

System Requirements

Summary

This article lists the system requirements for FieldFX-Force.com.

FieldFX Back Office

To run [FieldFX Back Office](#), you need a device with the following:

Internet Connection	Wired or Wi-Fi
Web Browser¹	Google Chrome Mozilla Firefox Internet Explorer Safari

¹ For all browsers, you must enable JavaScript, cookies, and SSL 3.0.

FieldFX Mobile

To run [FieldFX Mobile](#), you need a device capable of processing the data used in FieldFX Mobile.

Light Data Usage

If you plan to:

- » Add less than 15 price book items to a ticket at once
- » Sync less than 1000 accounts
- » Sync less than 1000 contacts
- » Sync less than 1000 equipment records
- » Sync one or two price books

You need a device with at least **3 GB** RAM, such as:

- » [iPad mini 3](#)
- » [Samsung Galaxy Tab S 10.5](#)

Heavy Data Usage

If you plan to:

- » Add more than 15 price book items to a ticket at once
- » Sync more than 1000 accounts
- » Sync more than 1000 contacts
- » Sync more than 1000 equipment records
- » Sync multiple price books with more than 1000 price book items

You need a device with at least **4 GB** RAM, such as:

- » [Dell Venue Pro 11](#)
- » [Microsoft Surface Pro 3](#)
- » [Samsung Galaxy Note Pro 12.2](#)

Additional Requirements

Devices also need the following to run [FieldFX Mobile](#):

Android

Operating System ¹	Android 4.2.2 or later
Screen Resolution ²	1024 x 768
Internet Connection	Wi-Fi
Web Browser ³	Google Chrome

¹ You can only print reports in [FieldFX Mobile](#) if your device runs Android version 4.4 or later.

² 1280 x 1024 resolution recommended.

³ You can use the native Web browser if your device runs Android version 4.4 or later.

iOS

Operating System	iOS 6.1.3 or later
Screen Resolution ¹	1024 x 768
Internet Connection	Wi-Fi
Web Browser	Safari ²

¹ 2048 x 1536 resolution recommended.

² You need to create a Web Clip for [FieldFX Mobile](#) in Safari and use this Web Clip to run [FieldFX Mobile](#).

Windows

Operating System	Windows 7 or later
Screen Resolution ¹	1024 x 768
Internet Connection	Wi-Fi
Web Browser ²	Google Chrome

¹ 1280 x 1024 resolution recommended.

² You can also use the [FieldFX-Force.com Windows Client](#) on laptops.

Purchasing Advice

- » Contact your [LiquidFrameworks](#) representative for advice on purchasing devices for use with FieldFX-Force.com.

Recommended Reading

[more about FieldFX Back Office](#)

[FieldFX Back Office](#)

[more about FieldFX Mobile](#)

[FieldFX Mobile](#)

Related Articles

[Getting Started](#)

[Contact Support](#)

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