Vancouver, Washington (408) 537 -3251

blake.goble@icloud.com

### BIOGRAPHY

Driven by my propensity to delight and inform, I spend my days building beautiful and functional websites. When my hands aren't on the keyboard, you can find them wrapped around a meticulously brewed cup of coffee or an ice cold pint of hefeweizen.

Exploring the Pacific Northwest alongside my wife and our spunky rescue terrier, Abby, discovering all of the beauty that this region offers around each and every corner.



/blakezillarex



/theblakegoble



/blakegobledev

### **EXPERIENCE**

# Starbucks Coffee Company

Shift Supervisor | Mar 2015 - Jul 2017, Dec 2018 - Present

- Anticipates customer and store needs by constantly evaluating environment and customers for cues
- Maintains a calm demeanor during periods of high volume or unusual, events to keep store operating to standard
- Creates a positive learning environment by providing clear, specific, timely and respectful coaching and feedback to partners

# Store Manager | Jul 2017 - Dec 2018

- Led team of 25-40 Starbucks employees and trained employees to deliver superb customer service
- Managed a store with an average monthly profit of \$150,000 and ensured satisfaction of 2,000 daily customers
- Read and interpreted profit & loss statements in order to elevate business and increase productivity

### Humiston & Co., CPAs

Bookkeeper/IT Specialist | Mar 2011 - Feb 2013

- Provided bookkeeping for business and property management clients
- Coordinated meetings and schedules with clients and firm CPAs
- Documented and entered financial transactions in databases and organized financial reports for multiple clients
- Promoted digital security, provided technical support to employees, and ensured systems ran efficiently

### **Tapestry Films**

Office Manager | Mar 2011 - Feb 2013

- Monitored office supplies and ordered new stationery, furniture, appliances and electronics as required
- Answered telephone calls and emails from customers and clients and directed them to relevant staff
- Organized maintenance companies to keep the office clean and safe and ensure appliances were in good working order

### TECHNICAL SKILLS



# **EDUCATION**

#### Arizona State University

## BS Graphic Information Technology

Web development, brand building, eCommerce strategy, project management, digital publishing, and workflow management

# REFERENCES

Lisa Dilmore | District Manager, Starbucks Coffee Co. (818) 751 - 3032 | Idilmore@starbucks.com

Robert Humiston, CPA | Owner, Humiston & Co., CPAs (310) 275 - 3322 | bob@humistonandcompany.com