

Boryana Kremakova

Currently completing my 3rd year of my bachelor's degree in Web & Mobile Development. I am actively searching for internship and part-time opportunities in Glasgow to extend my knowledge and gain experience in the industry. I am currently an active participant in the Dell STEMAspire Mentoring Programme.

Dell Technologies STEMAspire Programme – Active Participant

November 2020 – present

- The programme offers mentoring, training and network opportunities to women interested in STEM subjects
- Help building a STEM professional career through virtual events
- Regular 1-to-1 meeting with personal mentor

EXPERIENCE

Kerry Foods – Hygiene Operator

November 2020 - present

Lenovo Technologies UK, Renfrew — *Student Work Placement*

February 2020 – March 2020

- Learn about the business operations of different departments each week, such as project management, quality and service, accounting, supply chain as well as sales
- Gain insight in customer satisfaction and day-to-day tasks
- Gained skill in business, communication with clients, team meetings

River Advice AG/River Catering Ltd, Cologne – *Receptionist*

January 2018 – March 2018

- Greet, register, and assign rooms
- Verify credit and establish how the customer will pay for accommodation
- Contact housekeeping or maintenance staff to report any problems
- Issue room keys
- Issue invoices to external companies for food and accommodation
- Calculate monthly food inventory
- Answer telephones and provide callers with information, take messages or transfer calls to the appropriate individuals
- Gained organizational skills, communication skills

TTEC Eastern Europe EAD, Bulgaria – *Document Processing Specialist*

Apr 2016 – Nov 2016

- Search electronic sources, such as databases or repositories, or manual sources for information
- Identify and classify documents or other electronic content according to characteristics such as security level, function, and metadata
- Approve or reject documents based on regulations
- Inform customer about reasons for rejections by email or phone

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<https://github.com/bkrem600>

EDUCATION

Web & Mobile Development
BSc (Hons), University of the
West of Scotland
Expected First Class Honours
Degree

September 2018 – July 2022

Tourism & Leisure
Management BSc, Saxion
University of Applied Sciences

September 2011 – July 2015

Awarded Bachelor of Business
Administration

SKILLS

- HTML/CSS/JavaScript
- Java
- Python
- SQL
- C#
- ASP.NET
- Apache/PHP/MySQL
- Cisco
- Research

QUALIFICATIONS

Web Design with HTML & CSS

Achieved by completing a summer
course on web design

CCNA Routing and Switching: Introduction to Networks

Achieved by completing an online
test and practical assignment on
Cisco Networking Academy

- Eye for detail, Teamwork

Brussels Booking Desk, Brussels — *Trainee Accommodation Consultant*

September 2014 – February 2015

- Improve the company's official website
- Organize accommodation for groups visiting Brussels during events and conferences
- Communicate with potential and existing clients as well as partners by email or phone
- Handle requests for proposals, answering to the needs and demands of the customer
- Operate a telephone switchboard to answer, screen or forward calls, providing information, taking messages, or scheduling appointments
- Verbal and written communication, organization, work on own initiative

NH Amsterdam Zuid, Amsterdam — *Trainee Housekeeping Supervisor*

September 2012 - February 2013

- Train room attendants
- Advise managers, receptionists, or admittance personnel of rooms ready for occupancy
- Plan and prepare employees' work schedules
- Coordinate activities with other departments to ensure that services are provided in an efficient and timely manner
- Inspect work performed to ensure that it meets specifications and established standards
- Perform or assist with cleaning duties as necessary
- Establish and implement operational standards and procedures for the departments supervised
- Investigate complaints about service and equipment and take corrective action
- Achieved grade 8 out of 10 on hospitality performance
- Strong attention to detail, teamwork, problem-solving, communication, quality awareness

PROJECTS

CRUD Web application – *Under construction*

A simple, easy-to-use web application created in Visual Studio Code using C# and ASP.NET Entity Framework Core. The app allows the user to view some database records, create new ones, update, and delete.

Spaced Invaders Game App – *Under construction*

A game app being developed with object-oriented programming in Android Studio using Java and Visual Studio using C#.

IKEA Database – *Group 3rd year University Project*

Reverse engineer IKEA online business into a database. The project included physical and logical database design: EER modelling, relational schemas, data dictionary, scripts SQL queries, indexes, and views.

Online course – no certificate

Completed an online course on Transact-SQL Programming Techniques

Film industry themed website — *Individual 1st year University Project*

A responsive website about the Lord of the Rings trilogy created on WebStorm using HTML, CSS, and JavaScript.

Inventory GUI program – *Joint 1st year University Project*

This is an inventory system for an engineering company that manufactures aircraft components written in Python programming language. It has integrated GUI to make the program more user-friendly. The user can create batches with selected components, view details of batches and components, allocate stock to two locations of choice, search by product details such as unique manufacturers' batch number and individual component serial number as well as finish a component choosing between two types of finish. The program catches invalid input by the user and outputs relevant messages. It stores all batches and components in a json file.

Program to maintain projects – *Joint 2nd year University Project*

This project implements a dynamic structure to maintain details of current projects for an IT company. It is written in Java programming language and is divided into three steps. The first step implements a linked list that maintains projects. The user can add, find, display, and remove projects. The second step implements an array list that maintains team members. The user can add, find, display, and remove team members from projects. The final step combines both previous steps into a binary search tree.

Stream database – *Group 2nd year University Project*

Database design for a streaming company created in Microsoft SQL Management Studio. This project awakened my interest in database design and administration. I learned about ER modelling, relational schemas, and data dictionaries. I also wrote SQL queries which introduced me to SQL and prompted me to take a summer online course on T-SQL Programming Techniques.

Business website – *Personal*

Created a responsive website about trays and shoulder blades for a construction machines sales and repairs company. It was created in Adobe Muse.

More information about some of my projects can be found on my portfolio website and GitHub account.

HOBBIES

- Cycling, Travelling, Gaming, Cooking, Yoga, Exercising