



William Blake Lawson

Salesforce Developer Intern | Facilitator/Instructor | CS Bachelor With Focus in Mobile Development

Contact

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Skills

Salesforce Development Oracle People Management Microsoft Office Kronos
Adult Development Kotlin Android IOS OOP Mobile Development

Profile

From a young age I've had a passion for programming and engineering. When other kids were playing video games I was building computers from scrap parts and learning web development from online platforms such as W3Schools. With it being such a passion I progressed into C# and C++ which laid the groundwork for my debugging and problem solving skills.

That passion fuels the drive that I have today to strive, learn, and consistently improve my analytical skills. I'm the type of person that will admit when I don't know how to do something, but I'm also one of the first ones that will figure it out.

I decided to peruse college to earn a Bachelors of Science in Computer Science. As I have finished the core fundamentals of computer science, the remainder of my degree will be devoted to concentration of mobile development.

I enjoy learning new things, to the point I would consider it a hobby, which is essential in a world of ever evolving technologies. I'm extremely extroverted and work great in a team.

With excellent communication and leadership abilities I hope to be apart of an impact on the work the creates ripples to come.

Education

Full Sail University

Associate of Science - AS, Computer Science

May 2021 - February 2023

Winter Park, Florida (Remote)

I completed my Associate's degree in Computer Science with a focus on programming fundamentals, data structures, and algorithm design. During this program, I was exposed to multiple programming languages, including C#, C++, Java, and Python. With the knowledge I gained, I was able to tackle various projects, both individually and as part of a team. As a testament to my dedication and academic prowess, I graduated as Salutatorian with a GPA of 3.5. Throughout my tenure, I participated in several coding competitions, and was involved with the 'Coding Club'.

Full Sail University

Bachelor of Science - BS, Computer Science, Concentration in Mobile Development

May 2021 - March 2024

Winter Park, Florida (Remote)

Studied the workings of mobile development on iOS and Android platforms, focused on different languages including Swift, Objective-C, Java, Kotlin and Python. I'm currently maintaining a 3.8 GPA and am part of the 'Coding Club'. Performed solo projects, as well as working on a team with others to create projects.

Experience

Farmers Insurance

Salesforce Developer Intern (Cloud Portfolio Management)
May 2023 - Present
Los Angeles, California (Remote)

Customized and maintained Salesforce applications to enhance the efficiency of cloud portfolio management processes. Collaborated with a team to analyze business requirements, from which I developed scalable solutions within Salesforce. I also troubleshooted and optimized existing Salesforce systems, ensuring smooth operations and effective utilization of cloud resources.

TTEC

Facilitator/Trainer
January 2022 - May 2023
Oklahoma City, Oklahoma (Remote)

Teach and supervise employees taking a state exam for a line of authority in which I hold applicable licenses.

Here I studied for state licenses across multiple lines of insurance, throughout multiple states, to be able to teach it to future employees to pass the state exam to go on to produce and adjust insurance policies in property, casualty, and health.

I also assisted in the of creating attrition, yield, and pass rate reports. I designed many different documents to help me accomplish my goal, material based, as well as admin based. I also came up with different ways to engage employees with the material to improve pass and yield rates, while also lowering attrition rates within the department.

Milestone Electric & Air

HVAC Service Technician
June 2020 - January 2021
Dallas, Texas

Proficient in the installation, maintenance, and repair of heating, ventilation, and air conditioning systems, spanning across both residential and commercial sectors.

Leveraging my advanced skills in deciphering intricate wiring diagrams, re-configuring electrical connections, and reprogramming systems to provide technical support to fellow technicians, frequently being dispatched to assist with complex service calls due to my extensive knowledge and experience.

Cool-It Heating & Air

HVAC Service Manager
June 2016 - May 2020
Lawton, Oklahoma

Beginning my career in heating, ventilation, and air conditioning as an understudy, my expertise and dedication enabled me to ascend swiftly to the pivotal role of service technician, and subsequently, service manager.

Proficient in the installation, maintenance, and repair of heating, ventilation, and air conditioning systems, spanning across both residential and commercial sectors.

As a service manager, I led a team of technicians through a multitude of residential and commercial installations and repairs, showcasing my effective leadership and management skills in the field.