

BALAKRISHNAN P V

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Objective

Highly skilled professional bringing nearly 4 years' experience. As an EDI Programmer Analyst for the past 2 years 8 months.

Veteran EDI Analyst with detail-oriented, systematic, and conscientious approach to facilitate smooth and error-free setups & transmissions.

Education

B.E MECHANICAL | 2019 | 63%| PANIMALAR ENGINEERING COLLEGE

D.M.E MECHANICAL | 2015 | 83%| PANIMALAR POLYTECHNIC COLLEGE

Skills & Abilities

COMMUNICATION

- During the projects we have direct contact with the clients regarding the projects issues and escalations faced and make our teammates understand the situation and work accordingly.

LEADERSHIP

- I have taken the leadership in many scenarios like TNCA cricket matches and in workplace such as handling the outages during the projects.

Experience

PROGRAMMER ANALYST | SRINSOFT TECHNOLOGIES | JULY 2021 – PRESENT

PROJECT 1 – REDWOOD LOGISTICS (TICKET MONITORING AND HANDLING)

Trained & Experienced in Logistics sector transactions with trading partner management and business analysis. Development of business solutions with testing and support of Electronic Data Interchange including its data communications and web file transfers.

Performed in 204, 210, 214, 990, 997 transactions setup, cloning, mapping & migration projects along with Jira & Salesforce as a ticketing tool. To Understand the XML code & to maintain a solid working relationship with 3rd party EDI Provider including coordination of map development, testing, and deployment.

Tracked files from origin to destination and troubleshoot errors. Trained customer service personnel in strategies for supporting electronic data interchange activities.

Built and deepened positive and productive relationships with business partners. Transmitted records and files to customers efficiently to maintain operational timelines. Ran, reviewed, and submitted daily reports using Salesforce application.

PROJECT 2 – TES-TMS IT MCLEOD MIGRATION.

LoadMaster offers a fully integrated trucking dispatch operations management system and a complete accounting software solution designed for the transportation business. LoadMaster sets the industry benchmark for flexibility and ease of use. McLeod customers can tailor the LoadMaster dispatch solution to their own unique business processes, while taking advantage of a robust and broad set of functional capabilities.

LoadMaster is in use by more than 650 truckload carriers in the United States, including van, refrigerated, flatbed, bulk, and tanker carriers. Developed both inbound and outbound maps which include transactions like 204,990,214 and 210 with Data formats EDI.

Developed the specifications Document for 204,990,214 and 210 with reference to the old Specification Documents. Testing and debugging the maps with the client given test files. Also make changes to the maps as per client suggestion. Creating the Trading partner profile's separately for 204, 990, 214, 210 Transactions. Involved in the Project status calls and escalated project issues to client.

PROFESSIONAL SUMMARY

- Overall, 2 year & 8 months of experience in EDI B2B/EDI Technologies (Development and Production Support).
- Working in Different Tools like Mcleod Tool 20.1.0, Zendesk, TMS, Cdata Arc.
- EDI Transactions such as 204,210, 214, 990 and 997.
- Have Good Knowledge in various data formats such as X12, FLAT, CSV and XML.
- Knowledge of EDI standards like ANSI X12, EDIFACT.
- Hands on experience on resolving support issues as an EDI support Engineer.
- Excellent communication skills bridging Client Interaction and Team Management.

KEY SKILLS & CHARACTERISTICS

- Adoptative/Creative/Easygoing/Extrovert
- Collaborative with other people.
- Solid written & Verbal Communicator
- Poised under Pressure
- Root Cause Analysis
- Testing and Debugging Business Analysis

DECLARATION

I Hereby declare that all the information furnished above are true to the best of my knowledge.

P V BALAKRISHNAN