

# BLAKE DESOUZA

848 Riverchase Parkway West, Hoover, AL 35244 | (205) 919-9511  
blakedesouza@protonmail.com  
LinkedIn Profile | Portfolio Website

Seeking Full Remote Opportunities

## PROFESSIONAL SUMMARY

Recent Computer Science graduate with hands-on experience in system administration, server management, and technical troubleshooting. Strong foundation in hardware diagnostics, virtual machine management, network configuration, and process automation through scripting. Proven ability to solve complex technical problems independently. Self-motivated with excellent written communication skills and experience working autonomously in remote environments. Passionate about problem-solving and contributing to team success.

## TECHNICAL SKILLS

<b>Operating Systems</b> Windows, Linux	<b>Server Administration</b> FTP servers, Plex media servers, dedicated game servers, remote access configuration
<b>Virtualization</b> VM creation and management, resource allocation, network configuration	<b>Hardware</b> Custom PC building, hardware diagnostics and repair, component selection
<b>Programming Languages</b> Python, C++, C#, Java, HTML, CSS	<b>Command Line &amp; Scripting</b> PowerShell, Bash, CMD, shell scripting for automation and server management
<b>Networking</b> TCP/IP, DNS, DHCP, port forwarding, firewall configuration, VPN setup and usage	<b>Remote Administration</b> Windows Remote Desktop, RustDesk, Parsec, SSH, FileZilla, WinSCP
<b>User &amp; Access Management</b> Active Directory, user account administration, permissions management	<b>Collaboration &amp; Communication</b> Community platform administration, user moderation, team coordination tools
<b>Database &amp; Tools</b> SQL Server, Microsoft Access, Git, Adobe Illustrator	<b>Cloud Platforms</b> Google Cloud Platform
<b>Monitoring &amp; Diagnostics</b> HWINFO, MSI Afterburner, system performance monitoring	<b>Documentation</b> Technical writing, process documentation, creating SOPs

## EDUCATION

<b>Bachelor of Science in Computer Science</b> Troy University	August 2025
<b>Associate of Science Degree</b> Jefferson State Community College, Hoover, Alabama	December 2021

## PROJECTS & HANDS-ON EXPERIENCE

<b>Personal Server Administration &amp; Homelab</b>	Ongoing
<ul style="list-style-type: none"><li>Managed and maintained multiple Linux-based dedicated game servers with custom configurations, mod integration, and ongoing performance optimization</li><li>Deployed FTP and media streaming server (Plex) using repurposed hardware, including network configuration and remote access setup</li><li>Performed remote system administration and maintenance using remote desktop protocols (RDP, RustDesk, Parsec) and SSH for ongoing server management</li></ul>	

- Configured and troubleshot complex server environments including Source engine servers with extensive customization and modded Minecraft servers
- Utilized FTP clients (FileZilla, WinSCP) for file transfers and server configuration management
- Implemented user permission systems and managed server security, backups, and uptime monitoring

### GUI Automation & Computer Vision Project

2024

- Developed Python automation script utilizing PyAutoGUI for GUI interaction and optical character recognition (OCR) for visual state detection
- Implemented image recognition algorithms to identify and classify visual elements in real-time
- Created decision-making logic to analyze detected elements and execute appropriate automated responses
- Designed efficient automation workflow for repetitive task completion with high accuracy

### Virtual Machine Management

Ongoing

- Created and configured virtual machines for testing software in isolated environments
- Managed multiple VM instances with different operating systems and configurations
- Troubleshot VM performance issues including resource allocation and network connectivity
- Used VMs for software testing and experimentation without risking primary system stability

### Computer Hardware & Technical Support

Ongoing

- Built custom computer systems from component selection through assembly and configuration
- Performed hardware upgrades and replacements including CPUs, GPUs, RAM, power supplies, and cooling systems
- Executed professional cable management for optimal airflow and system organization
- Diagnosed and resolved hardware and software issues for personal and peer systems
- Conducted system maintenance, optimization, and performance troubleshooting

## CERTIFICATIONS & ACHIEVEMENTS

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|-----------------------------------------------------------------------------|--------------------------------------------------------------------------------|
| ✓ Microsoft Technology Associate Security Fundamentals Certification (2018) | ✓ Microsoft Technology Associate HTML and CSS Programming Certification (2018) |
| ✓ Microsoft Office Specialist Access Certification (2017)                   | ✓ National English Honor Society - Sigma Kappa Delta (2020)                    |
| ✓ International Honor Society - Phi Theta Kappa (2020)                      |                                                                                |

## ADDITIONAL EXPERIENCE

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### Independent Consultant - Job Shadow

February 2017

RMB Solutions LLC

- Utilized Microsoft Excel to prepare analysis for data integrity validation
- Assisted with problem resolution analysis utilizing mainframe and intranet reporting

### Job Shadow

February 2016

Saks Fifth Avenue, New York

- Supported Enterprise Point of Sale data validation for Sales Audit
- Assisted with analysis for problem resolution utilizing mainframe, intranet, and Microsoft applications