

**BRYAN STITES**

6 Bowling Ln | Hammonton, NJ 08037

(215) 983-9993 | [bryankstites@gmail.com](mailto:bryankstites@gmail.com)

[linkedin.com/in/bryankstites](https://linkedin.com/in/bryankstites)

---

**TECHNOLOGY LEADER**

IT Operations | Systems Architecture | Service Delivery | Cloud & On-Prem Infrastructure

Accomplished technology leader with over a decade of experience managing infrastructure, vendor relationships, and enterprise risk. Proven ability to scale IT operations, modernize infrastructure, and lead multidisciplinary teams across support, networking, and systems management. Skilled in bridging business needs with technical execution, driving uptime, security, and cost-efficiency across complex environments. Adept at managing service desks, cloud platforms, and compliance initiatives while fostering high-performing teams.

---

**PROFESSIONAL EXPERIENCE****Capital One – Wilmington, DE****Risk Manager, SOX Analytics & Reporting**

*2021 – Present*

- Lead a 12-person team (6 direct, 6 indirect) responsible for SOX control testing, ITGC evaluation, and analytics across 500+ cloud-native controls.
- Partner with IT operations, engineering, and compliance to design scalable control testing frameworks supporting risk mitigation and uptime.
- Developed a Snowflake/Python automation for IAM reconciliation, cutting manual review time by 60%.
- Oversaw policy analysis for 1,500+ S3 buckets to reduce unauthorized access and improve data governance.
- Strengthened the reliability and accuracy of audit-related system data to support infrastructure governance.
- Led transition from spreadsheet-based controls to Python- and SQL-based audit tooling, improving automation and repeatability.
- Engage with internal and external stakeholders including Legal, Finance, and audit teams to drive remediation and readiness.

**Capital One – Wilmington, DE****Sr. Associate → Principal Associate, Technology Risk Management**

*2018 – 2021*

- Conducted infrastructure risk assessments across AWS and on-prem systems, with a focus on uptime, availability, and compliance.
- Collaborated with engineering teams to build and maintain centralized control dashboards, tracking infrastructure SLAs and risk exposure.
- Led workshops with IT support and system owners to streamline issue resolution and clarify infrastructure control ownership.
- Supported automation projects and created onboarding guides for new team members and control owners.

### **Mauricetown Truck Repair – Mauricetown, NJ**

#### **Business Systems Administrator**

*2017 – 2021*

- Designed, deployed, and maintained the company's entire IT infrastructure including on-prem servers, cloud backups, and remote access.
- Directed vendor management for hardware, networking, VOIP, software licenses, and cloud services; negotiated contracts and managed performance.
- Executed a OneDrive and Office 365 migration to improve collaboration and mobile access across remote workforces.
- Implemented endpoint management systems, asset tracking, and IT inventory solutions to support operations and compliance.
- Built and tested disaster recovery and business continuity protocols for infrastructure resilience.
- Integrated QuickBooks and payment platforms with cloud systems to improve latency and ensure secure financial workflows.

### **New Castle County Government – Wilmington, DE**

#### **Paramedic, Emergency Medical Services**

*2012 – 2017*

- Delivered high-acuity care in emergency settings; led incident documentation, compliance adherence, and team coordination.
- Trained new EMTs in electronic systems usage and emergency protocols.

---

## **TECHNICAL SKILLS**

Infrastructure: VMWare, GoogleSuite, Microsoft 365, ServiceNow, S3, IAM, Cisco Cloud & Data: AWS, Snowflake, Postgres, Python, SQL, Jupyter Notebooks Process & Tools: Jira, WDesk, Google Workspace, App Script

---

## EDUCATION

### **Rutgers University – Camden, NJ**

M.S. in Business Analytics, *Expected Dec 2025*

### **Rowan University – Glassboro, NJ**

B.S. in Psychology & Neuroscience

---

## STRATEGIC IMPACT & LEADERSHIP

- Directed a multi-location SOX program supporting over 500 controls, with automation driving consistency and speed.
  - Built and mentored high-performing teams across audit, infrastructure support, and risk functions.
  - Negotiated service agreements with cloud and hardware vendors, reducing costs while improving support.
  - Standardized IT asset practices and disaster recovery protocols to protect operations across locations.
- 

## Certifications & Clearance

- Valid Driver's License
  - ITIL-aligned process knowledge
  - Active pursuit of M.S. satisfies Master's degree requirement
- 

**Note:** Open to roles in NJ/PA/DE with hybrid flexibility.