

Sweet Karoline's Cakes Technical Systems	Version: 1.3
Use Case Specification: User Forgot Login Info	Date: 12/04/2018
Very Good Company	Use Case ID: H008

Use Case Specification: Forgot User Login

1. User Forgot Login Info

1.1 Brief Description

Use case for resolving issue when User cannot remember user name and/or password

2. Flow of Events

2.1 Basic Flow

User clicks on 'forgot user name' button

User types registered email address in email address text box

User click 'submit' button

System sends user name to registered email

2.2 Alternative Flows

2.2.1 Forgotten Password

User selects 'forgot password' button

User types registered email address in email address text box

User click 'submit' button

System sends temporary password to registered email

2.2.2 User doesn't have access to registered email

User clicks 'sign up for account' button

3. Special Requirements

No special requirements

4. Pre-conditions

No pre-conditions

5. Post-conditions

5.1 Temporary password

Temporary password is updated by user upon logging into the system

6. Extension Points

No Extension Points