

# AI-00815 Apple ID Region Workaround

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**I'm not able to download specific IOS app suited for the Philippines ie. Shopee. My AppleID was created while I was in the USA region. What is the workaround?**

There are two workarounds you can try to download the Shopee Philippines app on your iPhone with a US Apple ID:

## 1. Change your App Store Region:

- This is the simplest solution. You can temporarily change your App Store region to the Philippines. Here's how:
  - Open the App Store app on your iPhone.
  - Tap on your profile picture (top right corner).
  - Select "View Apple ID". You might need to enter your password here.
  - Tap on "Country/Region".
  - Select "Change Country or Region".
  - Choose "Philippines" from the list of countries.
  - You'll need to fill in your billing address information for the Philippines (there are services online that provide non-working addresses specifically for this purpose, but use them with caution).
  - Once done, search for "Shopee" in the App Store and you should be able to download the Shopee Philippines app.

**Important Note:** Remember to switch your App Store region back to the US after downloading the Shopee Philippines app. Follow the same steps and choose your

US address when switching back.

### **1. Create a New Apple ID with a Philippine Region:**

- This method creates a separate Apple ID specifically for downloading the Shopee Philippines app. Keep in mind that you'll need a Philippine billing address for this.
  - Go to <https://support.apple.com/en-us/108647>.
  - Fill out the information to create a new Apple ID.
  - When entering your address, select Philippines as the country and provide a valid Philippine billing address.

Once you have a Philippine Apple ID, you can download the Shopee Philippines app using that account.

### **Choosing the Right Workaround:**

- If you only need the Shopee Philippines app temporarily, changing your App Store region is the quicker option. Just remember to switch it back later.
- If you plan on using other Philippine apps regularly, creating a separate Apple ID might be more convenient in the long run.