

BRITTANY TINSLEY

FULL STACK DEVELOPER

PERSONAL PROFILE

Enthusiastic Full stack developer eager to contribute to team success through hard work, attention to detail and excellent organizational skills. Motivated to learn, grow and excel in the Software development industry.

PERSONAL SKILLS

- Diligent worker
- Quick to respond to issues
- Problem-solver
- Creative and flexible when necessary
- Easily approachable
- Great teacher and mentor

LET'S GET IN TOUCH

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<https://www.linkedin.com/in/brittanytinsley/>

EMPLOYMENT SUMMARY

HELPDESK TECHNICIAN

Helen of Troy | May 2019 – present

- Used remote control tools such as Quick Assist, Manage Engine, Teamviewer, Anydesk to assist customers when needed.
- Quickly solved Anyconnect VPN software connectivity issues.
- Used Ivanti ticketing system to quickly close and keep up to date detailed ticketing.
- Used Onedrive to back up employees machines.
- Converted 30 machines from windows 7 to windows 10.
- Quickly updated 50 employees old machines with new machines moving all of the files, software as part of a pc refresh.
- Managed conference room meetings setting up with Creston audio, video and troubleshooting as needed.

EXPOSED TECHNOLOGIES

PROGRAMMING LANGUAGES

- HTML/CSS, Javascript

TECHNOLOGIES/ FRAMEWORKS

- Git/Github, Bootstrap, Node.js, MongoDB, Express.js, Ejs

PROJECTS

BLACK SUPER HEROES

- A Full Stack website built during CodeSquad Training. The website showcases black Super Heroes in comics, movies/shows, and game characters.
- <https://github.com/bktinsley90/blacksuperheroes.git>

EDUCATION

CODESQUAD

Full Stack Developer | Graduated June 2020

TECHBOSTON ACADEMY

Highschool Diploma | Graduated June 2009