# Bhavya Khatri *Front End Developer*

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## Skills

| Html | CSS | javaScript | ReactJS | Redux | Git |
|------|-----|------------|---------|-------|-----|

## Projects

**EKart e-commerce website**
*Tags- ReactJs, Redux, Bootstrap, Auth0, Stripe, React router, Netlify*
It is an e-commerce website where you can add, remove, and purchase products. Also, you can make a payment.

**NewsWorld**
*Tags- ReactJs, Bootstrap, Redux*
It is a news website. It shows the top and latest news of India.

**Tic Tac Toe**
*Tags- HTML, CSS, JavaScript*
It is a tic-tac-toe game. You can play this game on PC, android, ios, and all other devices.

## Professional Experience

**2022/11 – present**
Gurugram, India

**Quality Analyst**
*MattsenKumar LLC*
I am working as a quality analyst - handling complaints raised by any customer and taking appropriate action thus tackling and resolving issues without hampering quality service, and preparing reports.

**2022/02 – 2022/10**
Gurugram, India

**Senior Email Executive**
*Radical Minds*
Worked in Government E Market (GEM) as Senior Customer support executive.
Resolve queries through Email and help the organization to grow.
Worked to ensure a positive customer experience.

**2021/10 – 2022/02**
Gurugram, India

**Customer Support Executive**
*Globiva*
Established sales goals by forecasting annual sales quotas and projecting expected
- sales volume for existing and new products.
- Worked to ensure a positive and hassle-free customer experience.
- Maintained up to date knowledge of all retail promotions.

**2018/01 – 2018/10**
Alwar, India

**Sales Executive**
*Sikand Standely Pvt Ltd*
- Identified and maximized sales opportunities, and increased customer retention rates.
- Settled any customer disputes in a professional and pleasant manner.
Worked to achieve high customer satisfaction rates by providing optimal customer
-  service and creative work.

## Education

**2019 – 2022**
Alwar, India

**Bachelor of Technology**
*MODERN INSTITUTE OF TECHNOLOGY & RESEARCH CENTRE*

**2015 – 2018**
Alwar, India

**Diploma**
*Northern Institute of Engineering Technical Campus*