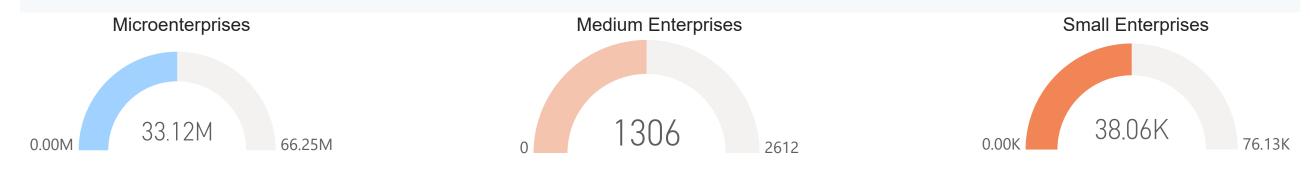
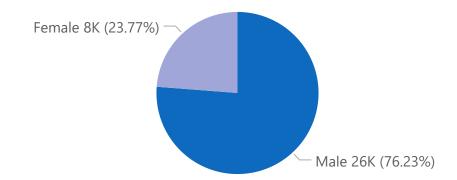
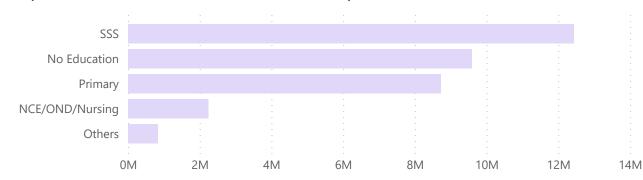
# **HandyHire** User Demographic



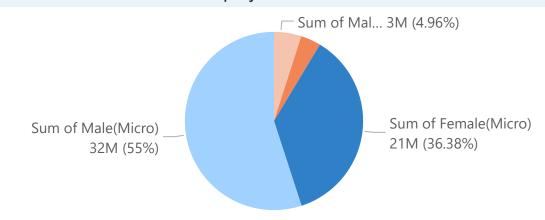
### Gendered Ownership Distribution of Enterprises



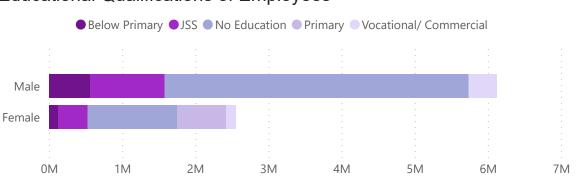
### Top 5 Educational Qualifications of Enterprise Owners



### Gendered Distribution of Employees



### **Educational Qualifications of Employees**



## Average Monthly Sales Turnover for MSM Enterprises

34M

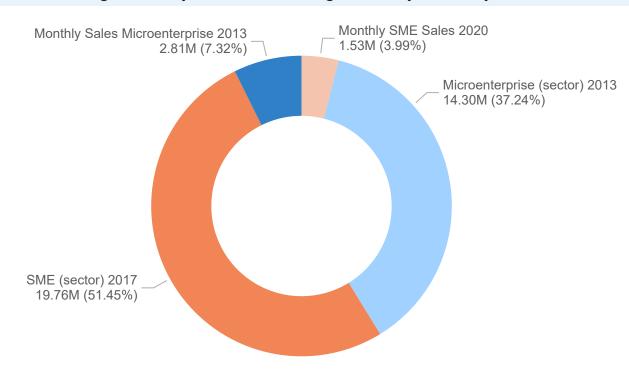
Average Monthly Sales for

Microenterprise

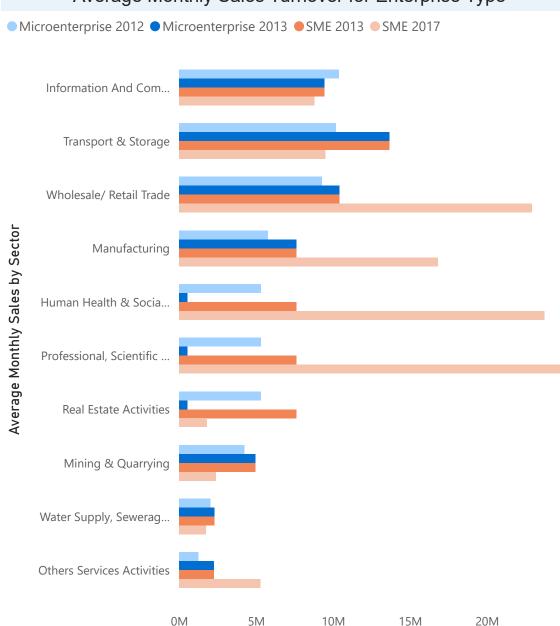
18M

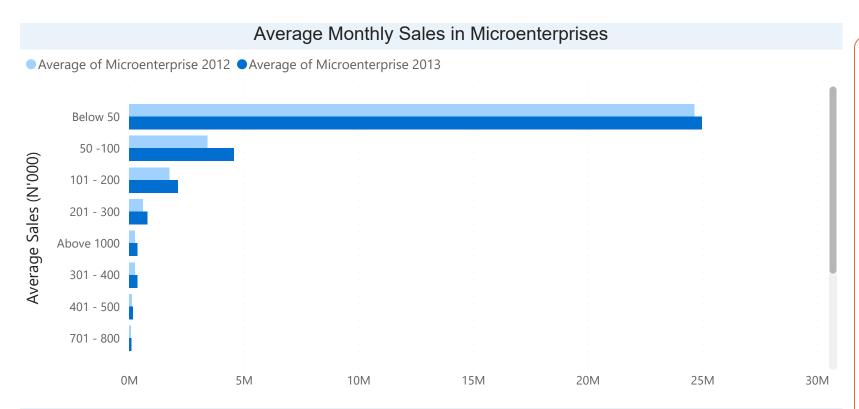
Average Monthly Sales for SM Enterprise

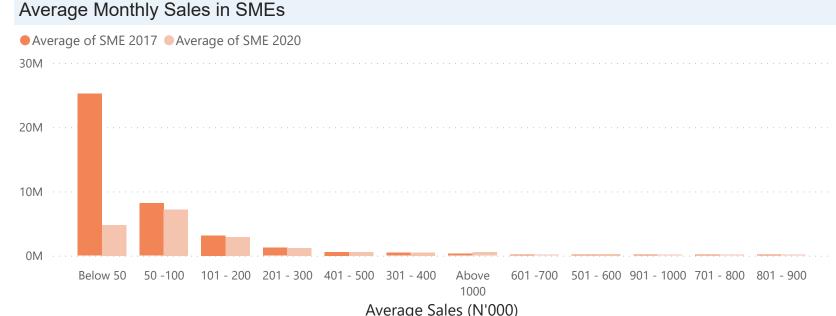
### Average Monthly Sales VS Average Monthly Sales by Sector



### Average Monthly Sales Turnover for Enterprise Type







## Insight

HandyHire aims to increase the sales and income of microenterprises.

Microenterprises nationwide largely earn below N 50,000.

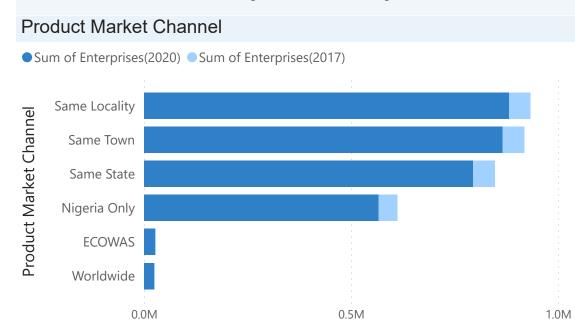
The SMEs that earn the most average monthly sale turnover are within the Professional, Scientific, and Technical work sector. Followed closely by Human Health and Social Works, Wholesale and Retail Trade, and Manufacturing sectors.

Microenterprises in the top performing economic sectors can provide seamless Transport and storage, Information and communication to these SME sectors and so on.

More average monthly sales are recorded from enterprises by economic sector than the were within a sales range.

Microenterprises worldwide make N34,000,000 average monthly sales. Almost two times more than small and medium enterprises at N18,000,000.

## Markets Enterprises Operate in



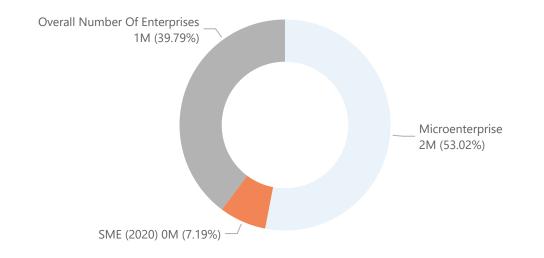
**Enterprises** 

### **Insight**

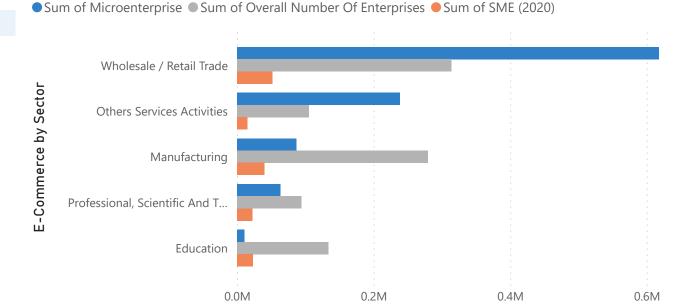
From the data, although 53.02% of microenterprises and 7.19% of SMEs provide their services online/ on social media (a lesser 39.79% operate offline), products still only distribute largely in the same locality and state.

HandyHire is an online platform that provides oppurtunity for artisans that operate in this sector to scale their business to a wider reach and for SMEs in need of their services to find them.

### **Enterprises Operating E-commerce**

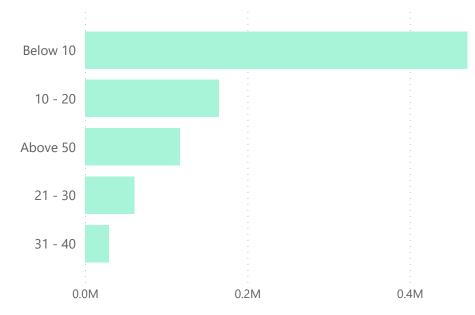


### Top 5 Economic Sectors Where Enterprise Operate E-commerce

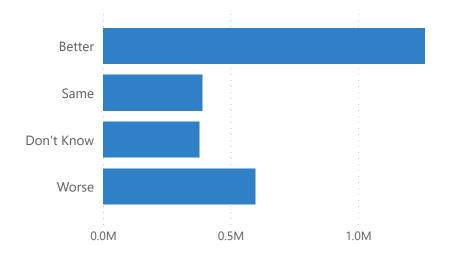


## Challenges Faced by Enterprises

### **Customers Per Day**



### Service Quality Review of Enterprises



## Insight

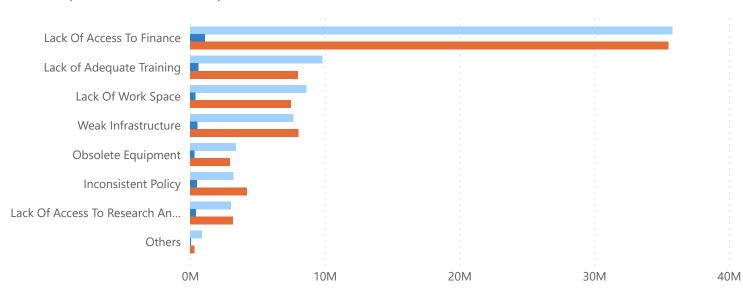
Most enterprises receive a low frequency of customers. These enterprises also struggle with a lack of workspace.

Over 1,000,000 enterprises received "Better" as the customer satisfaction rating. Over 500,000 enterprises received "Worse" as rating. Up to 250,000 enterprises struggle with documenting customer satisfaction.

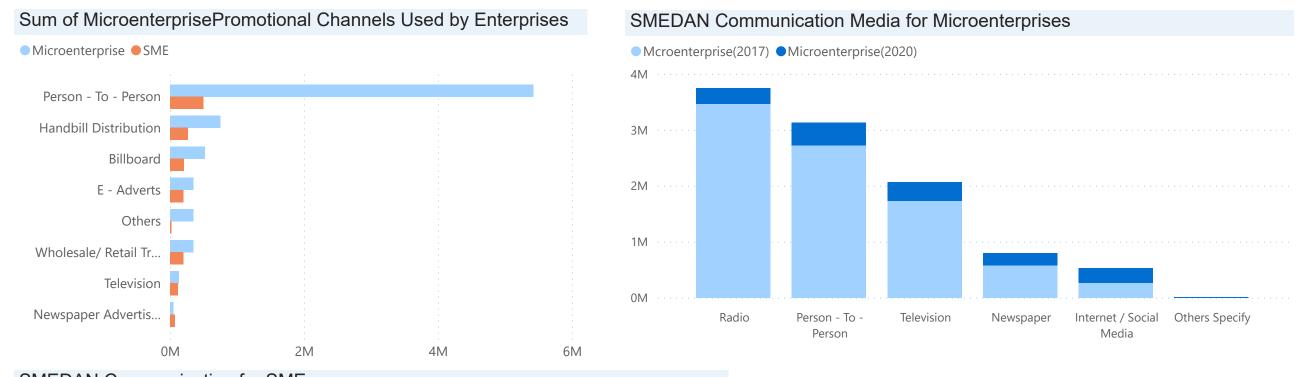
HandyHire vets the quality of talents and documents customer satisfaction. Providing wider reach for customers.

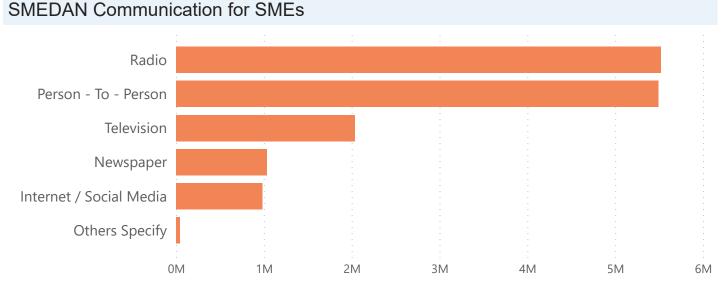
### Challenges Enterprises Face





## **Communication Channels**





# Insight

MSMEs receive information about Small and Medium Business Development of Nigeria (SMEDAN) and promote their enterprises majorly through physical means. This Includes person - to - person, Handbill distribution, Radio and Television.