

Clover is your partner in health.

PAYMENT DISPUTE UPHOLD LETTER **Contracted Provider**

Sample Provider
1234 State Street
Smalltown, ST zip

Member Name: John Doe
Date of Service: 08/12/2018
Total Billed Amount: 2560.00
Claim #: 0123456789
PDR Received Date:
PDR Case #: 12351243

November 28, 2018

Dear Provider:

Clover Health received a payment claim dispute regarding the claim referenced above. Upon careful review of this dispute, we have determined that the initial claim payment decision is being upheld for the following reason(s):

<Determination Rationale>

This dispute is now closed. If you require additional information regarding the resolution of this dispute, please contact our Provider Services at (877) 853-8019, Monday thru Friday from 8 am to 5:30 pm EST. Please use the PDR Case ID Number listed above to reference the claim.

Thank you,

Clover Health

Clover Health is a Preferred Provider Organization (PPO) plan and a Health Maintenance Organization (HMO) plan with a Medicare contract. Enrollment in Clover Health depends on contract renewal.

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