

BENJAMIN P. LAUBACH

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Wenatchee 98802

SKILLS

- Technical literacy
- Proficient with Microsoft Suite
- Creative problem-solver
- Diligent leadership
- Production experience (3 years)
- Data collection & entry
- Hardware troubleshooting
- Software troubleshooting
- Data analysis
- Adept learner
- Strong work ethic

WORK EXPERIENCE

- 01/2019 – Present** **Plating Technician**, Pacific Aerospace & Electronics – Wenatchee, WA
- Data collection on first pass yields through processes and inspections.
 - Supporting ongoing engineering projects for continuous process improvement.
 - Working closely with process engineer on new processes.
 - Internal auditing on operators.
 - Previously Plating Sr. and Plating Lead.
 - Safety Committee Chairman and member.
- 09/2018 – 01/2019** **Jr Plater**, Express Employment Professionals – Wenatchee, WA
- Consistently gold and nickel-plating parts according to shop instructions.
 - General shop maintenance.
 - Continue to reliably produce parts in a timely manner with exceptional quality.
- 04/2018 – 09/2018** **Level 1 TSR**, GTC Technical Support – Wenatchee, WA
- Provide exceptional customer service and technical support to callers.
 - Basic internet tech support in CRMs for Internet Service Providers.
 - Log calls in a timely and accurate manner.
 - Work incredibly well under pressure in a constantly changing environment.
- 10/2016 – 04/2018** **Lifeguard**, Wenatchee YMCA, Wenatchee, WA
- Maintain a current CPR, first aid, and lifeguard certification.
 - Vigilantly watch over the pool deck for unsafe behavior in and out of the pool.
 - General maintenance of the pool.
 - Provide exceptional customer service and quickly process transactions or new memberships.

Projects

Process Throughputs Increase by 30%: Completed a time study across all shifts and operators and compiled data to show bottlenecks in process to address with the department's management and engineering team.

Rework Limit Evaluation (upcoming): Lead an internal engineering evaluation with the goal of setting baseline limits on how much a specific material can be re-worked to reduce cost and scrap together.

Ongoing Data Collection & Analysis: Collect data on process yields to create traction for engineering projects to reduce cost in labor hours and increase throughput.

EDUCATION

Eastmont High School

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