

# Brandon Sassin

Junior IT Specialist, Developer, & Designer | Automotive Technician

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## Objective

*To advance in the web development and information technology industry while making a lasting impact on such an evolving field.*

## WORK EXPERIENCE

### T1E Technical Support, Inmotion Hosting — Virginia Beach, VA

Feb 2017 - Present

The Tier 1 expert provides technical support in a LAMP hosting environment. The position requires working knowledge of the Linux CLI, all popular CMS frameworks, and common coding languages.

#### Responsibilities

- Using Linux CLI to simultaneously troubleshoot website, email and server issues via phone, chat and tickets.
- Provide support in basic CMS, server and email configuration.
- WordPress site maintenance including installs, backups, restorations and troubleshooting.
- DNS configuration and troubleshooting.

### Automotive Technician, Hi Tech Auto — Virginia Beach, VA

Jan 2016 - June 2016

In charge of oil changes, tire maintenance, alignments and any other entry level maintenance that needs to be performed on customer vehicles.

### Automotive Tech, TreadQuarters — Virginia Beach, VA

June 2012 - Sep 2014

Maintained oil changes, tires replacements, alignments and general safety checks.

### Window Cleaner, Sunspot Cleaners — Virginia

Jan 2011 - Sep 2012

Post construction cleaning: Elevated window cleaning and cleaning windows after installation, general construction clean up.

## SKILLS

- Basic Linux CLI
- Wordpress CLI
- Basic html & css
- DNS record configuration and troubleshooting
- Multitasking
- Teamwork
- Customer Service
- Understanding the importance of customer satisfaction

## ADDITIONAL SELF EDUCATION

I am self motivated to learn new skills and enrolled in several online courses, including...

- TeamTreehouse.com - (web design)
- CodeSchool.com - (html & css basics)
- Udemy.com - (Learn to code C# with game development using Unity)

## EDUCATION

### Salem High School, Virginia Beach, VA — GED

2011