**BRANDON JIMENEZ**

**Junior Web Developer & Apple Certified IT Professional**

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**Work Experience**

**Apple Certified Mac Technician/IT Specialist**

***Austin MacWorks***02-2018 – 02-2020; 08-2022 – Current

* Troubleshooting and configuring of Apple Mac environment, Apple Mobile devices, and MAC OS.
* Working with Apple’s Remote Support technology, Apple Remote Desktop, Mac OS, MS Office software for Mac and Mac imaging solutions.
* Perform diagnostic tests to evaluate and isolate system problems and suggest suitable solutions.
* Assess system configuration and software so that hardware resources can be used effectively.
* Repairing and replacing computer hardware components as needed
* On-site customer support

**Refurbished Semiconductor Project Coordinator**

***BELFOR Technical Services***01-2022 – 06-2022

* Ensure quality assurance throughout the production process
* Manage the production team so that scheduled goals are met
* Plan, schedule, direct and execute production activities
* Adapt to changes in the market and respond to customer demands
* Maintain current knowledge on the market and industry trends

**Refurbished 200mm Semiconductor Project Coordinator**

***Applied Materials***02-2020 – 01-2022

* Ensure quality assurance throughout the semiconductor refurbished core tear down process
* Monitor, track, and move parts as required through the company to ensure timely delivery to next production location
* Coordinate off-site processing of parts to ensure on-time delivery
* Assist production leadership and project teams with action item updates
* Work with the planning, procurement, engineering, and production teams to ensure our MRP/ERP timelines is accurate

**IT Help Desk – Client Lead**

***mindWireless*** 01-2017 – 02-2018

* Direct specific instructions to the customer desk team members to enable them meet specific customer needs
* Administer effective frontline line desk assistance to customers where inquiries are beyond the knowledge of the help desk team members
* Implement a central problem management route for information management users to handle queries and complaints
* Maintain clean records of all activities in the help desk department and present them to management upon request for evaluation
* Create good working relationship amongst members of the help desk team to ensure smooth flow of work, which improves overall performance

**Objective**

I am a versatile and energetic individual seeking a Junior Web Developer role where I can apply my knowledge of web design with abilities to meet client needs and exceed their expectations

**Certifications**

Apple Certified Mac Technician (ACMT)

The University of Texas at Austin – Coding Boot Camp (Full stack web development) Completion January 2023

**Skills**

Languages: JavaScript, HTML5, CSS/BOOTSTRAP

Framework: NodeJS, ExpressJS, MongoDB

Tools: jQuery

Databases: MySQL

MacOS

MS Office

Command-line Interface (CLI)

API’s

OOP

JSON

**Education**

Associates of Science - Electrical Engineering

Austin Community College, Austin, TX

Expected graduation date 2024

South Plains College (2014-2015)

Lubbock, TX

Texan to Red Raider Program, Completed 21 credits towards a BS in Electrical Engineering