Boryana Kremakova

Currently completing final year of my bachelor's degree in Web & Mobile Development. I am actively searching for graduate entry-level positions in Glasgow to apply gained knowledge and skills in the industry. I am particularly interested in back-end development and software testing. I have successfully completed the Dell STEMAspire Mentoring Programme and a QA Summer Remote Placement at Verint Systems.

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Dell Technologies STEMAspire Programme – Active Participant

November 2020 – November 2021

- The programme offers mentoring, training and network opportunities to women interested in STEM subjects
- Help building a STEM professional career through virtual events
- Regular 1-to-1 meeting with personal mentor

EXPERIENCE

Verint Systems, Remote – QA Summer Intern

May 2021 – September 2021

- Design setup and execution of test cases
- Reporting issues
- Automation of tests with RAF
- Manage CI pipelines
- Learning about the processes and procedures employed in developing, building, testing, and releasing a software package
- Learning about the installation and upgrade of this software package, including the importance of quality
- Report daily progress of tasks to team lead under AGILE methodology structure
- Provide appropriate and regular communication to all relevant parties

Kerry Foods – Hygiene Operator

November 2020 – April 2021

Lenovo Technologies UK, Renfrew — *Student Work Placement*

February 2020 – March 2020

- Learn about the business operations of different departments each week, such as project management, quality and service, accounting, supply chain as well as sales
- Gain insight in customer satisfaction and day-to-day tasks
- Learn about Agile Methodology and Jira and project management
- Gained skills in business, communication with clients, team meetings

River Advice AG/River Catering Ltd, Cologne – *Receptionist*

January 2018 – March 2018

- Greet, register, and assign rooms
- Verify credit and establish how the customer will pay for accommodation
- Contact housekeeping or maintenance staff to report any problems

EDUCATION

Web & Mobile Development BSc (Hons), University of the West of Scotland
Expected First Class Honours Degree

September 2018 – July 2022

Tourism & Leisure Management BSc, Saxion University of Applied Sciences

September 2011 – July 2015

Awarded Bachelor of Business Administration

SKILLS

- HTML/CSS/JavaScript
- Jira/Confluence
- Jenkins
- Java
- Python
- SQL
- C#/.NET
- Laravel/PHP/MySQL
- Cisco
- Research/Reporting

QUALIFICATIONS

Certificate of Graduation

Achieved for successfully completing the STEMAspire Program by DELL Technologies

- Issue room keys
- Issue invoices to external companies for food and accommodation
- Calculate monthly food inventory
- Answer telephones and provide callers with information, take messages or transfer calls to the appropriate individuals
- Gained strong organizational and communication skills

TTEC Eastern Europe EAD, Bulgaria – *Document Processing Specialist*

Apr 2016 – Nov 2016

- Search electronic sources, such as databases or repositories, or manual sources for information
- Identify and classify documents or other electronic content according to characteristics such as security level, function, and metadata
- Approve or reject documents based on regulations
- Inform customer about reasons for rejections by email or phone
- Strong eye for detail, Teamwork

Brussels Booking Desk, Brussels — *Trainee Accommodation Consultant*

September 2014 – February 2015

- Improve the company's official website
- Organize accommodation for groups visiting Brussels during events and conferences
- Communicate with potential and existing clients as well as partners by email or phone
- Handle requests for proposals, answering to the needs and demands of the customer
- Operate a telephone switchboard to answer, screen or forward calls, providing information, taking messages, or scheduling appointments
- Verbal and written communication, organization, work on own initiative

NH Amsterdam Zuid, Amsterdam — *Trainee Housekeeping Supervisor*

September 2012 - February 2013

- Train room attendants
- Advise managers, receptionists, or admittance personnel of rooms ready for occupancy
- Plan and prepare employees' work schedules
- Coordinate activities with other departments to ensure that services are provided in an efficient and timely manner
- Inspect work performed to ensure that it meets specifications and established standards
- Perform or assist with cleaning duties as necessary
- Establish and implement operational standards and procedures for the departments supervised
- Investigate complaints about service and equipment and take corrective action
- Achieved grade 8 out of 10 on hospitality performance
- Strong attention to detail, teamwork, problem-solving, communication, quality awareness

Web Design with HTML & CSS

Achieved by completing a summer course on web design

CCNA Routing and Switching: Introduction to Networks

Achieved by completing an online test and practical assignment on Cisco Networking Academy

Online course – no certificate

Completed an online course on Transact-SQL Programming Techniques

PROJECTS

TV recycling web app – *Honours Project*

A web application displaying results of TV characteristics and their plastic casings classification into recyclable and non-recyclable streams. The app also allows adding, updating, and deleting database records.

Laravel blog – *Individual 4th year University Project*

A blog created with Laravel and PHP featuring CRUD functionality, authentication and authorization, filtering, newsletter subscription and administrative functionality.

CRUD Web application – *Individual 3rd year University Project*

A simple, intuitive web application created in Visual Studio Code using C# and ASP.NET Entity Framework Core. The app allows the user to view particular database records, create new ones, update, and delete existing data.

Spaced Invaders Game App – *Joint 3rd year University Project*

A space invaders themed game app being developed with object-oriented programming in Android Studio using Java and Visual Studio using C#.

IKEA Database – *Group 3rd year University Project*

Reverse engineer IKEA online business into a database. The project included physical and logical database design: EER modelling, relational schemas, data dictionary, scripts SQL queries, indexes, and views.

Film industry themed website — *Individual 1st year University Project*

A responsive website about the Lord of the Rings trilogy created on WebStorm using HTML, CSS, and JavaScript.

Inventory GUI program – *Joint 1st year University Project*

This is an inventory system for an engineering company that manufactures aircraft components written in Python programming language.

Program to maintain projects – *Joint 2nd year University Project*

This project implements a dynamic structure to maintain details of current projects for an IT company.

Stream database – *Group 2nd year University Project*

Database design for a streaming company created in Microsoft SQL Management Studio.

Business website – *Personal*

Created a responsive website about trays and shoulder blades for a construction machines sales and repairs company in Adobe Muse.

HOBBIES

- Cycling, Travelling, Gaming, Cooking, Yoga, Exercising