Conor McCoy
CS3041
April 8 2025

After Class 7:

Open Codes/Categories:

Resume Feedback:

"Also, in the "Customize Feedback" section at the bottom — like where you check off Education, Work Experience, etc. — I'm not sure if checking one means that's what I want feedback on, or if it's pulling info from those sections of the resume" (phenomena)

"clear suggestions that actually make sense. Like if I write something kinda vague, it'd be nice if the site could point that out and tell me how to be more specific" (strategy)

"being able to ask for specific feedback in that little box at the bottom — that feels really flexible" (outcome)

"I like how the feedback is split into categories" (outcome)

Tailoring for job listings:

"[customizing each resume to a specific job posting is] something that takes a lot of time when applying to a bunch of jobs" (pre-conditions)

"I'm not totally sure what happens when you connect to a job board" (phenomena)

"Being able to switch the type of feedback based on the role" (strategy)

"tailor your resume to specific job listings" (outcome)

"having a tool that reads the job post and helps you adjust your resume will save a lot of time. " (outcome)

Additional features that would be good:

"it'd be nice to see your original version next to a version with the suggested edits so you can actually see the changes." (pre-condition)

"a way to know how strong your resume is overall, or how well it matches the job you're targeting" (pre-condition)

"examples or templates could be useful too" (pre-condition)

"it would help if it guided you through step-by-step " (pre-condition)

To fill in the blanks in future interviews, I would ask more questions about their experience with resumes and applying to jobs. Hearing more about the problems would give me more insight into them. Additionally, I would ask more follow up questions on the additional features they suggested to hear about how they would want them implemented.

Theory:

Users often feel overwhelmed when needing to alter their resumes, especially when applying to multiple jobs, but can use resume feedback tools to rely on flexible customization and clear, actionable suggestions to feel confident in improving their resumes and tailoring them to job listings.