# Taxis in the Mist: Predicting Ride Demand

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# W205Project

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Figure 1: Boroughs of New York City. Taxicab not to scale.

# Purpose and use-cases

Our goal is to model demand for taxi and ride service vehicles in New York City. We are not concerned with actual cab dispatch, but want to predict overall bourough demand (on an hourly basis) so that cab companies and ride hailing services can pre-position cabs (and cab service staff) at appropriate depots.

We model cab (and ride-service) demand as a function of week-of-year, day-of-week, hour-of-day, and weather factors.

### Architecture

There are seven main pieces. Refer to figure 2.

#### 1 - Ride data Extract-Transform-Load

The ride data ETL retrieves monthly ride data .csv files from amazon s3 and copies them into hive tables. For development use, there are options in the process to pull over only a subset of the data. There are three sets of monthly .csv files, for yellow cab, green cab, and FHV ["For Hire Vehicles" which are nominally summoned by phone, not hailed on the street.

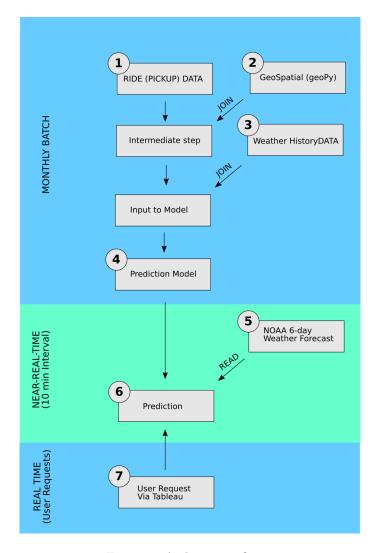


Figure 2: Architecture figure

CSV files are initially loaded to HDFS using TransferTaxi.py script. During early development we had separate scripts for loading each of the three types (yellow, green, and FHV) of cabs. This allowed closer monitoring and gathering of statistics directly during each file load. Later, as the load process stabilized, we adopted a single-python-script approach, providing efficiency both in code and time. The image below details the raw historical data file formats:

Raw Data Files (historical data focus)

#### fhy rides schema Historical weather schema yellow rides schema green rides schema Vendor id vendorID dispatching base num station lpep\_pickup\_datetime tpep\_pickup\_datetin Tpep dropoff datetime date lpep dropoff datetime date locationID Passenger\_count passenger\_count Trip distance decimal trip distance decimal Pickup\_longitude pickup\_longitude prcp Pickup latitude decimal pickup latitude decimal String RateCodeID RateCodeID Snov Store and fwd flag Store and fwd flag string string Dropoff\_longitude Dropoff\_longitude Dropoff latitude decimal Dropoff\_latitude decimal Payment\_type Payment\_type String decimal decimal Fare\_amount Fare\_amount Extra decimal decimal Extra Mta\_tax Mta\_tax decimal decimal Tip amount decimal Improvement surcharge decimal Tolls\_amount decimal decimal Tip\_amount used by our analysis Tolls\_amount Improvement\_surcharge decimal decimal Decimal Total\_amount Total\_amount Decimal Trip\_type int

Figure 3: Raw Data figure

With the .csv data files in HDFS, external schema tables are created in hive, using the CreateExternalData.sql. This follows the formatting provided by the NYC Taxi Commission. Fundamental fields are: Date/Time of pickup, Lat/Long location of pickup, and number of passengers. For our purposes, fare information, taxes, etc. are not retained. An additional table is included which stores a location/borough map for the FHV records. Note, not all of the FHV records had a location associated with them. We ignore discard these records.

With the "external" hive tables complete, the transformation begins. The records are aggregated into a single table for yellow and green cabs with pyspark using the script load\_rides\_yg.py. We aggregate to ride source, latitude/longitude, pickup hour/day/month/year, and passenger count. We sum the total rides for against each distinct key. We also split the record selection (select statement) and insert into the master table. This was for performance reasons. Prior to the pyspark version, we performed these transformations in hive via sql script "transforming.sql". However, for a full data set, this is not recommended for performance reasons. In the following steps, longitude/latitude will be used to identify the zipcode for each ride.

The FHV data is handled sligtly differently from yellow and green, as it is provided in a different .csv vormat. It is added directly to the previously generated for yellow and green, forming the rides\_weather final summary table. For FHV, we are grouping by pickup hour/day/month/year, but have a location at a borough level. This is provided via a location/borough map as provided by the NYC Taxi and Limousine Commision. It is important to note again that not all records have a location id. These were not included, as we could not attribute the ride to a specific borough. [Note: FHV vehicles are not licensed to pick up rides which are hailed on the street, but somtimes do. This could explain some of the omissions of geographical pickup information in the FHV data. The exclusions might be a source of bias in our results, but likely small. This could be a subject of additional study.]

#### 2 - Local Region Identification transformation of Ride data

Our customer use case is to plan allocation of taxi/ride-service vehicles to smaller retions of NYC, such as zip-codes or boroughs, so the lat/long co-ordinates in the Ride Data must be converted.

We initially did this with resolution to to the borough level in pyspark, with script hive\_borough.py. hive\_borough.py, in turn runs borough\_finder.py on each row of the ride data. Borough\_finder.py (including its table of borough-bounding-polygons) is distributed by pyspark to all potential parallel processes (much like broadcast variables). See the test script longlat\_convert.py for example use (inculding counts using pyspark accumulator variables). In effect, this script is perfforming a hash join not directly with data, but with the output of a function on the data (i.e. lat/long to borough name conversion).

The lat/long to borough function uses bourough-bounding polygons created by using using the online mapping SAAS at https://www.itouchmap.com/latlong.html. Boroughs can be bounded with approximately 20 vertices, with water borders requiring fewer points, and complex street boundaries - such as between Brooklyn and Queens - requiring more. The points are defined by the project, not by the website, so there are not IP or Terms-of-Use issues. The New York City government website was used as a reference for the borough borders (http://maps.nyc.gov/doitt/nycitymap/).

Here is a sample of one of the bounding polygons, for the "pseudo-borough" of Eastern New Jersey. While obviously not part of New York City, our analysis showed significant NYC taxi/ride pickups here, so we include it. See also the comment in the section "Look at the raw data", below.

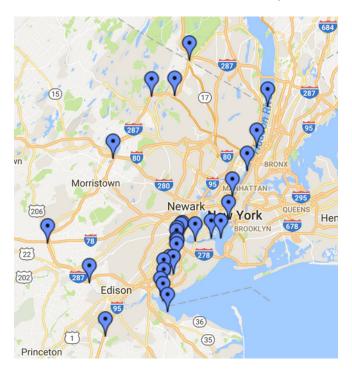


Figure 4: Bounding Polygon for Eastern New Jersey region

These polygon vertices can be used with matplotlib's point-in-polygon library to provide a transform function for pyspark's map-lambda to add borough identifiers to the Ride data.

Later in the project we determined our preferred method, however. We currently use the geoPy module for reverse geocoding. We were initially concerned that, because this module delegates reverse geocoding to a variety of online services, that it would be too slow for our volume of data. However, the module's internal caching of co-ordinates ultimately proved to have acceptable performance.

The data flow for steps 1 - 3 (historical ride and weather ETL and joining) are illustrated in Figure 4.

The data approach is not normalized, and in fact, we are repeating data across some tables. As the primary (and only) use of this historical data set is for reading (no updating, deleting, etc), this approach speeds our tasks throughout, at the cost of some extra disk space.

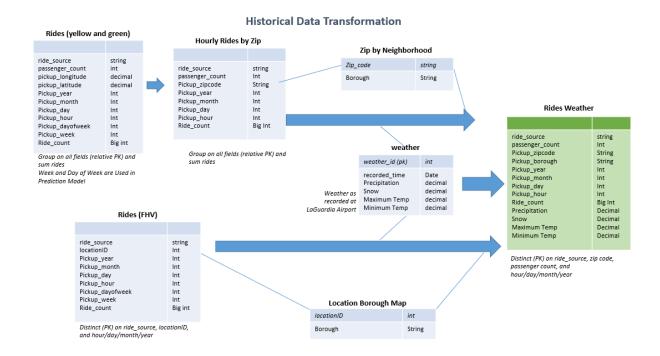


Figure 5: Historical Data Flow figure

### 3 - Historical Weather ETL and join to the Ride Data

This is joined to the ride data in hive, giving historical ride data with weather. Historical weather measurements are those from the NY LaGuardia Airport weather station. We obtained this data from NOAA at https://www.ncdc.noaa.gov/cdo-web/. Since we use this only for model building (a batch process), we only need to pull it when the model is updated (e.g. not when current weather forcast is updated). NOAA requires this data be accessed by a request for data return by an automated email reply system.

The data (received in .csv form) are lightly transformed (in excel or equivalent, although this could be scripted). Snowfall is accounted as rainfall in a 10:1 ratio (i.e. 10mm of snow = 1mm of rain). Fields used are: Date, Total Precipitation (in tenths of mm), Daily Max temp (F), and Daily Min temp (F).

We implement a hash-join to join weather information to the ride data with pyspark code because the daily weather data is very small compared to the ride pickup table (i.e. there are many taxi pickups per day, but we only have one overall weather report - with 24hr max/min temp and precipition - per day.

Pyspark map/lambda is used to perform this hash-join.

#### 4 - Predictive model, with parameters

This is produced from the ride/weather data, and placed in a (TBD) table (in postgres).

#### 5 - Current weather forecast for NYC

This is pulled every 10 min from NOAA's XML service (http://graphical.weather.gov/xml/sample\_products/browser\_interface/ndfdBrowserClientByDay.phpusing). The script forecast\_server.py parses the XML and creates a postgres table of 6-day weather\_predictions. forecast\_server.py can be run from the command line, but for production will be run via start\_forecast.py. This script cleans the data by translating the mixed 12hr/24hr results into uniform 24 hr. results, and transforming pairs of 12 hr precipitation probabilities

into single 24hr probabilities (i.e. the 24 hr. probability is the max of the day and night probabilities). Timestamps of the NOAA downloads are also kept, so that "stale" weather data can be identified. We pull, cache, and transform the data in this manner because we have observed that the site has a high variance in response time (up to 10s of seconds). It also becomes unavailable for minutes at a time. This is only a 6 line table so we use postgres. Attention is paid to using transactions when modifying this table, as prediction software might read it asynchronously, and we need to prevent prediction attempts from a partially updated table (i.e. three lines from an older forecast and 3 lines from a newer.)

#### 6 - Prediction

The script ride\_prediction.py takes the forecast from the postgres table weather\_prediction and the model parameters from postgres table TBD, and produces postgres table ride\_prediction. ride\_prediction.py can be run from the command line, but for production will be run via crontab (at 5, 15, 25, 35, 45, and 55 min after the hour). The output of this table is: For each of 5 boroughs, for each of 6 days, for each hour in each day, a predicted number of large taxis (4 or more passengers) and small vehicles (3 or fewer passengers). The timestamp of the weather\_forecast used to generate the prediction is also passed through, so the user can verify the age of the forecast used for the predictions.

#### 7 - Tableau presentation

Tableau will serve data from the ride\_prediction table. The predicted number of pickups is mapped with predictions

- By Borough
- For each hour
- For the next 6 days

will be presented (along with appropriate graphs).

Users will also see the (UTC) timestamp of the last successful fetch of weather forecasts, to be informed in the event that the forecast is more than a few minutes out of date.

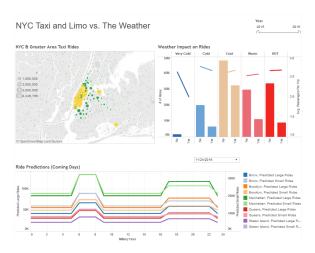


Figure 6: Tableau Screenshot

# Dependencies and operation

The standard EC2 AMI is used, running on an M3 Large instance.

#### Python modules

- matplotlib used for the "point-in-polygon" determination of boroughs from lat/long co-ordinates
- psycopg2 postgresql access
- urllib fetching the real-time weather forecasts from the NOAA XML server
- geopy reverse geocoding (in some versions of the application, and for research/analysis)
- lxml XML parsing of the NOAA real-time weather forecast.

Also used are standard modules, including sys, random, numpy, time, datetime, and threading (used for the weather forecast periodic fetch)

#### One time setup processes

Determine bounding polygons in lat/long co-ordinate system for the five boroughs of New York City (plus a region of Eastern New Jersey) was a one-time only setup. Ultimately we used a different method to perform reverse geomapping - the geoPy module, but we note this here as a one-time step, should it ever be necessary to revert to the bounding polygon method.

#### Monthly Batch process

This may be run (as user w205) via script XXXXX-TBA-XXXXX.py. The ETL flow is:

- 1. Load monthly ride data from source .csv files on Amazon S3. We're currently using July 1, 2014 to June 30, 2016 as our model training period. (If users choose to retain the raw .csv files, each month only one additional month's data will need to be fetched).
- 2. Strip header lines from ride .csv files
- 3. Copy into single hive table with consolidated, uniform format for all ride services
- 4. Load historical weather from source (???) .csv files
- 5. Strip header lines from weather .csv file
- 6. Hive join of weather onto ride data, based on date, creating table: XXXXX\_XXX\_XXX
- 7. Use borough\_finder pyspark porgram to (spark-submit XXXXX.py) to convert lat/long information in XXXXX XXX XXX into borough names in hive table YYYY YYYY

#### Periodic results pre-calculation

To speed user access, we pre-cache (every 10 minutes) the results of a 6-day weather forecast from NOAA, parsing it and copying it into postgres table weather\_prediction. This is done from start\_forecast.py. (This is a threaded script, run in background. An alternative is to run it as a cron job, but this wrapper script was found to have simpler administration for development use). Note that this is done both for performance and reliability, as the NOAA site, in our experience, is occasionally unavailable for several minutes at a time. With the local copy, results are always available, even if slightly out of date. Timestamps are available for the user to be aware if they are seeing "stale" weather forecasts. In practice, we've never seen a forecast go stale for longer than a single 10 minute interval.

In addition to the periodic update of the weather forecast, the ride-utilization model is run every 10 min, providing pre-computed results and eliminating user wait time.

#### Serving results

Results are presented via Tableau from the pre-calculation

## Analysis, Observations, and Ideas for further development

#### Notes on Data

We believed our dataset covered New York City originating taxi rides. However, mid-way though the project, we discovered there were many rides originating outside New York. In particular, New Jersey had more "New York City" rides that did the borough of Staten Island. This caused us to adjust the project to also cover an Eastern portion of New Jersey, treating it (for purposes of analysis) as a "pseudo-borough" of New York city.

We also found other outliers, including rides originating in Las Vegas. These may include use of ride hailing services where the ride was actually booked while in Las Vegas, but we did not pursue further analysis of these, choosing simply to exclude them.

#### **Notes on Data Transformation**

We followed two parallel paths in determining how to translate the ride pickup location (in decimal lat/long co-ordinates) into local region. Our first method involved using public mapping sites to produce bounding polygons for the boroughs. This involved a one-time effort, and required no web access during later processing. Library algorithms to do "point-in-polygon" determination were used. We also added a speed enhancement to this: Each datapoint was roughly categorized as "Western," "Northern," or "Southern," and this initial categorization was used to determine the order in which the detailed polygon match was attempted. (For example, if a point was Northern, the Bronx and Manhattan polygons would be checked first. If a point was Western, NJ and Staten Island would be checked first.) See function find\_borough in script borough\_finder.py for details.

Our second method was to use available python modules (including geoPy) which could do reverse lookup. This was a two stage process: First lat/long to zip code, then a translation of zip-code to borough and neighborhood. The modules looked up data from public websites, but also did caching of geospatial information to maintain performance.

The first point-in-polygon was satisfactory with respect to performance, but we are currently using the geoPy/Zipcode method.

#### Future work and Extensions

#### Scale

If we were developing a nation-wide system, pre-calculating all the results could be problematic. Our scope was only New York City plus portions of New Jersey. In the case of a later nation-wide expansion, we would likely include a different strategy - either distributing a full pre-calculation over many nodes, or perhaps by caching results for only the largest metro areas, with rural areas calculating only "on-demand" (with a correspondingly lower service-level-agreement on response time).

#### Resolution of weather to small regions

We regarded weather as uniform in our geographical region. The New York metro area is on the east coast of a continent, and generally has the a uniform weather pattern. This is on contrast to other areas, such as the San Francisco Bay Area, where there are significant regional microclimates. Expansion of the system to other metro areas might need to account for regional microclimates.

It is also possible that for a nationwide system, processing of the periodic weather reports for a thousand or more weather stations would be a candidate for spark streaming or Apache Storm.

## Observations and notes on the development process

### Data Checkpointing is important

When working with large datasets - i.e. billions of raw records - we had several instances of multi-hour Data ETL processes fail, resulting in up to half-day development delays. This happened for several reasons: Once when users - not realizing the task was underway, shut down the EC2 instance. Other times when spark jobs were running with the same application name (which, if not unique in the system, will cause jobs to silently lock up).

### "Mock" databases (or subsets of larger database) are important

Even the monthly partitions of the databases are large enough that some steps will require many minutes of processing during the development phase. It was useful to be able to reduce the size of the input .csv files to greatly reduce the time taken by development test runs. To facilitate this, we produced a small script called "decimate.py." It takes an argument indicating what proportion of the .csv lines in a file to retain (we often used 0.001, for 0.1%). Because we didn't want our sampling to possibly correlate with any data sequence feature, decimate.py sieves out lines of a .csv stochastically, rather than by stepping through the file with an interval. If decimate.py is instead given an integer argument greater than 1 (i.e. 2000), it operates differently- it simply pulls over the number of characters specified by the integer argument, trims off any incomplete lines, and uses the remainder to make a super-tiny, non-representative .csv file for process testing. (i.e. specifying 2000 characters yeilds around 12 lines of .csv)

### Rapid prototyping and unit testing are important.

The near-real time element of the project is the fetching of NOAA forecast data for the prediction model. Early in the project, we mocked up a simple Ruby-on-Rails website to drive our "poll of NOAA and parse" functions. Because this tool made it easy to repeatedly test the NOAA interface, we were able to extensively test it. We found multiple problems. The first problem was that NOAA actually provides only 6.5 of forecast data for some weather parameters, not 7 days. We stopped applications from erroring-out by using only the actual valid data (we picked 6 days). See the figure below, note the missing value for predicted min. temperature on day 7.

The second major problem is that the NOAA interface has a highly variable response time - sometimes over 15 seconds. The NOAA site overall appears to go down for minutes at a time, particularly in the early hours of the morning (Eastern Time). [It is also possible that the NOAA website was recognizing too-frequent requests and throttling us.] Based on this, we realized we needed to cache a local copy of the forecast, and periodically refresh it. Had we not learned this early in the project, we would have developed a system which appeared to work in testing, but under higher load would have frequently failed.

# Building the "Steel Thread" end-to-end preliminary version is a good idea. We didn't do it.

The assignment recommends getting a stripped-down version of the full system ("A Steel Thread") working early on, then adding to it. We did our integration relatively late, after building ETL and Serving systems. We did benefit from having mock databases to keep all elements being developed towards the same schema. But we did have an integration phase at the end of the project which was lengthier than it might have been if we'd integrated earlier.

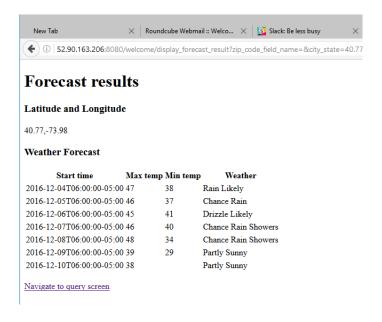


Figure 7: NOAA Weather Forecast: Ruby-on-Rails output

# Parallel development of competing implementations is good (if resources are available)

One of the fundamental features of our project was the need for reverse geocoding. Our ride pickup data was all in lat/long co-ordinates. We needed to translate this into borough names. We preferred to translate it down to zip-code resolution (i.e. neighborhoods). We proceeded on two parallel tracks: One effort used a set of bounding polygons arouind each borough, then used in-memory calculation of point-in-polygon (using pyspark, and shared user defined functions shared between all worker instances - see borough\_finder.py and hive\_borough\_demo.py). It was fast - 120 million conversions and writes to table in 48 min {with perhaps a third of that time in extraneous debugging output}) - but our preferred solution was to use the geoPy module to convert to zip-code resolution. geoPy caches locations, so ultimately was the solution we used was geoPy.

#### Look at the raw data, there may be surprises.

A minor issue we found was the presence of a small number of "out-of-new-york-city" pickup locations. Some were in Las Vegas, others were scattered around the country. We think this may be from user error in some application (i.e. having the location where the trip was booked, rather than the actual pickup location).

The more profound thing we found: The number of pickups in all of Staten Island appears to be smaller than the number of pickups that originate in New Jersey. This finding led us to re-consider the scope of the project; we decided to include a portion of New Jersy as within our projects's geographical scope.

Other interesting items in the data (when perusing with HUE and Tableau): Ridership is greater in the fall than the spring; and passenger loads per cap seem higher during particularly warm or particularly cold weather.

# "Skew" of data size needs to be considered; in-memory hash-joins may be better than general database joins

An hourly prediction of a year's worth of activity is only 8760 elements. Rather than doing a database join operation, pyspark (with broadcast variables of hashes, or hashes included in the shared functions) may be a

better choice. This was implemented in the hive \_borough.py script.