

English · Español · 简体中文 · Français · Русский



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The World Bank invites you to take part in the Logistics Performance Index (LPI) Survey 2022. This worldwide survey of global logistics operators allows you to express your professional views on several logistics dimensions: transportation, infrastructure, clearance procedures.

Your response will help generate an informed set of logistics performance indices, the LPI 2022. This data, published by the World Bank, is closely monitored by policy makers and professionals worldwide.

This initiative does not seek to get any confidential company specific or proprietary information, nor require managerial scrutiny or oversight. All responses will be kept confidential and anonymous.

SURVEY INSTRUCTIONS

You may interrupt your session at any time and resume your answer later.

You were provided with a link specific to your company/association. This link allows you to enter and reenter the LPI Survey 2022 website.

While taking the survey, clicking the 'Next' arrow will save your responses.

If you don't know the answer to a question, please leave it blank.

TECHNICAL HELP

If you need any technical help, or have any questions or comments about the Survey, please do not hesitate to contact us directly at lpi@worldbank.org.

Thank you for your participation in this important global initiative and for providing your feedback.

Begin The Survey





Please select from each group the option that best describes your current work:

You must complete questions marked * to begin the survey.

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- O Freight forwarding
- O Export/Import (shipper) O Freight transport
 - O Customs brokerage
 - O Other

The freight mode you typically deal with in your work (choose 2/11

- O Maritime oue)
- O Road
- O Air Transport

O Rail

- O Express delivery
- O Multimodal

The country you are currently 3/11

--- Select --working in*

☐ Check here to confirm country

You have selected selection

as the country you are currently working in. If this is not correct, please go back and select the correct country.

Email

By providing my email above I agree with the terms of the Privacy Notice and consent to option to retrieve my answers to the survey. extent necessary, to use the 'resume later' my personal data being processed, to the





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+ Survey Status

In this questionnaire, you are invited to rate eight countries listed below along seven key dimensions in logistics performance. The countries have been generated based on the trading partners of your selected country of work. (Afghanistan) Based on your experience in international logistics, please select the option that best applies to each individual country against the generally accepted industry standards or practices. If you are not familiar with the clearance process in a particular country, leave that country blank. 4/11 Rate the efficiency of the clearance process (i.e. speed, simplicity and predictability of formalities) by border control agencies, including Customs in ...

	Very low	Low	Average	High	Very high
Pakistan	0	0	0	0	0
Iran, Islamic Rep.	0	0	0	0	0
India	0	0	0	0	0
United Arab Emirates	0	0	0	0	0
Turkey	0	0	0	0	0
Russian Federation	0	0	0	0	0
Finland	0	0	0	0	0
Iraq	0	0	0	0	0







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5/11 Evaluate the quality of trade and transport related infrastructure (e.g. ports, railroads, roads, information technology) in...

	Very low	Low	Average	High	Very high
Pakistan	0	0	0	0	0
Iran, Islamic Rep.	0	0	0	0	0
India	0	0	0	0	0
United Arab Emirates	0	0	0	0	0
Turkey	0	0	0	0	0
Russian Federation	0	0	0	0	0
Finland	0	0	0	0	0
Iraq	0	0	0	0	0







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+ Survey Status

6/11 Assess the ease of arranging competitively priced shipments to ...

	Very Difficult	Difficult	Average	Easy	Very Easy
Pakistan	0	0	0	0	0
Iran, Islamic Rep.	0	0	0	0	0
India	0	0	0	0	0
United Arab Emirates	0	0	0	0	0
Turkey	0	0	0	0	0
Russian Federation	0	0	0	0	0
Finland	0	0	0	0	0
Iraq	0	0	0	0	0







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7/11 Evaluate the overall level of competence and quality of logistics services (e.g. transport operators, customs brokers)

	Very low	Low	Average	High	Very high
Pakistan	0	0	0	0	0
Iran, Islamic Rep.	0	0	0	0	0
India	0	0	0	0	0
United Arab Emirates	0	0	0	0	0
Turkey	0	0	0	0	0
Russian Federation	0	0	0	0	0
Finland	0	0	0	0	0
Iraq	0	0	0	0	0





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8/11 Rate the ability to track and trace your consignments when shipping to...

	Very low	Low	Average	High	Very high
Pakistan	0	0	0	0	0
Iran, Islamic Rep.	0	0	0	0	0
India	0	0	0	0	0
United Arab Emirates	0	0	0	0	0
Turkey	0	0	0	0	0
Russian Federation	0	0	0	0	0
Finland	0	0	0	0	0
Iraq	0	0	0	0	0





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When arranging shipments to the countries listed below, how often do they <u>reach the consignee within the scheduled</u> <u>or expected delivery time</u>? 9/11

	Hardly Ever	Rarely	Sometimes	Often	Nearly Always
Pakistan	0	0	0	0	0
Iran, Islamic Rep.	0	0	0	0	0
India	0	0	0	0	0
United Arab Emirates	0	0	0	0	0
Turkey	0	0	0	0	0
Russian Federation	0	0	0	0	0
Finland	0	0	0	0	0
Iraq	0	0	0	0	0







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10/11 Based on your experience, how have supply chains been affected since year 2019 when shipping to...

	Business discontinued	Major disruptions	Moderate disruptions	Minor disruptions	No impact
Pakistan	0	0	0	0	0
Iran, Islamic Rep.	0	0	0	0	0
India	0	0	0	0	0
United Arab Emirates	0	0	0	0	0
Turkey	0	0	0	0	0
Russian Federation	0	0	0	0	0
Finland	0	0	0	0	0
Iraq	0	0	0	0	0







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11/11 How often do shippers ask for environmentally friendly options (e.g. in view of emission levels, choice of routes, vehicles, schedules, etc.) when shipping to ...

	Hardly Ever	Rarely	Sometimes	Offen	Nearly always
					,
Pakistan	0	0	0	0	0
Iran, Islamic Rep.	0	0	0	0	0
India	0	0	0	0	0
United Arab Emirates	0	0	0	0	0
Turkey	0	0	0	0	0
Russian Federation	0	0	0	0	0
Finland	0	0	0	0	0
Iraq	0	0	0	0	0







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You have come to the end of the questionnaire! If you would like to modify or complete your answers, please click on any of the questions below. Thank you for your participation! Your answers have been recorded.

Your Overall Answer Rate: 18%

#	Question	Status
#	The line of business you are primarily in	Answered
8	The freight mode you typically deal with in your work (choose one)	Not Answered
ф	The country you are currently working in	Answered
4	Rate the <u>efficiency of the clearance process</u> (i.e. speed, simplicity and predictability of formalities) by border control Not agencies, including Customs in	Not Answered
'n	Evaluate the <u>quality of trade and transport related infrastructure</u> (e.g. ports, railroads, roads, information technology) in	Not Answered
9	Assess the <u>ease of arranging competitively priced shipments</u> to	Not Answered
N	Evaluate the overall level of <u>competence and quality of logistics services</u> (e.g. transport operators, customs brokers) in	Not Answered
80	Rate the ability to track and trace your consignments when shipping to	Not Answered
6	When arranging shipments to the countries listed below, how often do they <u>reach the consignee within the scheduled or expected delivery time?</u>	Not Answered
10	10 Based on your experience, how have <u>supply chains been affected since year 2019</u> when shipping to	Not Answered
#	11 How often do shippers <u>ask for environmentally friendly options (e.g. in view of emission levels, choice of routes, vehicles, schedules, etc.) when shipping to</u>	Not Answered

