User Stories

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Project Summary

Project Title	Description
Maui Chicken Website and Order Service	Maui Chicken is a restaurant that mainly serves Hawaiian food. The company currently owns an outdated website and would like for us to remake his website all together. Furthermore, he would like his website to have the ability to take customer orders where all transactions are completed online. The manager of the restaurant is able to meet every week online and the owner has no real expectation on when he would like his requirements to be done.

Similar Categories:
13, 14, 15 Customer Order
5, 11,, 22 Online Ordering with Easy Accessibility

Customer

Title: Menu	Priority: High	Estimate: 3

User Story:
As a customer, I want the menu to have a description, pictures attached, and an item customization option.

Acceptance Criteria:
Given that I may not know enough information about the menu items, when I begin an online order and pick something out, then I want to be able to quickly see what's in the food so that it will be easy to select my food and add any alterations.

Title: Online Ordering Accessibility	Priority: High	Estimate: 2
User Story: As a customer, I want the online ordering option to be easy to access.		
Acceptance Criteria: Given that I want to order from this restaurant, regardless of how many times I've visited this website, when I go look for the online ordering option, then it wouldn't take long for me to access it.		

Title: Menu Tags	Priority: Medium	Estimate: 1

User Story:
As a customer, I want there to be a tag/symbol by each food option (if it applies) signaling if it's spicy, vegan, vegetarian, contains specific allergens, etc.

Acceptance Criteria:
Given I am a customer who has dietary restrictions, when I am looking at options on the menu, then I know what food to choose/avoid based on the tags.

Title:	Priority:	Estimate:
Menu Changes	Low	2

User Story:
As a customer, I want changes to the menu (e.g. new food, seasonal items) to be displayed somewhere on the front page so that I'm informed without much effort.

Acceptance Criteria:
Given that I like to try various things from the menu, when the menu is adjusted, then I want to be quickly notified of it somehow.

Title: Menu Recommendations	Priority: Low	Estimate: 2

User Story:
As a customer, I want a recommendation page or the menu to show which items are the most popular amongst customers.

Acceptance Criteria:
Given that I'm new to the restaurant, when I don't know what to order from the menu, then I'd like to have recommendations to try out.

Title:	Priority:	Estimate:
Nutritional Facts	Medium	2

User Story:
As a customer,
I want to learn nutritional facts from menu items
So that I can count my macronutrients

Acceptance Criteria:
Given I am a customer interested in placing an order
When I click on a menu item that I am interested in
Then I will be able to see nutritional values for that item

Title: Request Customer Service	Priority: Low	Estimate: 1

User Story:
As a customer,
I want to speak to a real person (employee)
So that I can get help regarding the restaurant's services

Acceptance Criteria:
Given I am a customer who needs help
When I run into issues and request customer service
Then an employee will receive a notification that I need help and come to help me

Title: QR Code	Priority: High	Estimate: 3

User Story:
As a customer,
I want to be able to access the restaurant website
So that I can place an order

Acceptance Criteria:
Given I am a customer who wants to place an order
When I enter the restaurant and use my camera to scan a QR code
Then I will immediately go to the restaurant's website to place an order

Employee

Title: Timer	Priority: High	Estimate: 3
User Story: As an employee, I want to set the time So that customers can know when food will be ready		
Acceptance Criteria: Given I am an employee When a customer has placed an order and I enter the time estimate for it to be ready Then customers will be able to see the time estimate I enter		

Title: Cancel an order	Priority: High	Estimate: 4
User Story: As an employee I want to cancel a customer's order payment So that the customer doesn't have to pay for the order they did not want		
Acceptance Criteria: Given I am an employee When a customer has requested to cancel an order Then I can accept or decline the order cancellation and, in doing so, cancel the payment for that order		

Title: Receive Order	Priority: High	Estimate: 5

User Story:
As an employee of this restaurant I want to be able to handle orders in a queue that customers make. This way we can track which orders were made first and make those orders then continue with the rest of the order queue.

Acceptance Criteria:
Given I am an employee or chef creating these orders.
When a customer makes an order, I want to be able to receive an order with specific details on the order queue in a list. Then as I make the orders I should be able to mark it as complete to hand over to the customer.

Title: Handle Late Pick Ups	Priority: Medium	Estimate: 4

User Story:
As an employee of this restaurant I want to be able to manage the order that has been made. If a customer has placed an order but the order has not been picked for a certain amount of time, I would like to notify the customer of their order that has already been paid for.

Acceptance Criteria:
Given that a customer has placed a paid order, when they have not picked up the order for a long period of time, I would like to notify this customer that they have not picked up their order.

Title: Handle Deliveries	Priority: Medium	Estimate: 4

User Story:
As an employee of this restaurant I want to be able to handle the delivery of an order made online that requires delivery to a specific address. I want to be able to know who will pick up the order that will take it to the address to be delivered to, whether it would be Doordash. This is so that clients can benefit from a delivery service that will be suitable for them.

Acceptance Criteria:
Given how there are no online orders at the moment. When a customer makes an order we want to be able to see if it is for delivery and then we can handle the process of delivery for it.

Title: Inventory Management	Priority: Low	Estimate: 3

User Story:
As an employee I want to keep track and update our inventory supply, so that we can keep track of what supplies are left and which ones we need to update for our inventory overall regarding, supplies, food, equipment, and disposables.

Acceptance Criteria:
Given how we track most of our inventory manually. When we use inventory items, then we should be able to update the item by increasing or decreasing its count.

Title: Receive Tips	Priority:Low	Estimate: 2

User Story:
As an employee of the restaurant I want to be able to receive tips from customers so that we can increase our overall paycheck.

Acceptance Criteria:
Given how we manually accept tips, when I receive a tip I should be able to add it to a receipt and later transfer it to my paycheck after transactions finish.

Owner

Title: Website Change and Update	Priority: High	Estimate: 3

User Story:
As an owner of the restaurant, I want a website that is updated and displays information about my restaurant in a simple and clean manner so that my customers can understand my product and be interested in my restaurant.

Acceptance Criteria:
Given that I am the owner of the website, when I want to make changes or have already made the change on my website, the process should be both simple and its changes should be easy to see.

Title: Online Orders	Priority: High	Estimate: 4

User Story:
As an owner of the restaurant, I want to be able to accept online orders from my customers through an easily accessible website so that I can manage my business in a more organized manner.

Acceptance Criteria:
Given that a customer accesses my website, when a customer wants to place an order, the user interface should be simple to use as well as appealing so that the customers have an incentive to purchase from my restaurant.

Title: Liability with online transactions	Priority: High	Estimate: 5

User Story:
As a owner of the restaurant, I want to be able to take online orders and transactions without being held accountable if customer information is stolen or leaked so that I can protect myself as well as my business.

Acceptance Criteria:
Given that a customer is using my website, when their private information is breached, then I must make sure that I am in no liable scenario which puts pressure on my business.

Title:	Priority:	Estimate:
Website status/ Unexpected crash	Medium	3

User Story:
As the owner of the website, I want to know when my website is down and the reasons for this so that I can contact someone to fix the issue.

Acceptance Criteria:
Given that anyone tries to access my website, when they are unable to because the website has crashed, then I would like to immediately be notified of this issue so the issue can be resolved.

Title: Social Media Promotion	Priority: Low	Estimate: 1

User Story:
As an owner of both the restaurant and its website, I want to be able to promote all other information related to my restaurant, such as social media accounts, so that I can promote my restaurant to a broader audience.

Acceptance Criteria:
Given that a customer accesses my website, when they see my restaurant's other social media accounts, they should be able to access it on-click and be immediately redirected.