

Sweet Karoline's Cakes Technical Systems	Version: 1.0
Use Case Specification: Receive order or quote request Receive order or quote request	Date: 10/20/2018
Very Good Company	Use CaseID: H009

Use Case Specification: Receive order or quote request

1. Receive order or quote request

1.1 Brief Description

When a customer has completed a quote or an order, Karoline will be notified and given all the information.

2. Flow of Events

2.1 Basic Flow

Actors: Management

User receives an email.

Email contains Customers first name.

Email contains Customers last name.

Email contains Customers telephone number.

Email contains Customers email address.

Email contains Customers product.

Email contains Customers quantity.

Email contains Customers completion date.

Email contains pickup or delivery.

If delivery email contains delivery street address.

If delivery email contains delivery city.

If delivery email contains delivery state.

If delivery email contains delivery zip code.

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2.2 Alternative Flow

2.2.1 User completed quote request

Actors: Management

User receives an email.

Email contains Customers first name.

Email contains Customers last name.

Email contains Customers telephone number.

Email contains Customers email address.

Email contains Customers serving size.

Email contains Customers tier count.

Email contains Customers budget.

Email contains Customers cake flavors.

Email contains Customers cake filling.

Email contains Customers frosting flavors

Email contains Customers any addition comments.

If customer uploaded image, Email contains image.

Email contains Customers completion date.

Email contains pickup or delivery.

If delivery email contains delivery street address.

If delivery email contains delivery city.

If delivery email contains delivery state.

If delivery email contains delivery zip code.

3. Pre-conditions

3.1 Customer has completed request

Before the request can be received by Karoline, it must first be submitted by the customer.