10. Help and documentation

Provide extra support for users on how to use the application if they need it.

1. While there are some links at the bottom to help more with usability or inform, there lacks an overall structure on how to navigate the sites. The "Ask a question" feature requires you to wait.

It could be helpful to include a "Help" page that outlines how to use the site generally, as well as where the best places to find specific information would be (similar to an index). I don't think this is serious though because most users know how to navigate a website, and this is not a complicated site to use.

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