BLAKE AUSTIN KINKADE

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SKILLS

- Adobe Creative Suite
- Affinity Diagramming
- Agile Methodology
- Flinto
- HTML/CSS
- Javascript
- JIRA
- Invision
- Microsoft Office
- OmniGraffle
- Principle
- Python
- Qualtrics
- Sketch
- Wireframing

EDUCATION

Indiana University   08.2016-Present
Major: Bachelor of Science in Informatics
Class: Senior
Cognate: Human Computer Interaction
Dean's List 2017-2018

EXPERIENCE

UX Design Intern, Sabre   05.2018-08.2018
- Performed and presented competitive analysis on existing airline booking sites such as American Airlines, Allegiant, and Singapore Air (22 in total)
- Researched and collaborated with team members to create both a high level and detailed journey map of the air traveler's entire journey
- Designed mockup of Seat Reaccommodation admin user interface for airline agents to put passengers on new plane and reaccommodate their seating
- Researched and created one of the first "high tech" traveler personas in the travel industry

Design and User Testing Intern, ServeIT IU   08.2017-12.2017
- Collaborated with a team to redo the website of the South Central Indiana Housing Opportunities and meet user needs of the organization.
- Used Agile Methodology to organize and ensure that each portion of the project is a priority and gets done on time.

Technical Consultant, UITS IU (Technology Services)   05.2017-09.2017
- Supervised various labs around campus while providing technical assistance to people in the labs, which included software applications, software and hardware issues, printer problems, and maintaining the lab environment.

Graphic Designer, Golf Plus   12.2015-06.2016
- Accounted for all the advertising, media, graphics, etc. for the store to attract customers
- Maintained e-commerce websites for Golf Plus sponsored teams to sell apparel across the area
- Collected research to determine ways to grow social media presence

Senior Trainer, Computers Plus   06.2013-07.2015
- Individually instructed over 500 clients ranging from 14-97 years old on how to use their technological devices, including but not limited to Mac's, PC's, iPads, iPhones, Android's, along with software associated with each
- Taught seminars consisting of approximately twenty people on topics ranging from "Staying Safe Online" to "Basics of iCloud"
- Managed the interviewing and hiring of additional trainers
- Accountable for setting up customers' new computers in their home, making sure all of their needs and wants are fulfilled while respecting their home

Technology Assistant, City Church   03.2013-08.2016
- Assisted in setting up and overseeing equipment during service
- In charge of all technology and software for Children's Ministry, which included maintenance of computers and monitors, keeping track of all accessories, and teaching volunteers how to use necessary software

VOLUNTEER

Children's Ministry Leader, City Church   04.2013-08.2016
- Led Bible stories each Sunday to a group of fifteen kids aged 3-12
- Created activities for the kids that were coordinated with each weekly story
- Collaborated with other ministry volunteers to redesign the main room where the Bible stories were told

Closet Worker, Luke's Closet   03.2010-05.2012
- Aided in providing clothing and small household items to students of Dallas Theological Seminary
- Interacted with students to help them find their requested items and clothing
- Worked with other volunteers in receiving donations and organizing them in a way that makes sense to the students coming in