

Cancellation & Refund Policy

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BLACKAPPS-AI LLP(doing business as EasyApply)('we', 'us' or 'our') believes in helping its customers as much as possible, and has therefore a liberal cancellation policy. "Agent" is anyone authorized by us to use the EasyApply app in agent mode.

Under this policy:

- Cancellations of applications by Applicants will be considered only if there is no significant progress made on the application.
- We do not accept cancellation requests for the applications which are filled fully or finished.
- If no agent is involved, you would be eligible for a full refund.
- If any agent is involved, a cancellation charge may be deducted depending on the progress made.
- Once a refund is initiated, it might take 7-14 days for the refund to be processed to the end customer, subject to the working conditions of the payment aggregator and financial institutions involved.
- If you are an Agent leaving any application in the middle without completing it, we are not liable to pay you anything for any progress you have made on the application.
- Resolution of any dispute arising between agent and applicant, related to the services provided through EasyApply, will be done at our sole discretion and will be binding to all parties involved.