# Intelligent Writing Assistance ... and beyond



**Christian Stab** 



#### **Overview**



Intelligent Writing Assistance

Classifying Edit Categories in Wikipedia Revisions

Argumentative Writing Support

Multiple Document Summarization



## **Intelligent Writing Assistance**

#### Overview



#### Interdisciplinary Research Field

Psychology, Philosophy, Linguistics, Computer Science

#### Goals of Intelligent Writing Assitance

- Feedback about written text
- Improvement of writing skills and text quality
- Identification of flaws in written text
- Support different writing tasks

#### **Existing approaches**

Spell-Checking, Grammar checking, ...

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#### Future Writing Assistance might incorporate:

■ Feedback about readability, Discourse Analysis, Feedback about content, ...

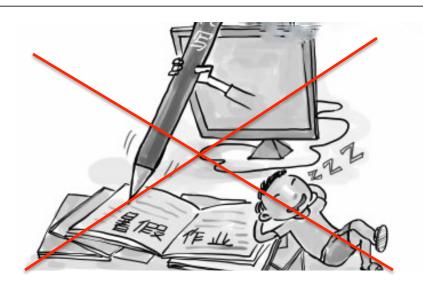


## **Intelligent Writing Assistance**



#### X IWA aims NOT to:

- automatically grade texts
- replace teachers
- automatically correct text



#### ✓ IWA covers:

- Improvement of the writing process
- Assistance during writing
- Improvement of learning curve
- Providing individual guidance of learners



### **Intelligent Writing Assistance**

## Challenges



#### Analysis of the writing process

- What are common patterns/styles of writing?
- In which way do authors revise text?

#### Support different writing tasks

- Handling of multiple documents (summarization)
- Argumentative writing

#### Assessment of text quality on different levels

- Which criteria are appropriate for assessing text quality?
- How to assess the content of texts?
- How to automatically judge the credibility or readability?

#### Provide Feedback

- When to provide feedback?
- Which levels are appropriate?





## Classifying Edit Categories in Wikipedia Revisions

Johannes Daxenberger and Iryna Gurevych (daxenberger@ukp.informatilk.tu-darmstadt.de)

Daxenberger J, Gurevych I (2013) Automatically Classifying Edit Categories in Wikipedia Revisions. Proceedings of EMNLP, pp. 578-589



## Analysis of the collaborative writing process



#### Analyzing user collaboration

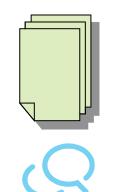
- Identify types of changes
- Analysis of collaborative writing patterns

#### Article Revision History

- Changes of articles from different authors
- Tracking of individual edits

#### Goal: Automatic classification of edits

- Predict types of edits
- Are there correlations between revision acts and text quality?

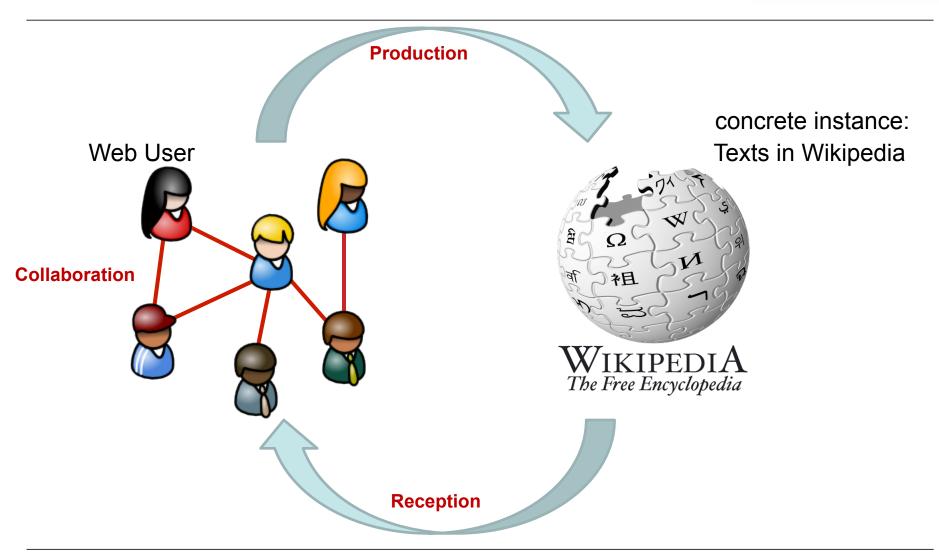






## **User Collaboration in Wikipedia**

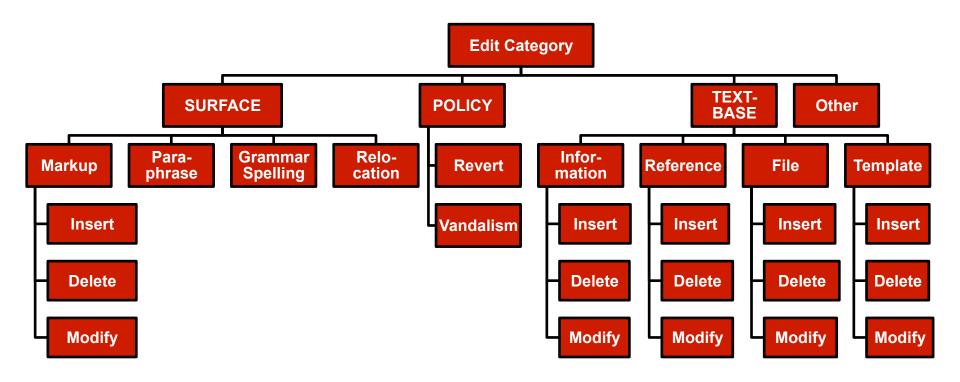






## Wikipedia Edit Category Taxonomy







## **Edit Categories: Examples**



■ INFORMATION-INSERT, MARKUP-INSERT

==In popular media==

VANDALIZE

Einstein's key insight was	Einstein's cheese master insight was

GRAMMAR/SPELLING

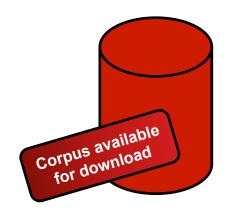
in the Ireland	in Ireland



## **Annotation Study**



- Expert Annotators
- Multi-labeling: each edit is labeled with a set of categories  $Y \subset L$ , where L is the set of all edit categories, |L|=21,  $1 \le |Y| \le 21$
- Data reliability (inter-annotator agreement):
  - Krippendorf's α = 0.67 [English] 0.75 [German]



English
1,995 Edits
891 Revisions
3 Annotators

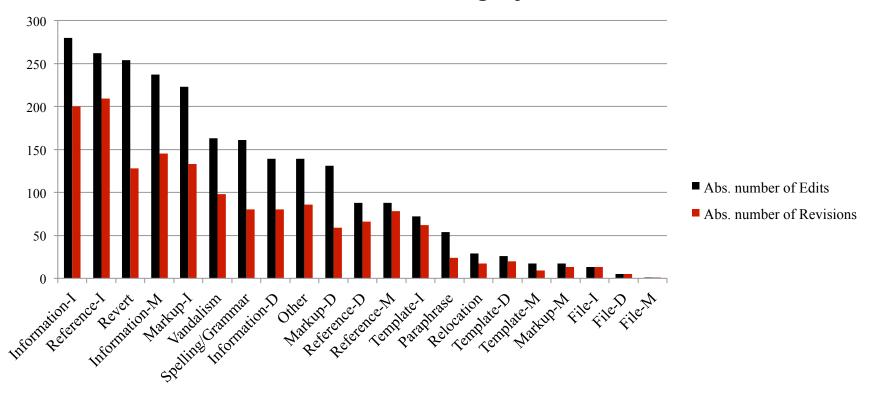


German
1,326 Edits
813 Revisions
2 Annotators

## **Edit Category Distribution**



## Number of Edits/Revisions which have been labeled with a certain category





## Automatic Classification of Edit Categories: Features



#### Meta data Features

Author group, Comment length, Comment n-grams, Is Revert...

#### Textual Features

Character n-grams, Cosine similarity, Difference in the number of capital letters/digits/tokens, ...

#### Markup Features

Difference in the number & type of templates/links/images, ...

#### Language Features

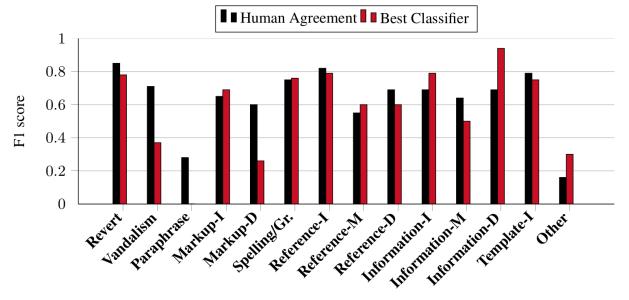
Difference in the number of spelling errors, semantic similarity, difference in number & type of POS tags



## Automatic Classification of Edit Categories: English Data Set



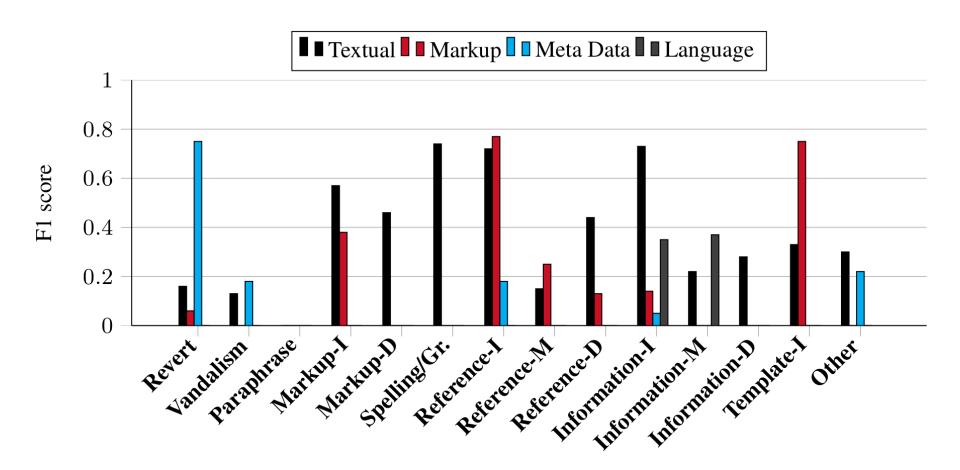
	Baseline (Random)	Best Classifier
Accuracy	0.08	0.59
<b>Exact Match</b>	0.05	0.50
Micro-F1	0.11	0.66
Macro-F1	0.08	0.59
One Error	0.89	0.31





# Automatic Classification of Edit Categories: Which Features are Important?







## **Conclusion & next steps**



#### Corpus containing annotated revisions<sup>1</sup>

- Available for download at <a href="http://www.ukp.tu-darmstadt.de/data/textual-revisions/">http://www.ukp.tu-darmstadt.de/data/textual-revisions/</a>
- Including annotation guideline

#### DKPro-TC (Text Classification Framework)

- Is available for free at <a href="https://code.google.com/p/dkpro-tc/">https://code.google.com/p/dkpro-tc/</a>
- Is applicable for several text classification
- Contains numerous features extractors

#### **Future Work**

- Recent findings indicate a correlations between article development and quality
- Can revisions be used to support authors regarding text quality?

<sup>&</sup>lt;sup>1</sup> Johannes Daxenberger and Iryna Gurevych: A Corpus-Based Study of Edit Categories in Featured and Non-Featured Wikipedia Articles. Proceedings of the 24th International Conference on Computational Linguistics (COLING 2012), pp. 711-726, December 2012. Mumbai, India





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#### **Motivation**



- Writing well-structured arguments is a complex task
  - Argument structure has to be easily comprehensible
  - Components of an argument should be traceable
  - Arguments should be well connected with the context and the "message" of the text
  - ...
- "Students are usually underprepared in writing well-structured arguments"
  - NAEP persuasive writing assessment (2007)
- Argumentative Writing Support (AWS) is a particular type of IWA
  - provides feedback about written argumentation
  - aims at improving argumentation skills of authors/writers
  - improves argument comprehension (for the reader) and argumentation structures in written text





#### **Motivation**



#### Recent findings in psychology emphasize the need of AWS

- Argumentation tutorials significantly improve the argumentation style<sup>1</sup>
  - Authors are more precise in presenting the claim after receiving argument tutorials
  - Performance in providing support (for arguments) is increased
- Global text revisions as a strategy for improving argumentation style<sup>2</sup>
  - Expert writers make more global revisions resulting in well-structured argumentation schemes
  - Revision and argumentation tutorials lead to more global revisions and better argumentation style
- Order of argumentation components influences reading and recall performance<sup>3</sup>
  - Arguments can be read faster when the claim precedes the reason
  - Claims where recalled better than reasons
  - Claim-first arguments where recalled more accurately than reason-first arguments
  - Readers identify claims by the presence of markers (cue phrases, e.g. qualifiers or modals)
  - Marked arguments are read faster and recalled more accurately in claim-first arguments

<sup>&</sup>lt;sup>2</sup> Butler, J. A., & Britt, M. A. (2011). Investigating Instruction for Improving Revision of Argumentative Essays. Written Communication, 28(1), 70–96. doi:10.1177/0741088310387891 <sup>3</sup> Britt, A. M., & Larson, A. A. (2003). Constructing representations of arguments. Journal of Memory and Language, 48(4), 794–810. doi:10.1016/S0749-596X(03)00002-0



<sup>&</sup>lt;sup>1</sup> Wolfe, C. R., Britt, M. A., & Butler, J. A. (2009). Argumentation Schema and the Myside Bias in Written Argumentation. Written Communication, 26 (2), 183–209. doi: 10.1177/0741088309333019

#### Vision





#### Argumentative Writing Support

Feedback about argumentation



#### Argumentative Support Systems

- Support users create, and manipulate arguments
- Manual argument diagramming
- Support for argument improvement e.g. by recommending missing structures

#### Argument Extraction / Mining

- Identifying argumentative components in written text by means of NLP
- Automatic Identification
- Deriving the structure between argument components



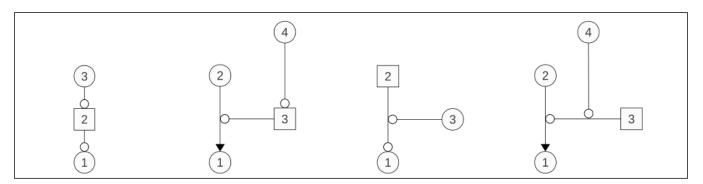
## **Argument Structures**



Arguments includes one *claim* that is at least supported by one *premise* 



But the structures are usually more complex:



from Peldzsus & Stede 2013

Peldszus, A., & Stede, M. (2013). From Argument Diagrams to Argumentation Mining in Texts: A Survey. International Journal of Cognitive Informatics and Natural Intelligence (IJCINI), 7(1), 1-31. doi:10.4018/jcini.2013010101



## Next steps and challenges



#### Create an annotated corpus based on essays

Annotation guidelines & schemes

#### Investigate NLP-Methods for identifying components and structures

- How to identify argumentative segments in text?
- What about discourse analysis or RST?
- Which feature sets are appropriate for different argumentative aspects?

#### Find out which feedback type is appropriate

- Identify types of feedback by means of the findings from psychology.
- Is structural feedback enough?



22



Margot Mieskes

(mieskes@dipf.de)

Margot Mieskes, Christoph Müller, and Michael Strube (2007). Improving extractive dialogue summarization by utilizing human feedback. In Proceedings of the IASTED Artificial Intelligence and Applications Conference, Innsbruck, Austria, 11-14 February 2007.



#### Overview



- Deutscher Bildungsserver (http://www.bildungsserver.de/)
  - Collection dossier- and theme pages, containing short descriptions





#### Overview



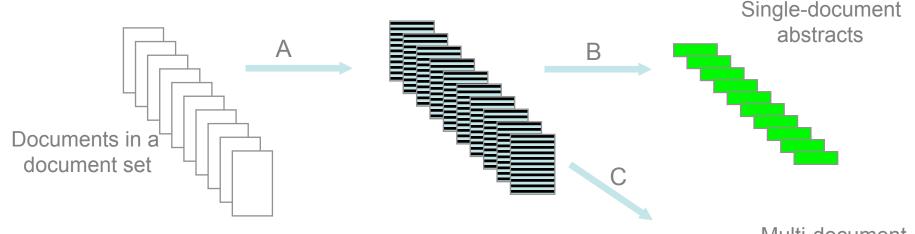
For about 5000 pages the description is missing





## **Creation of corpora**



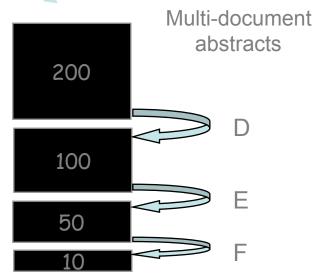


A: Read hardcopy of documents.

B: Create a 100-word softcopy abstract for each document using the document author's perspective.

C: Create a 200-word softcopy multi-document abstract of all 10 documents together written as a report for a contemporary adult newspaper reader.

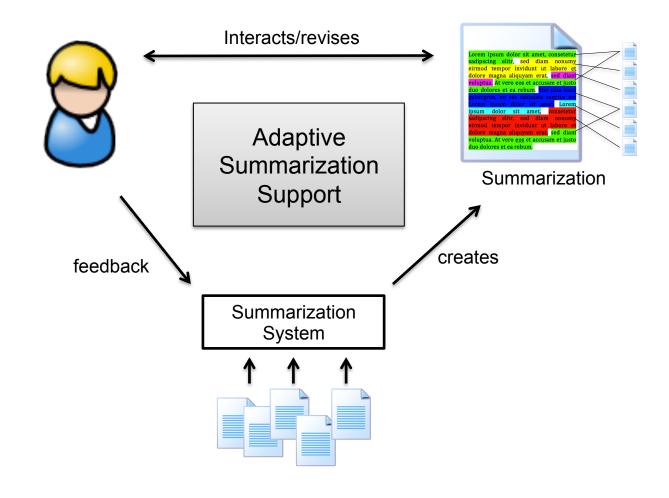
D,E,F: Cut, paste, and reformulate to reduce the size of the abstract by half.





## **Intelligent Writing Assistance**







## Challenges



#### How to learn from user interactions in summarization tasks?

- Which information can be used to improve summarization methods?
- How to integrate them in a summarization system

#### Which information should be provided to the user?

- Summarization of single documents and leave the integration to the user?
- or complete summarization for revision?



28

## **Summary**



#### Overview of UKP's current research in the area of IWA

Analysis of the writing process

**Argumentative Writing Support** 

Support for Multiple Document Summarization

#### Challenges in Intelligent Writing Assistance

- Quality assessment of text during the writing process
- User feedback
- Tailored methods with respect to the user



#### Questions...



## Thanks for your attention!

**Questions?** 

