ANDREW BJORK

651-233-6987 / bjorkandrew1@gmail.com

SUMMARY

Continuous learner with the ability to solve complex problems by research, leveraging experiences, and collaborating with others.

SKILLS

- Microsoft Excel / data analysis
- HTML/CSS/JavaScript
- Web application development

- Marketing / branding
- Problem solving
- Financial industry

PROFESSIONAL EXPERIENCE

Customer Service Representative - Allianz Life

August 2019 - Present

• Assist Financial Representatives with contract details, Variable Annuity product specifics, and Allianz policies and procedures; navigating answers to questions via various applications

Talent Acquisition Specialist - 3M

July 2018 – July 2019

Facilitate onboarding for manufacturing hires at 3M plants in communication with plant hiring managers;
Workday system, Outlook and Excel to track candidate data and process steps, Outlook to send offer letters and manage hiring manager requests

Marketing Specialist - Depo International

August 2017 – December 2017

• Branding content for events, promotions, and services through social media and email marketing campaigns (Constant Contact/Mailchimp),

Talent Management Intern - Thrivent Financial

May 2015 – August 2015

• Summer-long research project on trends amongst recent hires in hard to fill positions or high-volume positions to impact web development decisions for recruiting process; collecting and analyzing data, finding trends and metrics for the positions, presenting findings to leaders

EDUCATION

Full-Stack Web Development Program

University of Minnesota College of Continuing Education

December 2019 - June 2020

Bachelor of Arts in Business Administration

Gustavus Adolphus College

Fall 2011 - Spring 2015

ScrumMaster, certificate July 2019