1. Opportunirties to improve

- **1.1. Educational Resources:** Create comprehensive material of education along with the tutorials to educate users about the simulator's features and functionalities.
- **1.2**. **Improve Fleet Management**: Conduct research to identify innovative solutions for optimizing fleet management processes, including the development of predictive maintenance systems, real-time vehicle tracking technologies, and efficient resource allocation strategies to improve operational efficiency and reduce costs.
- **1.3. Simplify Booking Processes**: Design and implement a user-friendly digital reservation platform that simplifies the booking process, reduces paperwork, and offers transparent pricing structures to enhance the overall booking experience for customers.
- **1.4**. **Enhanced Customer Experience**: Launch a project focused on improving customer satisfaction by providing personalized services, transparent pricing models, and efficient resolution of inquiries and issues, aiming to enhance the reputation and loyalty of the rental company.
- **1.5**. **Streamlined Reservation Processes**: Simplify reservation procedures by digitizing and automating processes, eliminating paperwork, and clarifying pricing structures to enhance customer experience and operational efficiency.

2.Internal Resources

- **2.1**. **Campus Computer Labs:** Access to the computer labs and innovation hubs can facilitate the development of digital solutions to streamline reservation processes and enhance customer experiences.
- **2.2. Development Team:** The project will be functioning on the expertise and teamwork of young people providing programming, user interface, and project management services.
- **2.3. Domain Experts:** Furthermore, the project team may take some help and suggestions of experts such as faculty members or experts for educational software development and smart home technology.