Schedule Completion Date

Customer

Schedule Completion Date

Cloud DB

1. Customer visits Sweet Karoline's Cakes website
2. Customer decides to order a cake/cupcake.
3. Customer completes steps in order request form, subsequently arriving at the scheduling section of the form.
4. Scheduling system provides the customer with a calendar showing open dates and times that are available for a cake to be completed and delivered on.
5. Customer chooses an appointment that works best for them from the available dates shown
6. Customer submits their date/time request.
7. Scheduling system alerts Karoline Gardner of a new appointment being made.

Visit Sweet Karoline's Website →

Decides to order cake/cupcakes →

Completes Order Request Form →

Arrives at scheduling calendar form →

Chooses completion time/date →

Completion date is submitted for approval →

← Completion date request submitted

← "Completion date request submitted" Message