

Clover is your partner in health.

PAYMENT DISPUTE UPHOLD LETTER Contracted Provider

Sample Provider
1234 State Street
Smalltown, ST zip

Member Name: John Doe
Date of Service: 08/12/2018
Total Billed Amount: 2560.00
Claim #: 0123456789
PDR Received Date:
PDR Case #: 12351243

November 28, 2018

Dear Provider:

Clover Health received a payment claim dispute regarding the claim referenced above. Upon careful review of this dispute, we have determined that the initial claim payment decision is being upheld for the following reason(s):

Rationale or explanation of determination goes here.

This dispute is now closed. If you require additional information regarding the resolution of this dispute, please contact our Provider Services at (877) 853-8019, Monday thru Friday from 8 am to 5:30 pm EST. Please use the PDR Case ID Number listed above to reference the claim.

Thank you,

Clover Health

Clover Health is a Preferred Provider Organization (PPO) plan and a Health Maintenance Organization (HMO) plan with a Medicare contract. Enrollment in Clover Health depends on contract renewal.

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