

## PRIVACY POLICY

*[Last Modified: July 8, 2024]*

Jamx Ltd. (“**we**”, “**our**” or “**us**”) respect your privacy and recognizes that your privacy is important. Therefore, we are providing this privacy policy (“**Privacy Policy**”) to explain our practices regarding the collection, processing, usage, and transfer of certain data, including Personal Data (as defined below), from Individuals who visit or otherwise interact with our website available at: <https://jamx.ai/> (“**website**” and “**Visitors**”, “**you**” or “**your**”).

This Privacy Policy is an integral part of our website [Terms of Use](#) (“**Terms**”) or any other agreement referencing this Privacy Policy, and it governs the data collection, process and transfer in respect with our website, all in accordance with the relevant data protection and privacy laws and regulations, including, if relevant to the user's jurisdiction, the EU General Data Protection Regulation (“**GDPR**”), the California Consumer Privacy Act (“**CCPA**”) and any other applicable privacy laws and regulations. Definitions used herein but not defined herein shall have the meaning ascribed to them in our Terms.

### **1. POLICY AMENDMENTS:**

We reserve the right to amend this Privacy Policy from time to time, at our sole discretion. The most recent version of the Privacy Policy will always be posted on the website and the update date will be reflected in the “Last Modified” heading. In the event of a material change we will make best efforts to send you a written notification. We will provide notice to you if these changes are material, and, where required by applicable law, we will obtain your consent. Any amendments to the Privacy Policy will become effective within 30 days upon the display of the modified Privacy Policy. We recommend you review this Privacy Policy periodically to ensure that you understand our most updated privacy practices.

### **2. CONTACT INFORMATION:**

If you have any questions or comments concerning this Privacy Policy, you are welcome to send us an email at: [Privacy@jamx.ai](mailto:Privacy@jamx.ai) and we will make an effort to reply within a reasonable timeframe.

### **3. DATA SETS WE COLLECT AND FOR WHAT PURPOSE:**

In general, we may collect two types of data from you, depending on your interaction with us:

#### ***Non-Personal Data***

During your interaction with our website, we may collect aggregated, non-personal non-identifiable information, which may be made available or gathered via your access to and use of the website (“**Non-Personal Data**”). The Non-Personal Data being collected may include your aggregated usage information and technical information transmitted by your device, such as: the type of browser or device you use, operating system type and version, language preference, time and date stamp, country location, etc.

We may disclose or share Non-Personal Information with third parties as specified below and solely if applicable.

#### ***Personal Data***

We may also collect from you, during your access or interaction with the website, individually identifiable information, namely information that identifies an individual or may, with reasonable effort, be used to identify an individual (“**Personal Data**” or “**Personal Information**”).

For the avoidance of doubt, if we combine Personal Information with Non-Personal Information, the combined information will be treated as Personal Information for as long as it remains combined.

We do **not** knowingly collect or process any Personal Data constituting or revealing racial or ethnic origin, political opinions, religious or philosophical beliefs, or trade union membership, genetic data, biometric data, data concerning a person's health or data concerning a person's sex life or sexual orientation ("**Special Categories of Personal Data**").

The table below details the processing of Personal Data we collect, the purpose, lawful basis, and processing operations:

DATA SETS	PURPOSE OF USE	LAWFUL BASIS UNDER THE GDPR
<p><b><u>Online Identifiers and Telemetry Data:</u></b></p> <p>When you interact with the website, we collect and generate online identifiers such as your Internet Protocol ("IP") address, and additional identifiers allowing us to individually identify you, such as a Cookie ID which is assigned to your device ("<b>Online Identifiers</b>"). Further, additional information is automatically collected regarding your "website online behavior". Such information includes the pages you viewed, click stream data, access time stamp, etc. (collectively "<b>Telemetry Data</b>").</p>	<p>Online Identifiers and certain Telemetry Data are used in particular to operate the website and enable its proper functionality, for security and fraud prevention purposes, debugging and to resolve technical problems. For example, in order confirm you are a real person.</p> <p>Further, certain Online Identifiers and Telemetry Data are indirectly processed by third-parties marketing and analytic tools, for analytic and marketing purposes. We process this data to understand how you use the website and to measure effectiveness of some marketing campaigns we run in order to track conversions, build targeted audience, and market our services to people who have taken some action on the website.</p>	<p>Where we collect such data for operation and security, we process your data based on our legitimate interest.</p> <p>Where we use the Online Identifiers and Telemetry Data for marketing and tracking purposes it will be based on your consent.</p> <p>You may opt-out from the operation of third party tracking tools which are not necessary for the proper and basic operation of the website or fraud prevention, by using the cookie preference settings as available in the footer of the website, or by managing opt-out through your browser or device.</p>
<p><b><u>Contact Information:</u></b></p> <p>If you voluntarily contact us through the contact forms available on the website, you may be required to provide us with certain information such as your name, email address, etc.</p>	<p>We process such Contact Communications data solely for the purpose of contacting you, responding to your inquiries and provide you with the support or information you have requested.</p> <p>The correspondence with you may be processed and stored by us in order to improve our</p>	<p>We process such Contact Details data subject to our legitimate interest in order to respond to your inquiry.</p>

	customer service, as well as in the event we reasonably determine it is needed for future assistance or to handle any dispute you might have with us.	
<p><b><u>Account Information:</u></b></p> <p>In order to use our podcaster platform, you will be required to create an account, from which you may use our services and review the reports. The account information includes your name, email address, access logs and usage data (such as the time and date the account was accessed the duration).</p>	<p>We will use this data in order to create you an account, provide you with account management, support and to provide our services, as well as to send you needed information which related to our business engagement (e.g., send you a welcome message, notify you regarding any updates to our platform, send applicable invoices, etc.) and additional occasional communications and updates related to the services, as well as promotional and marketing emails ("<b>Direct Marketing</b>").</p> <p>We may also use the information to authenticate you.</p>	<p>We process such data for the purpose of performing our contract with you, to provide the services and to designate your account.</p>

Please note that the actual **processing operation** per each purpose of use and lawful basis detailed in the table above may differ. Such processing operation usually includes a set of operations made by automated means, such as collection, storage, use, disclosure by transmission, erasure, or destruction. The transfer of Personal Data to third-party countries, as further detailed in the "*Cross-Border Data Transfer*" Section below, is based on the same lawful basis as stipulated in the table above.

In addition, we may use certain Personal Data to prevent potentially prohibited or illegal activities, fraud, misappropriation, infringements, identity thefts, and any other misuse of the website and to enforce the Terms, as well as to protect the security or integrity of our databases and the Services, and to take precautions against legal liability. Such processing is based on our legitimate interests.

#### **4. HOW WE COLLECT YOUR INFORMATION:**

Depending on the nature of your interaction with the Services, we may collect information as follows:

- **Automatically** – we may collect directly or indirectly as part of using our website to gather information automatically, such as Non-Personal Information as well as Online Identifiers.
- **Provided by you voluntarily** – we will collect Personal Data if you choose to contact us.

## **5. COOKIES AND SIMILAR TECHNOLOGIES:**

We use “cookies” or similar tracking technologies on our website, which store certain information on your device (i.e., locally stored) when you access the website. The use of cookies is a standard industry-wide practice. A “cookie” is a small piece of information that a website assigns and stores on your computer while you are viewing a website. Cookies are used by us for various purposes, including allowing you to navigate between pages efficiently, as well as for statistical purposes, analytic purposes and advertising. You can find more information about our use of cookies here: [www.allaboutcookies.org](http://www.allaboutcookies.org).

**You can manage and change your tracking preference through the cookie’s settings widget available on the website.**

Also note that, most browsers will allow you to erase cookies from your device, block acceptance of cookies, or receive a warning before a cookie is stored. You may set your browser to block all cookies, including cookies associated with our website, or to indicate when a cookie is being used by us, by adjusting the privacy and security settings of your web browser. Please refer to the support page of your browser to learn more about how you can adjust your privacy and security settings. Please note that once you choose to opt out or disable cookies, some features of the website may not operate properly, and your online experience may be limited.

**The specific Cookies we currently use on our website are detailed in the table below:**

COOKIE NAME	PURPOSE	EXPIRY
Google Analytic	Performance Cookies (Analytics)	1 Year

## **6. DATA SHARING – CATEGORIES OF RECIPIENTS WE SHARE PERSONAL DATA WITH:**

We may disclose your information to the following parties for the following purposes:

CATEGORY OF RECIPIENT	DATA THAT WILL BE SHARED	PURPOSE OF SHARING
Service providers	All types of Personal Data	We employ other companies and individuals to perform functions on our behalf. Examples include: sending communications, analyzing data, providing marketing and sales assistance (including advertising and event management), identifying errors and crashes, conducting customer relationship management, and providing training. These third-party service providers have access to Personal Data needed to perform their functions, but they are prohibited from using your Personal Data for any purposes other than providing us with requested services.
Compelled disclosure	Subject to your request	We may share Personal Data, in the event you request us to do so. In such event, the provisions of your Personal Data will be subject

		<p>to such third parties' policies and practices only.</p> <p>we will share your information, solely to the extent needed to comply with any applicable law or permitted by it, regulation, legal process or governmental request (e.g., pursuant to law enforcement inquiries, subpoenas or court orders), or when we believe, in good faith, it is required in order to enforce our policies (including our policies and agreements) including investigations of potential violations thereof or to detect, prevent, or take action regarding illegal activities or other wrongdoing, suspected fraud or security issues.</p>
Enforcement Of Our Rights and Security Detections.	All types of Personal Data	<p>We may disclose Personal Data to enforce our policies and agreements, as well as defend our rights, including the investigation of potential violations thereof, alleged illegal activity or any other activity that may expose us, you, or other users to legal liability, and solely to the extent required. In addition, we may disclose Personal Data to detect, prevent, or otherwise address fraud, security, or technical issues, solely to the extent required.</p>
Affiliated Companies and Acquirer of Our Business	All types of Personal Data	<p>We may share Personal Data, in the event of a corporate transaction (e.g., sale of a substantial part of our business, merger, consolidation or asset sale). In the event of the above, our affiliated companies or acquiring company will assume the rights and obligations as described in this Policy. We may also disclose your information to our corporate affiliates in order to help provide, understand, and improve the website and our affiliates' services, this means we may also internally combine information we have on you.</p>

When we share information with third parties, we ensure they only have access to such information that is strictly necessary for us to provide the services. These parties are required to secure the data they receive and to use the data for pre-agreed purposes only while ensuring compliance with all applicable data protection regulations (such service providers may use other non-personal data for their own benefit).

## **7. USERS RIGHTS:**

We acknowledge that different people have different privacy concerns and preferences. Our goal is to be clear about what Personal Data we collect so that you can make meaningful choices about how it is used. We allow you to exercise certain choices, rights, and controls in connection with your

Personal Data. Depending on your relationship with us, your jurisdiction and the applicable data protection laws that apply to you, you have the right to control and request certain limitations or rights to be executed.

Note that, as further explained below, some of your rights can be exercised independently through your browser settings, and to exercise certain rights – you will be requested to submit a request by filling out the Data Subject Request (“DSR”) form available <https://cdn.jamx.ai/dsr.pdf>, and send it to our team at: [Privacy@jamx.ai](mailto:Privacy@jamx.ai).

In the table below you can review your choices depending on your interaction with us, how you can exercise them, and appeal a decision we take in this regard. Any specification per geo-location or territory are available below the table:

<b>Right to be informed</b>	You have the right to be provided with information regarding our Personal Data collection and privacy practices. All is detailed under this Privacy Policy.
<b>Right to access</b>	<p>You have the right to confirm whether we collect Personal Data about you, know which Personal Data we specifically hold about you, and receive a copy of such or access it.</p> <p>if you wish to receive a copy of the Personal Data, please email us to <a href="mailto:Privacy@jamx.ai">Privacy@jamx.ai</a>.</p>
<b>Right to rectify</b>	You have the right to correct inaccuracies in your Personal Data, taking into account the nature and purposes of each processing activity. Please email us to <a href="mailto:Privacy@jamx.ai">Privacy@jamx.ai</a> .
<b>Right to deletion</b>	<p>You have the right to request the erasure of certain Personal Data if specific conditions are satisfied. This right is not absolute. We may reject your request under certain circumstances, including where we must retain the data in order to comply with legal obligations or defend against legal claims, other legitimate interests such as record keeping with regards to our engagements, completing transactions, providing a service that you requested, taking actions reasonably anticipated within the context of our ongoing business relationship with you, fulfilling the terms of a written warranty, detecting security incidents, protecting against malicious, deceptive, fraudulent, or illegal activity, or prosecuting those responsible for such activities; debugging products to identify and repair errors that impair existing intended functionality; exercising free speech, ensuring the right of another consumer to exercise their free speech rights, or exercising another right provided for by law; engaging in public or peer-reviewed scientific, historical, or statistical research in the public interest that adheres to all other applicable ethics and privacy laws, when the information’s deletion may likely render impossible or seriously impair the research’s achievement, if you previously provided informed consent.</p> <p>In order to exercise your right to deletion please email us to <a href="mailto:Privacy@jamx.ai">Privacy@jamx.ai</a></p>
<b>Right to data portability</b>	You have the right to obtain the Personal Data in a portable, and to the extent technically feasible, readily usable format that allows you to transmit the data to another entity without hindrance. We will select the format in

	<p>which we provide your copy. If you wish to exercise this right, please email us to <a href="mailto:Privacy@jamx.ai">Privacy@jamx.ai</a>.</p>
<b>Right to opt out</b>	<p><u>Marketing and analytics:</u></p> <p>We do not “sell” or “share” information as most people would commonly understand that term. We do not, and will not, disclose your Personal Data in direct exchange for money or some other form of payment; however, we do share Personal Data for analytic and marketing purposes, including targeted advertising, when we promote our website and services. In most cases we obtain Personal Data collected automatically from our website, through our use of cookies, as detailed above, and do not combine it with your actions on other website, however, our third-party partners might do so, when providing analytic or advertising services to us.</p> <p>You have the right to opt-out of the “selling” or “sharing” of your Personal Data for “cross-contextual behavioral advertising”, or “targeted advertising”, often referred to as “interest-based advertising” as well. You can exercise these rights as detailed in the “<i>Cookies and Similar Technologies</i>” section above.</p> <p>You can install privacy-controls in the browser's settings to automatically signal the opt-out preference to all websites you visit (such as the “Global Privacy Control”).</p> <p>In any event, please keep in mind that opt-out tools are limited to the browser or device you use because they work off your browser ID and device ID and, accordingly, you will need to opt-out on each browser and device you use. Your browser may save some information in its cookies and cache to maintain your privacy preferences. Clearing these may remove opt-out preferences, requiring you to opt-out again.</p>
<b>Right to appeal or lodge a complaint</b>	<p>If we decline to take action on your request, we shall so inform you without undue delay as required under applicable laws. The notification will include a justification for declining to take action and instructions on how you may appeal, if applicable.</p> <p>Additional information for the appeal procedure under certain U.S. state laws, please see section 12 below – “<i>Additional Privacy Notice for Certain United States Jurisdictions</i>”.</p>
<b>Non-discrimination</b>	<p>Such discrimination may include denying a service, providing a different level or quality of service, or charging different prices. We do not discriminate our users and visitors.</p> <p>If you have any reason to believe our services caused you to discrimination, please contact us directly at: <a href="mailto:Privacy@jamx.ai">Privacy@jamx.ai</a></p>

## **8. CROSS-BORDER DATA TRANSFER:**

Transfers of your Personal Data will be made in accordance with applicable laws. When Personal Data is transferred outside the country where it was originally collected, we will take the steps necessary (and to the extent required by applicable laws) to ensure that sufficient safeguards are provided to such data during its transfer and processing. Some of the measures implemented to safeguard your

Personal Data include ensuring that the recipient is bound by specific contractual clauses approved by relevant data protection authorities to provide adequate protection for Personal Data. Where applicable, you can request a copy of the relevant contractual safeguards that we have put in place.

#### **9. DATA RETENTION:**

Unless you instruct us otherwise, we retain the data we collect for as long as needed to provide the applicable services and to comply with our legal obligations. We believe in data minimization and only keep the information we truly need and only for the period of time required.

#### **10. SECURITY MEASURES:**

We take great care in implementing and maintaining the security of your Personal Data. We employ industry standard procedures and policies to ensure the safety of individuals' information and prevent unauthorized use of any such.

We have implemented technical, physical and administrative security measures to protect the Personal Data we process. Although we take reasonable steps to safeguard information, we cannot be responsible for the acts of those who gain unauthorized access or abuse our website, and we make no warranty, express, implied or otherwise, that we will always be able to prevent such access.

Please contact us at: [Privacy@jamx.ai](mailto:Privacy@jamx.ai) if you feel that your privacy was not dealt with properly, in a way that was in breach of our Privacy Policy, or if you become aware of a third party's attempt to gain unauthorized access to any of your Personal Data. We will make a reasonable effort to notify you and the appropriate authorities (if required by applicable law) in the event that we discover a security incident related to your Personal Data.

#### **11. ELIGIBILITY AND CHILDREN PRIVACY:**

The website is not intended for use by children (the phrase "child" shall mean an individual that is under the age defined by applicable law, which concerning the EEA is under the age of 16, and with respect to the US, under the age of 13), and we do not knowingly process children's Personal Data. We will discard any data we receive from a user that is considered a "child" immediately upon discovering that such a user shared information with us. Please contact us at: [Privacy@jamx.ai](mailto:Privacy@jamx.ai) if you have reason to believe that a child has shared any information with us.

#### **12. ADDITIONAL PRIVACY NOTICE FOR CERTAIN UNITED STATES RESIDENTS:**

##### **a. California Residents:**

This section applies only to California residents, pursuant to the California Privacy Act of 2018 ("CCPA") effective November 2020, and as amended by the California Privacy Rights Act, effective January 1, 2023.

Please see the [CCPA Notice](#) which discloses the categories of personal information collected, purpose of processing, source, categories of recipients with whom the personal information is shared for a business purpose, whether the personal information is sole or shared, the retention period, and how to exercise your rights as a California resident.

##### **b. Colorado Residents:**

According to the Colorado Privacy Act ("CPA"):

**"Personal Data"** means: *"information that is linked or reasonably linkable to an identified or identifiable individual"* and does **not** include any of the following: *publicly available information, de-identified or aggregated consumer, and information excluded from the CPA scope, such as: Health*



or medical information covered by the Health Insurance Portability and Accountability Act of 1996 (HIPAA) or 42 CFR Part 2- "Confidentiality Of Substance Use Disorder Patient Records", Personal information covered by certain sector-specific privacy laws, including the Fair Credit Reporting Act (FCRA), the Gramm-Leach-Bliley Act (GLBA) or and the Driver's Privacy Protection Act of 1994, Children's Online Privacy Protection Act of 1998 (COPPA), Family Educational Rights and Privacy Act of 1974, national Security Exchange Act of 1934, higher education data and employment data. "Sensitive Data" includes (i) racial or ethnic origin, religious beliefs, mental or physical health condition or diagnosis, sex life or sexual orientation; (ii) Genetic or biometric data that can be processed to uniquely identify an individual; or (iii) child data. We do not process or collect any sensitive data.

In **Section 3 "Data Sets we Collect and for What Purpose"** of the Privacy Policy, we describe our collection and processing of Personal Data, the categories of Personal Data that are collected or processed, and the purposes. **Section 6 "Data Sharing"** details the categories of third-parties the we share Personal Data with for business purposes. Further information regarding your privacy rights and how you may exercise them is detailed under **Section 7 "Users Rights"**.

#### **How to submit a request under CPA?**

Only you, or someone legally authorized to act on your behalf, may make a request to **know** or **delete** related to your Personal Data. If the request is submitted by someone other than the consumer about whom information is being requested, proof of authorization (such as power of attorney or probate documents) will be required.

We will respond to your request within 45 days after receipt of a verifiable consumer request and for no more than twice in a twelve-month period. We reserve the right to extend the response time by an additional 45 days when reasonably necessary and provided consumer notification of the extension is made within the first 45 days. If we refuse to take action on a request, you **may appeal our decision** within a reasonable period time by contacting us at [privacy@jamx.ai](mailto:privacy@jamx.ai) and specifying you wish to appeal. Within 60 days of our receipt of your appeal, we will inform you in writing of any action taken or not taken in response to the appeal, including a written explanation of the reasons for the decisions. If the appeal is denied, you may submit a complaint as follows: Colorado AG at <https://coag.gov/file-complaint/>

If you have an account with us, we may deliver our written response to that account or via email at our sole discretion. If you do not have an account with us, we will deliver our written response by mail or electronically, at your option. You do not need to create an account for submitting a request.

Any disclosures we provide will only cover the twelve-month period preceding our receipt of your request. The response we provide will also explain the reasons we cannot comply with a request, if applicable.

#### **c. Virginia Residents:**

Under the Virginia Consumer Data Protection Act, as amended ("VCDPA") if you are a resident of Virginia acting in an individual or household context (and **not** in an employment or commercial context), you have the following rights with respect to your Personal Data.

"Personal data" means any information that is linked or reasonably linkable to an identified or identifiable natural person. "Personal data" does **not** include de-identified data or publicly available information. Personal Data does not include de-identified data or publicly available data, and information excluded from the scope such as: HIPAA, GBPA, non-profit entities, higher education, employment data and FCRA, Driver's Privacy Protection Act of 1994, Family Educational Rights and Privacy Act, Farm Credit Act.

The VCDPA requires us to disclose the categories of data processing and the purpose of each category, as detailed in **Section 3 “[Data Sets we Collect and for What Purpose](#)”** of the Privacy Policy, and the third parties with whom Personal Data is shared, as detailed in **Section 6 “[Data Sharing](#)”**. Further information regarding your privacy rights and how you may exercise them is detailed under **Section 7 “[Users Rights](#)”**.

#### **How to Submit a Request Under VCDPA?**

We shall respond to your request within 45 days of receipt. The response period may be extended once by 45 additional days when reasonably necessary, taking into account the complexity and number of requests and we inform you of such extension within the initial 45 days response period, together with the reason for the extension. If we decline to take action on your request, we shall so inform you without undue delay, within 45 days of receipt of your request. If we refuse to take action on a request, you may appeal our decision within a reasonable period time by contacting us at [Privacy@jamx.ai](mailto:Privacy@jamx.ai) and specifying you wish to appeal. Within 60 days of our receipt of your appeal, we will inform you in writing of any action taken or not taken in response to the appeal, including a written explanation of the reasons for the decisions. If the appeal is denied, you may submit a complaint to the Connecticut Attorney General at link: <https://www.dir.ct.gov/ag/complaint/> or (860) 808-5318.

We shall provide information in response to your request free of charge, up to twice annually, unless requests are manifestly unfounded, excessive or repetitive. If we are unable to authenticate your request using commercially reasonable efforts, we may request additional information reasonably necessary to authenticate you and your request. If we cannot authenticate you and your request, we will not be able to grant your request.

#### **d. Connecticut Residents**

Under the Connecticut Data Privacy Act, Public Act. No. 22-14 (the “**CDPA**”) if you are a resident of Connecticut, acting in an individual or household context (and **not** in a commercial or employment context or as a representative of business, non-profit or governmental entity), your rights with respect to your personal data are described below.

“**Personal data**” means any information that is linked or reasonably linkable to an identified or identifiable individual. It does **not** include de-identified data or publicly available information. It further does not include information excluded from the scope such as: HIPAA, GBPA, non-profit entities, higher education, employment data and FCRA, Driver's Privacy Protection Act of 1994, Family Educational Rights and Privacy Act, Farm Credit Act.

In **Section 3 “[Data Sets we Collect and for What Purpose](#)”** of the Privacy Policy, we describe our collection and processing of Personal Data, the categories of Personal Data that are collected or processed, and the purposes. **Section 6 “[Data Sharing](#)”** details the categories of third-parties the we share Personal Data with for business purposes. Further information regarding your privacy rights and how you may exercise them is detailed under **Section 7 “[Users Rights](#)”**.

Information regarding your rights and how to exercise your rights is detailed in **Section 1.9 “[Privacy Rights](#)”**.

#### **How to Submit a Request Under CDPA?**

We shall respond to your request within 45 days of receipt. The response period may be extended once by 45 additional days when reasonably necessary, taking into account the complexity and number of requests and we inform you of such extension within the initial 45 days response period, together with the reason for the extension.

If we decline to take action on your request, we shall so inform you without undue delay, within 45 days of receipt of your request. The notification will include a justification for declining to take action and instructions on how you may appeal. Within 60 days of our receipt of your appeal, we will inform you in writing of any action taken or not taken in response to the appeal, including a written explanation of the reasons for the decisions. If the appeal is denied, you may submit a complaint to the Connecticut Attorney General at link: <https://www.dir.ct.gov/ag/complaint/> or (860) 808-5318.

We shall provide information in response to your request free of charge, up to twice annually, unless requests are manifestly unfounded, excessive or repetitive. If we are unable to authenticate your request using commercially reasonable efforts, we may request additional information reasonably necessary to authenticate you and your request. If we cannot authenticate you and your request, we will not be able to grant your request.

#### **e. Utah Residents**

Under the Utah Consumer Privacy Act (“UCPA”), Utah residents acting in an individual or household context (and **not** in a commercial or employment context) are allowed to exercise certain rights regarding their Personal Data.

In **Section 3 “[Data Sets we Collect and for What Purpose](#)”** of the Privacy Policy, we describe our collection and processing of Personal Data, the categories of Personal Data that are collected or processed, and the purposes. **Section 6 “[Data Sharing](#)”** details the categories of third-parties the we share Personal Data with for business purposes. Further information regarding your privacy rights and how you may exercise them is detailed under **Section 7 “[Users Rights](#)”**.

We will respond to your request within 45 days after receipt of your request (no more than twice in a twelve-month period). We reserve the right to extend the response time by an additional 45 days when reasonably necessary and provided consumer notification of the extension is made within the first 45 days. If we refuse to take action on a request, we will provide with the reasoning for our refusal.

Any disclosures we provide will only cover the 12-months period preceding our receipt of your request. The response we provide will also explain the reasons we cannot comply with a request, if applicable.

We shall provide information in response to your request free of charge, up to twice annually, unless requests are manifestly unfounded, excessive or repetitive. If we are unable to authenticate your request using commercially reasonable efforts, we may request additional information reasonably necessary to authenticate you and your request. If we cannot authenticate you and your request, we will not be able to grant your request.

#### **f. Additional Information For Florida Residents**

Under the Florida Digital Bill of Rights (“FDBR”), Florida residents acting in an individual or household context (and not in a commercial or employment context) are allowed to exercise certain rights regarding their Personal Data.

We will respond to your request within 45 days after receipt of your request. We reserve the right to extend the response time by an additional 15 days when reasonably necessary and provided consumer notification of the extension is made within the original 45-day timeframe. If we refuse to take action on a request, you may appeal our decision within a reasonable period time by contacting us at [privacy@jamx.ai](mailto:privacy@jamx.ai) , specifying you wish to appeal. Within 60 days of our receipt of your appeal, we will inform you in writing of any action taken or not taken in response to the appeal, including a written explanation of the reasons for the decisions.

Any disclosures we provide will only cover the 12-months period preceding our receipt of your request. The response we provide will also explain the reasons we cannot comply with a request, if applicable.

We shall provide information in response to your request free of charge, up to twice annually, unless requests are manifestly unfounded, excessive or repetitive. If we are unable to authenticate your request using commercially reasonable efforts, we may request additional information reasonably necessary to authenticate you and your request. If we cannot authenticate you and your request, we will not be able to grant your request.

**g. Additional Information For Montana Residents (effective October 2024)**

Under the Montana Consumer Data Privacy Act (“**MTCDPA**”), Montana residents acting in an individual or household context (and not in a commercial or employment context) are allowed to exercise certain rights regarding their Personal Data.

We will respond to your request within 45 days after receipt of your request. We reserve the right to extend the response time by an additional 45 days when reasonably necessary and provided consumer notification of the extension is made within the original 45-day timeframe. If we refuse to take action on a request, you may appeal our decision within a reasonable period time by contacting us at: [Privacy@jamx.ai](mailto:Privacy@jamx.ai), specifying you wish to appeal. Within 60 days of our receipt of your appeal, we will inform you in writing of any action taken or not taken in response to the appeal, including a written explanation of the reasons for the decisions. If the appeal is denied, you may submit a complaint to the Montana Attorney General at: <https://app.doj.mt.gov/apps/oscar/complaintstart.aspx>.

Any disclosures we provide will only cover the 12-months period preceding our receipt of your request. The response we provide will also explain the reasons we cannot comply with a request, if applicable.

We shall provide information in response to your request free of charge, up to once annually, unless requests are manifestly unfounded, excessive or repetitive. If we are unable to authenticate your request using commercially reasonable efforts, we may request additional information reasonably necessary to authenticate you and your request. If we cannot authenticate you and your request, we will not be able to grant your request.

**h. Additional Information For Oregon Residents**

Under the Oregon Consumer Data Privacy Act (“**OCDPA**”), Oregon residents acting in an individual or household context (and not in a commercial or employment context) are allowed to exercise certain rights regarding their Personal Data.

We will respond to your request within 45 days after receipt of your request. We reserve the right to extend the response time by an additional 45 days when reasonably necessary and provided consumer notification of the extension is made within the original 45-day timeframe. If we refuse to take action on a request, you may appeal our decision within a reasonable period time by contacting us at [Privacy@jamx.ai](mailto:Privacy@jamx.ai), specifying you wish to appeal. Within 45 days of our receipt of your appeal, we will inform you in writing of any action taken or not taken in response to the appeal, including a written explanation of the reasons for the decisions. If the appeal is denied, you may submit a complaint to the Oregon Attorney General at: [help@oregonconsumer.gov](mailto:help@oregonconsumer.gov).

Any disclosures we provide will only cover the 12-months period preceding our receipt of your request. The response we provide will also explain the reasons we cannot comply with a request, if applicable.

We shall provide information in response to your request free of charge, up to once annually, unless requests are manifestly unfounded, excessive or repetitive. If we are unable to authenticate your request using commercially reasonable efforts, we may request additional information reasonably necessary to authenticate you and your request. If we cannot authenticate you and your request, we will not be able to grant your request.

#### **i. Additional Information For Texas Residents**

Under the Texas Data Privacy and Security Act (“**TDPSA**”), Texas residents acting in an individual or household context (and not in a commercial or employment context) are allowed to exercise certain rights regarding their Personal Data.

We will respond to your request within 45 days after receipt of your request. We reserve the right to extend the response time by an additional 45 days when reasonably necessary and provided consumer notification of the extension is made within the original 45-day timeframe. If we refuse to take action on a request, you may appeal our decision within a reasonable period time by contacting us at [Privacy@jamx.ai](mailto:Privacy@jamx.ai), specifying you wish to appeal. Within 60 days of our receipt of your appeal, we will inform you in writing of any action taken or not taken in response to the appeal, including a written explanation of the reasons for the decisions. If the appeal is denied, you may submit a complaint to the Texas Attorney General at: [https://consumerprotection.texasattorneygeneral.gov/consumercomplaintportal/s/flow/TCP\\_Complaint\\_Input\\_Data\\_Privacy](https://consumerprotection.texasattorneygeneral.gov/consumercomplaintportal/s/flow/TCP_Complaint_Input_Data_Privacy).

Any disclosures we provide will only cover the 12-months period preceding our receipt of your request. The response we provide will also explain the reasons we cannot comply with a request, if applicable.

We shall provide information in response to your request free of charge, up to twice annually, unless requests are manifestly unfounded, excessive or repetitive. If we are unable to authenticate your request using commercially reasonable efforts, we may request additional information reasonably necessary to authenticate you and your request. If we cannot authenticate you and your request, we will not be able to grant your request.

#### **j. Nevada Residents**

Nevada law allows Nevada residents to opt out of the sale of certain types of personal information. Subject to several exceptions, Nevada law defines “sale” to mean the exchange of certain types of personal information for monetary consideration to another person. We currently do not sell personal information as defined in the Nevada law. However, if you are a Nevada resident, you still may submit a verified request to opt out of sales and will record your instructions and incorporate them in the future if our policy changes. You may send opt-out requests to [Privacy@jamx.ai](mailto:Privacy@jamx.ai).