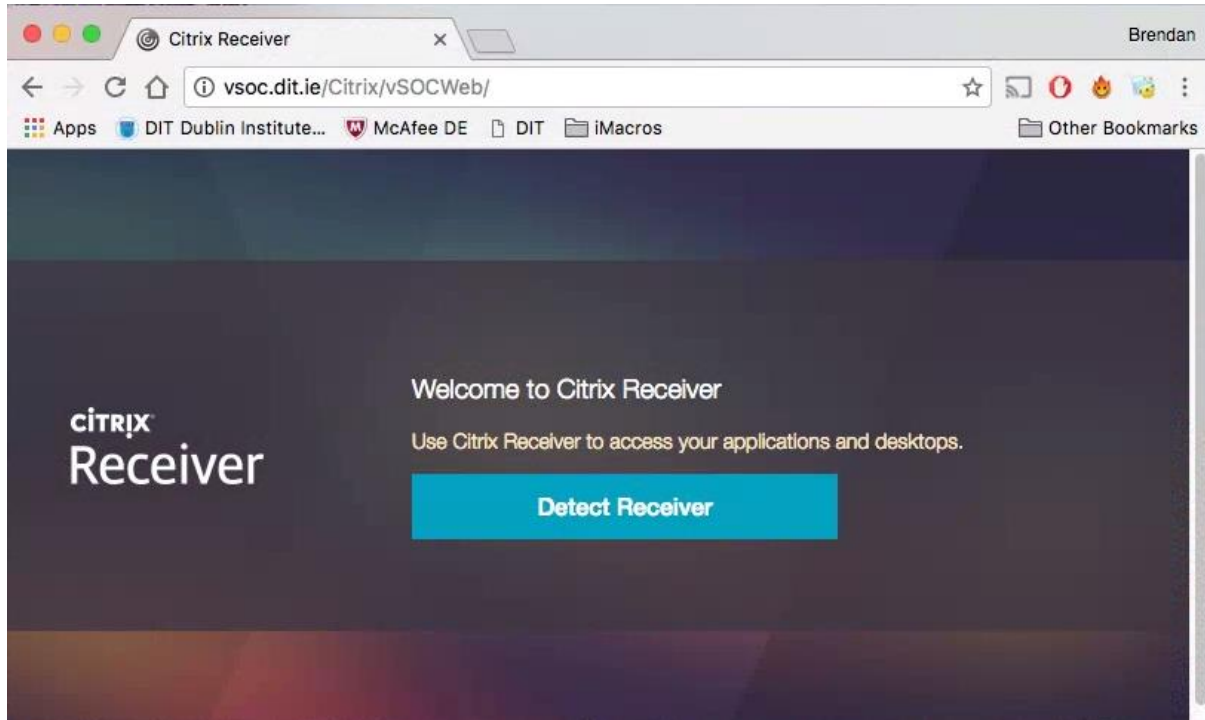
The VM should launch and you are automatically logged in using your domain credentials



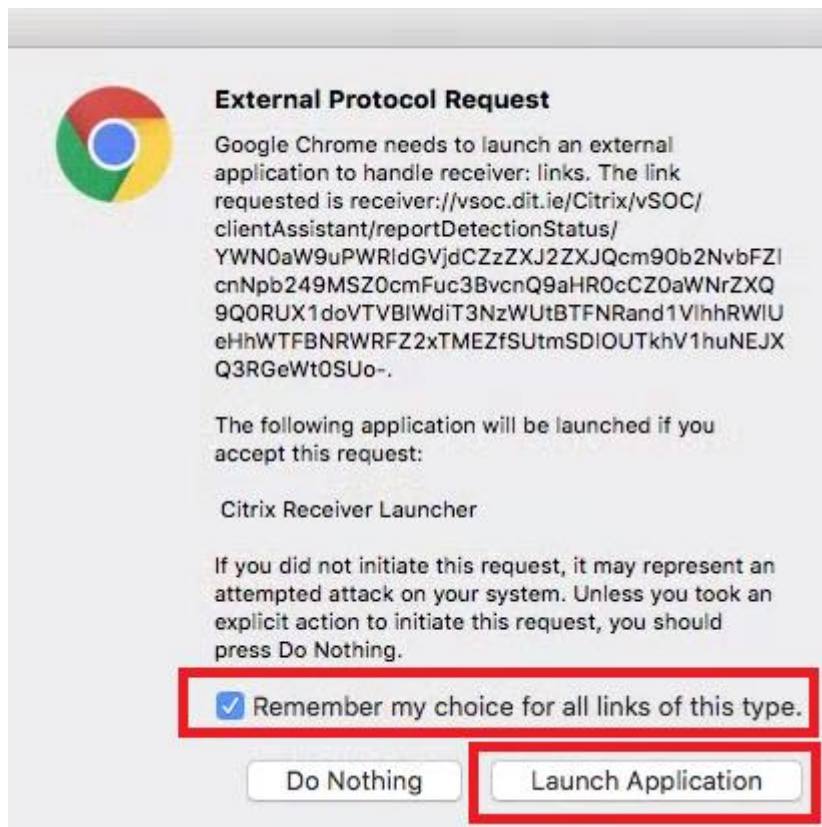
Using Chrome on MAC – Launch Citrix Receiver

(It is assumed that Citrix Receiver is already installed on your MAC – see Using Safari on Mac - Install and run Citrix Receiver)

1. Start Chrome
2. Navigate to the URL <http://vsoc.dit.ie>
3. Click Detect Receiver



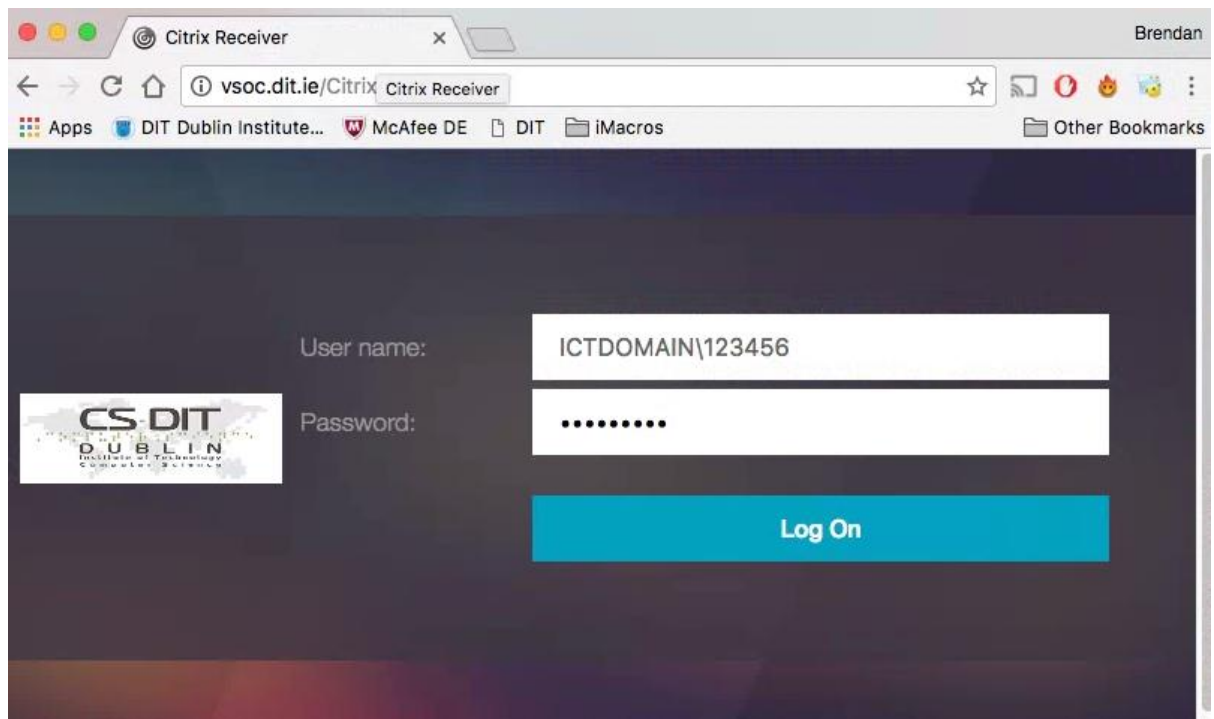
4. If this is your first time launching Citrix receiver from Chrome, then on the popup check “Remember my choice for all links of this type.” and Click “Launch Application”



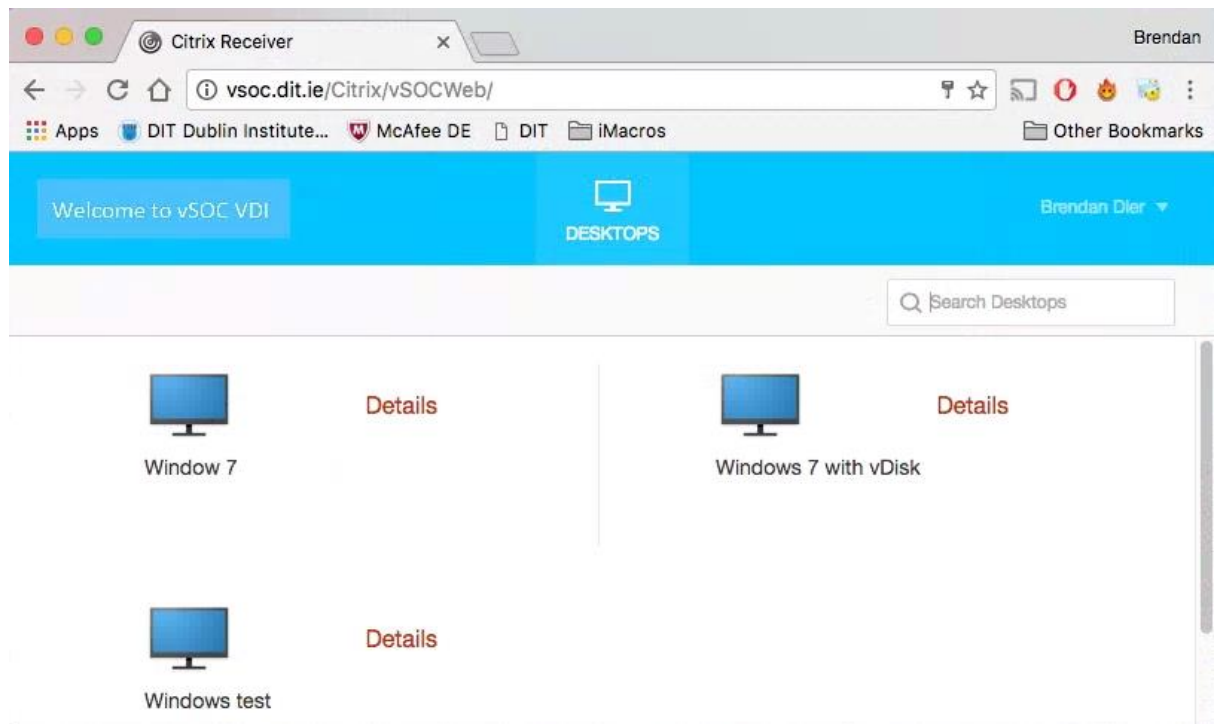
5. On the popup select Open



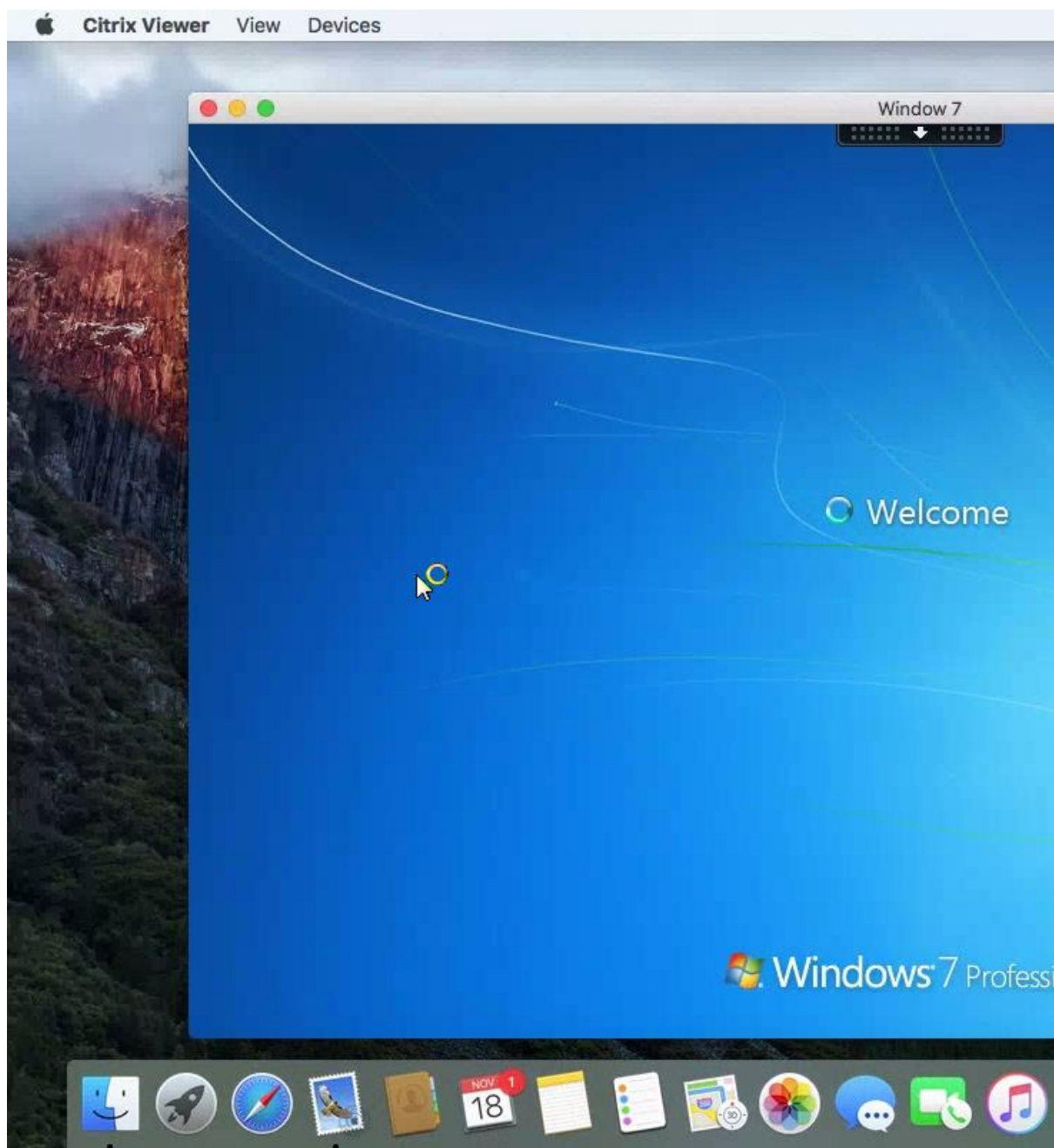
6. Enter your domain user name and password and click log on



7. Click on the VM you want to launch



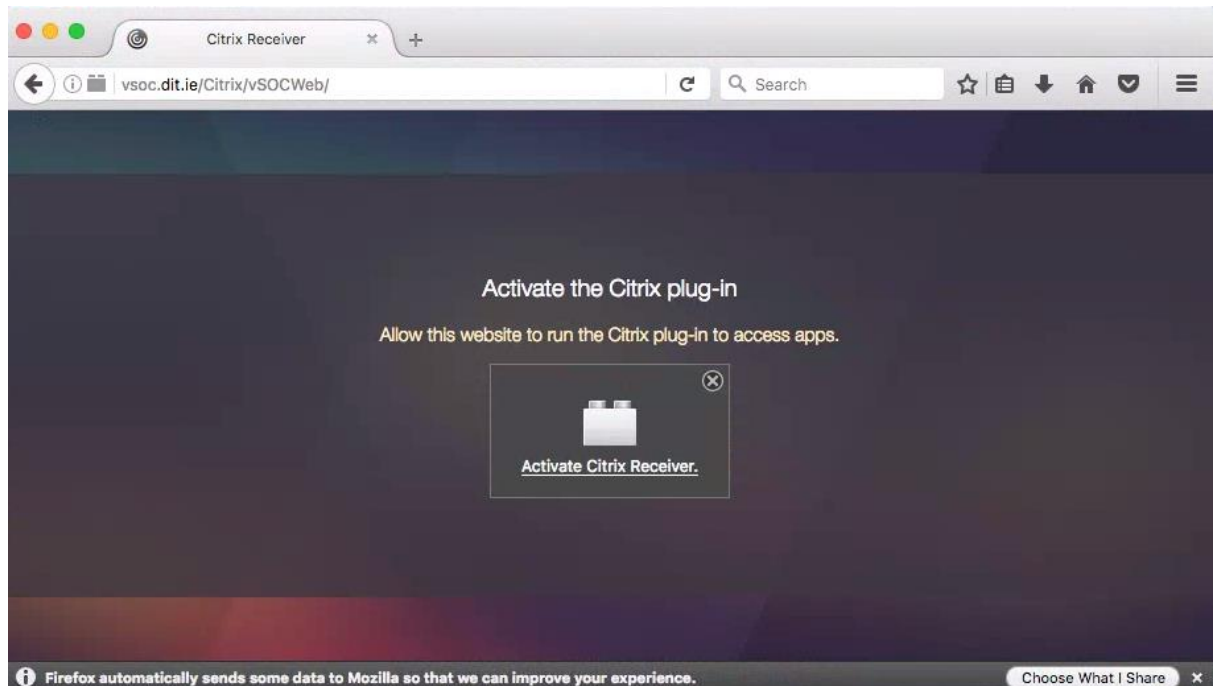
The VM should launch and you are automatically logged in using your domain credentials



Using Firefox on MAC – Launch Citrix Receiver

(It is assumed that Citrix Receiver is already installed on your MAC – see Using Safari on Mac - Install and run Citrix Receiver)

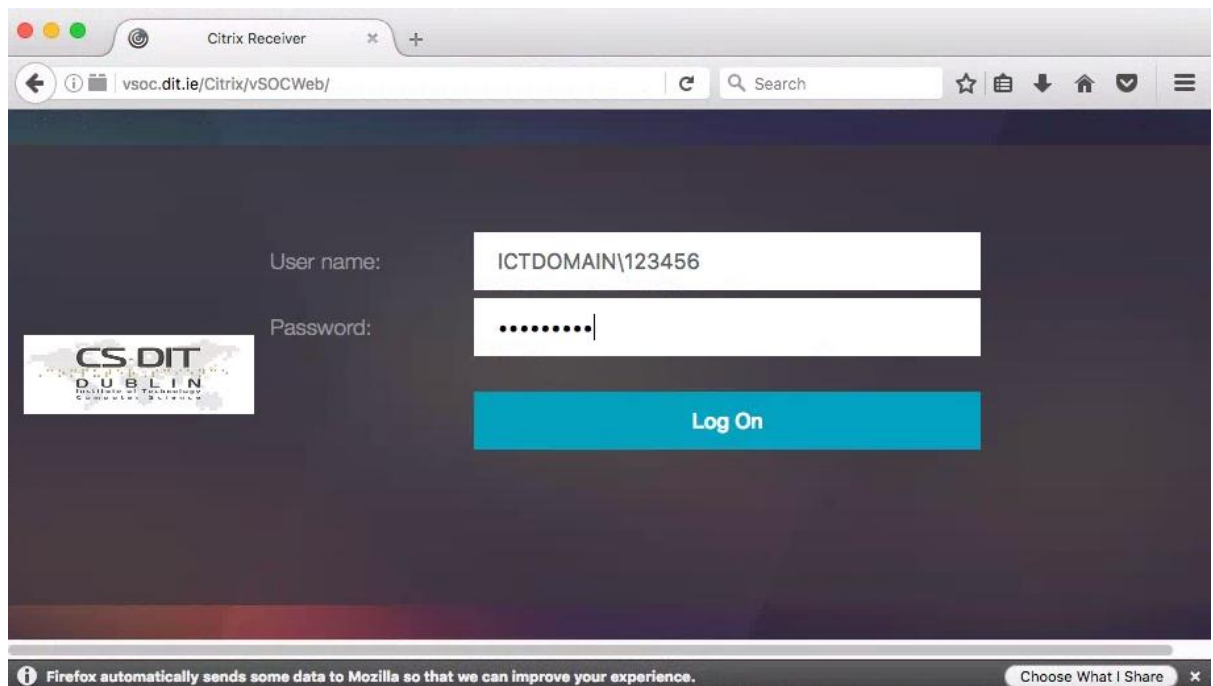
1. Start Firefox
2. Navigate to the site <http://vsoc.dit.ie>
3. Activate the Citrix Receiver in Firefox by clicking the Activate Icon



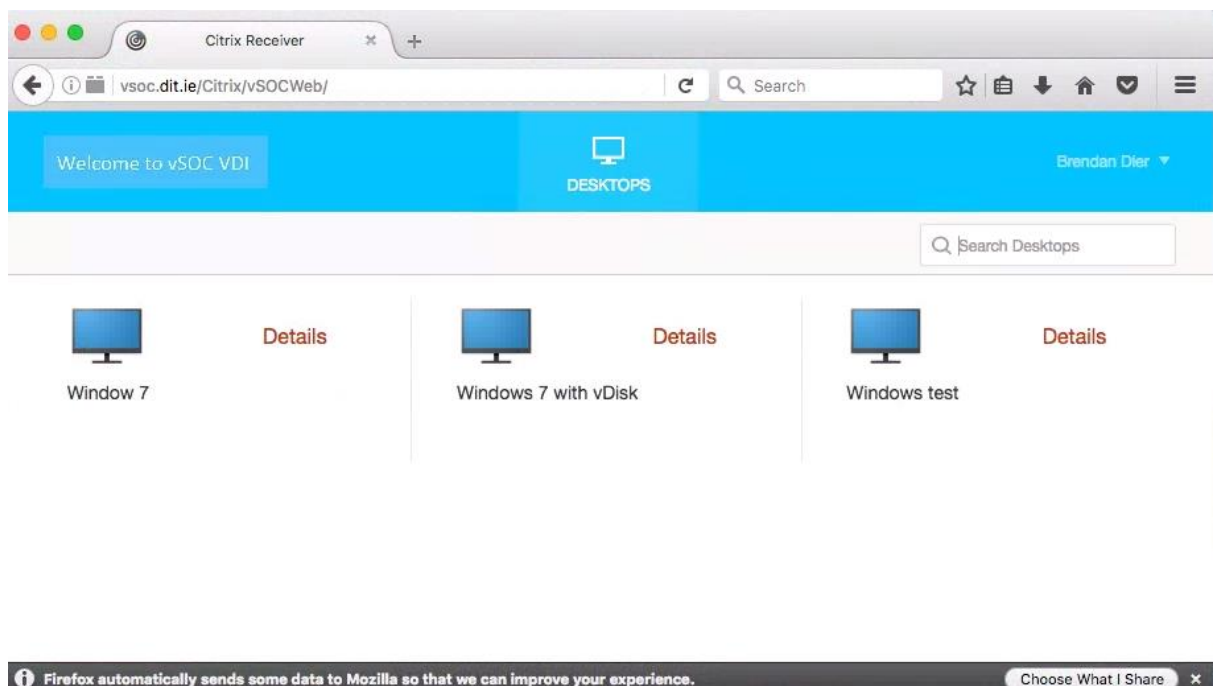
4. On the popup Click Allow and Remember



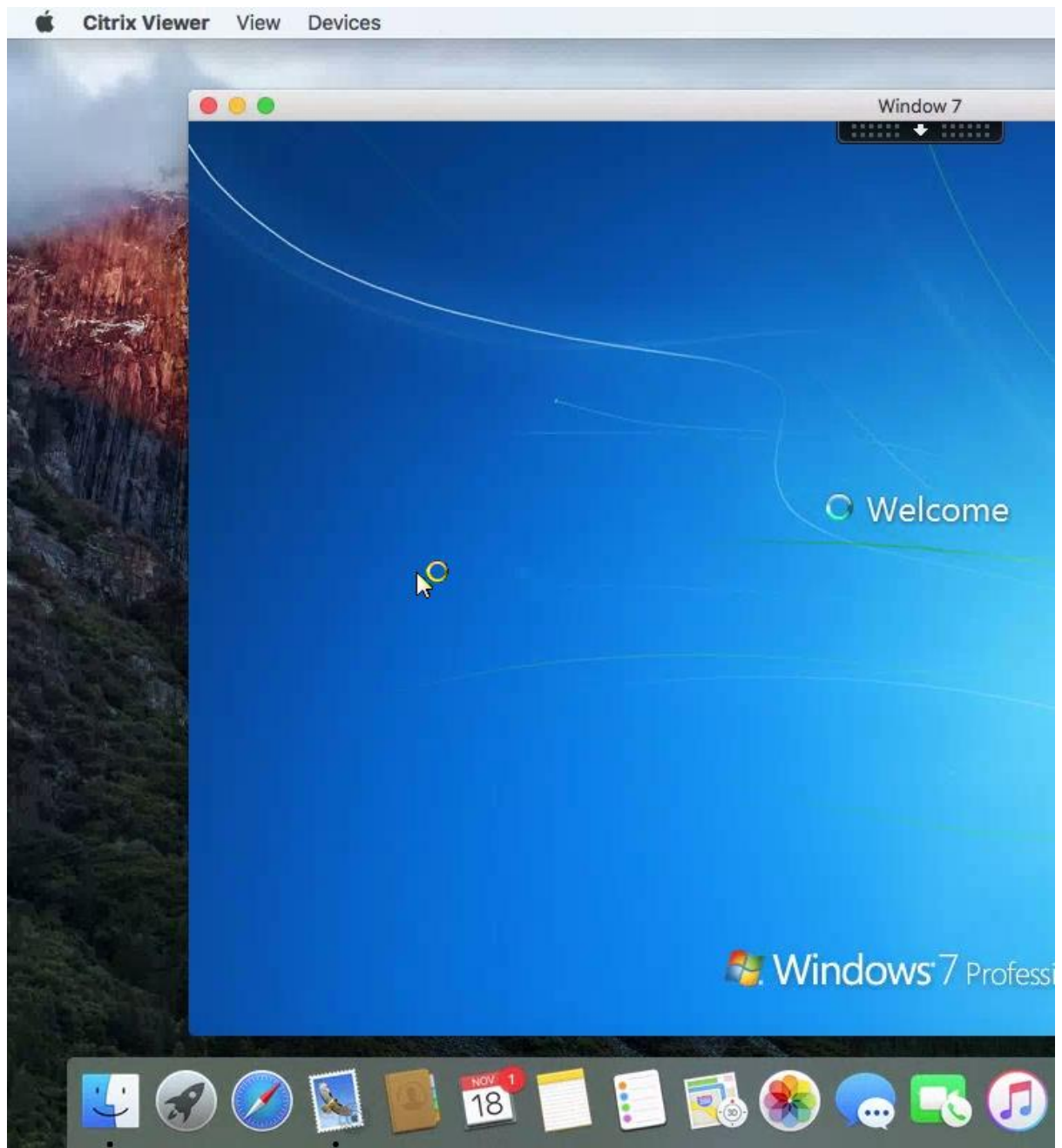
5. Enter your domain user name and password and click Log on



6. Click on the VM you want to launch

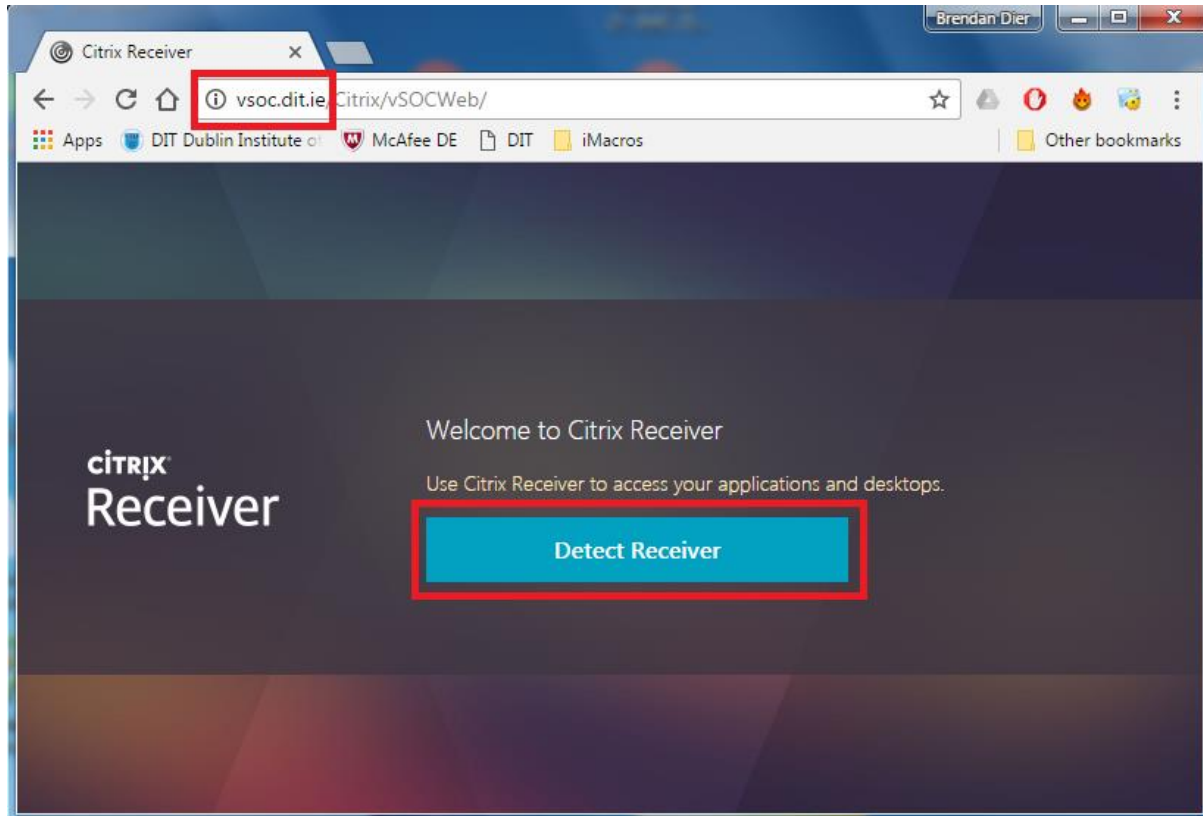


The VM should launch and you are automatically logged in using your domain credentials

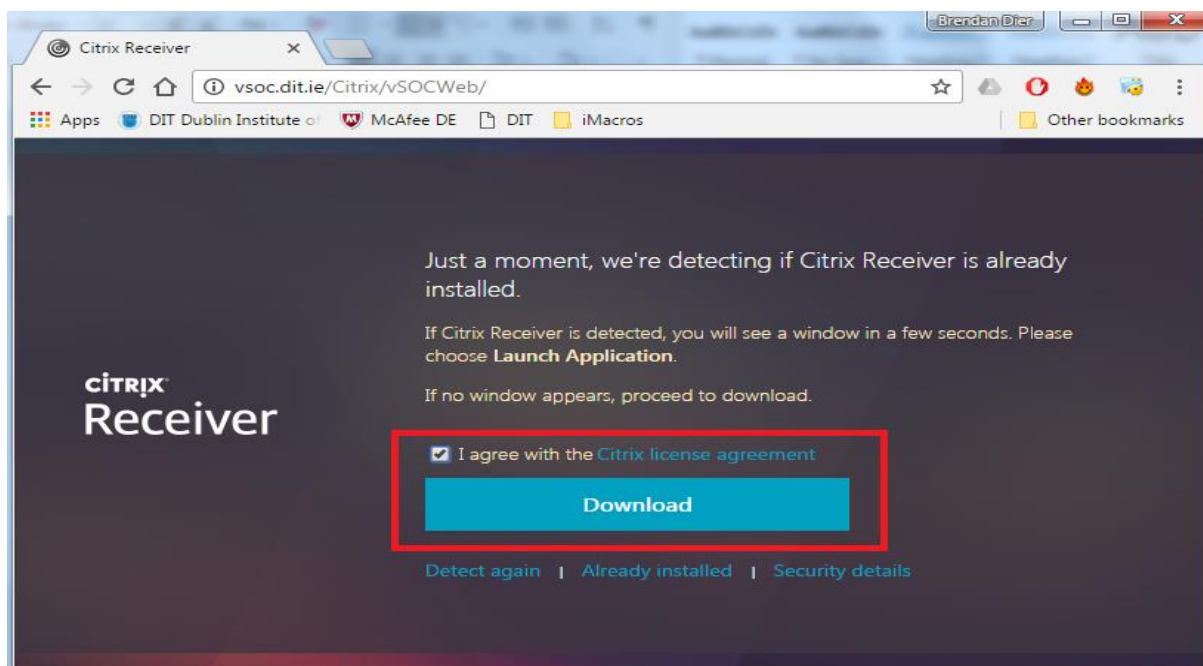


Using Chrome on PC – Install and run Citrix Receiver

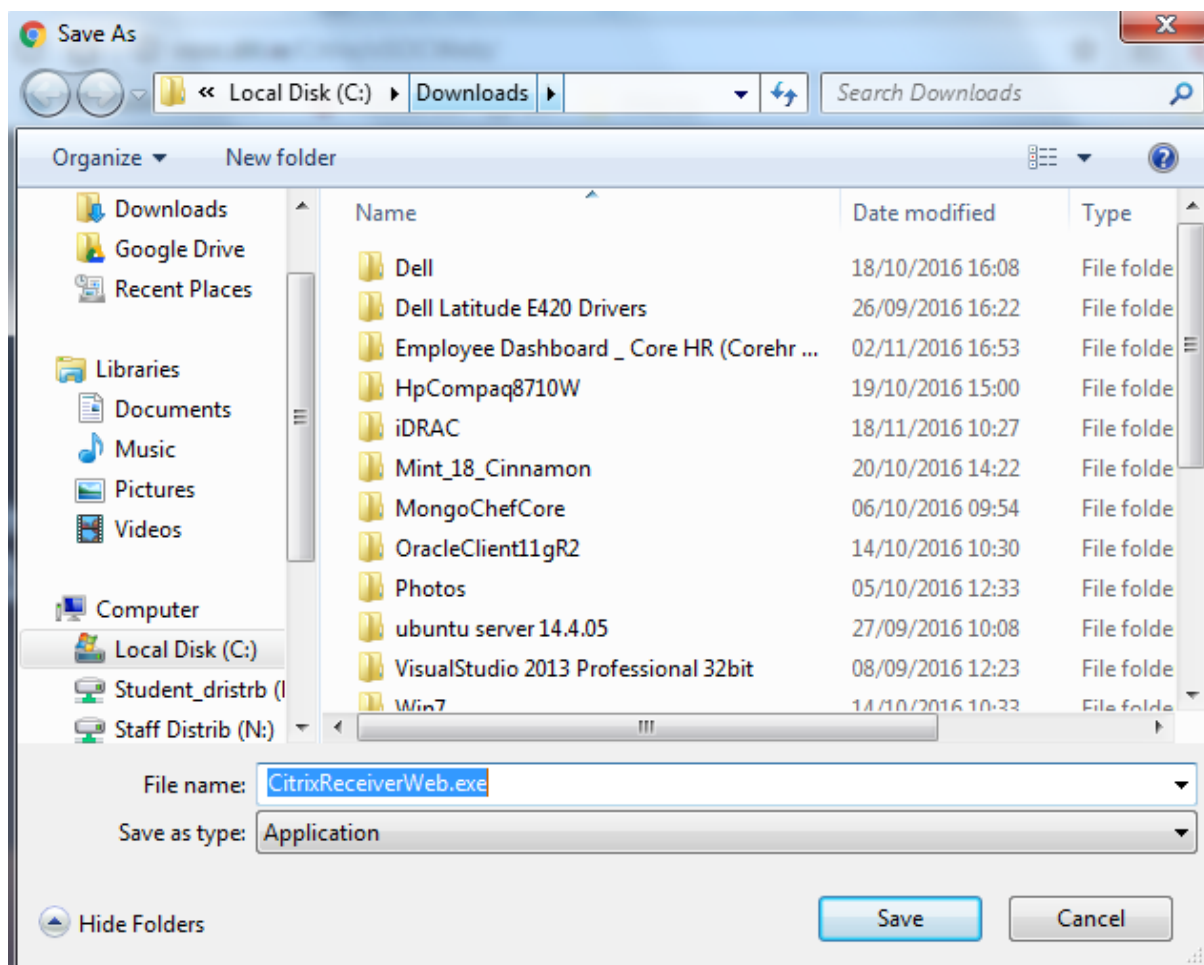
1. Start Chrome
2. Navigate to the URL <http://vsoc.dit.ie>
3. Click on Detect Receiver



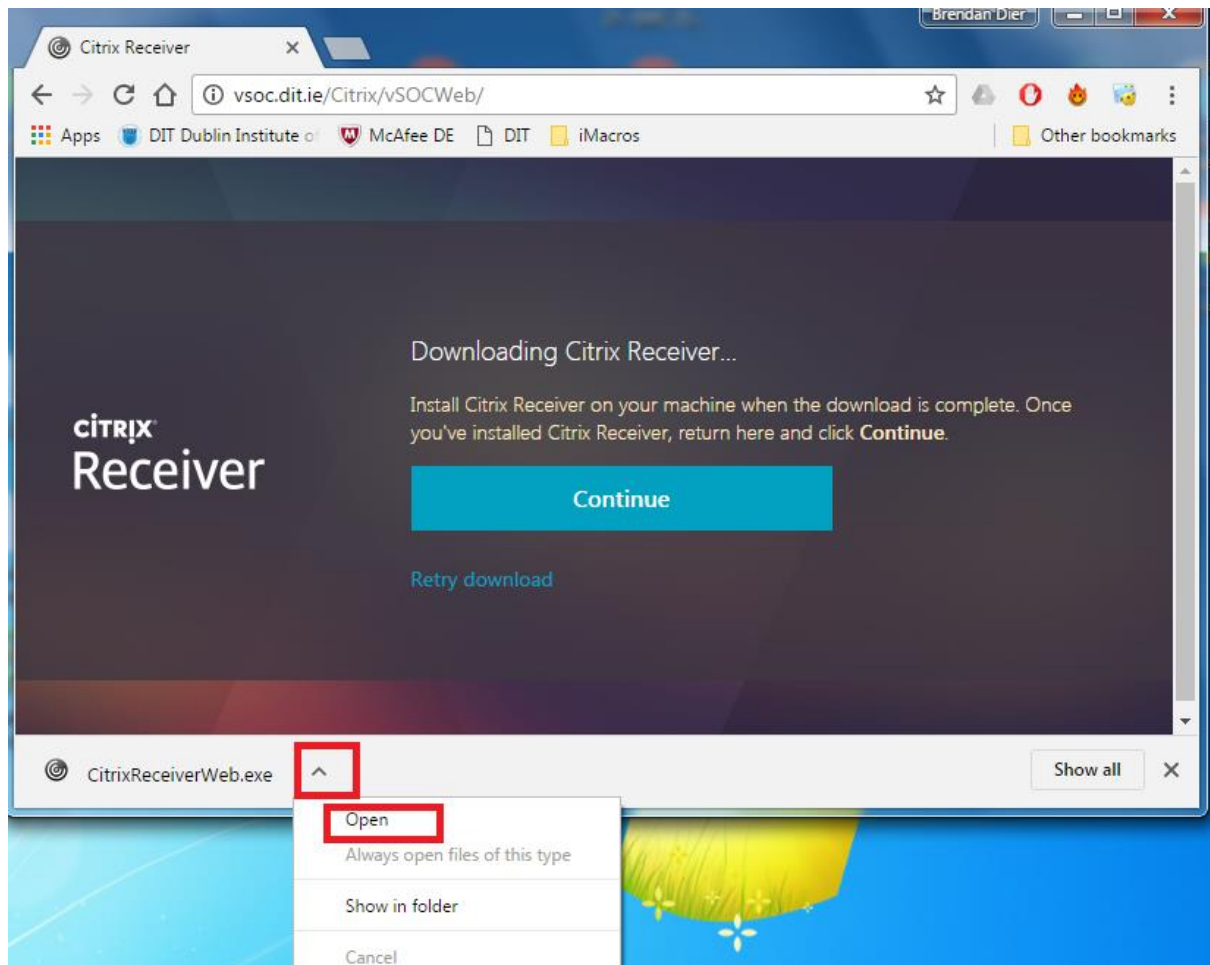
4. Agree with the license and download the Receiver



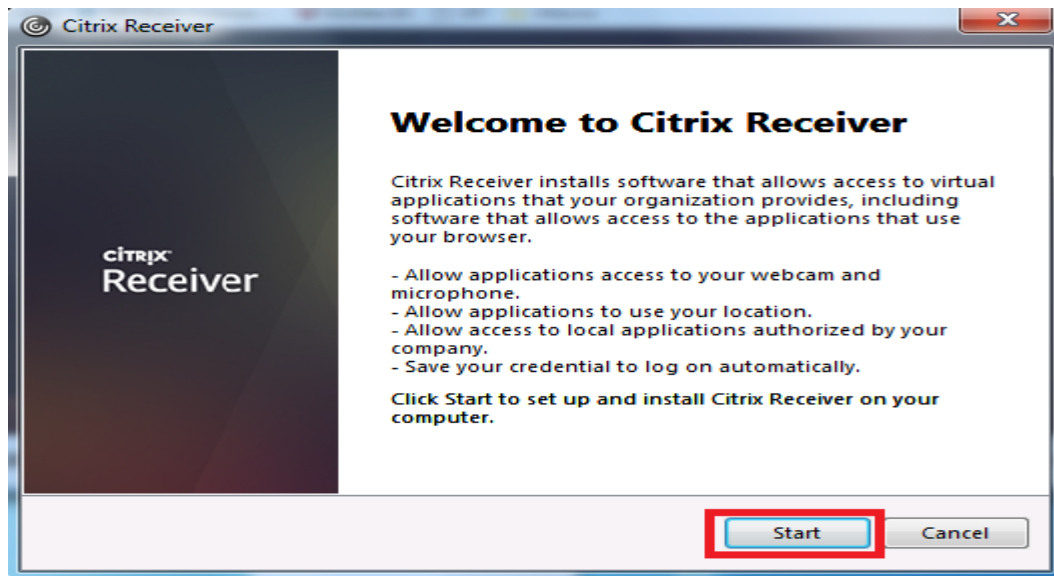
5. Save the Receiver to your computer



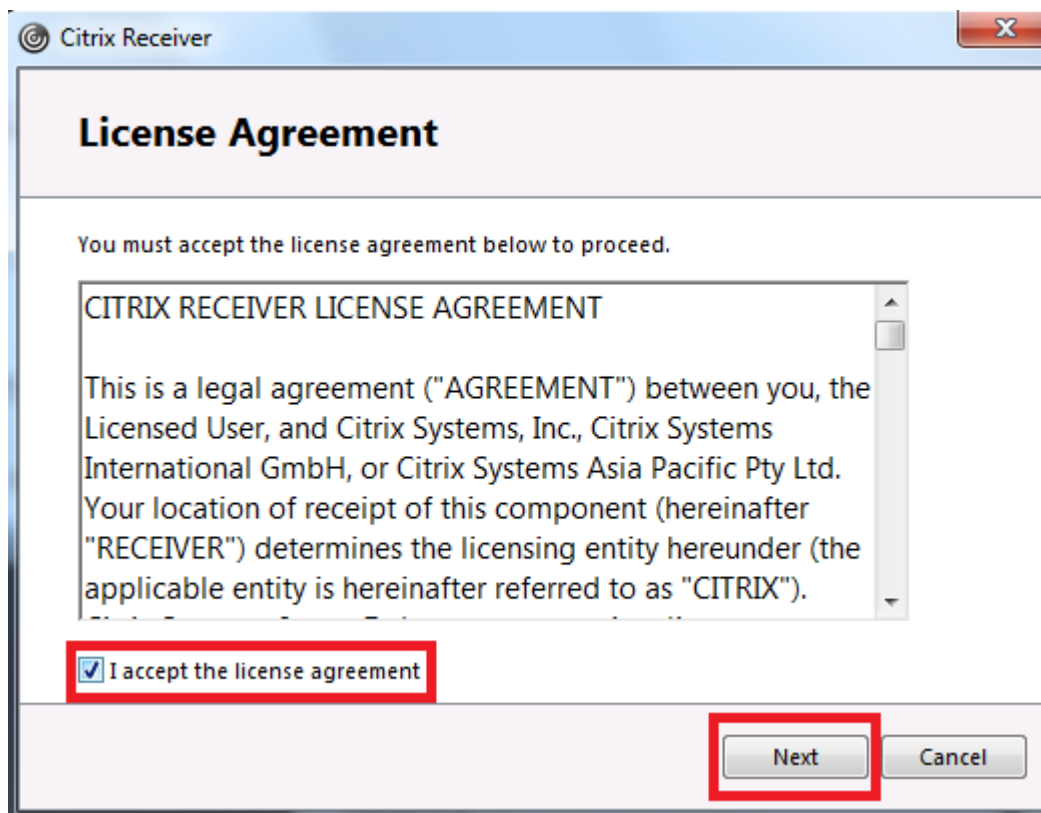
6. Once the download is complete Click the ^ icon in the bottom left of the Chrome window and select Open, then click Run



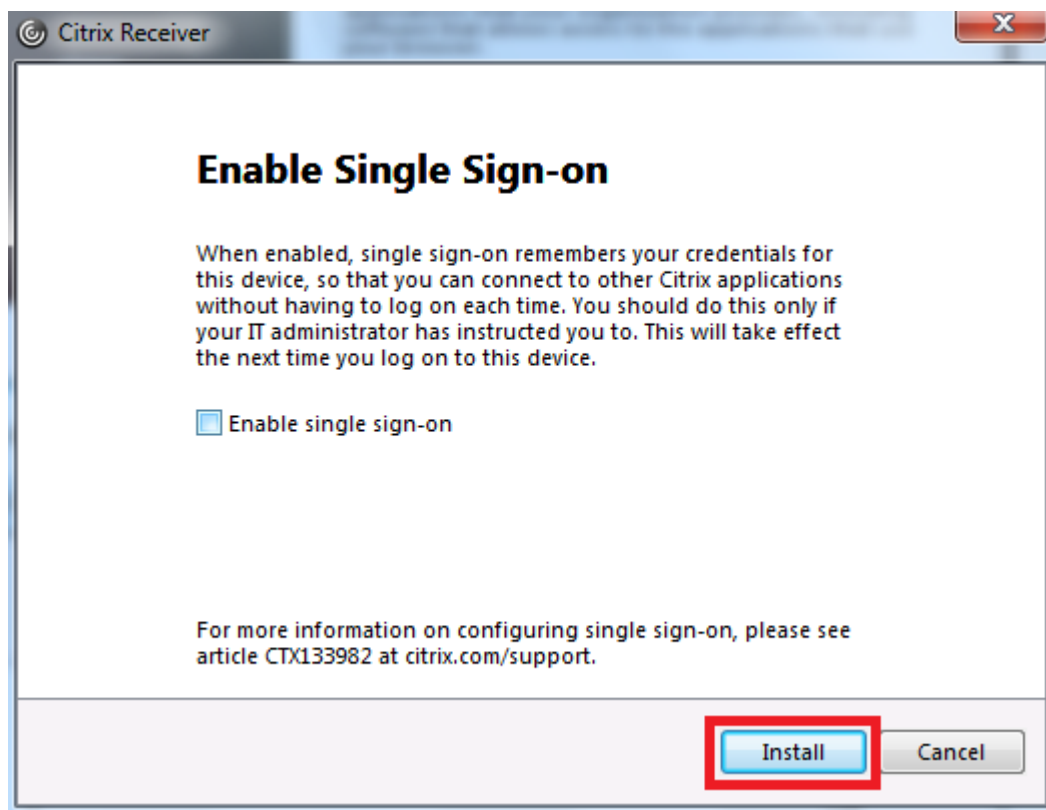
7. On the Citrix Installation Window Click Start



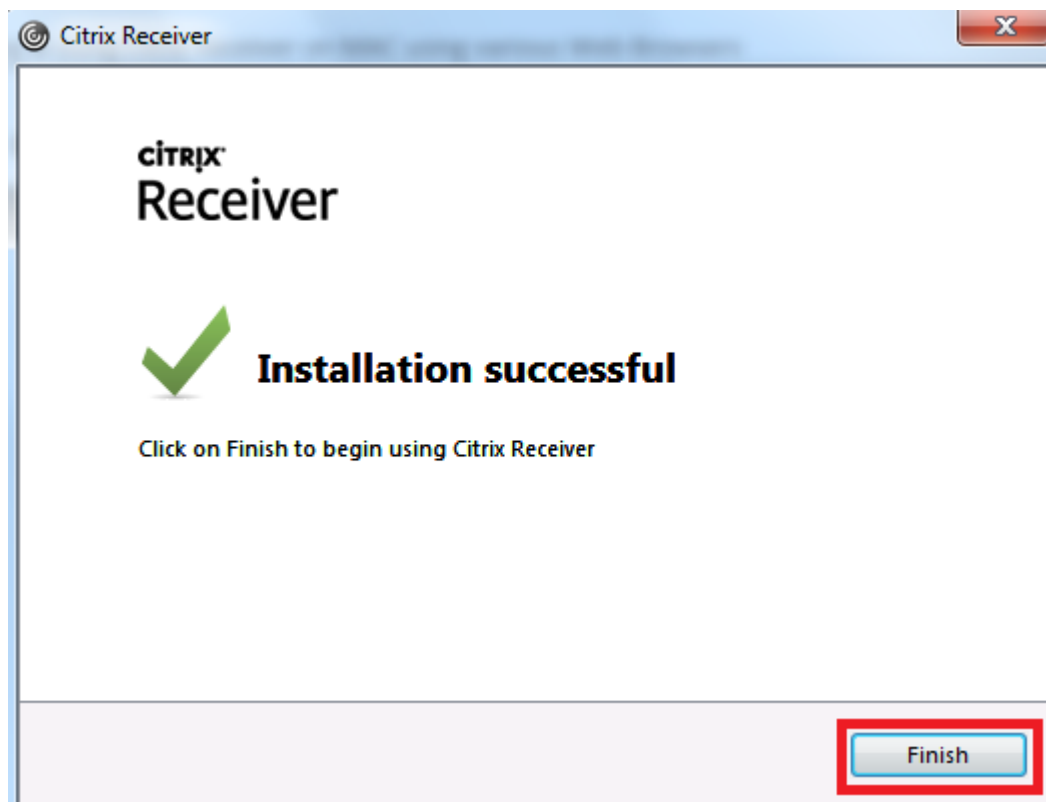
8. Agree to the license and Click Next



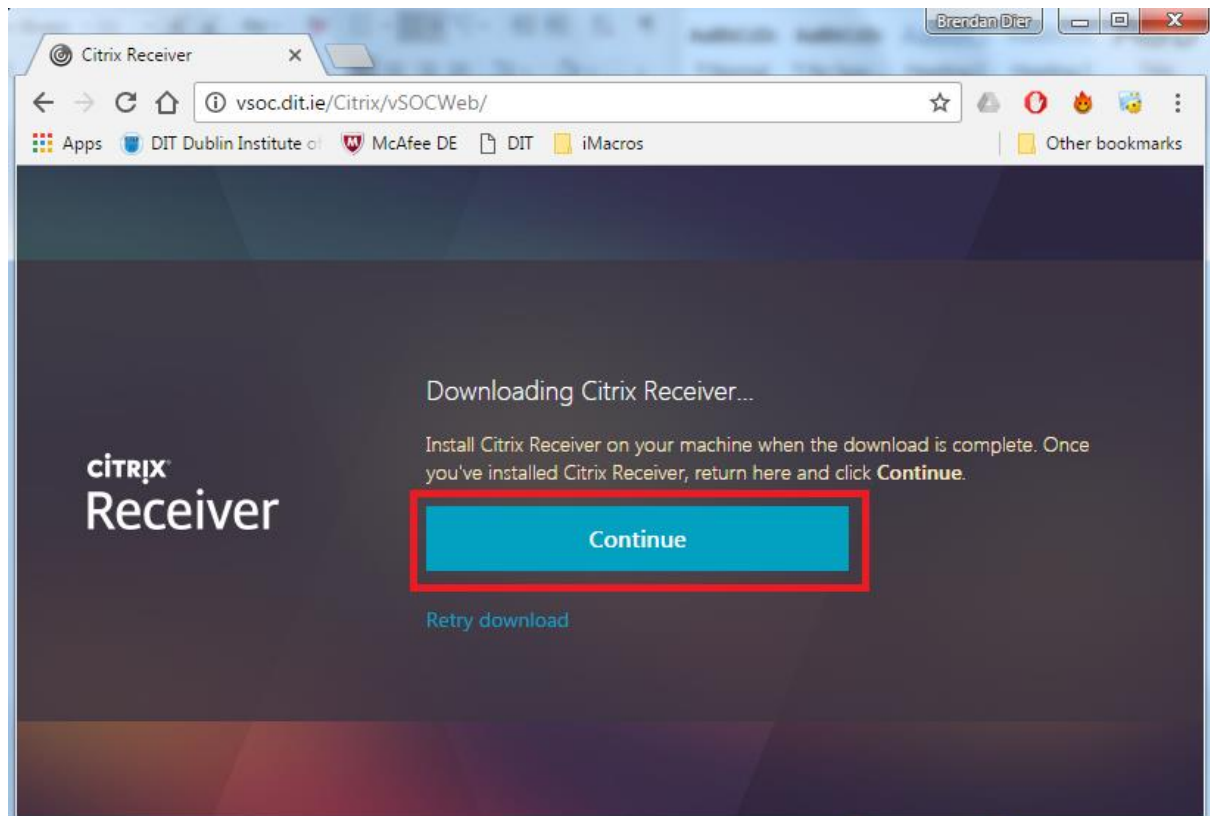
9. On Enable Single Sign-on Click Install



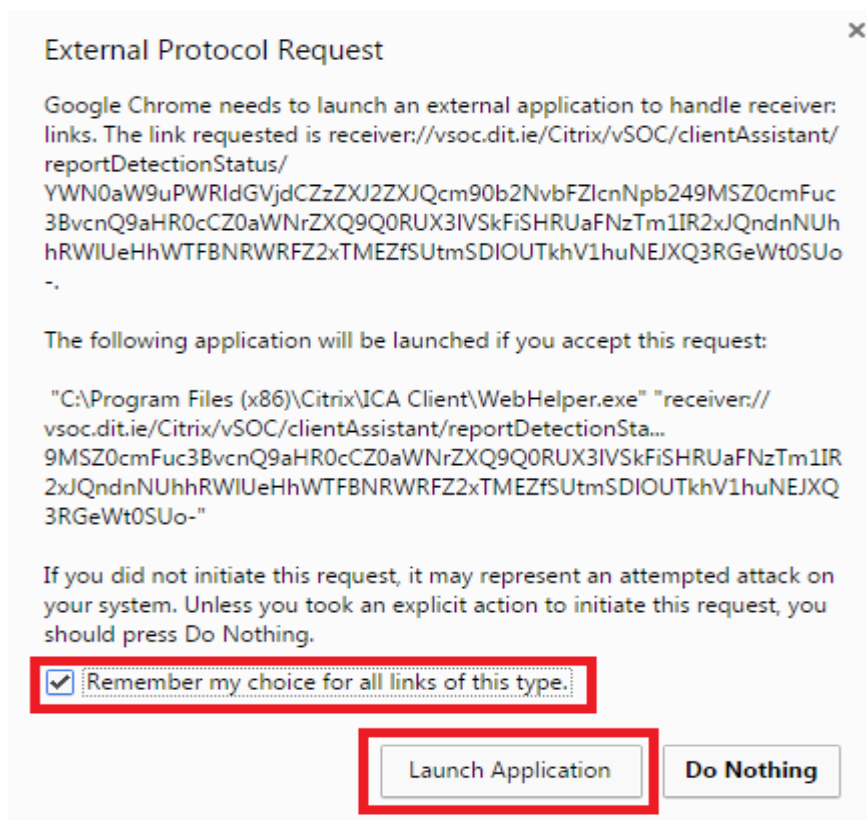
10. Click Finish



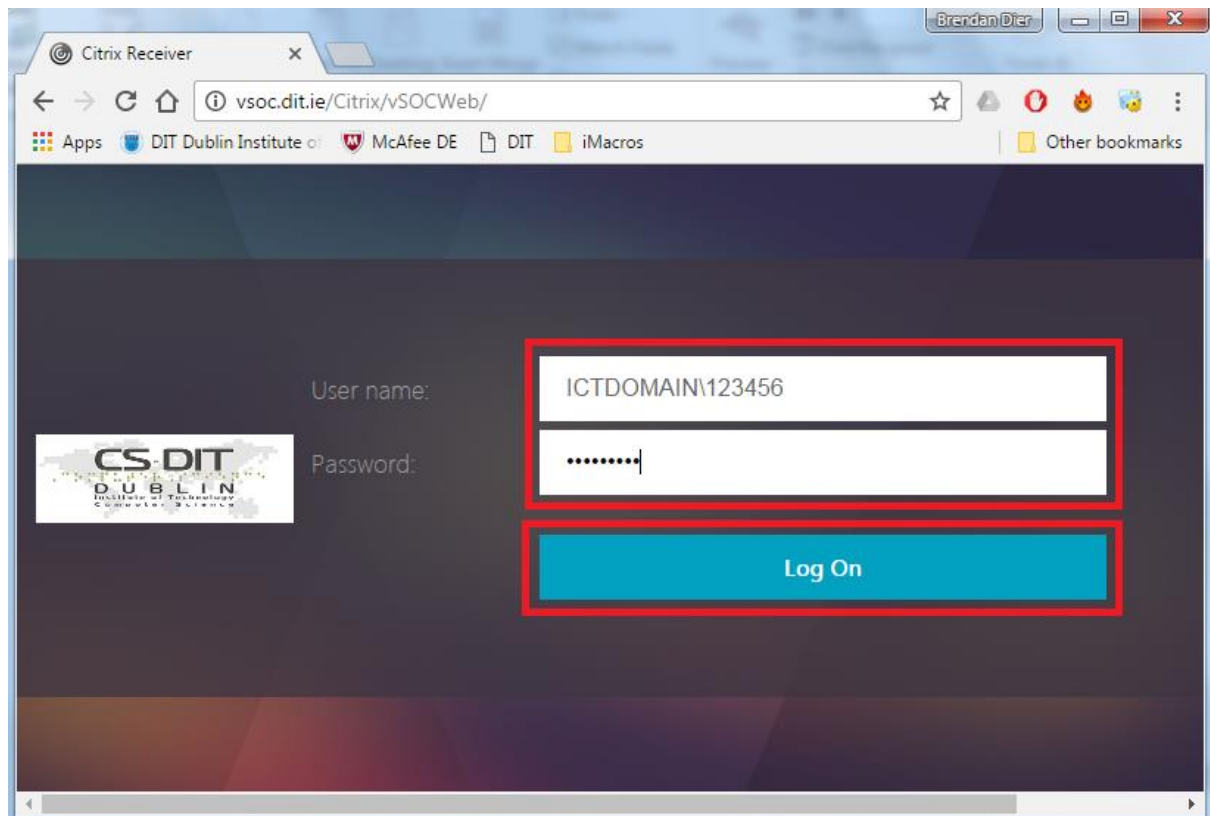
11. Return to the Chrome Window and Click Continue



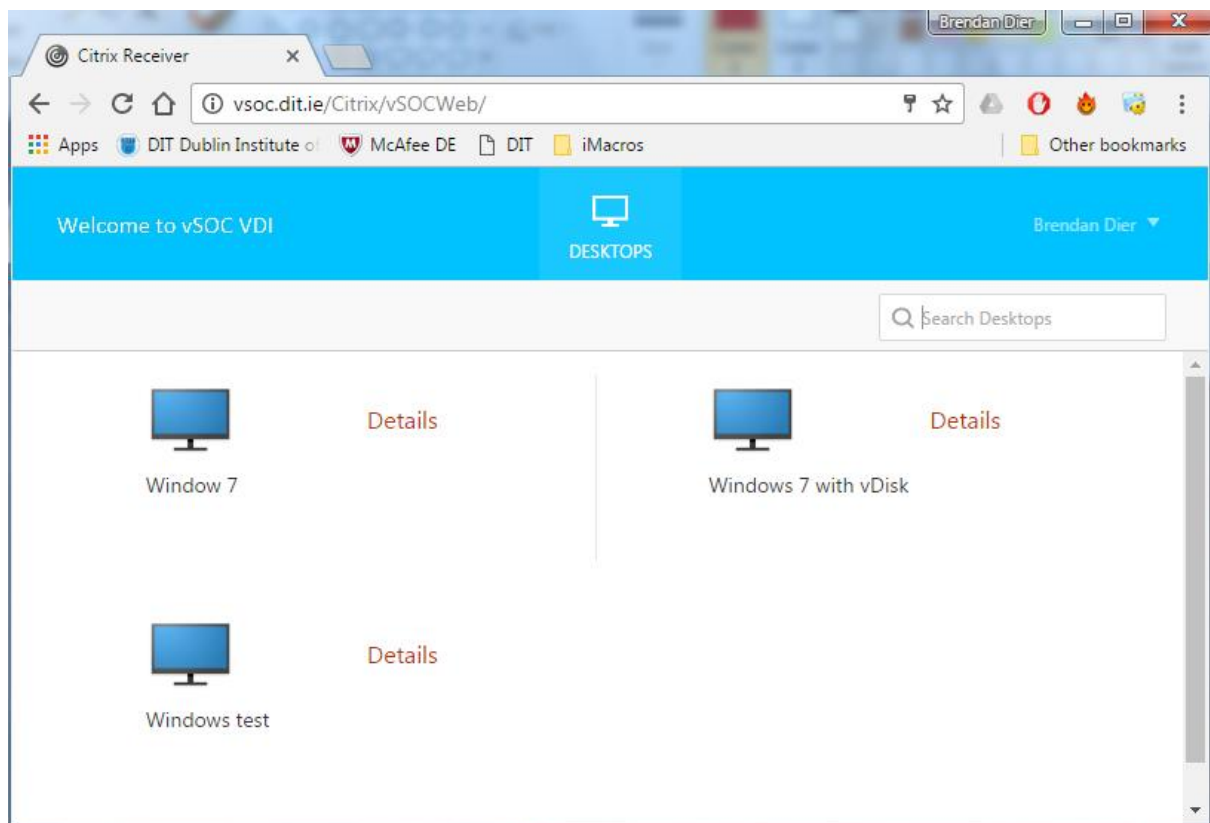
12. If this is the first time Chrome has been used to launch Citrix a popup will appear. Select Remember my Choice for all links of this type and click Launch Application



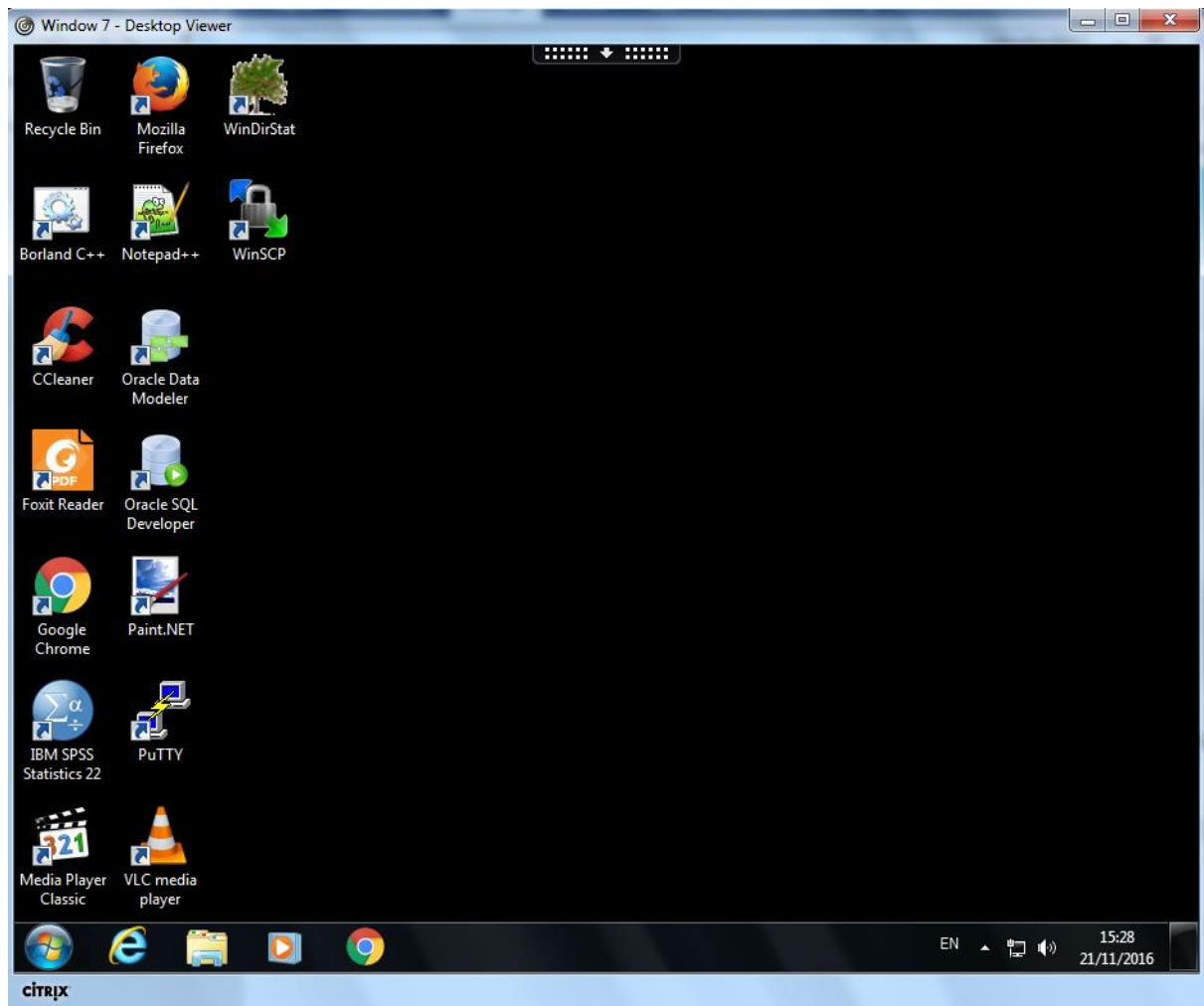
13. Enter your Domain user name and password and Click Log on



14. Click on the Machine you want to Launch



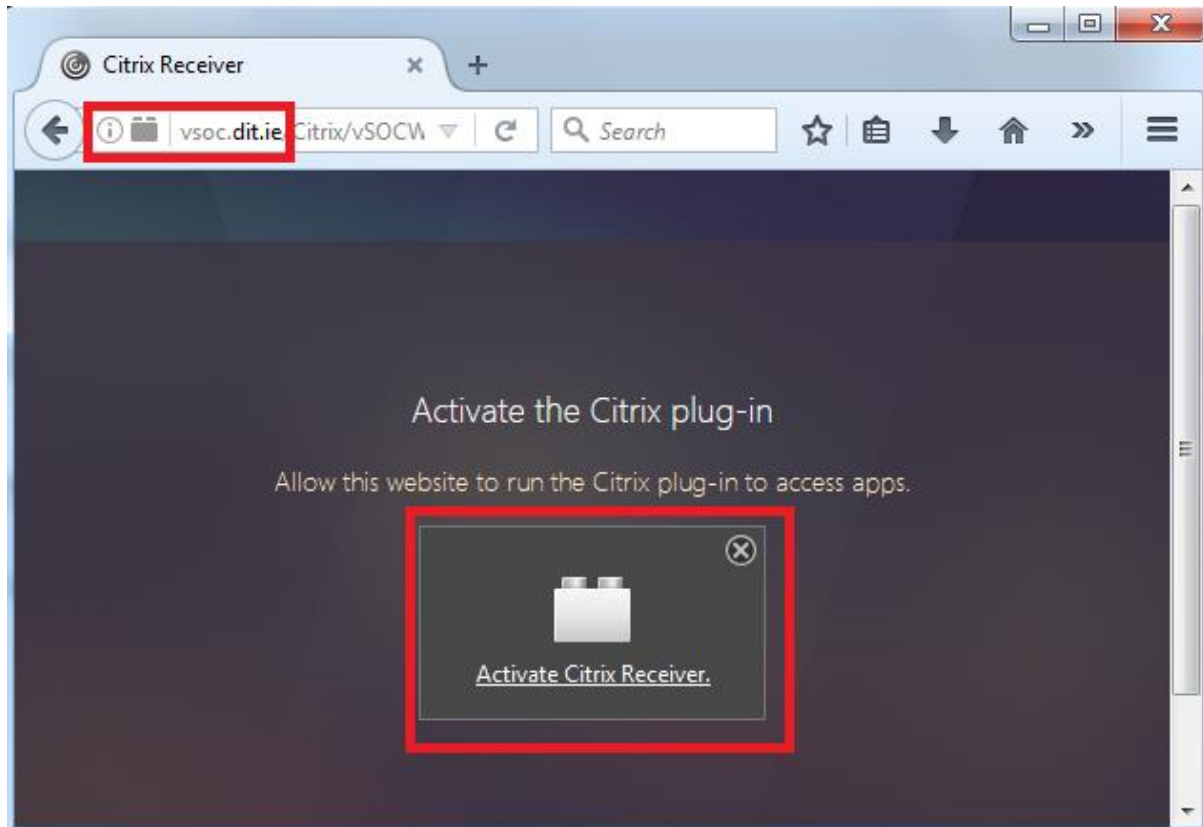
The VM should launch and you will be automatically logged on using your domain Credentials



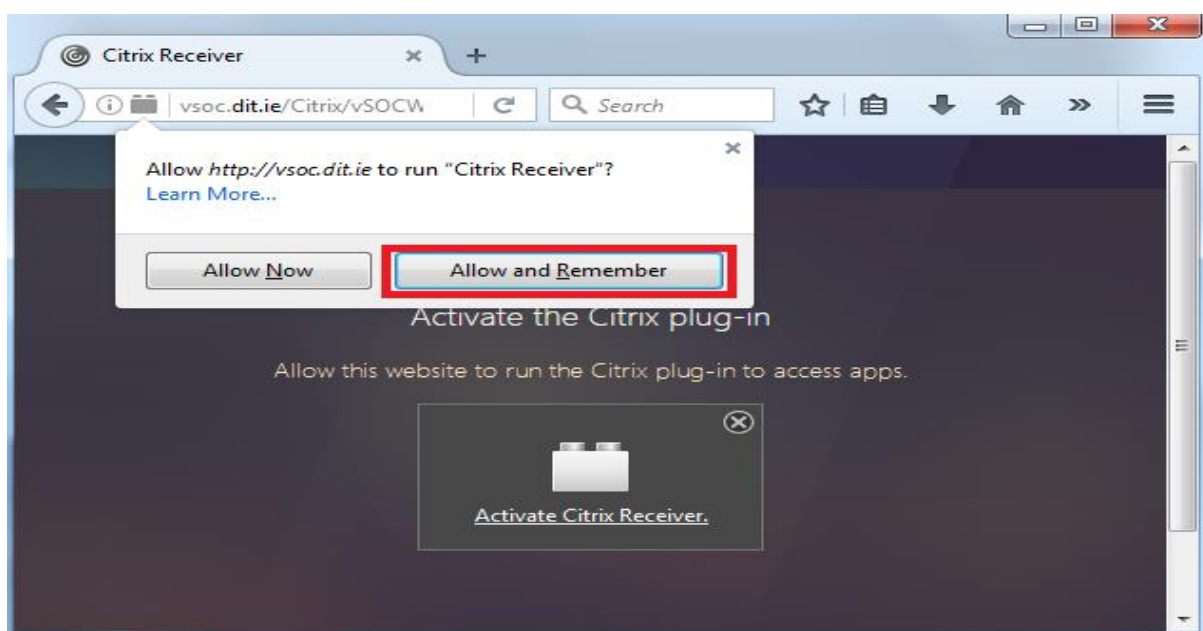
Using Firefox on PC – Launch Citrix Receiver

(It is assumed that Citrix Receiver is already installed on your PC – see Using Chrome on PC - Install and run Citrix Receiver)

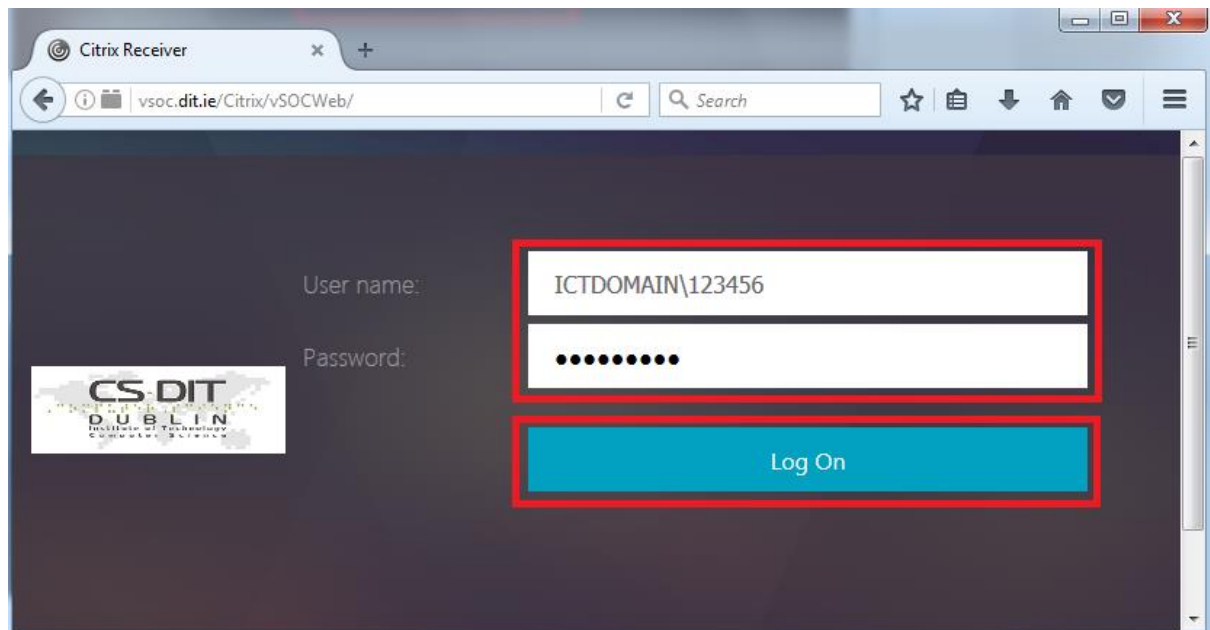
1. Start Firefox
2. Navigate to the site <http://vsoc.dit.ie>
3. Activate the Citrix Receiver in Firefox by clicking the Activate Icon



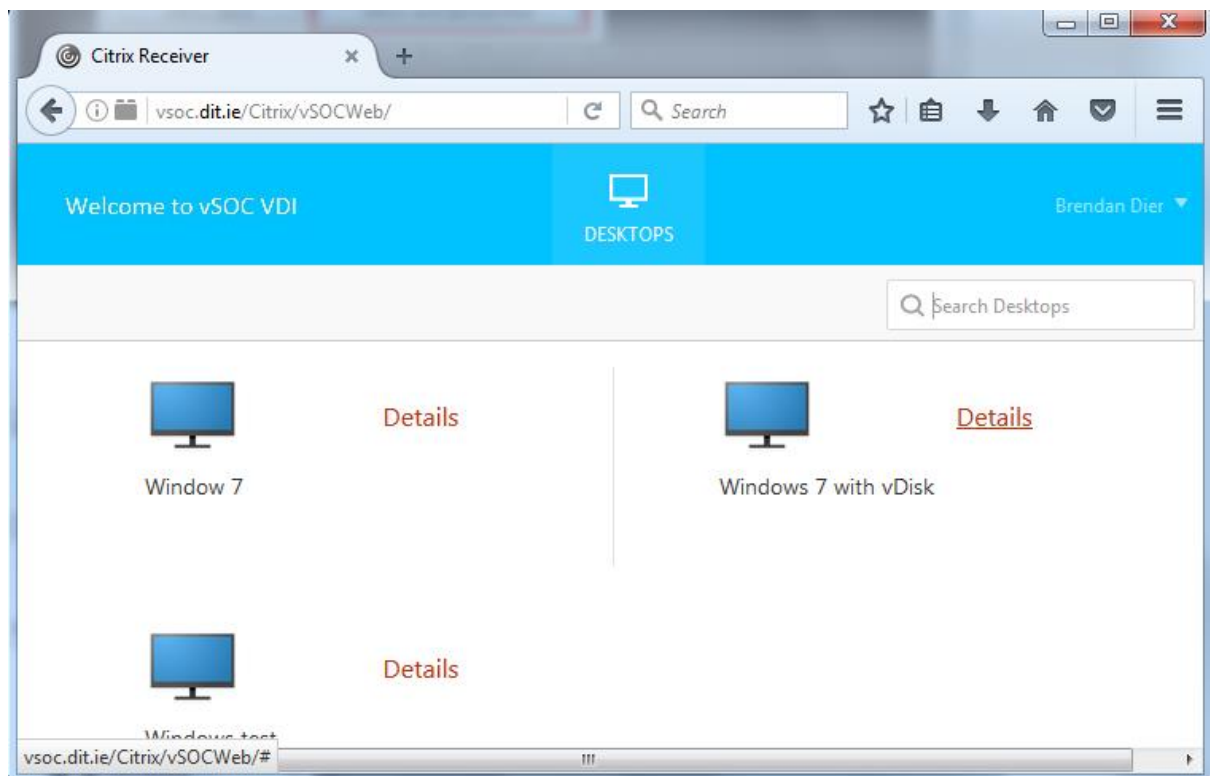
4. Click Allow and Remember



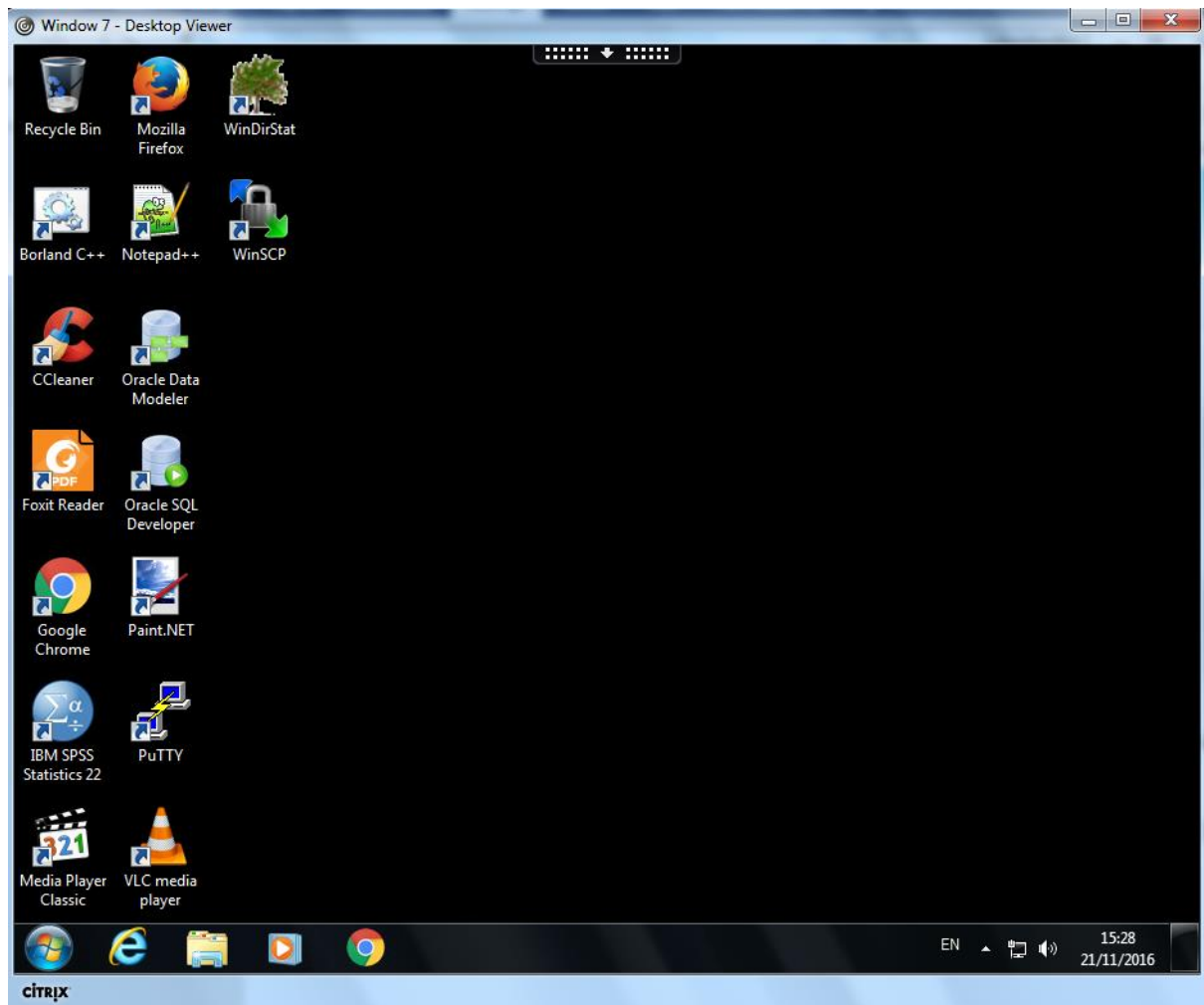
5. Enter your domain user name and password and Click Log On



6. Click the Machine you want to launch



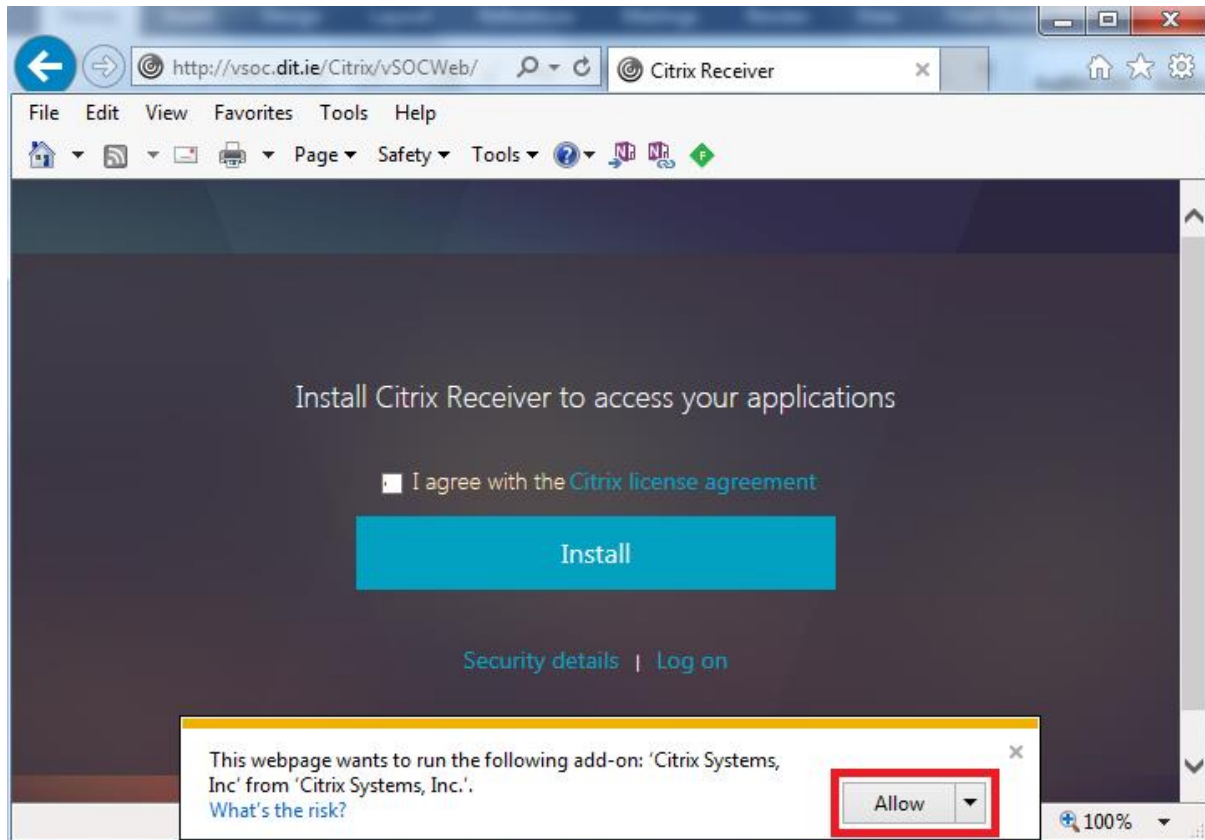
The VM should launch and you will be automatically logged on using your domain Credentials



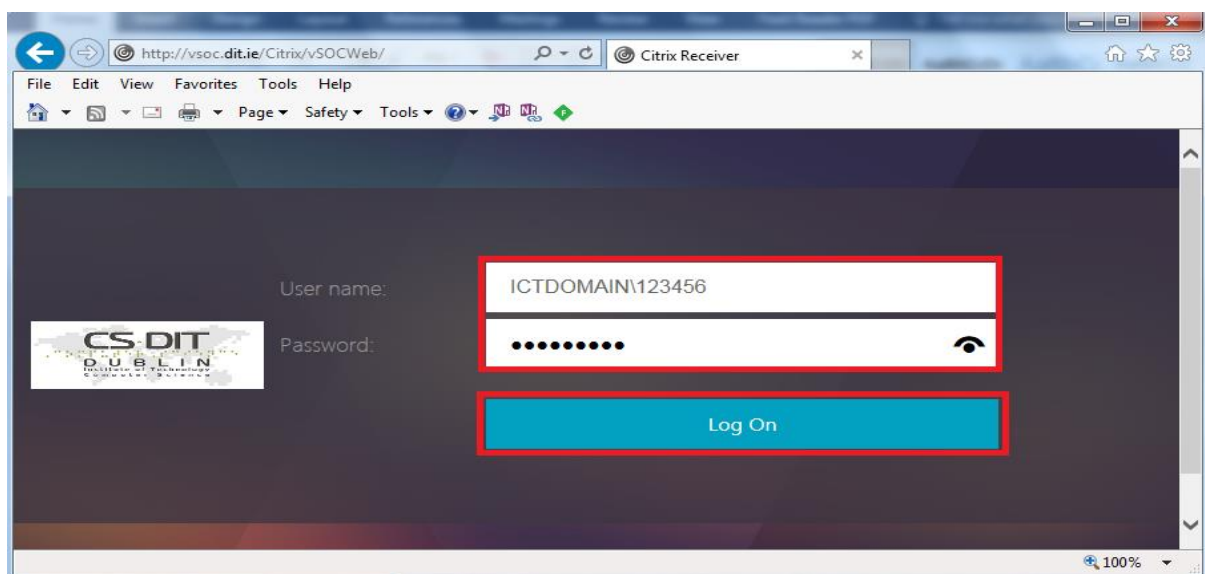
Using Internet Explorer 11 on PC – Launch Citrix Receiver

(It is assumed that Citrix Receiver is already installed on your PC – see Using Chrome on PC - Install and run Citrix Receiver)

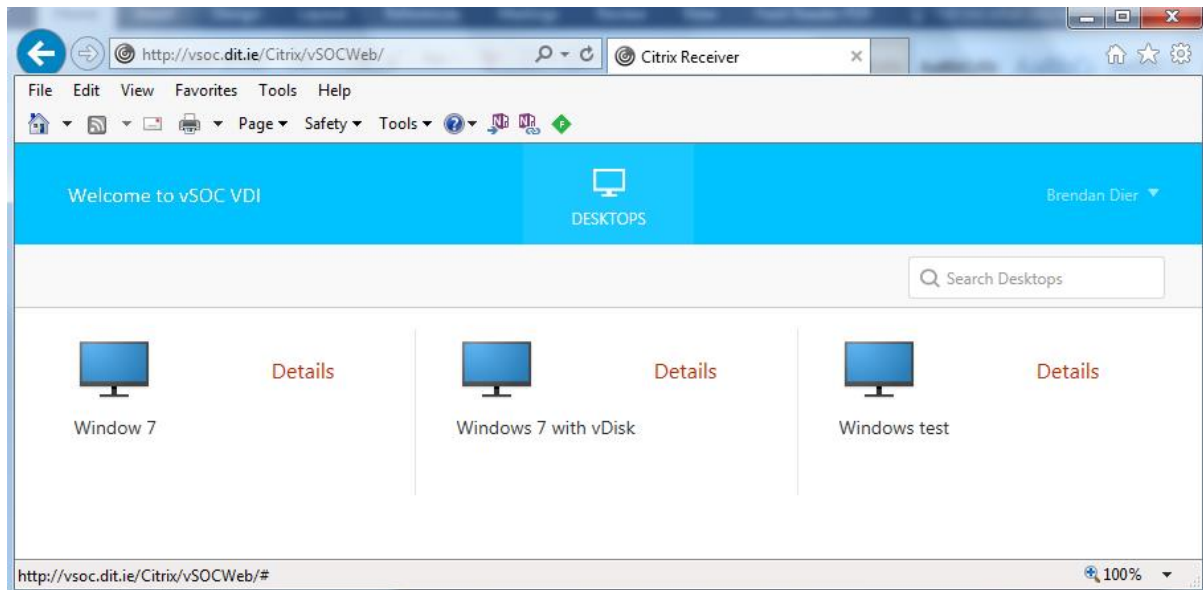
1. Start Internet Explorer
2. Navigate to the site <http://vsoc.dit.ie>
3. Allow the software to run on the page



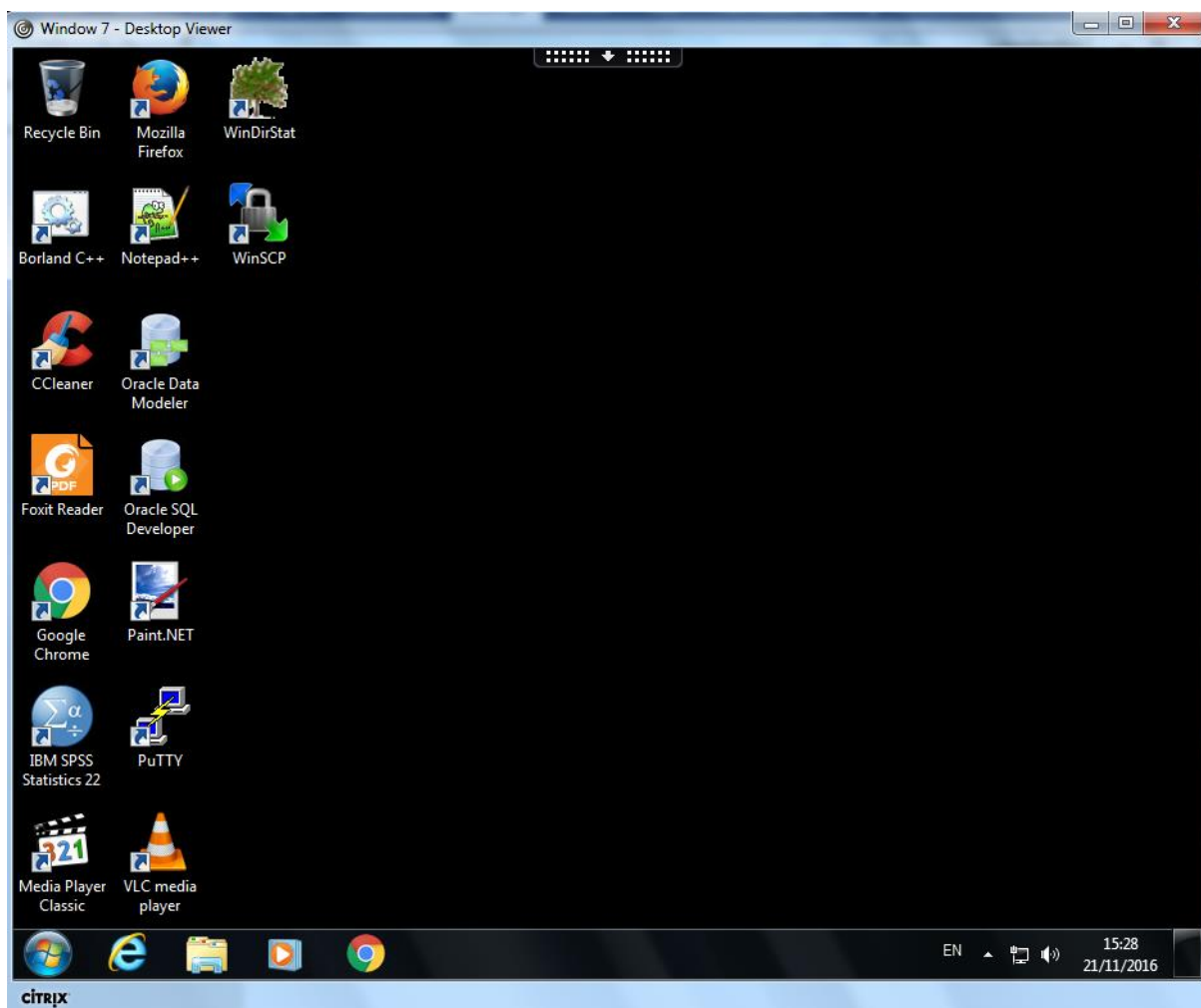
4. Log onto the site using your domain credentials



5. Click on the Machin you would like to launch



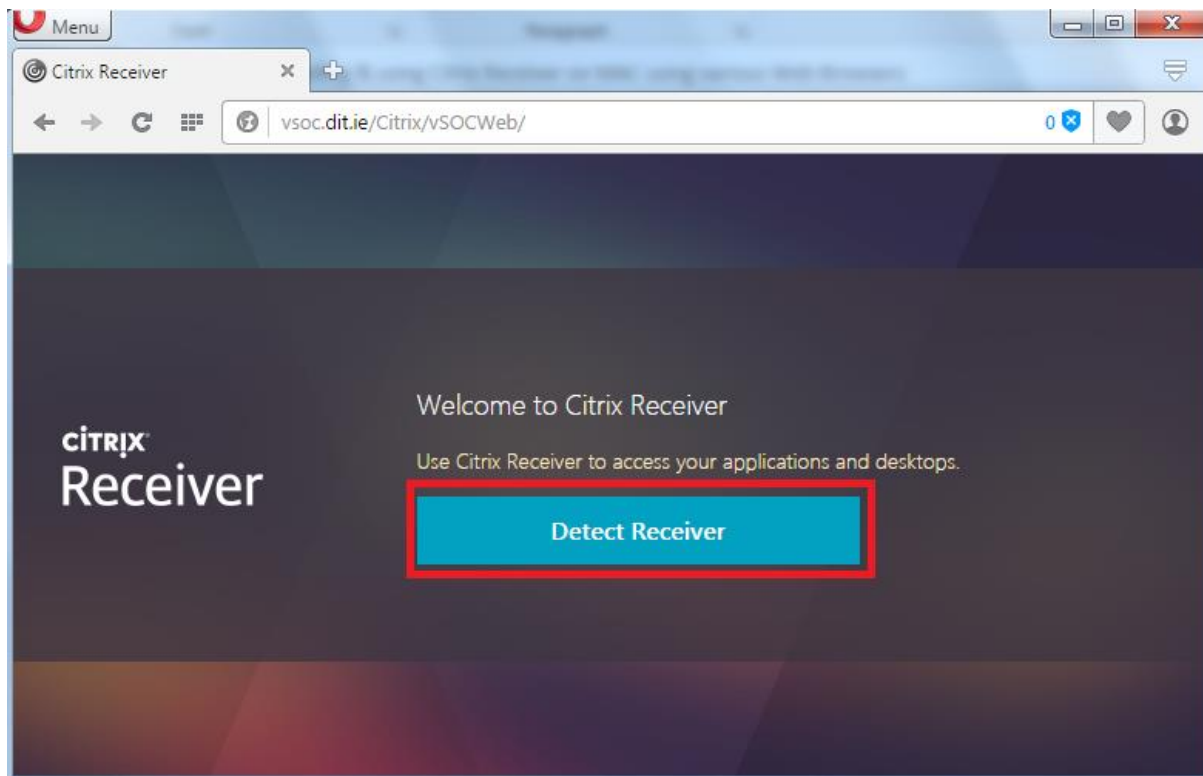
The VM should launch and you will be automatically logged on using your domain Credentials



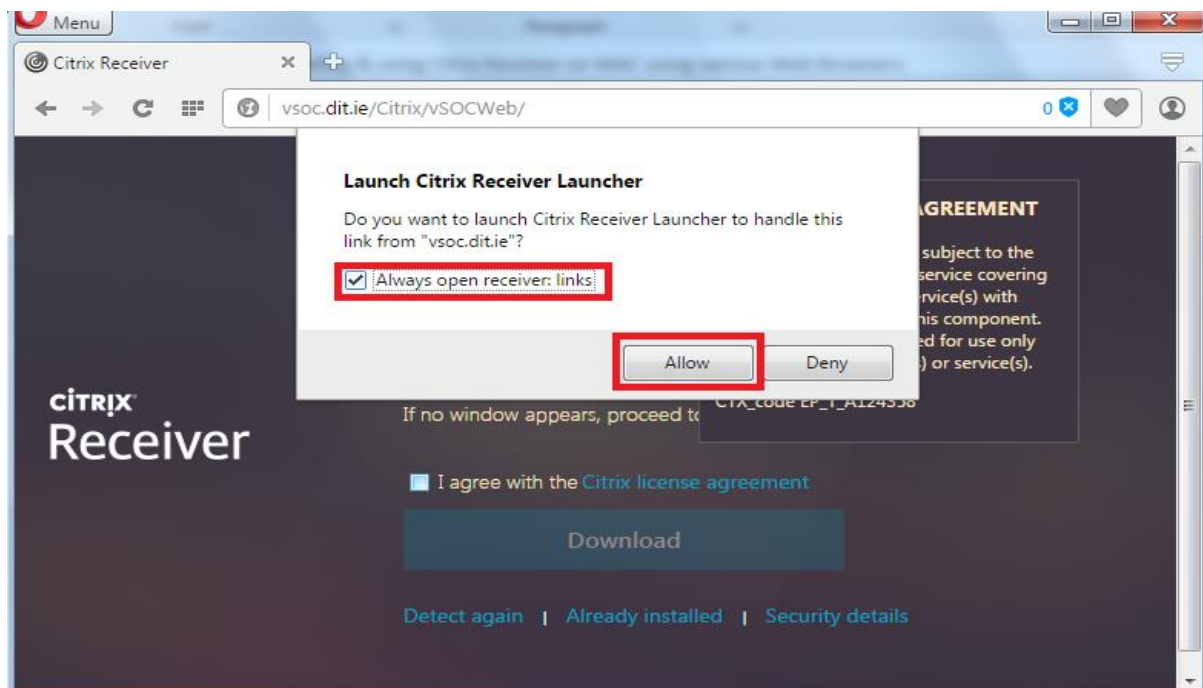
Using Opera on PC – Launch Citrix Receiver

(It is assumed that Citrix Receiver is already installed on your PC – see Using Chrome on PC - Install and run Citrix Receiver)

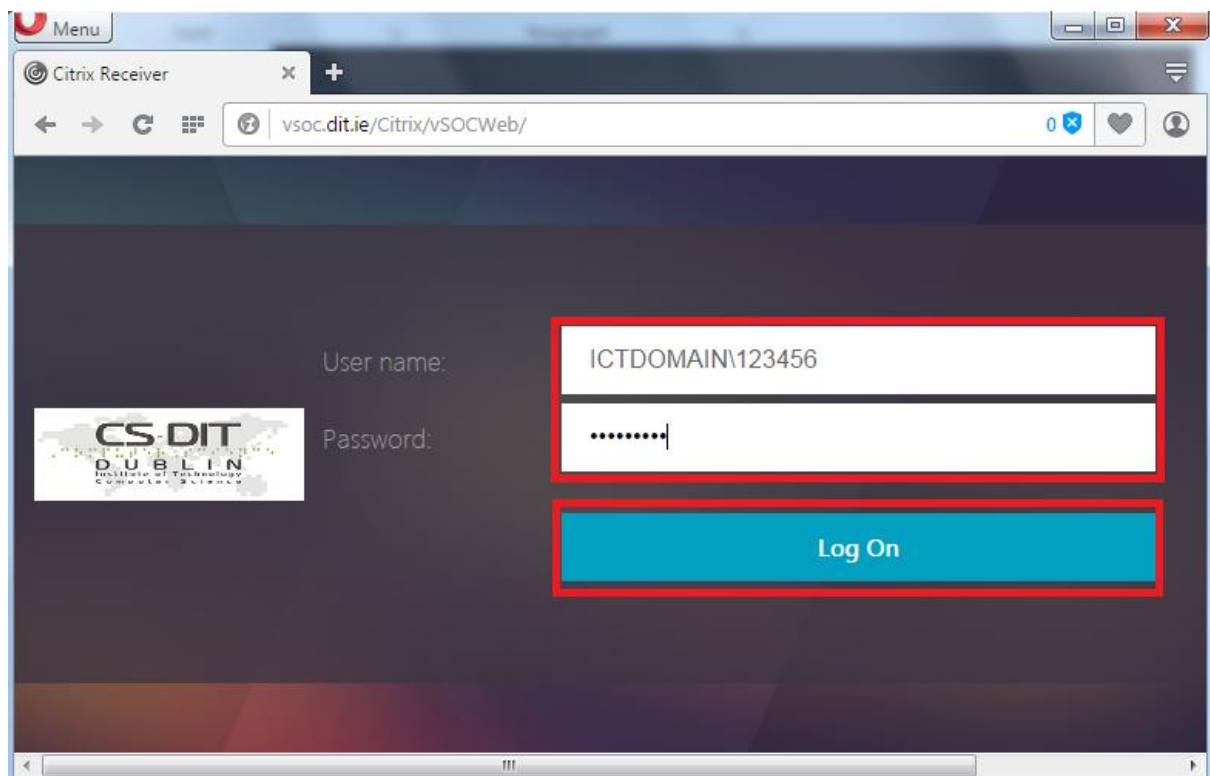
1. Start Opera
2. Navigate to the site <http://vsoc.dit.ie>
3. Click Detect Receiver



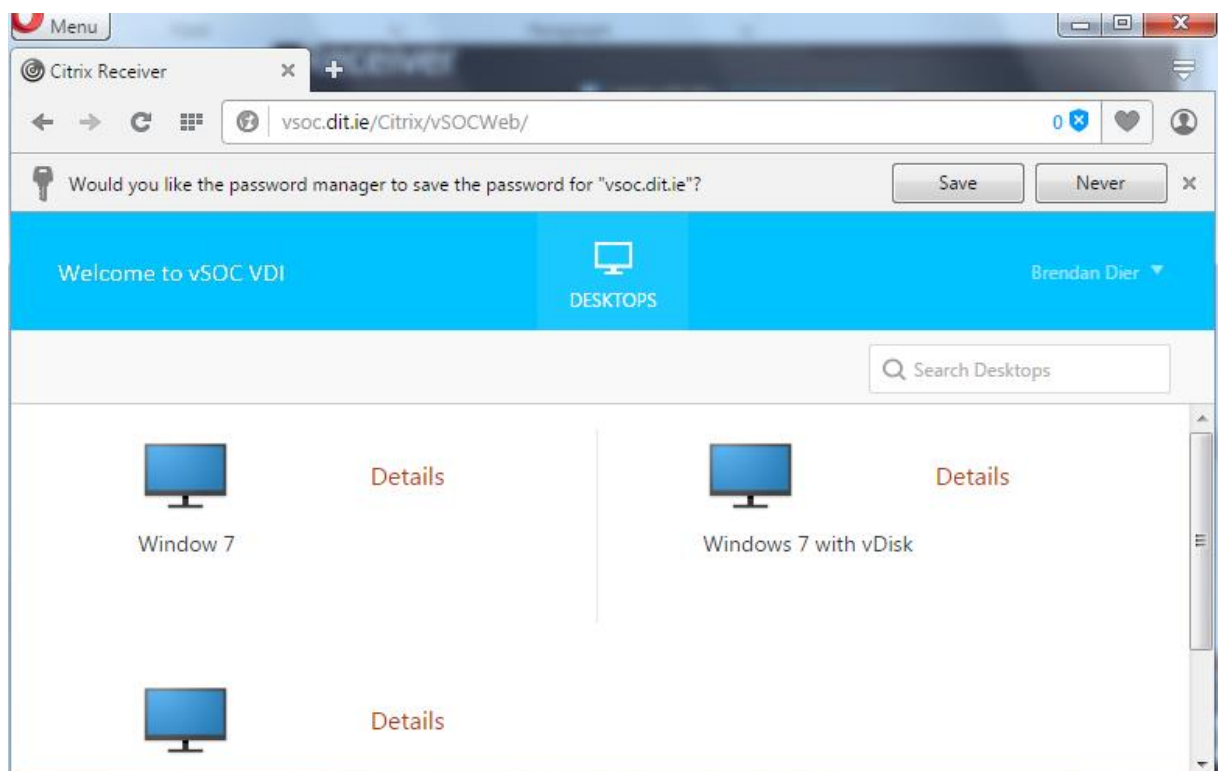
4. Select Always Open Receiver Links & Click Allow



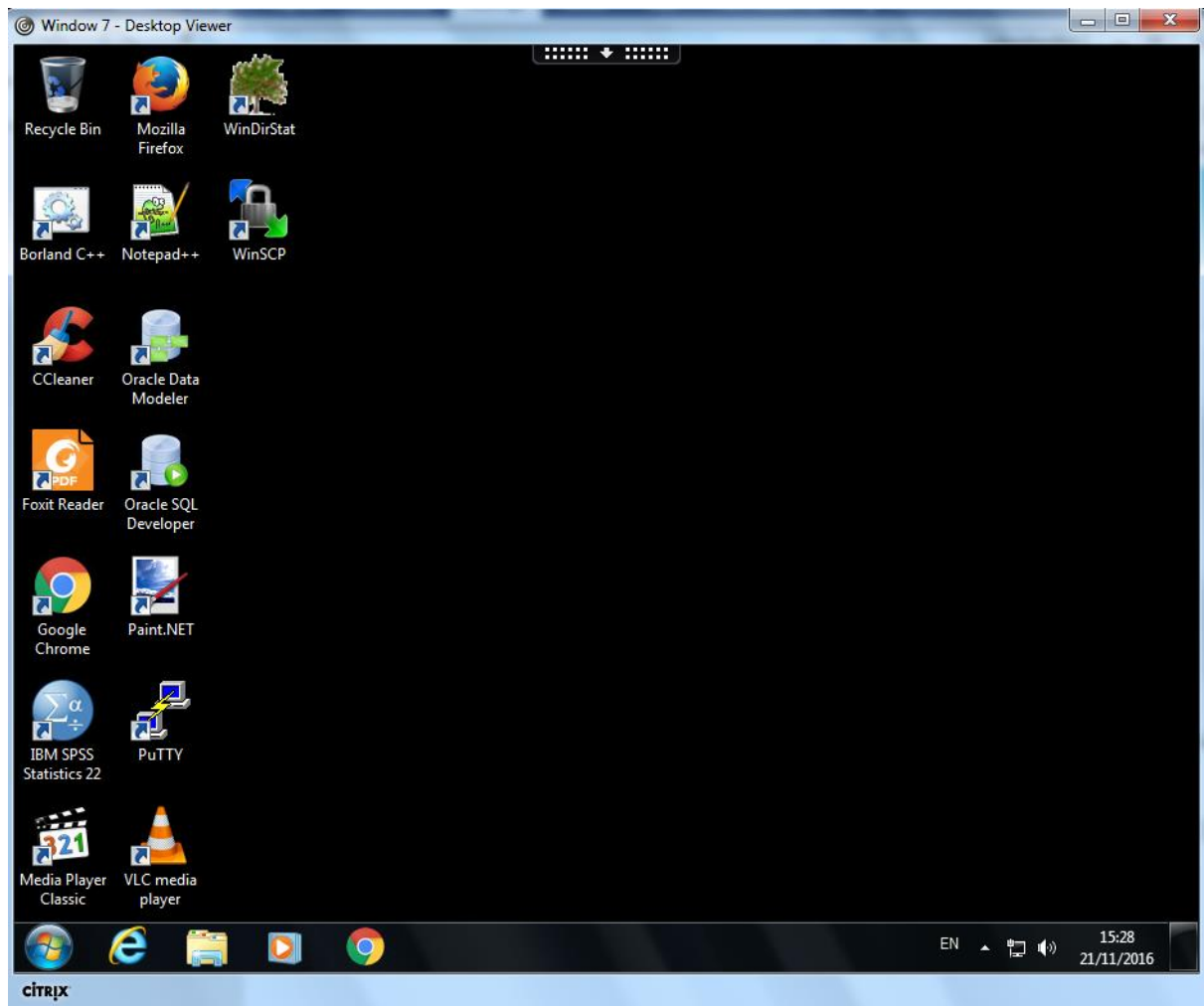
5. Enter your domain user name and password and click Log on



6. Click on the machine you want to launch

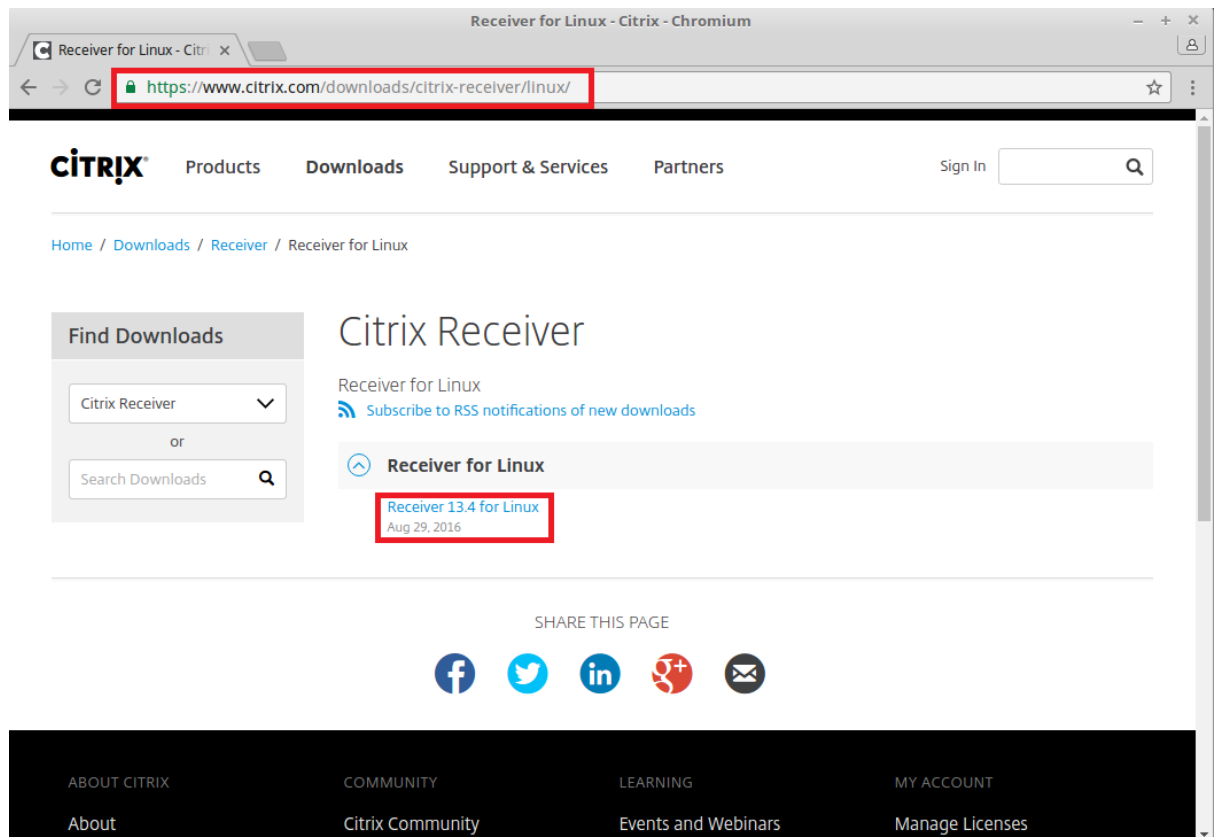


The VM should launch and you will be automatically logged on using your domain Credentials

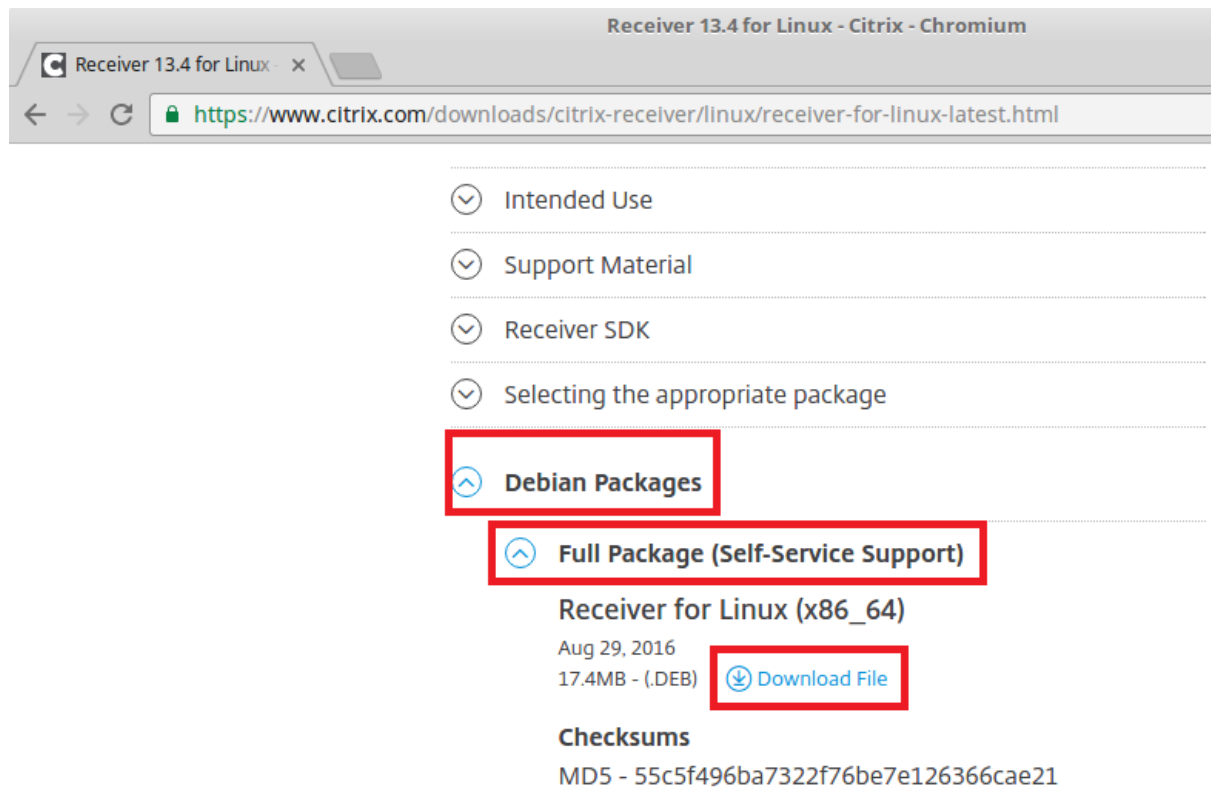


Using Chromium on Linux – Install and run Citrix Receiver

1. Start Chromium Browser
2. Navigate to the site <https://www.citrix.com/downloads/citrix-receiver>
3. Click on the Link for the latest Receiver (13.4 for Linux)



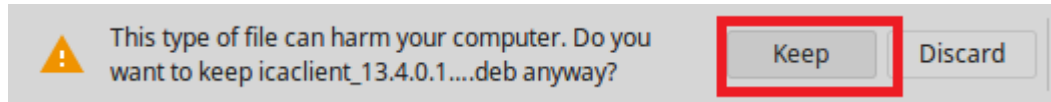
4. Scroll Down the Page and expand Debian Packages/Full Package (Self-Service Support) and click the Download File link



5. Accept the License Agreement

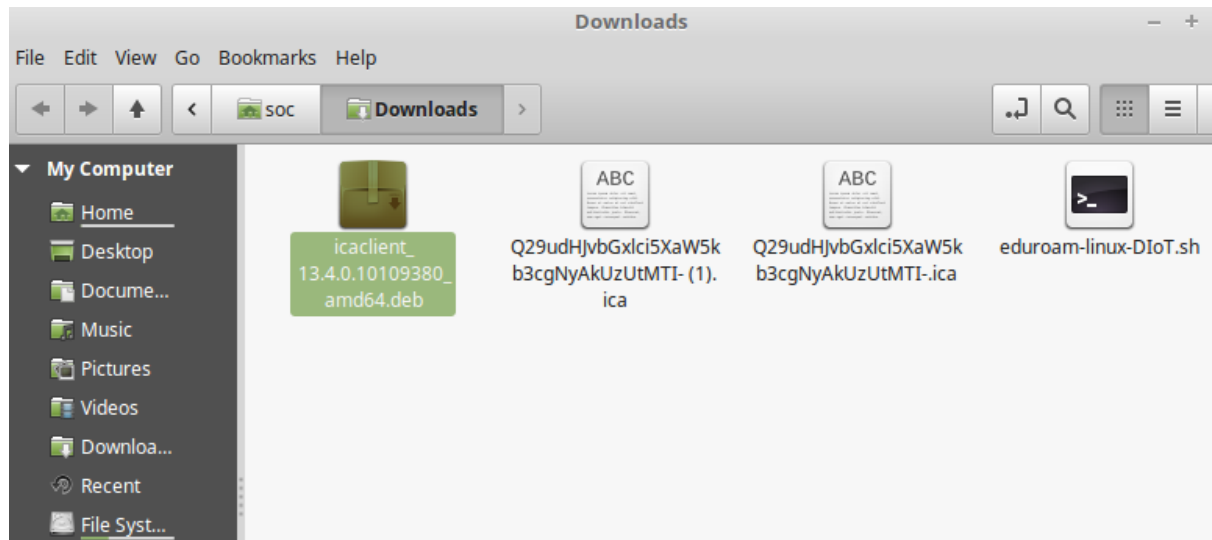


6. When the download finishes Click Keep in the browser window status bar to Keep the File

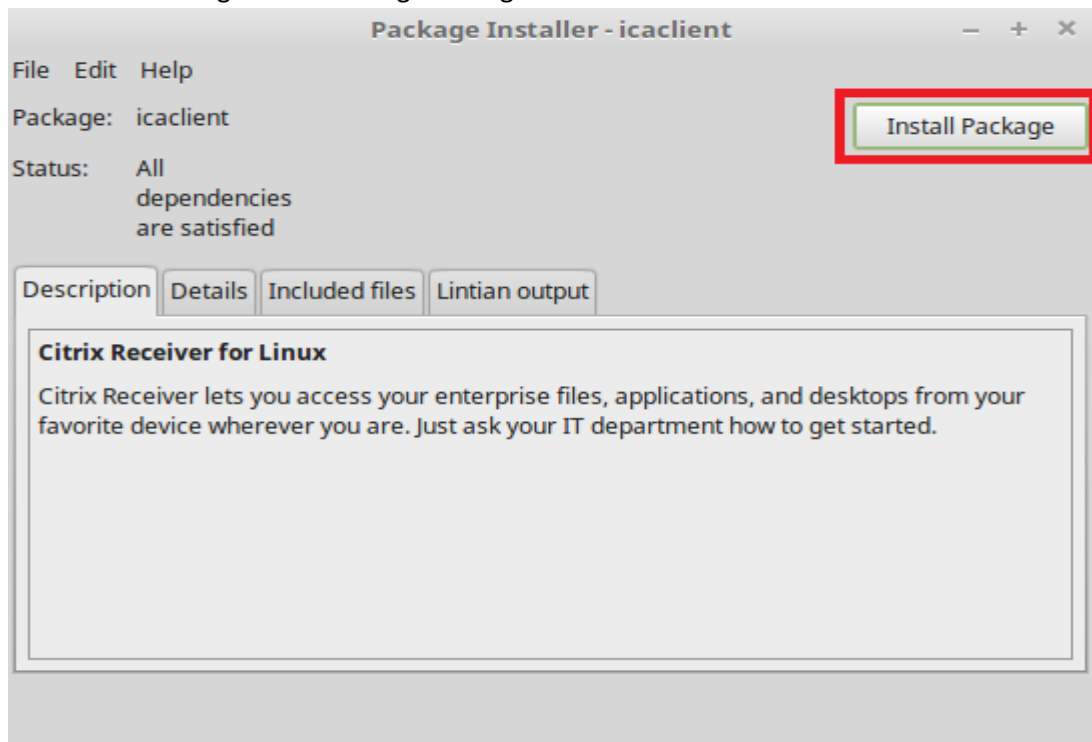


7. Click the download and select "show in folder"

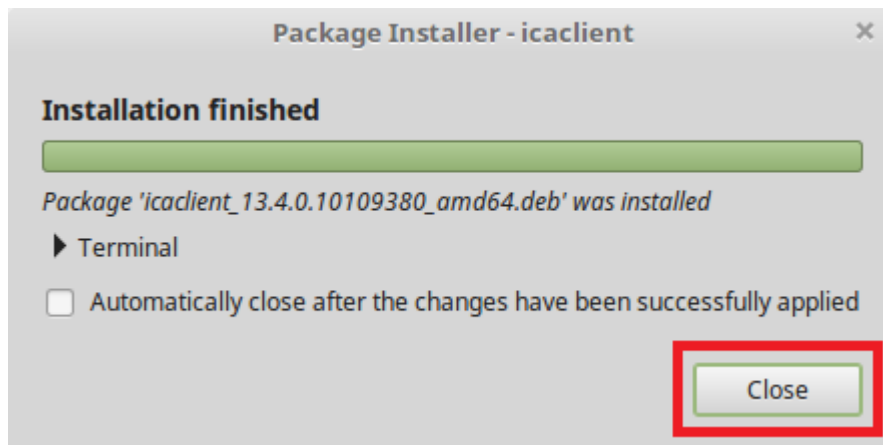
8. In the downloads Folder Right Click the file and Select Open with package installer



9. Click Install Package in the Package Manager

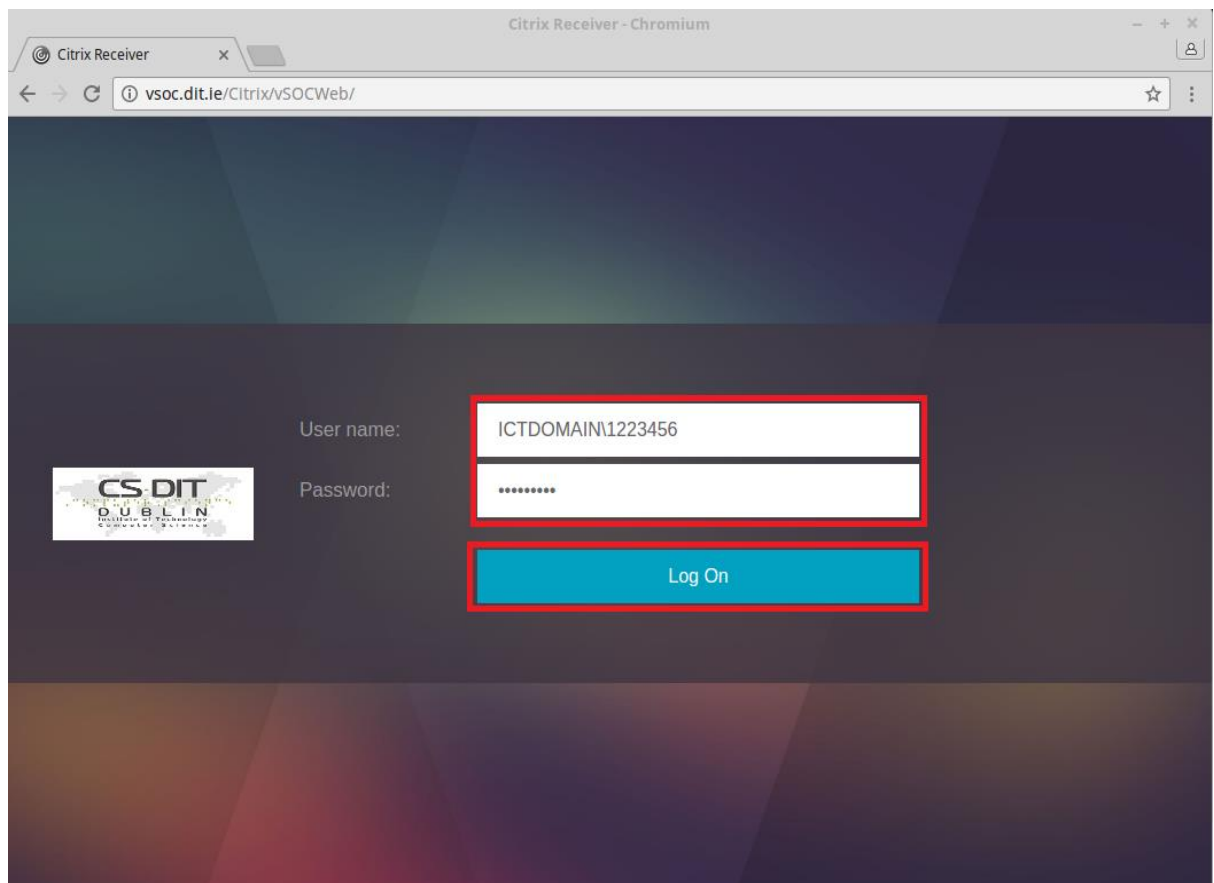


10. Click Close once the installer is finished

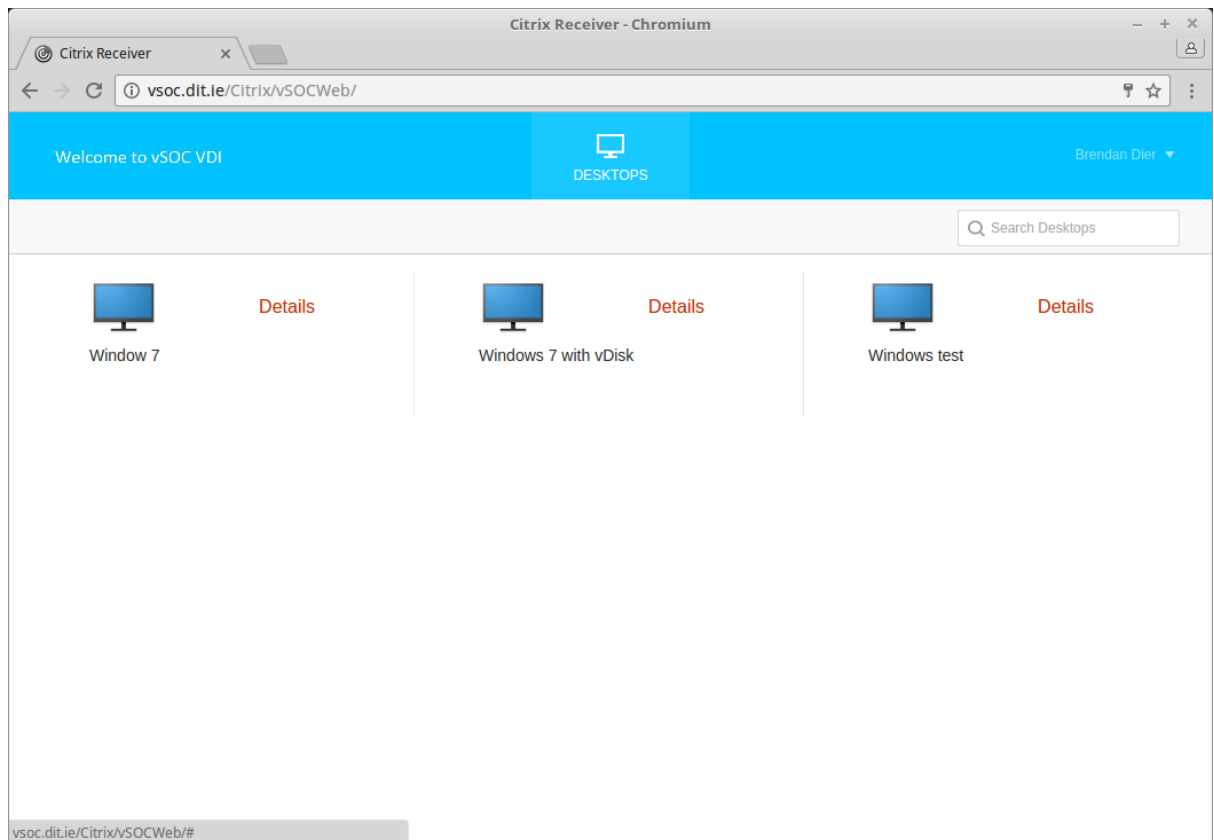


11. Using Chromium Navigate to the site <http://vsoc.dit.ie>

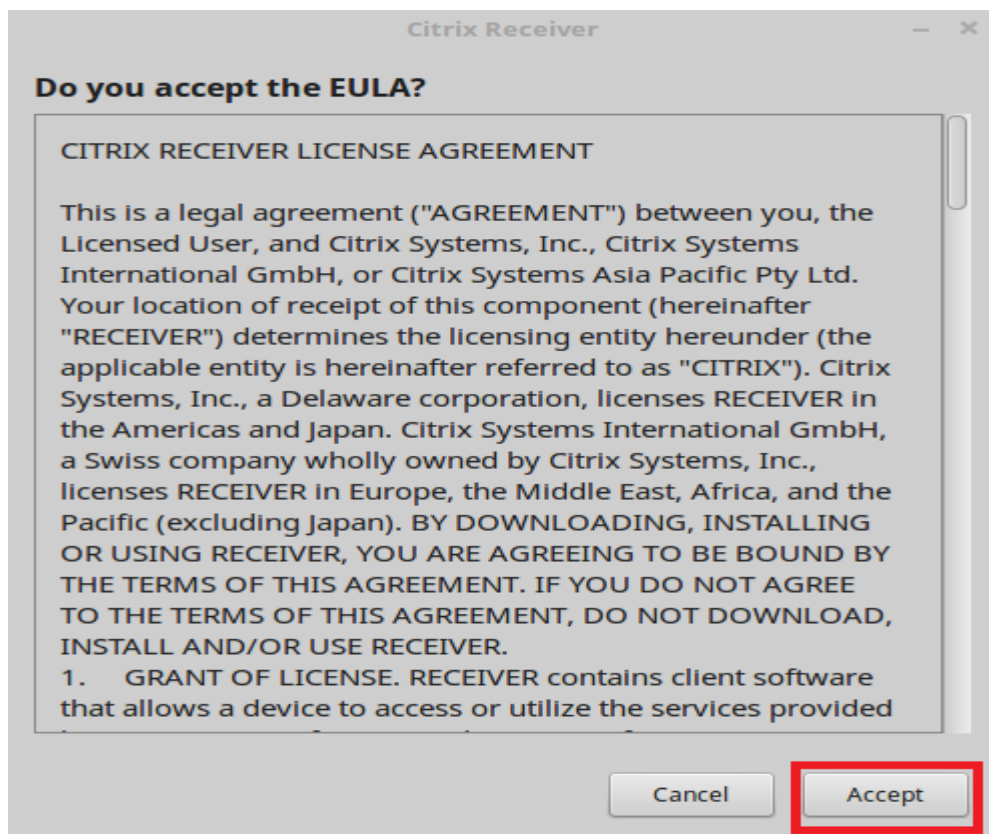
12. Enter your domain username and password in the form ICTDOMAIN\UserID and click Log on



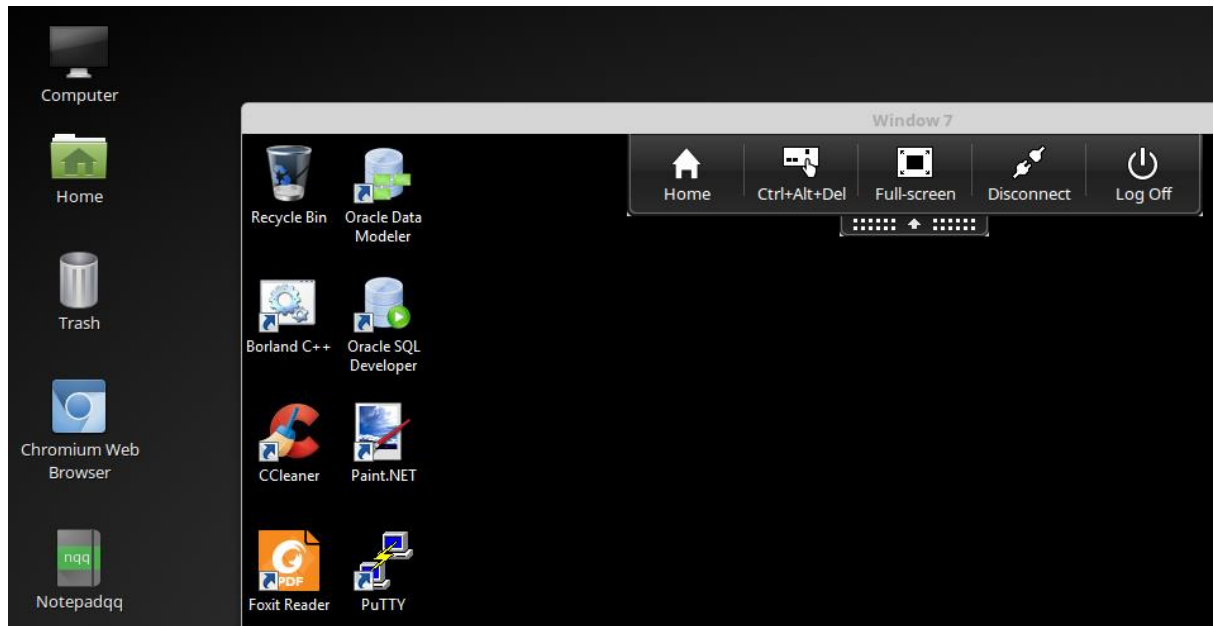
13. Click on the Machine you want to launch



14. Click the download file in the status bar of the browser window then Accept the popup EULA



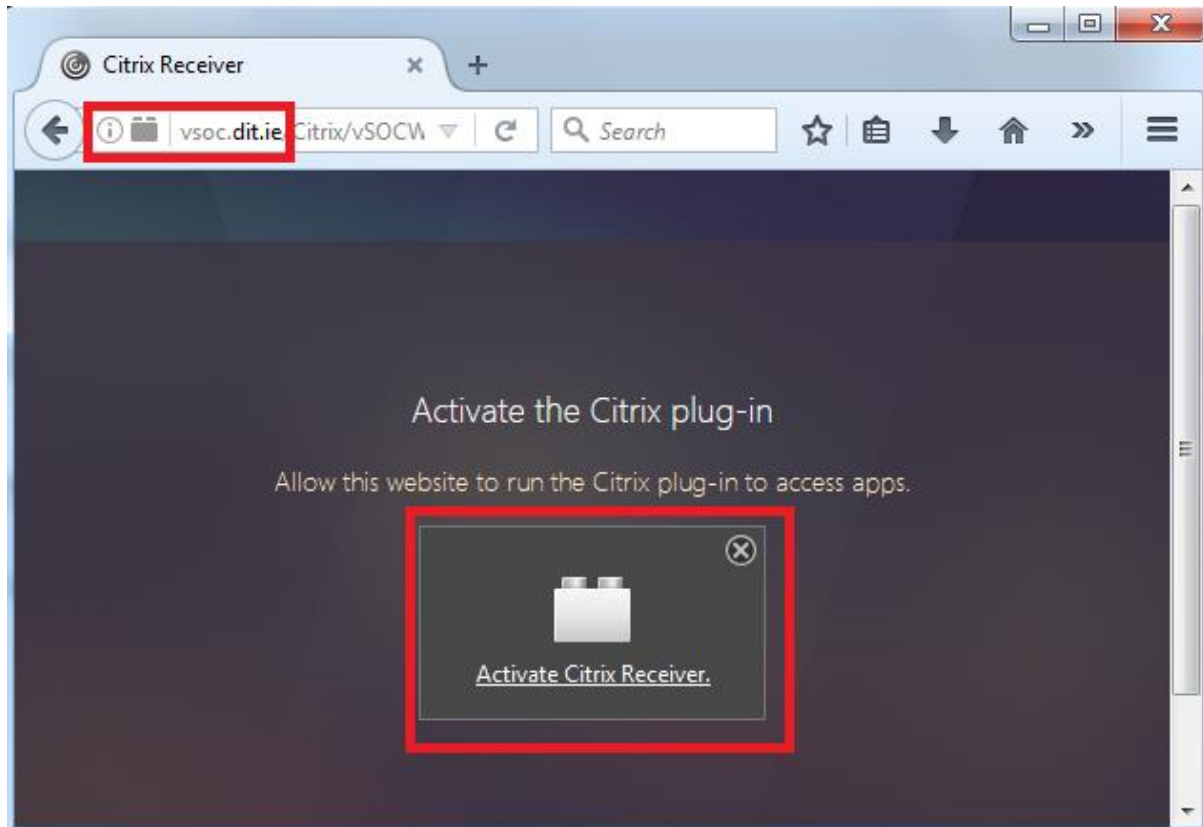
The Remote desktop will launch and log you in automatically using your domain credentials



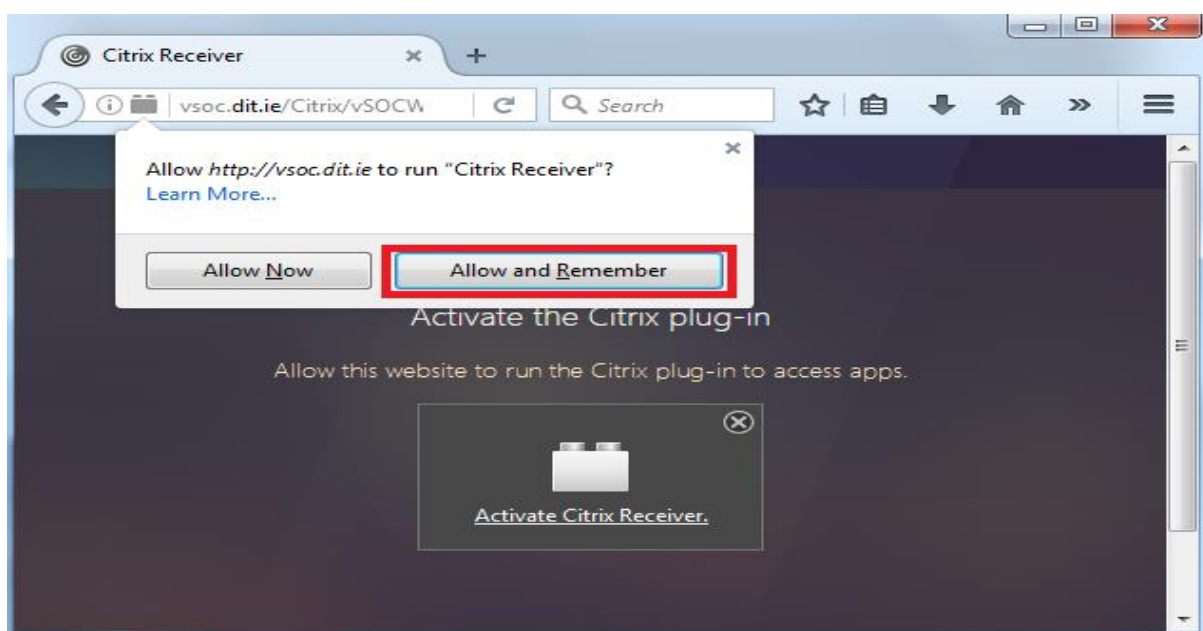
Using Firefox on Linux – Launch Citrix Receiver

(It is assumed that Citrix Receiver is already installed on your Linux device – see Using Chromium on Linux - Install and run Citrix Receiver)

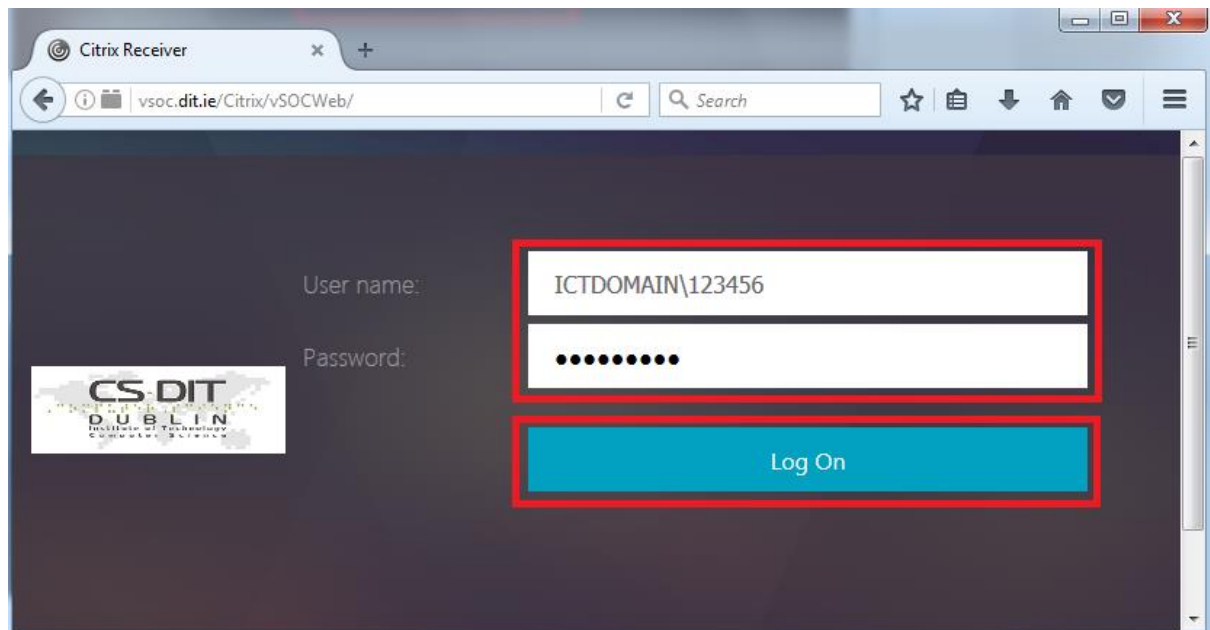
1. Start Fire Fox
2. Navigate to the site <http://vsoc.dit.ie>
3. Activate the Citrix Receiver in Firefox by clicking the Activate Icon



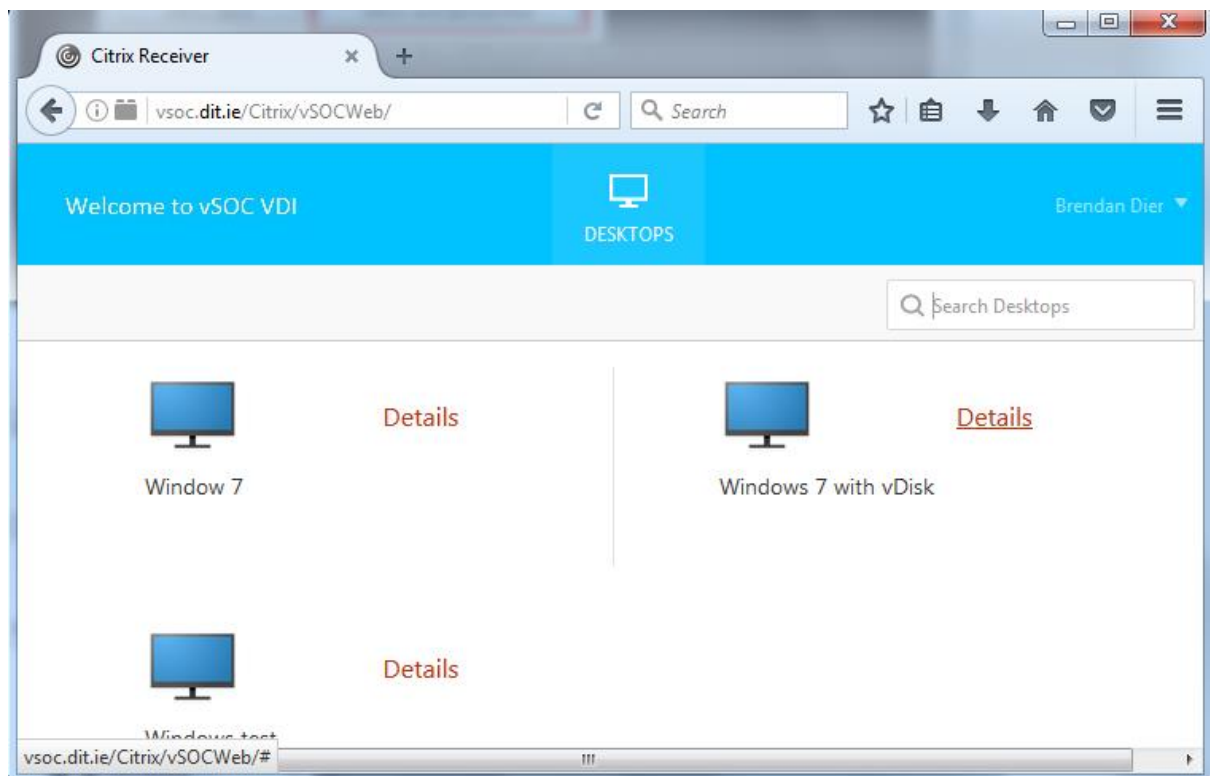
4. Click Allow and Remember



5. Enter your domain user name and password and Click Log On



6. Click the Machine you want to launch



7. The VM should launch and you will be automatically logged on using your domain Credentials

