

Breonna Nicole July

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EDUCATION

- **SPELMAN COLLEGE** Expected Graduation Date: May 2018
B.S. in Computer Information and Sciences
- **UNIVERSITY OF ALABAMA** Graduation Date: N/A
Early College participant
- **C.F. VIGOR HIGH SCHOOL** Salutatorian

RELEVANT SKILLS

- Programming Languages: C++, HTML & CSS, Python
- Operating Systems: Windows 7, Windows 8, Windows 10, MAC
- Related Certifications/Course Work: Microsoft Technology Associate, Data Structure & Theoretical Foundations (C++) *, Discovering Computer Science (Python), Web Design (HTML & CSS)**

WORK EXPERIENCE

Dell EMC

Round Rock, Texas

Client Performance (Information Technology Intern)

Summer 2017

- Work with Client Engineering and PG Engineering to conduct performance evaluations on all standard client devices
- Provide functional fit analysis against Dell Technologies user personas
- Provide insights and recommendations to adjust the methodology
- Assess 100% of supported client devices
- Identify 5 opportunities for improving the performance measurement process

Spelman College Media & Information Technology

Atlanta, Georgia

Network Support Technician

2014-present

- Manage the break down and up build of computer systems that increases my knowledge of Windows and MAC OS
- Respond and resolve issues with Microsoft Office programs and network and local printing by 7 tickets per hour
- Record information regarding PCs, monitors, and printers to maintain proper inventory records that organized the Lotus Notes database
- Provide timely and accurate hardware and support for 200 users which increased performance by 50%
- Diagnose clients' Laptop/PC troubles and resolved network access that improved my skill-set of networks

LEADERSHIP EXPERIENCE

- Historian: Granddaughters' Club 2016-2017
- Peer Assistant Leader: Spelman College 2016-present
- Secretary: Morehouse Management Group 2016-2017
- Logistics Committee: AUC College Charity Run 2016-2017
- Student Ambassador: Spelman College 2014-present
- Member: National Council of Negro Women – Spelman Chapter 2015-present

VOLUNTEER EXPERIENCE

Kamp Kizzy Foundation

Atlanta, Georgia

Social Media Manager

2013-present

- Serve as a participant and a volunteer for Keshia Knight Pulliam's non-profit organization that is a mentorship camp for young ladies ages 11-16 to promote the challenge to dream big, think big and accomplish big. Also, I manage the social media accounts for this organization.

ACHIEVEMENTS

- **Honors and Awards:** Twitter #SheInspiresMe Brunch VIP Guest(2017) , HBCUSXSW Scholar(2017), UNCF HBCU Innovation Summit Fellow(2016), Google Grace Hopper Travel Grant Scholar(2016), CIEE-Spelman Intercultural Engagement Program in Seoul, South Korea(2016), Vertus Hardiman Endowed Scholar(2015), Spelman Women Empowered Through Professional Training(2015), Funkfest Scholar(2015), JM & Annie Laird Scholar(2014-present), Mobile Kappa Alumni Scholar(2014), Go Daddy Bowl Scholar(2014), Junior League of Mobile Scholar(2014), Mobile County Training School Scholar(2014), Queen of Prichard Mardi Gras (2014), National Pan-Hellenic Council – Mobile Metro Chapter Scholar(2013).