Basu Khanal

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SUMMARY

Results-driven software engineer with a strong focus on user-centric solutions. Proficient in crafting efficient, testable, and well-designed code while adhering to current best practices in web development. Recently awarded a full stack development certificate from the Ohio State University Coding Bootcamp, complementing a decade of experience working in State, Federal, and Private sectors. Expertise extends to healthcare integration, data collection, and EHR management.

EXPERIENCE

Release of Information Specialist, U.S. Department of Veterans Affairs
Cincinnati, Ohio   **02/2023-Present**

- Process all incoming requests to the facility for the Release of Information (ROI) along with the information required by the VA Regional Office through the Automated Medical Information Exchange (AMIE)
- Personally greet veterans/visitors, and assist them in determining the exact nature of the request and whether the information can be released
- Receives and directs callers and visitors. Receives and/or gives out forms and assists visitors and/or callers with the completion of forms or documents. Responds to questions from patients concerning services. Provides advisory and technical assistance to patients, administrative staff, and professional staff regarding the release of information
- Review paper and computerized health records (i.e., scanned notes, reports, special tests, etc.) to identify material to be photocopied/printed/written to electronic media and released. Compose responses to routine requests for the release of patient information

Front End Developer, Nationwide   **03/2020 – 01/2023**
Work From Home, Ohio

- Developed and maintained a wide range of APIs for both new products and existing application upgrades.
- Collaborated with Enterprise Architecture, Web Development, and Core Development teams to ensure successful API implementation and integration.
- Provided high-quality, efficient technology solutions to business partners by designing, developing, and implementing projects, and maintaining the environment(s)
- Analyzed solutions, developed, tested, debugged, documented, and deployed software according to standards in an agile environment
- Used DevSecOps practices, tooling, and techniques to build, monitor, and maintain a release management environment to allow for development and testing

- Occasionally assisted with coordinating with IT managers for access requests related to software systems
- Stayed current with the latest trends and advancements in API development, continually enhancing skills and knowledge to drive innovation.
- Managed medium to large project priorities, deadlines, and deliverables proactively; performed other responsibilities as assigned

Accountant Examiner, Opportunities for Ohioans with Disabilities   **07/2018– 02/2020**
Cincinnati, OH
- Detail-oriented accountant examiner worked closely with ten vocational rehabilitation counseling staff to ensure that services were authorized, and payments vouchered in a consistent, accurate, and timely manner
- Effectively processed the highest number of authorizations (3,500) for the State Fiscal Year 2021 (October 2020 through October 2021) in comparison with other Accountant Examiners throughout the State of Ohio
- Successfully coordinated with ten external vendors by reviewing detailed quarterly reports with analysis for submission to supervisor for quarterly meetings
- Demonstrated strong analytical and critical thinking skills by making independent decisions and with good judgment
- Utilized current technology and tools to complete fiscal responsibilities, general office practices, and procedures
- Communicated effectively with high organization and worked collaboratively with the project team to manage customer expectations

Administrative Assistant III, Department of Corrections   **08/2014-09/2018**
Denver, CO
- Demonstrated willingness to learn by assisting staff throughout the department with setting up their computers, installing software, and general IT issues.
- Efficiently provided technical and administrative support around project and task management
- Coordinated purchase of office supplies and reconciled and balanced budget by making use of the Colorado Operations Resource Engine (CORE), an integrated financial management system
- Worked with a team of five upper-management professionals to complete complex projects on tight budgets within a specified time

EDUCATION

- **Certificate in Full Stack Web Development: Coding Bootcamp, Ohio State University, Columbus, OH**
- **Bachelor of Science in Healthcare Management: Metropolitan State University of Denver, Denver, CO**
- **Associate of Science in Health Information Management: Manchester Community College, Manchester, NH**