

## Shift Criteria and Types

1. **Shift A:** Monday-Friday, 8:00 AM - 5:00 PM (10 technicians)
2. **Shift B:** Monday-Thursday, 10:30 AM - 7:30 PM (2 technicians)
3. **Shift C:** Monday-Friday, 1:00 PM - 10:00 PM (2 technicians)
4. **Shift D:** Saturday, 8:00 AM - 5:00 PM (2 technicians)
5. **Shift E:** Saturday, 8:00 AM - 1:00 PM (4 technicians)
6. **Shift F:** Saturday, 1:00 PM - 5:00 PM (2 technicians)
7. **Shift G:** Saturday, 5:00 PM - 10:00 PM (2 technicians)
8. **Shift H:** Sunday, 8:00 AM - 1:00 PM (2 technicians)
9. **Shift I:** Sunday, 1:00 PM - 5:00 PM (2 technicians)
10. **Shift J:** Sunday, 5:00 PM - 10:00 PM (2 technicians)

## Shift Patterns

1. **Pattern 1:** Shift A (Monday-Friday), Shift E (Saturday), Off (Sunday) - 4 technicians
2. **Pattern 2:** Shift A (Monday-Friday), Shift F (Saturday), Off (Sunday) - 2 technicians  
*Note:* These technicians transition to Shift B the following week, then return to Shift A.
3. **Pattern 3:** Shift B (Monday-Thursday), Off (Friday), Shift D (Saturday), Shift H (Sunday) - 2 technicians
4. **Pattern 4:** Shift C (Monday-Friday), Off (Saturday), Shift I (Sunday) - 2 technicians
5. **Pattern 5:** Shift A (Monday-Friday), Off (Saturday), Shift J (Sunday) - 2 technicians  
*Note:* These technicians will start the night shift (Shift C) the following week, then return to Shift A.

The cycle will be after 7 weeks

## Daily Team Allocation

1. **Implementation Team:**
  - Consists of 4 technicians from **Shift A** (8:00 AM - 5:00 PM, Monday-Friday).
2. **Support Team:**

- Consists of 4 technicians from **Shift A** (8:00 AM - 5:00 PM, Monday-Friday).
- 3. **DRO Team:**
  - Consists of 2 technicians from **Shift A**, with 2 additional technicians from **Shift B** joining (Monday-Friday).
- 4. **Night Shift:**
  - Consists of 2 technicians from **Shift C**, primarily handling support tasks (1:00 PM - 10:00 PM, Monday-Friday).

## **Team Rotation**

To ensure comprehensive exposure across different roles, technicians will rotate between teams on a daily basis. Each technician should fulfill the following roles within a week:

- **Implementation Team:** At least twice per week.
- **Support Team:** At least twice per week.
- **DRO Team:** At least once per week.

This structured rotation ensures that each technician gains well-rounded experience in handling implementation, support, and DRO responsibilities. It promotes versatility and improves overall team capability across all job functions.

	MON	TUE	WED	THU	FRI
8 A.M-5 P.M	10 Techs	10 Techs	10 Techs	10 Techs	10 Techs
10:30A.M-7:30PM	2 Techs	2 Techs	2 Techs	2 Techs	0 Techs
1 P.M- 10 P.M	2 Techs	2 Techs	2 Techs	2 Techs	2 Techs

8 A.M-5PM Techs		10 A.M -7:30 P.M	1 P.M-10 P.M
Stephen Mutili	Samson Kahindi	Isaac Karisa	Samuel Kahindi
Allan Mwangi	Michael Munuve	David Chula	Benard Obara
Laurance Mwangi	Oliver Wamalwa		
Don Salim	Kevin Waweru		
Kevin Kipkirui	Samuel Iha		

## FRIDAY SHIFT

8 A.M-5PM Techs		10:30 A.M -7:30 P.M	1 P.M-10 P.M
Stephen Mutili	Samson Kahindi	NONE	Samuel Kahindi
Kevin Waweru	Michael Munuve	NONE	Benard Obara
Oliver Wamalwa	Samuel Iha		
Don Salim	David Chula		
Kevin Kipkirui	Isaac Karisa		

## WEEKEND SHIFT SCHEDULE

	8 AM-1PM	1 P.M-6 P.M	5 P.M-10 P.M
SAT	4 Techs	2 Techs	2 Techs
SUN	2 Techs	2 Techs	2 Techs

## SATURDAY

8 A.M-5PM	8A.M-1PM	1 P.M-6PM	5 P.M-10PM
Laurance Mwangi	Don Salim	Samson Kahindi	Kevin Waweru
Allan Mwangi	Kevin Kipkirui	Oliver Wamalwa	Samuel Iha
	Isaac Karisa		
	David Chula		

## SUNDAY

8 A.M-1PM	1 P.M-6PM	5 P.M-10PM
Allan Mwangi	Benard Obara	Stephen Mutili