

# 2023-2024 Winter Shelter Program Season

## November 1, 2023 – March 31, 2024

LAST UPDATED December 6, 2023

### ARE YOU IN NEED OF A SHELTER?

The Winter Shelter Program is held annually to protect people experiencing homelessness during Los Angeles's colder months. Winter Shelters are located across the County and will be operating 24 hours a day, 7 days a week this year.

### AM I ELIGIBLE FOR THE WINTER SHELTER PROGRAM?

To have access to the winter shelter program, you must be:

- At least 18 years old or older
- Experiencing unsheltered homelessness
- In a household consisting of one person

### WHAT TO EXPECT AT A WINTER SHELTER SITE?

- Shelters will follow new DPH guidelines regarding protocols for COVID-19 and Monkeypox to keep everyone healthy and safe on site.
- Shelters welcome pets and emotional support animals.
- Shelters will serve 3 meals a day.

### ACCESSING A WINTER SHELTER

#### 1 SHELTER LOCATIONS

On page 2 is a list of shelter locations and their address.

#### 2 CALL TO CHECK AVAILABILITY

From any phone, dial 2-1-1 to be referred to a shelter location closest to you.

1. Press 4 for English
2. When prompted, press 3 for Emergency Food or Shelter
3. When prompted, press 2 for Emergency Shelter
4. When prompted, press 1 for singles/couples without children seeking Winter Shelter

Or call 1-800-548-6047 for fast service.

211 LA County will ensure a bed is available before the referral. There are a limited number of beds at each site.

#### 3 PACK YOUR BAGS

All shelters have a **two (2) bag restriction**.

Anything more will not be allowed on the site.

#### 4 FIND TRANSPORT

Transport is available for those in need.

For any inquiries, please email us at  
[wintershelter@lahsa.org](mailto:wintershelter@lahsa.org)

For more information, please call the  
 Winter Shelter Hotline at 1 (800) 548-6047  
 or visit LAHSA.ORG/WINTER-SHELTER

 @lahsaorg  
 @LAHomeless  
 @LAHomelessServicesAuthority



### Seasonal Winter Shelter Sites

| SPA | CD | SD | Period of Operation  | Location                       | Service Provider                    | Address                                       | # Of Beds | Population Served |
|-----|----|----|----------------------|--------------------------------|-------------------------------------|---|-----------|-------------------|
| 1   | NA | 5  | 12/5/2023-3/31/2024  | HD MACC Glenchur               | Volunteers of America               | 45150 60th St., W. Lancaster, 93536           | 44        | Gender Inclusive  |
| 1   | NA | 5  | 11/24/2023-3/31/2024 | ACT Adult WSP Site             | Advancing Communities Together      | 38626 9th St E. Palmdale, CA 93550            | 35        | Gender Inclusive  |
| 4   | 8  | 2  | 11/1/2023-3/31/2024  | HAL Adult WSP Site             | Home at Last                        | 8768 S. Broadway Los Angeles, CA 90003        | 50        | Female            |
| 6   | 8  | 2  | 11/6/2023-3/31/2024  | NR Adult WSP Site              | New Reflections                     | 8311 S Western Ave Los Angeles, CA 90047      | 55        | Male              |
| 6   | 10 | 2  | 11/1/2023-3/31/2024  | AB Adult WSP Site              | Abundant Blessings                  | 1133 S Ardmore Ave Los Angeles, CA 90006      | 32        | Male              |
| 6   | 9  | 2  | 11/13/2023-3/31/2024 | BT Adult WSP Site              | Bryant Temple Community Development | 5500 S. Hoover St. Los Angeles, CA 90037      | 60        | Male              |
| 6   | 8  | 2  | 12/1/2023-3/31/2024  | ALH El Don Motel               | Assured Lifestyle Housing           | 9519 S Figueroa Street, Los Angeles, Ca 90003 | 11        | Gender Inclusive  |
| 6   | 8  | 2  | 12/1/2023-3/31/2024  | ALH One Ten Motel              | Assured Lifestyle Housing           | 700 W Florence Ave, Los Angeles, CA 90044     | 9         | Gender Inclusive  |
| 6   | 8  | 2  | 12/6/2023-3/31/2023  | FTS Adult WSP Site- Vernon     | First to Serve                      | 1718 W Vernon Ave Los Angeles, CA 90062       | 41        | Gender Inclusive  |
| 7   | NA | 4  | 11/1/2023-3/31/2024  | WFD Adult WSP Site - Whittier  | Whittier First Day                  | 12426 Whittier Blvd, Whittier, CA 90602       | 11        | Gender Inclusive  |
| 8   | NA | 4  | 11/14/2023-3/31/2024 | FTS Adult WSP Site- Long Beach | First to Serve                      | 702 W Anaheim St. Long Beach CA 90813         | 40        | Gender Inclusive  |



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## WHAT IS THE AUGMENTED WINTER SHELTER PROGRAM?

The Augmented Winter Shelter Program (AWSP) is a subset program of SWSP as it provides low-barrier, safe, and supportive emergency shelters for individuals experiencing homelessness but is “activated” during severe cold and wet weather conditions also known as inclement weather. The program aims to protect individuals from contracting hypothermia, pneumonia, and any medical or health-related conditions induced because of extreme cold and wet weather.

**The Office of Emergency Management monitors forecasted weather conditions and coordinates with various stakeholders that assess and determine if activation of the Augmented Winter Shelter Program is necessary to assist unsheltered individuals experiencing homelessness to come indoors, such as when the Los Angeles County Department of Public Health issues a Cold Weather Alert or the National Weather Service forecasts weather with the following conditions:**

1. The National Weather Service (NWS) forecast calls for three (3) days of low daytime temperatures accompanied by night wind chill temperatures of 32 degrees or less.
2. The forecast calls for 1 inch of rain in 24 hours.
3. The forecast calls for three (3) consecutive days of 1/4 inch of rain or more accompanied by temperatures at or below 50 degrees.
4. The National Weather Service (NWS) issues a flood watch or warning.
5. Conditions not previously identified by the plan but for which it would be prudent to do so based upon critical need.

When activated, individuals can call 1-800-548-6047 to request transportation services to the closest motel location.



