# HermesAl

# REAL-TIME

# **CONVERSATION ASSISTANT**

Conversations move fast. Be ready with the perfect response and insights - exactly when you need it.



### **APPROACH**



# **Live Input Streaming**

Capture calls, meetings, or chats in real-time for seamless analysis.



## **AI Processing**

Leverage GPT-powered intelligence to analyze conversations as they happen



# **Smart Suggestions**

Get real-time guidance with next-best responses, emotional cues, and key call metrics.



## **Gamified AI Dashboard**

Track performance, trends, and improvements through an interactive Streamlit app

## BENEFITS



#### **Real-Time** Listenina

Plug into live conversations and support agents exactly when it matters.



#### **GPT-Powered Guidance**

Generate empathetic replies that boost confidence and improve interactions.



#### **Reduce Agent** Stress

No guesswork in tough chats—your smart assistant guides, not micromanages.



#### **Customizable for Any Industry**

Easily adapts to SaaS, Finance, CPG, Healthcare, and more.



#### Dashboard

Keep agents motivated with streaks, badges, and progress-driven rewards.



#### **Link Agent Behavior to KPIs**

Predict satisfaction. churn, and resolution time with smart analytics.

#### USE CASE



#### Customer **Support Teams**

Tackle high-stress calls with empathy cues and real-time resolution tips.



#### Sales & Account Reps

Adapt messaging on the fly and handle objections with confidence.



#### **Students**

Present with clarity and confidence using realtime speaking support tools.



#### Founders & Managers

Lead impactful 1-on-1s with emotionally aware, data-driven conversation cues.



Jacob **Battles** 



Anna









Bhargavi Pissau



Jhala