

DEVPOPS FOR SIEBEL CRIM

Developer Guide

March 2021



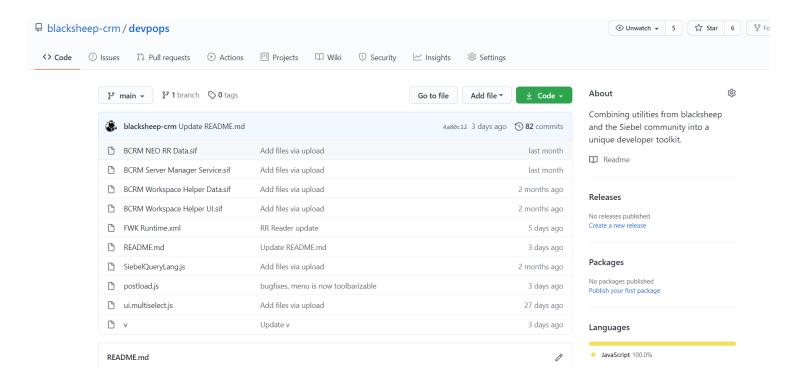
WHAT'S DEVPOPS?

- A collection of <u>educational</u> samples
- Siebel Open UI extensions to facilitate common developer tasks
- A community effort
- Open Source
- Something which you shouldn't probably be using unless you understand how it works
 - This guide can help you with that



GET IT ON GITHUB

https://github.com/blacksheep-crm/devpops





READ THIS!

devpops

STRICTLY EDUCATIONAL. DO NOT USE IN MISSION-CRITICAL ENVIRONMENTS!

Got it? Good, let's check it out



INSTALL DEVPOPS

- Follow instructions in readme <u>https://github.com/blacksheep-crm/devpops/blob/main/README.md</u>
- Includes
 - Import SIFs
 - Import client-side business service
 - Copy JS code



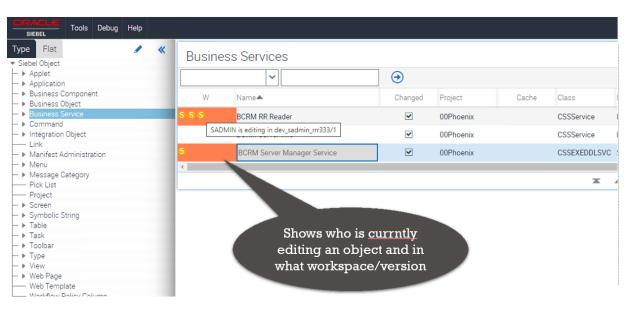
SAMPLE CODE

- Single JS file "postload.js"
- For fast evaluation, replace vanilla postload.js
- To deploy, separate code (ca. line 130)
 - Code above divider must stay in vanilla postload.js (because Web Tools)
 - Code below divider should be moved to custom file



WEB TOOLS WHODUNNIT

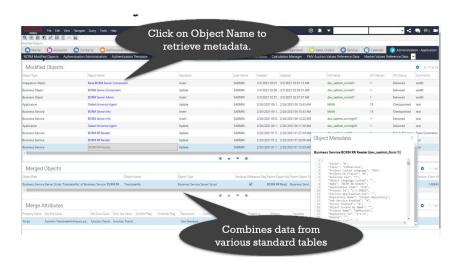
- Postload listener: BCRMWTHelper must be in vanilla postload.js
 - BCRMWebToolsEnhancer
 - BCRMWebToolsHighlight
 - BCRMWSGetModData
 - Makes REST call to BCRM Modified Object BO
 - Dependency to SIF

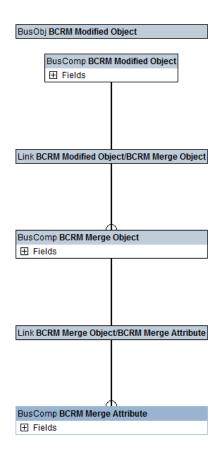




MODIFIED OBJECTS VIEW

- Dependency on SIFs
- Add view to responsibility and screen of your choice
- Exposes standard tables with custom BCs/BO
 - S_RTC_MOD_OBJ
 - S_WS_MG_LOGOBJ
 - S WS MG LOGATTR

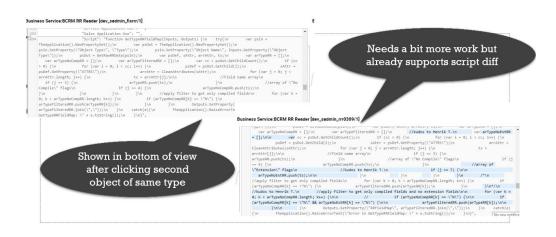






METADATA COMPARISON/DIFF

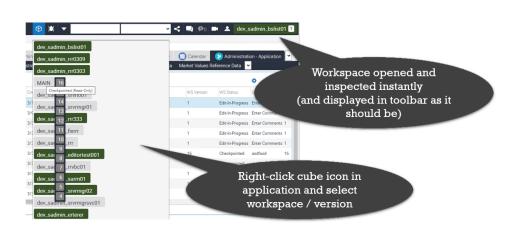
- Modified Objects View is enhanced via postload BCRMWSHelper()
 - BCRMWSEnhancer()
- Click on object name triggers BCRMWSGetObjectDef
 - Retrieves object def metadata via REST /workspace API
 - Opens JSON in CodeMirror dialog
 - Second click opens Mergely diff on bottom of view with current and last item
 - BCRMCompare()
 - Mergely loaded via <header> injection





WORKSPACE FAST INSPECT

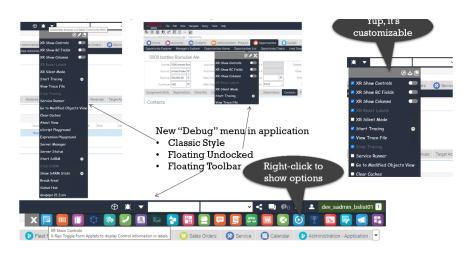
- Postload BCRMWSHelper() invokes BCRMWSIconEnhancer()
 - Adds right-click to cube/dashboard icon
 - BCRMGetWorkspaceList() gets aggregated WS/version list via REST
 - Dependency on custom BO/SIFs
 - BCRMCreateWSMenu() generates menu
 - Click on item runs BCRMWSFastInspect()
 - Invokes BS: FWK Runtime / FastInspect
 - Dependency on FWK Runtime BS
 - Reloads view/page
 - BCRMWSGenerateWSBanner() shows WS banner





APPLICATION MENU

- Postload BCRMWSHelper() invokes BCRMAddDebugButton()
 - Adds button (bug icon) next to WS Dashboard/cube icon
 - Button click / right-click invokes BCRMCreateDebugMenu()
 - Controls BCRM_MENU global menu definition
 - Overridable in BCRMCustomizeDebugMenu()
 - Creates menu from properties in BCRM_MENU items
 - seq(uence): for future use
 - enable: true/false
 - label: visible text
 - title: tooltip text
 - onclick: function
 - options: show gear icon and option dialog
 - img: icon for horizontal mode
 - acl: access control list based on responsibilities
 - BCRMGetResps(), BCRMQuickEval()





X-RAY SHOW CONTROLS

- BCRMUtils.ShowControls()
- Input can be PM, PR, Applet object or Applet Name
 - supports form and list applets
- Gets applet metadata from RR via BCRMUtils.GetAppletData()
- Creates label text from Control props and RR metadata
 - Pick, MVG, Assoc applet from RR
- Invokes SetLabel() to change label/column header
 - Uses GetLabelElement()

- Toggle label to show Control UI Type and Name
- Resolves Multi-Value Fields and shows MVG/Assoc applet names (cool, ain't it?)

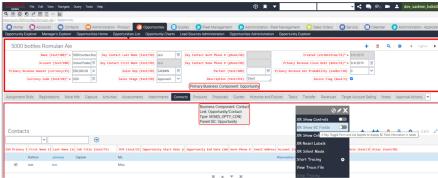




X-RAY SHOW BC FIELDS

- BCRMUtils.ShowBCFields()
- Input can be PM, PR, Applet object or Applet Name
 - supports form and list applets
- Gets field metadata from Open UI API
- Augmented by LinkOverlay() to get Link metadata from RR
- Invokes SetLabel() to change label/column header
 - Uses GetLabelElement()

- Shows BC Field, Type, Length, Required/Calc flags
- Shows BC and Link information for each applet

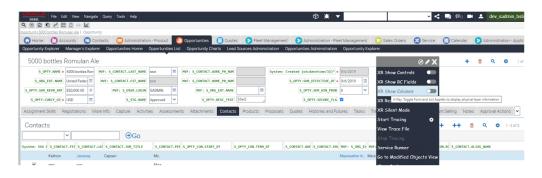




X-RAY SHOW TABLES/COLUMNS

- BCRMUtils. ShowTableColumns()
- Input can be PM, PR, Applet object or Applet Name
 - supports form and list applets
- Gets Table/Column and BC metadata from RR via BCRMUtils.GetBCData()
- Invokes SetLabel() to change label/column header
 - Uses GetLabelElement()

- Shows Table.Column for each control
- Shows calculation expression in case of calculated field





X-RAY SILENT MODE / TOOLTIP

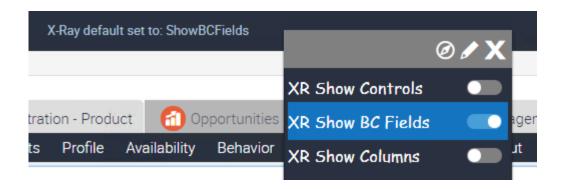
- Runs BCRMdevpopsTest()
 - Invokes all X-Ray methods programmatically





X-RAY ALWAYS ON

- Special showtoggle property in BCRM_MENU items related to X-Ray
- Sets BCRM_TOGGLE_DEFAULT session storage item
- Used in BCRMApplyDefaultXray()
 - Run from postload BCRMWSHelper()
 - Run from BCRMPopupPW() to support popup applets





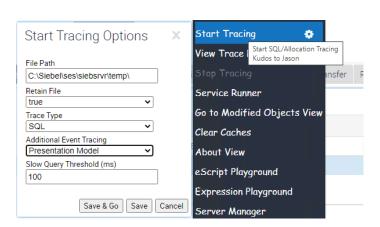
X-RAY DOUBLE-CLICK HANDLER

- BCRMUtils.AddXrayHandler() invoked in BCRMWSHelper postload
- Adds double-click handler to all list and form applets
 - Users can double-click applets to cycle X-Ray modes



SQL TRACING

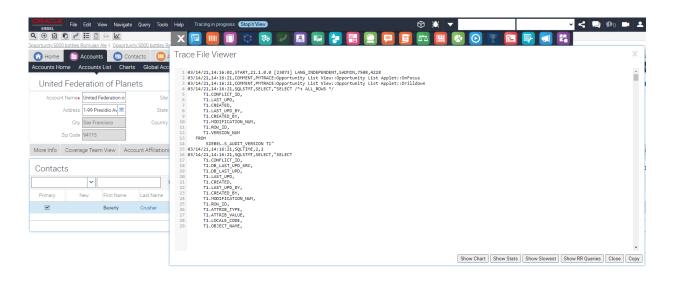
- BCRMStartLogging()
 - Invokes FWK Runtime.ProcessLogRequest
 - TheApplication().TraceOn()
- Trace messages can be written through BCRMTrace()
 - Used for PM and View tracing
- Option dialog sets sessionStorage items





MESSAGE BAR: STOP'N'VIEW

- Message bar button and menu item invoke BCRMStopLogging()
 - TheApplication.TraceOff()
- Message bar button also invokes BCRMViewLog()
 - see next slide





TRACE FILE VIEWER

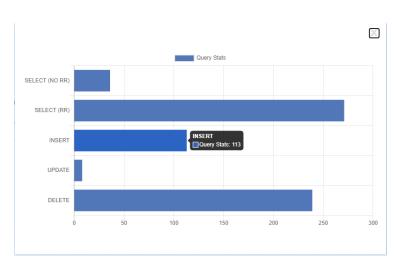
- BCRMViewLog()
 - Calls FWK Runtime.ProcessLogRequest
 - Use EAI File Transport and Transcode Service to fetch trace file content
 - Content shown in dialog using CodeMirror

```
Trace File Viewer
   1 03/14/21,14:09:25,START,21.1.0.0 [23073] LANG_INDEPENDENT,SADMIN,7508,4228
    2 03/14/21,14:09:38,COMMENT,PMTRACE:Opportunity Detail - Contacts View:Opportunity Form Applet - Child::WriteRecord
     3 03/14/21,14:09:38,SQLSTMT,1,SELECT,"SELECT
            T1.CONFLICT ID,
           T1.CREATED,
            T1.LAST UPD BY
           T1.MODIFICATION NUM.
           T1.COMPILED_OBJ_DEFN
            SIEBEL.S_RR_BUSCOMP T1
            (T1.NAME = :1 AND T1.LANG_CD IN (:2,:3) AND T1.REPOSITORY_ID = :4 AND T1.WS_ID = :5 AND T1.VERSION_NUM <= :6)
           T1.VERSION_NUM DESC"
   19 03/14/21,14:09:38,SQLBIND,1,1,Dynamic Hierarchy Direct Relationship
   20 03/14/21,14:09:38,SQLBIND,1,2,ENU
   21 03/14/21,14:09:38,SQLBIND,1,3,ALL
   22 03/14/21,14:09:38,SQLBIND,1,4,1-1-1
   23 03/14/21,14:09:38,SQLBIND,1,5,1@1
   24 03/14/21,14:09:38,SQLBIND,1,6,16
   25 03/14/21,14:09:38,SQLTIME,1,1
  26 03/14/21,14:09:38,SQLSTMT,2,SELECT,"SELECT
T1.CONFLICT ID,
           T1.LAST_UPD,
T1.CREATED,
                                                                                                            Show Chart Show Stats Show Slowest Hide RR Queries Close Copy
```



TRACE STATS CHART

- BCRMShowTraceStats("chart")
 - Aggregates trace file content and generates input data for chart renderer
- BCRMChartEngine()
 - Simple wrapper based on chartjs
 - chartjs loaded dynamically from postload





TRACE STATS

- BCRMShowTraceStats()
- Returns aggregated trace file content as text
- Populates several global vars
 - e.g. trace_parsed

```
2 Trace started : 3/14/2021, 2:09:38 PM
 3 Trace stopped : 3/14/2021, 2:10:10 PM
4 Total Statements: 667
 5 Time Measurements: 326
6 Total DB Time(ms): 1015
7 Worst SELECT (ms): 217
8 Worst INSERT (ms): 0
9 Worst UPDATE (ms): 0
10 Worst DELETE (ms): 296
13 DETAILED QUERY COUNTS
UPDATE
           :8 ###
   DELETE
           21 TOP 10 TABLE USAGE: SELECT
           22 S USER
23 S PROJECT
                 24 S_LST_OF_VAL
                26 S_OPTY
                : 9
                     **********
27 S PARTY
                 : 9
                     **********
28 S_ORG_EXT
                 : 7
                     ********
29 S CONTACT
                : 6
                     *******
30 S_LST_OF_VAL_BU
                     *******
31 S_SM_STATE
                 : 6
                     *******
33
34 TOP 10 TABLE USAGE: INSERT
35 S DOCK TXN LOG
                     36 S_DOCK_TXN_SET
                     37 S_AUDIT_ITEM
                     *******
                 : 6
38 S OPTY
                 : 1
39 S_OPTY_DSGN_REG
                 : 1
                     ***
40 S_REVN
                 : 1
                     ***
41 S_OPTY_TNTX
                 : 1
                     ***
42 S_OPTY_POSTN
                 : 1 ###
43 S OPTY BU
44 S_OPTY_UTX
47 TOP 10 TABLE USAGE: UPDATE
48 S_OPTY
                 : 2
49 S SSA ID
50 S_OPTY_POSTN
                 : 1
51 S OPTY BU
                : 1 ###
52 S_DOC_QUOTE
53 S EVT ACT
                     ***
                : 1
54 S_DOC_AGREE
57 TOP 10 TABLE USAGE: DELETE
58 S_OPTY_PROD_FNX
               : 24 *******************
59 S_OPTY_PROD1_FNX
```



SLOW SQL

- BCRMShowWorstQueries()
- Retrieves worst queries from trace_parsed

Trace File Viewer



HIDE/SHOW RR QUERIES

- BCRMRemoveRRTrace()
- Returns trace content without RR queries
 - Table names containing
 - S_RR
 - S_WEB_TEMPL
 - S_UI_

```
Trace File Viewer

| 1 03/14/21,14:09:25,START,21.1:0:0 [23073] LANG_INDEPENDENT,SADMIN,7508,4228 |
| 2 03/14/21,14:09:35,COMPENT,PHITACECOpportunity Detail - Contacts View:Opportunity Form Applet - Child::WriteRecord |
| 03/14/21,14:09:35,COMPENT,INSERT/UPDATE,* |
| 0 05/14/21,14:09:35,COMPENT,INSERT/UPDATE,* |
| 0 07/14/21,14:09:35,COMPENT,INSERT/UPDATE,* |
| 0
```

COPY TO CLIPBOARD

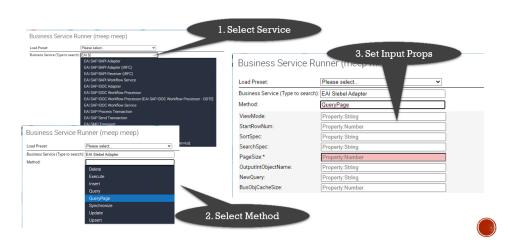
- Creates temp text area
- uses document.execCommand('copy');

```
217 03/14/21,14:09:43,,COMMENT, VIEWTRACE:Opportunity Attachment View::postload
218 03/14/21,14:09:46,COMMENT,PMTRACE:Opportunity Attachment View::Opportunity Attachment Applet::Drilldown
219 03/14/21,14:09:54,SQLSTMT,SELECT,"SELECT /*+ ALL_ROWS */
         T1.CONFLICT ID,
         T1.LAST_UPD,
         T1.CREATED,
         T1.LAST_UPD_BY,
        T1.CREATED BY,
         T1.MODIFICATION_NUM,
         T1.ROW ID,
         T1.VERSION_NUM
         SIEBEL.S_AUDIT_VERSION T1"
230 03/14/21,14:09:54,SQLTIME,73,1
231 03/14/21,14:09:54,SQLSTMT,SELECT,"SELECT
         T27.CONFLICT_ID,
         T27.LAST_UPD,
         T27.CREATED,
         T27.LAST_UPD_BY,
        T27.CREATED BY,
        T27.MODIFICATION NUM,
```



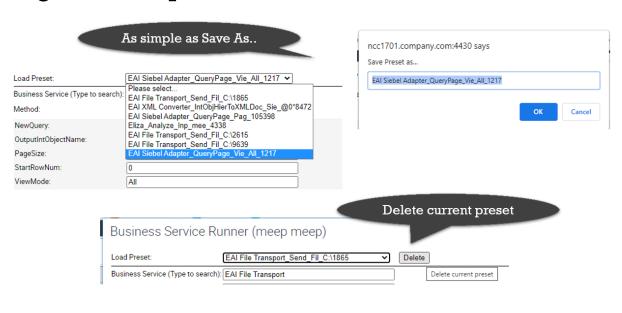
BUSINESS SERVICE RUNNER

- Main dialog: BCRMBusinessServiceRunner()
- Retrieves list of Business Services using BCRMUtils.GetBusinessServiceList()
 - FWK Runtime.GetBusinessServiceList
 - Instantiates PicklistBusComp on BC Business Service Test, Name field
- Generates dialog and click handlers for buttons
- uses jQuery Autocomplete for service, method and selected properties (e.g. Integration Objects)



SAVE/LOAD/WANAGE PRESETS

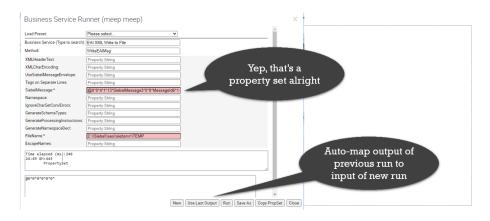
- BCRMCreatePreset()
- Reads current settings and saves them in localStorage
- Dropdown populated from localStorage
- Delete removes item from localStorage and dropdown





USE LAST OUTPUT

- global var last_meep stores output property set as string
- uses DecodeFromString() to create temp PS
- Maps last output properties to fields and populates them





ESCRIPT GENERATOR

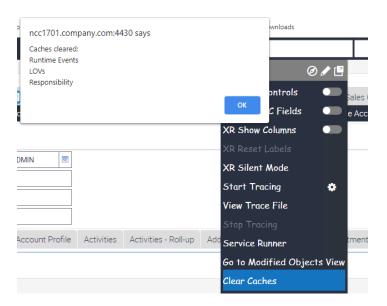
- BCRMInvokeServiceMethod()
- Input is a "preset" (simple input PS representation with service name and method)
- Generates eScript code as string
- Invokes FWK Runtime.EvalScript

```
eScript copied to clipboard
 var svc = TheApplication().GetService("EAI File Transport");
var ips = TheApplication().NewPropertySet();
 var ops = TheApplication().NewPropertySet();
var bsWFUtils = TheApplication().GetService("Workflow Utilities");
  var psIn = TheApplication().NewPropertySet()
  var psOut = TheApplication().NewPropertySet();
  var retval:
  ips.SetValue('<?xml version="1.0" encoding="UTF-8"?><SiebelMessage MessageId="1-25MW" MessageType="Integration
Object" IntObjectName="Internal Account Interface" IntObjectFormat="Siebel Hierarchical">
    <ListOfAccountInterface><Account><AccountId>1-IU3</AccountId><AccountStatus>Active</AccountStatus><Alias:</p>
   </Alias><AssignmentAreaCode></AssignmentAreaCode><AssignmentCountryCode></AssignmentCountryCode>
  </competitorFlag>N</competitorFlag><CreditAutoApprovallimit></creditAutoApprovallimit></creditStatusDate>
</creditStatusDate><CompetitorFlag><CurrencyCode><DUNISNumber></DUNISNumber><DomesticUltimateDUNIS>
   </filobalUltimateDUN5><HomePage><IntegrationId></IntegrationId><Location>San Francisco</Location>
   <POApprovedFlag></POApprovedFlag><POAutoApprovalCurrencyCode>USD</POAutoApprovalCurrencyCode>
   <POAutoApprovalDate></POAutoApprovalDate><POAutoApprovalLimit></POAutoApprovalLimit><ParentAccountId:
  </parentAccountId><ParentAccountIntegrationId></parentAccountIntegrationId></parentAccountIntegrationId></parentAccountIntegrationId></parentAccountName></parentAccountName></parentAccountName></parentAccountName></parentAccountName></parentAccountName></parentAccountName></parentAccountName></parentAccountName></parentAccountName></parentAccountName></parentAccountName></parentAccountName></parentAccountName></parentAccountName></parentAccountName></parentAccountName></parentAccountName></parentAccountName></parentAccountName></parentAccountName></parentAccountName></parentAccountName></parentAccountName></parentAccountName></parentAccountName></parentAccountName></parentAccountName></parentAccountName></parentAccountName></parentAccountName></parentAccountName></parentAccountName></parentAccountName></parentAccountName></parentAccountName></parentAccountName></parentAccountName></parentAccountName></parentAccountName></parentAccountName></parentAccountName></parentAccountName></parentAccountName></parentAccountName></parentAccountName></parentAccountName></parentAccountName></parentAccountName></parentAccountName></parentAccountName></parentAccountName></parentAccountName></parentAccountName></parentAccountName></parentAccountName></parentAccountName></parentAccountName></parentAccountName></parentAccountName>
  <PartnerFlag>N</PartnerFlag><PriceList></PriceList></PriceListId></PriceListId><PriceListIntegrationId></priceListIntegrationId></priceListIntegrationId></priceListIntegrationId></priceListIntegrationId></priceListIntegrationId></priceListIntegrationId></priceListIntegrationId></priceListIntegrationId></priceListIntegrationId></priceListIntegrationId></priceListIntegrationId></priceListIntegrationId>
  <SkipCreditCheck>N</SkipCreditCheck><Type>Customer</Type><VATregistrationnumber></ListOfBusinessAddress><BusinessAddress IsPrimaryNVG="Y"><AddressId>1-13IY</AddressId>AddressIntegrationId>
  </AddressIntegrationId><City>San Francisco</City>Country>USA</Country></Country></Country></PostalCode>94115</PostalCode><Province></Province><State>CA</State><StreetAddress>1-99 Presidic
```



CLEAR CACHES

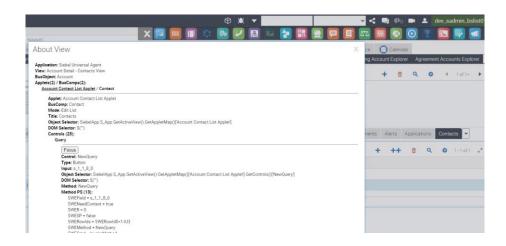
- Invokes methods on active applet
- e.g. ClearLOVCache





ABOUT VIEW

- BCRMAboutView()
- Dependency to 3rdParty/ejs/ejs_production
- Reads information from Open UI API
- Renders as interactive dialog (click to copy, right-click to expand)





ESCRIPT PLAYGROUND

- BCRMScriptEditor()
- Dependency on ace.js
- Uses localStorage to store snippets
- Runs BCRMEval()
 - Invokes FWK Runtime.EvalScript
 - Uses eScript eval function

```
eScript
   1 var bo = TheApplication().GetBusObject("SRF Interface");
     var bc = bo.GetBusComp("SRF Integration Object");
bc.ClearToQuery();
      4 bc.ActivateField("Name"):
     bc.ExecuteQuery(ForwardOnly);

bc.ExecuteQuery(ForwardOnly);

if (bc.FirstRecord()){

do{

log(bc.GatEioldNalus)
     8 log(bc.GetFieldValue("Name"));
9 } while (bc.NextRecord())
      Missing semicolon.
Last executed at 2021-03-14 14:28:47 705
                                  7.7 Asset Integration Object
7.7 Order Entry Integration Object
7.7 Quote Integration Object
7.7 Service Agreement Integration Object
28:47 GM:724
28:47 GM:724
28:47 GM:725
                                   ABO Bulk Request
ABO Bulk Request Action Set
 28:47 GM:725
                                   ABO Bulk Request All Agreement
ABO Bulk Request All Asset
 28:47 GM:725
                                    ABO Bulk Request All Contact
                                    ABO Bulk Request All Instances
 28:47 GM:726
                                    ABO Bulk Request EC
                                                                                                                               Run (Ctrl+Enter) Save (Ctrl + S) Remove Close (Esc)
```

More: http://xapuk.com/index.php?topic=93



EXPRESSION PLAYGROUND

- BCRMExprEditor()
- Depency to SiebelQueryLang.js
- Runs BCRMEvalExpr()
 - Invokes FWK Runtime.EvalExpr
 - Uses bc.InvokeMethod("EvalExpr", sExpr)

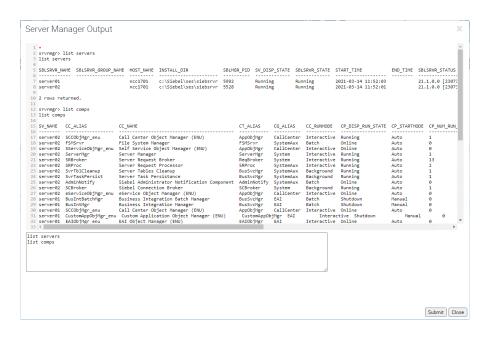


More: http://xapuk.com/index.php?topic=93



SERVER MANAGER

- BCRMSrvrMgr()
- Dependency on BCRM Server Manager Service (SIFs)
 - Implements DLLExec class to run srvrmgr command line
 - commands are written to temp file
 - output is written to file
- Wrapped by FWK Runtime.srvrmgr
 - Uses EAI File Transport and Transcode Service to retrieve output file
- File content displayed in dialog





SERVER STATUS

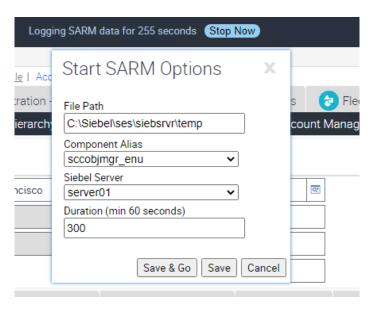
- Uses (undocumented) CGW REST API to retrieve component status
- Formats return value JSON as simple dialog
- BCRMDisplayServer()
 - BCRMGetCredentials() uses dialog for user/password
 - BCRMGetEnterprise() returns enterprise name
 - BCRMGetServers() returns list of servers
 - BCRMGetComponents() returns component list





SARM LOGGING

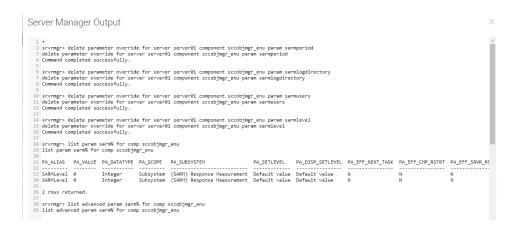
- BCRMSARMOn()
 - Uses BCRMSrvrMgr() to enable SARM for current user
 - Reads options from localStorage
 - Sets timer to call BCRMSARMOff()





STOP SARM

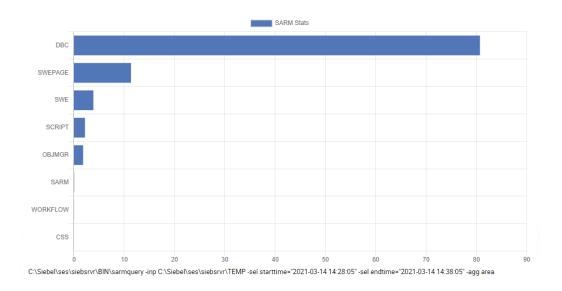
- BCRMSARMOff()
- Uses BCRMSrvrMgr() to delete parameter override for SARM params





SHOW SARM STATS

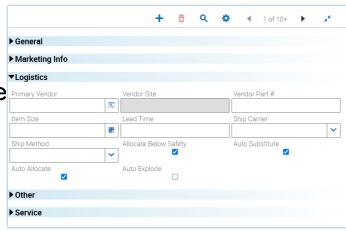
- BCRMShowSARM()
- Generates sarmquery string from options
- Runs sarmquery using BCRMRunCmd()
 - FWK Runtime.runcmd
 - Clib.system(cmd);
- Retrieves output file using BCRMReadFile()
 - FWK Runtime.readFile
 - EAI File Transport and Transcode Service
- Simple dialog or BCRMChartEngine() to display
 - Dependency on chartjs





BREAK FREE DEMO

- Example implementation of RWDFactory (of Siebel2Phone)
- SiebelAppFacade.BCRMRWDFactory()
- Parses form applet <TABLE>
- Creates valid pairs of label/control and detaches them
- Appends label/control pairs to new DIV
- Uses jQuery Accordion to transform form sections
- Reads optional BCRMRWDConf definition to define place of controls and accordion panels





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https://github.com/blacksheep-crm/devpops

