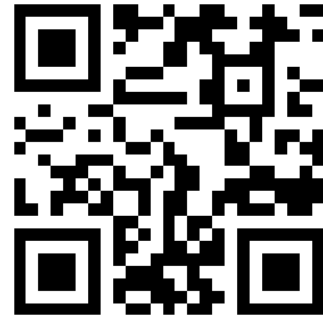




**Monique Jeanne
Morrow**

CTO Cisco Services
Cisco Systems, Inc.
Email: mmorrow@cisco.com



Summary

Monique Morrow is the CTO of Cisco Services. In her role, she leads the development of strategic technology and business architectures for Cisco customers and partners. Current focus areas include: M2M Security; eHealth; next generation software architecture and machine learning algorithms.

Synopsis of Sustainable Accomplishments

Monique was engaged with Cisco during the start-up days in the mid-1980s and has since returned to Cisco. Her unique 14+ year journey has taken her from Customer Advocacy to Corporate Consulting Engineering, with an emphasis on the Service Provider Segment. Monique has even held a position in the field [Asia-Pacific], where her goal was to not only build a technology team but to also train her successor as she transitioned her duties.

Monique bet on MPLS as a technology service enabler and was proven right. She was one of the leaders in the development of this critical business opportunity for Cisco in the Service Provider segment, Service Provider Next Gen Network (SP NGN).

Under Cisco's Office of the CTO, both as an individual contributor and manager, Monique built a strong leadership team in Asia-Pacific. Her specific geo-area targets were China and India. Monique's role in these important regions drove Cisco's globalization and country strategies and met all of her targeted goals.

Monique has consistently demonstrated the willingness and courage to take risks and explore new market opportunities for Cisco. These innate qualities are part of her DNA and are of great value to the company and all the global organizations in which she is involved.



Accomplishments

Lead Cross organizational Cisco team for development and delivery of the Cisco Customer Solutions Architecture

See related Blogs:

<http://blogs.cisco.com/sp/your-business-powered-by-cisco-customer-solutions-architecture-csa/>

<http://blogs.cisco.com/sp/what-is-the-cisco-customer-solutions-architecture-csa-layered-approach/>

<http://blogs.cisco.com/sp/a-deep-dive-in-the-role-of-each-of-the-cisco-customer-solutions-architecture-csa-layers>

<http://blogs.cisco.com/sp/a-cisco-customer-solutions-architecture-csa-use-case-in-how-to-manage-threat-defense>

Cisco Tech Fund Winner, Programmable Seamless Virtual Cloud Framework. Details captured in the press:

<http://www.zdnet.com/cisco-pegs-potential-profit-value-for-internet-of-everything-at-14-4-trillion-7000012553/>

Seamless Cloud Concept Introduction: <https://www.youtube.com/watch?v=uwB4KmGHZaA>

Seamless Cloud Demo Video (5 min): <https://www.youtube.com/watch?v=rIDBLot5wJA>

Monique continues to move the needle both at Cisco and in the industry.

Monique has been recognized at **Top Ten Influential IT Women in Europe 2014:**

<http://www.think-progress.com/nordic/en/business-insight/top-ten-influential-women-europe/>

Monique is one of **6 Global Achievers** recognized for the **ITU and UN Women 2014 GEM-TECH Award:**

<http://www.itu.int/en/action/women/gem/Pages/achievers.aspx>

<http://www.youtube.com/watch?v=m1CdG6l4cYU>

Monique is the **2014 IEEE Region 8 Women in Engineering Clementina Saduwa Award Recipient.**

<http://www.ieeer8.org/member-activities/women-in-engineering/clementina-saduwa-award-2014-winner/>

Monique **IEEE Young Professionals Webinar** on "Why Engineering Matters for Women"

<https://www.youtube.com/watch?v=9JWXZK79HeA>



Monique on Innovation:

<http://newsroom.cisco.com/video-content?type=webcontent&articleId=1123490>

Digital EU Interview

http://www.youtube.com/watch?v=0TbacL_0KnI

ITU-T Interview:

<https://itunews.itu.int/En/3028-Interview-with-Monique-Jeanne-Morrow.note.aspx>

http://www.telecomtv.com/groupdetail_videoDetail.aspx?v=4144&id=ef454a12-4591-45b7-89fb-f8ca5b3932d7

Monique is passionate about *Girls in ICT* and has been active at the ITU on this topic and presented at the EU Parliament on April 25 2013 as an advocate for Cisco and our company's CTSO, Padmasree Warrior.

<http://www.huffingtonpost.com/monique-morrow/>

<http://www.cio.co.uk/news/workforce-development/technology-must-shed-uncool-image-attract-more-women/>

http://www.youtube.com/watch?v=0TbacL_0KnI

Monique is on the **Strategic Advisory Board for the School of Computer Science at North Carolina State University**.

<https://www.csc.ncsu.edu/directories/sab/76>

- Vice Chair of the ITU-T Focus Group on Cloud Computing
- Chair of the Joint Coordination Activity (JCA) Chair on Cloud Computing
- Vice Chair of the ITU-T Focus Group for M2M Service Layer
- Cisco Representative to ITU-T TSB /CTO Meetings
- Served as IETF/IAB Liaison to ITU-T for NGN
- Senior Member of Institute of Electrical and Electronics Engineers, (IEEE)
- Active in the ITU Girls in ICT initiative
- Member of IEEE Women in Engineering.
- Life Member of the Association for Computing Machinery (ACM).
- Served as Vice-Chair of the IPsphere Forum (IPSF) – (integrated into the TM Forum)
- Served as Advisory Director for the TM Forum.
- Technical Program Committee for MPLS 2008, 2009, 2010, 2012.
- Technical Advisory Board of IEEE ComSoc ONTC PRISM

Standards Publications

Monique has been a leader in standards' publications, e.g. IETF and ITU-T.

Books

Morrow, Monique, and Kateel Vijayananda. *Developing IP-based Services: Solutions for Service Providers and Vendors*. San Francisco, CA: Morgan Kaufmann, 2003. Print.

Behringer, Michael H., and Monique Morrow. *MPLS VPN Security*. Indianapolis, IN: Cisco, 2005. Print.

Morrow, Monique, and Azhar Sayeed. *MPLS and Next-generation Networks: Foundations for NGN and Enterprise Virtualization*. Indianapolis: Cisco, 2006. Print.

Monique has also been published in IEEE and other journals and speaks frequently in conferences.

Patents

Monique currently has **8 patent submissions filed with US Patent Office**.

She has **five patents** issued by the US Patent Office.

Education



MBA, City University, Zurich, Switzerland.

M.S. Telecommunications Management, Golden Gate University, San Francisco, California.

Graduate Certificate in Information Systems, Decision Support Systems, University of Southern California.

B.A., French, San Jose State University, San Jose, California.

Diplome d'Etudes Superieures de la Civilisation Francaise, L'Universite de Paris- Sorbonne, Paris, France.

Coursera

The Data Scientist Toolbox, Johns Hopkins Bloomberg School of Public Health, September 7 2014;

Statement of Accomplishment, Healthcare and Entrepreneurship. Duke University, July 16 2013;