

Boryana Kremakova

Currently completing final year of my bachelor's degree in Web & Mobile Development. I am actively searching for graduate entry-level positions in Glasgow to apply gained knowledge and skills in the industry. I am particularly interested in back-end development and software testing. I have successfully completed the Dell STEMAspire Mentoring Programme and a QA Summer Remote Placement at Verint Systems.

Dell Technologies STEMAspire Programme – Active Participant

November 2020 – November 2021

- The programme offers mentoring, training and network opportunities to women interested in STEM subjects
- Help building a STEM professional career through virtual events
- Regular 1-to-1 meeting with personal mentor

EXPERIENCE

Verint Systems, Remote – QA Summer Intern

May 2021 – September 2021

- Design setup and execution of test cases
- Reporting issues
- Automation of tests with RAF
- Manage CI pipelines
- Learning about the processes and procedures employed in developing, building, testing, and releasing a software package
- Learning about the installation and upgrade of this software package, including the importance of quality
- Report daily progress of tasks to team lead under AGILE methodology structure
- Provide appropriate and regular communication to all relevant parties

Kerry Foods – Hygiene Operator

November 2020 – April 2021

Lenovo Technologies UK, Renfrew — *Student Work Placement*

February 2020 – March 2020

- Learn about the business operations of different departments each week, such as project management, quality and service, accounting, supply chain as well as sales
- Gain insight in customer satisfaction and day-to-day tasks
- Learn about Agile Methodology and Jira and project management
- Gained skills in business, communication with clients, team meetings

River Advice AG/River Catering Ltd, Cologne – *Receptionist*

January 2018 – March 2018

- Greet, register, and assign rooms
- Verify credit and establish how the customer will pay for accommodation
- Contact housekeeping or maintenance staff to report any problems

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<https://github.com/bkrem600>

EDUCATION

Web & Mobile Development
BSc (Hons), University of the
West of Scotland
Expected First Class Honours
Degree

September 2018 – July 2022

Tourism & Leisure
Management BSc, Saxion
University of Applied Sciences

September 2011 – July 2015

Awarded Bachelor of Business
Administration

SKILLS

- HTML/CSS/JavaScript
- Jira/Confluence
- Jenkins
- Java
- Python
- SQL
- C#/.NET
- Laravel/PHP/MySQL
- Cisco
- Research/Reporting

QUALIFICATIONS

Certificate of Graduation

Achieved for successfully
completing the STEMAspire
Program by DELL Technologies

- Issue room keys
- Issue invoices to external companies for food and accommodation
- Calculate monthly food inventory
- Answer telephones and provide callers with information, take messages or transfer calls to the appropriate individuals
- Gained strong organizational and communication skills

TTEC Eastern Europe EAD, Bulgaria – *Document Processing Specialist*

Apr 2016 – Nov 2016

- Search electronic sources, such as databases or repositories, or manual sources for information
- Identify and classify documents or other electronic content according to characteristics such as security level, function, and metadata
- Approve or reject documents based on regulations
- Inform customer about reasons for rejections by email or phone
- Strong eye for detail, Teamwork

Brussels Booking Desk, Brussels — *Trainee Accommodation Consultant*

September 2014 – February 2015

- Improve the company's official website
- Organize accommodation for groups visiting Brussels during events and conferences
- Communicate with potential and existing clients as well as partners by email or phone
- Handle requests for proposals, answering to the needs and demands of the customer
- Operate a telephone switchboard to answer, screen or forward calls, providing information, taking messages, or scheduling appointments
- Verbal and written communication, organization, work on own initiative

NH Amsterdam Zuid, Amsterdam — *Trainee Housekeeping Supervisor*

September 2012 - February 2013

- Train room attendants
- Advise managers, receptionists, or admittance personnel of rooms ready for occupancy
- Plan and prepare employees' work schedules
- Coordinate activities with other departments to ensure that services are provided in an efficient and timely manner
- Inspect work performed to ensure that it meets specifications and established standards
- Perform or assist with cleaning duties as necessary
- Establish and implement operational standards and procedures for the departments supervised
- Investigate complaints about service and equipment and take corrective action
- Achieved grade 8 out of 10 on hospitality performance
- Strong attention to detail, teamwork, problem-solving, communication, quality awareness

Web Design with HTML & CSS

Achieved by completing a summer course on web design

CCNA Routing and Switching: Introduction to Networks

Achieved by completing an online test and practical assignment on Cisco Networking Academy

Online course – no certificate

Completed an online course on Transact-SQL Programming Techniques

PROJECTS

TV recycling web app – Honours Project

A web application displaying results of TV characteristics and their plastic casings classification into recyclable and non-recyclable streams. The app also allows adding, updating, and deleting database records.

Laravel blog – Individual 4th year University Project

A blog created with Laravel and PHP featuring CRUD functionality, authentication and authorization, filtering, newsletter subscription and administrative functionality.

CRUD Web application – Individual 3rd year University Project

A simple, intuitive web application created in Visual Studio Code using C# and ASP.NET Entity Framework Core. The app allows the user to view particular database records, create new ones, update, and delete existing data.

Spaced Invaders Game App – Joint 3rd year University Project

A space invaders themed game app being developed with object-oriented programming in Android Studio using Java and Visual Studio using C#.

IKEA Database – Group 3rd year University Project

Reverse engineer IKEA online business into a database. The project included physical and logical database design: EER modelling, relational schemas, data dictionary, scripts SQL queries, indexes, and views.

Film industry themed website — Individual 1st year University Project

A responsive website about the Lord of the Rings trilogy created on WebStorm using HTML, CSS, and JavaScript.

Inventory GUI program – Joint 1st year University Project

This is an inventory system for an engineering company that manufactures aircraft components written in Python programming language. It has integrated GUI to make the program more user-friendly. The user can create batches with selected components, view details of batches and components, allocate stock to two locations of choice, search by product details such as unique manufacturers' batch number and individual component serial number as well as finish a component choosing between two types of finish. The program catches invalid input by the user and outputs relevant messages. It stores all batches and components in a json file.

Program to maintain projects – Joint 2nd year University Project

This project implements a dynamic structure to maintain details of current projects for an IT company. It is written in Java programming language and is divided into three steps. The first step implements a linked list that maintains projects. The user can add, find, display, and remove projects. The second step implements an array list that maintains team members. The user can add, find, display, and remove team members from projects. The final step combines both previous steps into a binary search tree.

Stream database – Group 2nd year University Project

Database design for a streaming company created in Microsoft SQL Management Studio. This project awakened my interest in database design and administration. I learned about ER modelling, relational schemas, and data dictionaries. I also wrote SQL queries which introduced me to SQL and prompted me to take a summer online course on T-SQL Programming Techniques.

Business website – *Personal*

Created a responsive website about trays and shoulder blades for a construction machines sales and repairs company. It was created in Adobe Muse.

More information about some of my projects can be found on my portfolio website and GitHub account.

HOBBIES

- Cycling, Travelling, Gaming, Cooking, Yoga, Exercising