

CONTACT ME AT

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SKILLS SUMMARY

- •••• Adobe Captivate
- •••• Articulate Storyline
- •••• Instructional Design
- ••• Adobe Design Suite
- •••• Camtasia
- •••• HTML / CSS

RECENT <u>ACHEIVEME</u>NTS

- Graduate of USPS Frontine
 Leaders Initiative, a program
 for aspiring leaders (2023)
- Lean Six Sigma Yellow Belt Certification (2023)

BEN LEWIS

ELEARNING DEVELOPMENT/INSTRUCTIONAL DESIGN

WORK EXPERIENCE

eLearning Specialist/Data Engineer/ Solutions Architect

United States Postal Service | October 2020 - present

 In my current position, I develop architecture for new technology systems implemented by USPS. I evalutate the project through multiple considerations, such as cost, data requirements, network requirements, Privacy concerns, sercurity and resiliency of the solution, and whether it meets the business requirements.

Instructional Tecnologist/ eLearning Specialist University of Oklahoma | November 2014 - October 2020

- Developed and facilitated a training programs for faculty to assist with course development for college programs and confidence in using academic technology tools.
- Provided Tier 3 Application Administration support for Canvas LMS and Qualtrics survey gathering tool.
- Used eLearning software such as Adobe Captivate and Articulate Storyline 2 to develop innovative courses taken by learners across the country.
- Served as lead for LMS migration from D2L to Canvas LMS

Library Assistant

Pioneer Library System | October 2007 - November 2014

- Designed, developed and instructed computer courses to all ages over varying topics such as social media, video game design, and Microsoft Office. Class sizes ranged from one-on-one help to up to 20 people.
- Trained fellow coworkers and facilitated online discussions through the Nerdy Dozen training program; a web based training program that focused on implementing Web 2.0 technologies.

EDUCATION

University of Oklahoma

BA Information Studies | August 2008 - Dec 2012